



Organizations that have achieved
The Gold Seal of Approval® from
The Joint Commission®



Quality Report



Mayo Clinic Arizona



DBA: Mayo Clinic Hospital
HCO ID: 261796
5777 East Mayo Boulevard
Phoenix, AZ, 85054
(480) 342-3588
www.mayo.edu

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)



[Home Care](#)

Accreditation Decision
[Accredited](#)

Effective Date
9/26/2019

Last Full Survey Date
9/25/2019

Last On-Site Survey Date
9/25/2019



[Hospital](#)

Accreditation Decision
[Accredited](#)

Effective Date
9/28/2019

Last Full Survey Date
9/27/2019

Last On-Site Survey Date
11/11/2019

Advanced Certification Programs

[View Certification History](#)



[Primary Stroke Center](#)

Certification Decision

[Certification](#)

Effective Date

2/27/2021

Last Full Survey Date

2/26/2021

Last On-Site Survey Date

2/26/2021



[Ventricular Assist Device](#)

Certification Decision

[Certification](#)

Effective Date

8/14/2019

Last Full Survey Date

8/13/2019

Last On-Site Survey Date

8/13/2019

Sites

Mayo Clinic Arizona

DBA: Mayo Clinic Hospital

5777 East Mayo Boulevard

Phoenix, AZ, 85054

Available Services

- Brachytherapy (Imaging/Diagnostic Services)
- Canes and Crutches
- Cardiac Catheterization Lab (Surgical Services)
- Cardiac Surgery (Surgical Services)
- Cardiothoracic Surgery (Surgical Services)
- Cardiovascular Unit (Inpatient)
- CT Scanner (Imaging/Diagnostic Services)
- Dialysis Unit (Inpatient)
- Durable Medical Equipment
- Ear/Nose/Throat Surgery (Surgical Services)
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
- Gastroenterology (Surgical Services)
- GI or Endoscopy Lab (Imaging/Diagnostic Services)
- Gynecological Surgery (Surgical Services)

- Hazardous Medication Compounding (Inpatient)
- Hematology/Oncology Unit (Inpatient)
- Inpatient Unit (Inpatient)
- Interventional Radiology (Imaging/Diagnostic Services)
- Magnetic Resonance Imaging (Imaging/Diagnostic Services)
- Medical /Surgical Unit (Inpatient)
- Medical ICU (Intensive Care Unit)
- Neuro/Spine ICU (Intensive Care Unit)
- Neuro/Spine Unit (Inpatient)
- Neurosurgery (Surgical Services)
- Non-Sterile Medication Compounding (Inpatient)
- Nuclear Medicine (Imaging/Diagnostic Services)
- Ophthalmology (Surgical Services)
- Orthopedic Surgery (Surgical Services)
- Outpatient Clinics (Outpatient)
- Plastic Surgery (Surgical Services)
- Positron Emission Tomography (PET) (Imaging/Diagnostic Services)
- Post Anesthesia Care Unit (PACU) (Inpatient)
- Radiation Oncology (Imaging/Diagnostic Services)
- Rehabilitation Unit (Inpatient)
- Rehabilitation Unit (24-hour Acute Care/Crisis Stabilization)
- Sleep Laboratory
- Sleep Laboratory (Sleep Laboratory)
- Sterile Medication Compounding (Inpatient)
- Surgical ICU (Intensive Care Unit)
- Teleradiology (Imaging/Diagnostic Services)
- Thoracic Surgery (Surgical Services)
- Transplant Surgery (Surgical Services)
- Ultrasound (Imaging/Diagnostic Services)
- Urology (Surgical Services)
- Vascular Surgery (Surgical Services)
- Walkers, Canes and Crutches

Certification Programs

- Primary Stroke Center
- Ventricular Assist Device

Mayo Clinic Arizona

DBA: Mayo Clinic Building-Scottsdale Campus
 13400 East Shea Boulevard
 Scottsdale, AZ, 85259

Available Services

- Hazardous Medication Compounding (Outpatient)
- High Risk Sterile Medication Compounding (Outpatient)
- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

Mayo Clinic Arizona

DBA: Mayo Clinic Family Medicine - Thunderbird
 13737 North 92nd Street
 Scottsdale, AZ, 85260

