



Organizations that have achieved  
The Gold Seal of Approval® from  
The Joint Commission®



# Quality Report





# Residential Services, Inc.

HCO ID: 464500  
111 Providence Road  
Chapel Hill, NC, 27514  
(919) 942-7391  
[www.rsi-nc.org](http://www.rsi-nc.org)

## Summary of Quality Information

### Accreditation Programs

#### [View Accreditation History](#)



#### [Behavioral Health Care](#)

**Accreditation Decision**  
[Accredited](#)

**Effective Date**  
6/23/2018

**Last Full Survey Date**  
6/22/2018

**Last On-Site Survey Date**  
6/22/2018

### Sites

#### **Residential Services, Inc. - Main Office**

DBA: Residential Services Day Activity Program  
111 Providence Rd.  
Chapel Hill, NC, 27514

#### **Available Services**

- Adult Day Care (Day Programs - Adult )
- Adult Day Care (Partial - Adult )
- Assertive Community Treatment/Community Support Services (Non 24 Hour Care - Adult )
- Vocational Rehabilitation (Non 24 Hour Care - Adult )

#### **Residential Services, Inc. Retirement Center (ICF/IID)**

6310 Mount Herman Church Rd.  
Durham, NC, 27705-8051

#### **Available Services**

- Developmental Disabilities - Programs / Services (Residential Care - Adult )

#### **RSI - Aberdeen Group Home**

106 Aberdeen Court  
Carrboro, NC, 27510-1218

#### **Available Services**

- Developmental Disabilities - Programs / Services (Group Home(s) - Adult )
- Developmental Disabilities - Programs / Services (Group Home(s) - Child/Youth )

#### **RSI - Carrboro West Main Street (ICF/IID)**

1003 West Main St.

Carrboro, NC, 27510-1508

### **Available Services**

- Developmental Disabilities - Programs / Services (Residential Care - Adult )

### **RSI - Christopher Road (ICF/IID)**

802 Christopher Road  
Chapel Hill, NC, 27517-4025

### **Available Services**

- Developmental Disabilities - Programs / Services (Residential Care - Adult )

### **RSI - Quail Roost Group Home (ICF/IID)**

102 Quail Roost Drive  
Carrboro, NC, 27510-1154

### **Available Services**

- Developmental Disabilities - Programs / Services (Residential Care - Adult )

### **RSI - Shadylawn (ICF/IID)**

901 Shadylawn Rd.  
Chapel Hill, NC, 27514-2015

### **Available Services**

- Developmental Disabilities - Programs / Services (Residential Care - Adult )

### **RSI - Silo Drive Facility (ICF/IID)**

111 Silo Drive  
Chapel Hill, NC, 27514-1422

### **Available Services**

- Developmental Disabilities - Programs / Services (Residential Care - Adult )

### **RSI-Clayton Road**

417 Clayton Road  
Chapel Hill, NC, 27514-7613

### **Available Services**

- Developmental Disabilities - Programs / Services (Group Home(s) - Adult )

### **RSI-Ephesus Church Road**

1508 Ephesus Church Road  
Chapel Hill, NC, 27517-2551

### **Available Services**

- Developmental Disabilities - Programs / Services (Group Home(s) - Adult )

### **RSI-Ferrell Road**

1543 Ferrell Rd.  
Chapel Hill, NC, 27517-2317

### **Available Services**

- Developmental Disabilities - Programs / Services (Group Home(s) - Adult )

### **RSI-Hamilton Road**

237 Hamilton Road  
Chapel Hill, NC, 27517-5632

### **Available Services**

- Developmental Disabilities - Programs / Services (Group Home(s) - Adult )

### **RSI-Oleander**

203 Oleander Rd.  
Carrboro, NC, 27510-1939

### **Available Services**

- Developmental Disabilities - Programs / Services (Group Home(s) - Adult )

### **RSI-Piney Mountain**

429 Piney Mountain Road  
Chapel Hill, NC, 27514-5428

### **Available Services**

- Developmental Disabilities - Programs / Services (Group Home(s) - Adult )

### **RSI-Purefoy Road**

102 Purefoy Rd.  
Chapel Hill, NC, 27514-4853

### **Available Services**

- Developmental Disabilities - Programs / Services (Group Home(s) - Adult )

### **RSI-Umstead Drive**

334 Umstead Drive  
Chapel Hill, NC, 27516-1809

### **Available Services**

- Developmental Disabilities - Programs / Services (Group Home(s) - Adult )

### **RSI-West Ephesus**

1400 Ephesus Church Rd.  
Chapel Hill, NC, 27517

### **Available Services**

- Developmental Disabilities - Programs / Services (Group Home(s) - Adult )

**National Patient Safety Goals and National Quality Improvement Goals**

**Symbol Key**

- This organization achieved the best possible results
- This organization's performance is above the target range/value
- This organization's performance is similar to the target range/value
- This organization's performance is below the target range/value
- This measure is not applicable for this organization
- Not displayed

### Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* This information can also be viewed at [Hospital Compare](#).

\*\* Indicates per 1000 hours of patient care.

\*\*\* The measure was not in effect for this quarter.

---- Null value or data not displayed.

**Behavioral Health  
Care**

[2018 National Patient  
Safety Goals](#)

Nationwide  
Comparison:

Statewide  
Comparison:

### [New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* State results are not calculated for the National Patient Safety Goals.