



Quality Report



Texas Laurel Ridge Hospital, LP



DBA: Laurel Ridge Treatment Center
HCO ID: 1407
17720 Corporate Woods Drive
San Antonio, TX, 78259
(210) 491-9400
www.laurelridgetc.com

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)

	Behavioral Health Care	Accreditation Decision Accredited	Effective Date 10/7/2015	Last Full Survey Date 10/6/2015	Last On-Site Survey Date 10/6/2015
	Hospital	Accreditation Decision Accredited	Effective Date 10/8/2015	Last Full Survey Date 10/7/2015	Last On-Site Survey Date 9/28/2016

Sites

Texas Laurel Ridge Hospital, LP

DBA: Laurel Ridge Treatment Center
17720 Corporate Woods Drive
San Antonio, TX, 78259

Available Services

- Addiction Care
- Behavioral Health
- Behavioral Health (Day Programs - Adult)
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult)
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Child/Youth)
- Behavioral Health (Residential Care - Child/Youth)
- Behavioral Health (Partial - Adult)
- Chemical Dependency (Day Programs - Adult)
- Chemical Dependency (24-hour Acute Care/Crisis Stabilization - Adult)
- Chemical Dependency (Partial - Adult)
- Family Support (Non 24 Hour Care)

Texas Laurel Ridge Hospital, LP

DBA: Laurel Ridge at Highpoint Center
1603 Babcock Suite 148
San Antonio, TX, 78229

Available Services

- Behavioral Health (Day Programs - Child/Youth)
- Behavioral Health (Partial - Child/Youth)
- Family Support (Non 24 Hour Care)

Texas Laurel Ridge Hospital, LP

DBA: Mission Resiliency at Laurel Ridge
1900 E. Elms Road Suite 203
Killeen, TX, 76542

Available Services

- Addiction Care
- Behavioral Health (Day Programs - Adult)
- Behavioral Health (Partial - Adult)
- Chemical Dependency (Day Programs - Adult)
- Chemical Dependency (Partial - Adult)
- Family Support (Non 24 Hour Care)

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

- 🌟 This organization achieved the best possible results
- + This organization's performance is above the target range/value
- ✓ This organization's performance is similar to the target range/value
- - This organization's performance is below the target range/value
- N/A This measure is not applicable for this organization
- N/D Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* This information can also be viewed at [Hospital Compare](#).

** Indicates per 1000 hours of patient care.

*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

Behavioral Health Care	2015 National Patient Safety Goals	Nationwide Comparison:	Statewide Comparison:
Hospital	2016 National Patient Safety Goals	Nationwide Comparison:	Statewide Comparison:
<p>Reporting Period: October 2015 - September 2016</p> <p>National Quality Improvement Goals:</p>			
	Hospital-Based Inpatient Psychiatric Services	National Comparison: 2	Statewide Comparison: 2

[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* State results are not calculated for the National Patient Safety Goals.

National Quality Improvement Goals:

Texas Laurel Ridge Hospital, LP

HCO ID: 1407
 17720 Corporate Woods Drive
 San Antonio , TX, 78259

Measure Area	Nationwide	Statewide
Hospital-Based Inpatient Psychiatric Services Compared to Other Joint Commission Accredited Organizations	2	2
Read More		

Measure	Hospital Results	Nationwide	Average	Statewide	Average		
		Top 10% Scored at Least	Rate	Top 10% Scored at Least	Rate	Rate	
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Overall Rate	99% of 1447 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	94%	Average Rate	100% 97%
Read More							
See Quarterly Results							

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Oct - Dec 2015

1447

98%

94%

Jan - Mar 2016

1447

100%

94%

Apr - Jun 2016

1447

98%

94%

Jul - Sep 2016

1447

98%

94%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Children (1-12 years) Read More See Quarterly Results	 98% of 264 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	96%	Average Rate	100% 99%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Oct - Dec 2015

