



Organizations that have achieved  
The Gold Seal of Approval® from  
The Joint Commission®



# Quality Report





# St. Louis Children's Hospital

HCO ID: 8394  
One Children's Place  
Saint Louis, MO, 63110  
(314) 454-6000  
[www.stlouischildrens.org](http://www.stlouischildrens.org)

## Summary of Quality Information

### Accreditation Programs

#### [View Accreditation History](#)



<a href="#">Hospital</a>	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
	<a href="#">Accredited</a>	12/8/2018	12/7/2018	12/7/2018

### Sites

#### St. Louis Children's Hospital

One Children's Place  
Saint Louis, MO, 63110

#### Available Services

- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Child/Youth )
- Cardiac Catheterization Lab (Surgical Services )
- Cardiac Surgery (Surgical Services )
- Cardiothoracic Surgery (Surgical Services )
- Coronary Care Unit (Inpatient )
- CT Scanner (Imaging/Diagnostic Services )
- Dialysis Unit (Inpatient )
- Ear/Nose/Throat Surgery (Surgical Services )
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services )
- Gastroenterology (Surgical Services )
- GI or Endoscopy Lab (Imaging/Diagnostic Services )
- Gynecological Surgery (Surgical Services )
- Hazardous Medication Compounding (Inpatient )
- Hematology/Oncology Unit (Inpatient )
- Inpatient Unit (Inpatient )
- Interventional Radiology (Inpatient )
- Interventional Radiology (Outpatient )
- Interventional Radiology (Imaging/Diagnostic Services )
- Magnetic Resonance Imaging (Imaging/Diagnostic Services )
- Medical /Surgical Unit (Inpatient )
- Medical ICU (Intensive Care Unit )
- Neuro/Spine Unit (Inpatient )
- Neurosurgery (Surgical Services )
- Non-Sterile Medication Compounding (Inpatient )

- Nuclear Medicine (Imaging/Diagnostic Services )
- Ophthalmology (Surgical Services )
- Orthopedic Surgery (Surgical Services )
- Orthopedic/Spine Unit (Inpatient )
- Outpatient Clinics (Outpatient )
- Pediatric Cardiac Catheterization (Inpatient - Child/Youth )
- Pediatric Cardiac Catheterization (Outpatient - Child/Youth )
- Pediatric Cardiology (Inpatient - Child/Youth )
- Pediatric Cardiology (Outpatient - Child/Youth )
- Pediatric Cardiothoracic Surgery (Inpatient - Child/Youth )
- Pediatric Dentistry (Inpatient - Child/Youth )
- Pediatric Dentistry (Outpatient - Child/Youth )
- Pediatric Dermatology (Inpatient - Child/Youth )
- Pediatric Dermatology (Outpatient - Child/Youth )
- Pediatric Emergency Medicine (Inpatient - Child/Youth )
- Pediatric Emergency Medicine (Outpatient - Child/Youth )
- Pediatric Endocrinology (Inpatient - Child/Youth )
- Pediatric Endocrinology (Outpatient - Child/Youth )
- Pediatric Gastroenterology (Inpatient - Child/Youth )
- Pediatric Gastroenterology (Outpatient - Child/Youth )
- Pediatric General Surgery (Inpatient - Child/Youth )
- Pediatric General Surgery (Outpatient - Child/Youth )
- Pediatric Nephrology (Inpatient - Child/Youth )
- Pediatric Nephrology (Outpatient - Child/Youth )
- Pediatric Neurosurgery (Inpatient - Child/Youth )
- Pediatric Neurosurgery (Outpatient - Child/Youth )
- Pediatric Ophthalmology (Inpatient - Child/Youth )
- Pediatric Ophthalmology (Outpatient - Child/Youth )
- Pediatric Oral/Maxofacial Surgery (Inpatient - Child/Youth )
- Pediatric Oral/Maxofacial Surgery (Outpatient - Child/Youth )
- Pediatric Otolaryngology (Inpatient - Child/Youth )
- Pediatric Otolaryngology (Outpatient - Child/Youth )
- Pediatric Plastic Surgery (Inpatient - Child/Youth )
- Pediatric Plastic Surgery (Outpatient - Child/Youth )
- Pediatric Unit (Inpatient )
- Pediatric Urology (Inpatient - Child/Youth )
- Pediatric Urology (Outpatient - Child/Youth )
- Peer Support (Non 24 Hour Care )
- Plastic Surgery (Surgical Services )
- Post Anesthesia Care Unit (PACU) (Inpatient )
- Rehabilitation Unit (Inpatient )
- Rehabilitation Unit (24-hour Acute Care/Crisis Stabilization )
- Sleep Laboratory (Sleep Laboratory )
- Sterile Medication Compounding (Inpatient )
- Surgical Unit (Inpatient )
- Thoracic Surgery (Surgical Services )
- Transplant Surgery (Surgical Services )
- Ultrasound (Imaging/Diagnostic Services )
- Urology (Surgical Services )
- Vascular Surgery (Surgical Services )