Available Services

- Outpatient Clinics (Outpatient)

- Perform Invasive Procedure (Outpatient)

Mayo Clinic Arizona

DBA: Mayo Clinic Family Medicine-Arrowhead
20199 North 75th Avenue
Glendale, AZ, 85308

Available Services

- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

Mayo Clinic Arizona

DBA: Mayo Clinic Ambulatory Surgery Center
13400 East Shea Boulevard
Scottsdale, AZ, 85259

Available Services

- Administration of High Risk Medications (Outpatient)
- Ambulatory Surgery Center (Outpatient)
- Anesthesia (Outpatient)
- Perform Invasive Procedure (Outpatient)

Mayo Clinic Arizona

DBA: Mayo Clinic Specialty Building
5779 East Mayo Boulevard
Phoenix, AZ, 85054

Available Services

- Administration of Blood Product (Outpatient)
- Administration of High Risk Medications (Outpatient)
- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

Mayo Clinic Arizona

DBA: Mayo Clinic Primary Care - San Tan
1850 East Northrop Boulevard, Suite 160
Chandler, AZ, 85286

Available Services

- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

Mayo Clinic Arizona

DBA: Mayo Clinic Building, Phoenix Campus
5881 East Mayo Boulevard
Phoenix, AZ, 85054

Available Services

- Administration of Blood Product (Outpatient)
- Administration of High Risk Medications (Outpatient)
- Anesthesia (Outpatient)
- Hazardous Medication Compounding (Outpatient)
- Outpatient Clinics (Outpatient)

- Perform Invasive Procedure (Outpatient)

Mayo Clinic Arizona

DBA: Mayo Clinic Primary Care-Phoenix Campus
5701 East Mayo Boulevard
Phoenix, AZ, 85054

Available Services

- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

Mayo Clinic Arizona

DBA: Mayo Clinic Sports Medicine Center
63 South Rockford, Suite 130
Tempe, AZ, 85281

Available Services

- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

Special Quality Awards

Due to our commitment to accurate data reporting, The Joint Commission is suspending the practice of updating Special Quality Awards until further notice

- **2015** Bronze Get With The Guidelines - Heart Failure
- **2015** Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program
- **2015** Silver Get With The Guidelines - Resuscitation



Cooperative Agreements

Hospital - Accredited by [American College of Surgeons-Commission on Cancer \(ACoS-COC\)](#)

Laboratory - Accredited by [American Society for Histocompatibility and Immunogenetics \(ASHI\)](#)

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value

- This organization's performance is similar to the target range/value
- This organization's performance is below the target range/value
- This measure is not applicable for this organization
- Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* This information can also be viewed at [Hospital Compare](#).

** Indicates per 1000 hours of patient care.

*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

Hospital	2019 National Patient Safety Goals	Nationwide Comparison:	Statewide Comparison:
Home Care	2019 National Patient Safety Goals	Nationwide Comparison:	Statewide Comparison:
<p>Reporting Period: January 2019 - December 2019</p> <p>National Quality Improvement Goals:</p>			
	Emergency Department	National Comparison: 2	Statewide Comparison: 2

[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* State results are not calculated for the National Patient Safety Goals.

National Quality Improvement Goals:

Mayo Clinic Arizona

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Measure Area	Nationwide	Statewide
Emergency Department Compared to Other Joint Commission Accredited Organizations	N/D 2	N/D 2
Read More		

Measure	Hospital Results	Nationwide Top 10% Scored at Most	Weighted Median	Statewide Top 10% Scored at Most	Weighted Median	Average Rate	
Admit Decision Time to ED Departure Time for Admitted Patients	N/D 2 115.00 minutes 673 eligible Patients	Nationwide Statewide	Top 10% Scored at Least	55.00	133.00	67.62	146.60
Read More							
See Quarterly Results							

Quarterly Measure Results

Number of Eligible Patients	673
Weighted Median Minutes	121.00
Nationwide Weighted Median Minutes	149.03
Jan - Mar 2019	
673	
121.00	
149.03	
Apr - Jun 2019	
673	
119.00	
129.15	
Jul - Sep 2019	
673	
105.00	
123.92	
Oct - Dec 2019	
673	
115.00	
129.12	