264

100%

96%

Jan - Mar 2016

264

100%

95%

Apr - Jun 2016

264

100%


96%

Jul - Sep 2016

264

94%

96%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Adolescent (13-17 years)	 98% of 394 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	97%	Average Rate	100% 98%
Read More See Quarterly Results							

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Oct - Dec 2015

394

99%

97%

Jan - Mar 2016

394

100%

97%

Apr - Jun 2016

394

98%


96%

Jul - Sep 2016

394

97%

97%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Adult (18-64 years) Read More See Quarterly Results	 99% of 685 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	94%	Average Rate	100% 97%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Oct - Dec 2015

685

98%

93%

Jan - Mar 2016

685

100%

93%

Apr - Jun 2016

685

98%


94%

Jul - Sep 2016

685

99%

94%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Older Adult (>= 65 years) Read More See Quarterly Results	 98% of 104 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	92%	Average Rate	100% 96%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Oct - Dec 2015

104

95%

92%

Jan - Mar 2016

104

100%

92%

Apr - Jun 2016

104

100%

92%

Jul - Sep 2016

104

97%

93%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Overall Rate Read More See Quarterly Results	 94% of 54 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	62%	Average Rate	100% 66%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Oct - Dec 2015

54

79%

64%

Jan - Mar 2016

54

100%

62%

Apr - Jun 2016

54

100%

60%

Jul - Sep 2016

54

100%

61%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	Average Rate
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Children Age 1 - 12 Read More See Quarterly Results	 100% of 7 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	63%	Average Rate	100% 55%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Oct - Dec 2015

4

4

60%

Jan - Mar 2016

1

1

57%

Apr - Jun 2016

7

100%

71%

Jul - Sep 2016

4

4

64%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	100%	64%
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adolescents Age 13 - 17 Read More See Quarterly Results	 33% of 3 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	62%	Average Rate	100%	64%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Oct - Dec 2015

4

4

66%

Jan - Mar 2016

1

1

67%

Apr - Jun 2016

1

1

52%

Jul - Sep 2016

4

4

62%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	Average Rate
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adults Age 18 - 64 Read More See Quarterly Results	 98% of 43 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	63%	Average Rate	100% 69%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Oct - Dec 2015

43

91%

65%

Jan - Mar 2016

43

100%

62%

Apr - Jun 2016

43

100%

62%

Jul - Sep 2016

43

100%

62%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Older Adults Age 65 and Older Read More (No Quarterly Result are available)	ND ----	Nationwide Statewide	Top 10% Scored at Least	100%	56%	Average Rate	100% 55%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Oct - Dec 2015

1

1

1

Jan - Mar 2016

1

1

1

Apr - Jun 2016

1

1


1

Jul - Sep 2016

1

1

1

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use per 1000 Patient Hours - Overall Rate	 0.04 (56 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.49	Average Rate	N/A 0.21
Read More See Quarterly Results							

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Oct - Dec 2015

377.8320
 24.2333
 0.0641
 0.4558

Jan - Mar 2016

377.1120
 10.5500
 0.0280
 0.4625

Apr - Jun 2016

398.9040
 10.3000
 0.0258
 0.5023

Jul - Sep 2016

402.4560
 10.6000
 0.0263
 0.5326

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Children Age 1 - 12 Read More See Quarterly Results	⊕ 0.08 (15 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.31	Average Rate	N/A 0.16

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Oct - Dec 2015

44.7600
 3.9167
 0.0875
 0.3447

Jan - Mar 2016

50.3280
 4.5833
 0.0911
 0.3137

Apr - Jun 2016

44.3760
 2.6667
 0.0601
 0.2634

Jul - Sep 2016

42.6960
 3.3500
 0.0785
 0.3095

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Adolescents Age 13 - 17 Read More See Quarterly Results	⊕ 0.1 (32 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.33	Average Rate	N/A 0.26