## **St. Louis Children's Hospital**

DBA: Children's Therapy at Progress Point

1 Progress Point Parkway

O Fallon, MO, 63368

### **Available Services**

- Outpatient Clinics (Outpatient )

#### **Other Clinics/Practices Located at This Site:**

- This site provides PT, OT, and speech therapy

#### **St. Louis Children's Hospital After Hours**

DBA: St. Louis Children's Hospital After Hours

12436 Tesson Ferry Road

Saint Louis, MO, 63128

#### **Available Services**

- Urgent Care (Outpatient )

#### **St. Louis Children's Specialty Care Center**

DBA: Children's Specialty Care Center

13001 North Outer Forty Road

Town And Country, MO, 63017

#### **Available Services**

- Administration of Blood Product (Outpatient )
- Administration of High Risk Medications (Outpatient )
- Ambulatory Surgery Center (Outpatient )
- Anesthesia (Outpatient )
- Hazardous Medication Compounding (Outpatient )
- Perform Invasive Procedure (Outpatient )

#### **Other Clinics/Practices Located at This Site:**

- Therapy Services (PT, OT, ST), Audiology, Radiology/MRI, Lab

### **Special Quality Awards**

***Due to our commitment to accurate data reporting, The Joint Commission is suspending the practice of updating Special Quality Awards until further notice***

- **2012** Silver - The Medal of Honor for Organ Donation
- **2010** Silver - The Medal of Honor for Organ Donation









### Ms. Trisha Lollo, President

Quality Report St. Louis Children's Hospital Organization Commentary on the Quality Report Org ID: 8394  
Commentary: As the seventh oldest pediatric hospital in the United States and the oldest west of the Mississippi, St. Louis Children's Hospital has been leading the way in children's health for 125 years. The hospital, in conjunction with its academic partner Washington University School of Medicine, recognized as a national leader in education, training, research and pediatrician scholarship, and is consistently ranked among the top five medical schools in the United States, has cared for patients from around the globe. National and international centers of excellence include the world's largest pediatric lung transplant program, the largest team of pediatric epilepsy specialists, the most comprehensive Cerebral Palsy (CP) Center in the country, and the largest selective dorsal rhizotomy surgical program for children with CP in the world. The hospital's focus on pain management is illustrated by its operational "Ouchless EU." St. Louis Children's Hospital scored in the top 5% of the national database in patient satisfaction as determined by Professional Research Consultants and has received their "Five Star Award" for overall quality of care for each year the award has been offered. The accreditation process continues to be a valuable analysis of our multifaceted, quality-driven approach to pediatric medicine, ensuring the delivery of exceptional care to the population we serve. Our commitment to quality is organization-wide. It is demonstrated by various activities including Patient Safety Rounds led by our senior leadership group, by deploying unit-based pediatric pharmacists on all patient care units to improve medication accuracy, and by the use of a Patient Safety Hotline which allows staff to anonymously report unsafe conditions or practices. We value the Joint Commission's strong emphasis on patient safety and high expectations for organized operational processes. Along with this systematic and sensitive approach to providing care to the children and families we serve, our goal is to unite our medical expertise with a generous dose of tenderness to make the healthcare experience as pleasant and comfortable as possible. "Doing What's Right for Kids" is our mission and exemplifies our pledge to meet and exceed compliance with all regulations and accreditation standards of care.

## National Patient Safety Goals and National Quality Improvement Goals

### Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value
-  This organization's performance is similar to the target range/value
-  This organization's performance is below the target range/value
-  This measure is not applicable for this organization
-  Not displayed

### Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.

- 9. The measure results are temporarily suppressed pending resubmission of updated data.
- 10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
- 11. There were no eligible patients that met the denominator criteria.



The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* This information can also be viewed at [Hospital Compare](#).

\*\* Indicates per 1000 hours of patient care.

\*\*\* The measure was not in effect for this quarter.

---- Null value or data not displayed.

<b>Hospital</b>	<a href="#"><u>2015 National Patient Safety Goals</u></a>	Nationwide Comparison: 	Statewide Comparison: 
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### [New Changes to Quarterly Measure](#)

#### [Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* State results are not calculated for the National Patient Safety Goals.