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Oct - Dec 2015

83.7360
 18.9833
 0.2267
 0.2331

Jan - Mar 2016

87.7440
 3.0000
 0.0342
 0.2201

Apr - Jun 2016

91.4160
 6.0000
 0.0656
 0.4938

Jul - Sep 2016

67.8240
 4.0333
 0.0595
 0.3810

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Adults Age 18 - 64 Read More See Quarterly Results	⊕ 0.01 (9 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.53	Average Rate	N/A 0.22

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Oct - Dec 2015

245.2560
 1.3333
 0.0054
 0.5049

Jan - Mar 2016

231.2640
 2.9000
 0.0125
 0.4899

Apr - Jun 2016

256.8720
 1.6333
 0.0064
 0.5263

Jul - Sep 2016

283.9680
 3.2167
 0.0113
 0.5873

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Older Adults Age 65 and Older Read More See Quarterly Results	 3 0 (0 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.38	Average Rate	N/A 0.03

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Oct - Dec 2015

4.0800
 0
 0
 0.3111

Jan - Mar 2016

7.7760
 0.0667
 0.0086
 0.5067

Apr - Jun 2016

6.2400
 0
 0
 0.4038

Jul - Sep 2016

7.9680
 0
 0
 0.2995

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use per 1000 Patient Hours - Overall Rate Read More See Quarterly Results	 0.18 (273 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.36	Average Rate	N/A 0.07

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Seclusion
 Rate of Seclusion Use**
 Nationwide Rate**

Oct - Dec 2015

377.8320
 55.1333
 0.1459
 0.3723

Jan - Mar 2016

377.1120
 52.9500
 0.1404
 0.3582

Apr - Jun 2016

398.9040
 69.4500
 0.1741
 0.3450

Jul - Sep 2016

402.4560
 95.6833
 0.2377
 0.3579

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Children Age 1 - 12 Read More See Quarterly Results	 0.55 (100 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.55	Average Rate	N/A 0.3

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Seclusion
 Rate of Seclusion Use**
 Nationwide Rate**

Oct - Dec 2015

44.7600
 22.4333
 0.5012
 0.6180

Jan - Mar 2016


50.3280
 23.5167
 0.4673
 0.5558

Apr - Jun 2016

44.3760
 19.3000
 0.4349
 0.4845

Jul - Sep 2016

42.6960
 34.5000
 0.8080
 0.5664

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Adolescents Age 13 - 17 Read More See Quarterly Results	 0.39 (128 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.19	Average Rate	N/A 0.13

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Seclusion
 Rate of Seclusion Use**
 Nationwide Rate**

Oct - Dec 2015

83.7360
 28.3000
 0.3380
 0.1733

Jan - Mar 2016

87.7440
 14.9833
 0.1708
 0.1960

Apr - Jun 2016

91.4160
 45.5500
 0.4983
 0.1835

Jul - Sep 2016

67.8240
 39.4667
 0.5819
 0.2194

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Adults Age 18 - 64 Read More See Quarterly Results	0.04 (45 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.41	Average Rate	N/A 0.06

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Seclusion
 Rate of Seclusion Use**
 Nationwide Rate**

Oct - Dec 2015

245.2560
 4.4000
 0.0179
 0.4177

Jan - Mar 2016


231.2640
 14.4500
 0.0625
 0.4098

Apr - Jun 2016

256.8720
 4.6000
 0.0179
 0.3971

Jul - Sep 2016

283.9680
 21.7167
 0.0765
 0.4078

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Older Adults Age 65 and Older Read More See Quarterly Results	 0 (0 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.08	Average Rate	N/A 0.03

Quarterly Measure Results

Total Patient Hours/1000
Total Patient Hours in Seclusion
Rate of Seclusion Use**
Nationwide Rate**

Oct - Dec 2015

4.0800

0

0

0.1372

Jan - Mar 2016

7.7760

0

0

0.0661

Apr - Jun 2016

6.2400

0

0

0.0685

Jul - Sep 2016

7.9680

0

0

0.0545