



Quality Report



Texas Laurel Ridge Hospital, LP



DBA: Laurel Ridge Treatment Center
HCO ID: 1407
17720 Corporate Woods Drive
San Antonio, TX, 78259
(210) 491-9400
www.laurelridgetc.com

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)



[Behavioral Health Care](#)

Accreditation Decision
[Accredited](#)

Effective Date
10/7/2015

Last Full Survey Date
10/6/2015

Last On-Site Survey Date
10/6/2015



[Hospital](#)

Accreditation Decision
[Accredited](#)

Effective Date
10/8/2015

Last Full Survey Date
10/7/2015

Last On-Site Survey Date
9/28/2016

Sites

Texas Laurel Ridge Hospital, LP

DBA: Laurel Ridge Treatment Center
17720 Corporate Woods Drive
San Antonio, TX, 78259

Available Services

- Addiction Care
- Behavioral Health
- Behavioral Health (Day Programs - Adult)
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult)
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Child/Youth)
- Behavioral Health (Residential Care - Child/Youth)
- Behavioral Health (Partial - Adult)
- Chemical Dependency (Day Programs - Adult)
- Chemical Dependency (24-hour Acute Care/Crisis Stabilization - Adult)
- Chemical Dependency (Partial - Adult)
- Family Support (Non 24 Hour Care)

Texas Laurel Ridge Hospital, LP

DBA: Laurel Ridge at Highpoint Center
1603 Babcock Suite 148
San Antonio, TX, 78229

Available Services

- Behavioral Health (Day Programs - Child/Youth)
- Behavioral Health (Partial - Child/Youth)
- Family Support (Non 24 Hour Care)

Texas Laurel Ridge Hospital, LP







DBA: Mission Resiliency at Laurel Ridge
1900 E. Elms Road Suite 203
Killeen, TX, 76542

Available Services

- Addiction Care
- Behavioral Health (Day Programs - Adult)
- Behavioral Health (Partial - Adult)
- Chemical Dependency (Day Programs - Adult)
- Chemical Dependency (Partial - Adult)
- Family Support (Non 24 Hour Care)

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value
-  This organization's performance is similar to the target range/value
-  This organization's performance is below the target range/value
-  This measure is not applicable for this organization
-  Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* This information can also be viewed at [Hospital Compare](#).

** Indicates per 1000 hours of patient care.

*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

Behavioral Health Care	2015 National Patient Safety Goals	Nationwide Comparison:	Statewide Comparison:
Hospital	2016 National Patient Safety Goals	Nationwide Comparison:	Statewide Comparison:
<p>Reporting Period: April 2016 - March 2017</p> <p>National Quality Improvement Goals:</p>			
	Hospital-Based Inpatient Psychiatric Services	National Comparison: 2	Statewide Comparison: 2

[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* State results are not calculated for the National Patient Safety Goals.

National Quality Improvement Goals:

Texas Laurel Ridge Hospital, LP

HCO ID: 1407
 17720 Corporate Woods Drive
 San Antonio , TX, 78259

Measure Area	Nationwide	Statewide
Hospital-Based Inpatient Psychiatric Services Compared to Other Joint Commission Accredited Organizations	2	2
Read More		

Measure	Hospital Results	Nationwide	Average	Statewide	Average		
		Top 10% Scored at Least	Rate	Top 10% Scored at Least	Rate	Rate	
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Overall Rate	97% of 1420 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	95%	Average Rate	100% 98%
Read More							
See Quarterly Results							

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2016

1420

98%

94%

Jul - Sep 2016

1420

98%

94%

Oct - Dec 2016

1420

95%

94%

Jan - Mar 2017

1420

98%

95%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Children (1-12 years) Read More See Quarterly Results	 95% of 263 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	96%	Average Rate	100% 99%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2016

380

98%

96%

Jul - Sep 2016

380

97%

97%

Oct - Dec 2016

380

96%

95%

Jan - Mar 2017

380

99%

96%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Adult (18-64 years) Read More See Quarterly Results	 98% of 671 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	95%	Average Rate	100% 97%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2016

671

98%

94%

Jul - Sep 2016

671

99%

94%

Oct - Dec 2016

671

99%

94%

Jan - Mar 2017

671

98%

95%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Older Adult (>= 65 years) Read More See Quarterly Results	 96% of 106 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	95%	Average Rate	100% 97%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2016

106

100%

92%

Jul - Sep 2016

106

97%

93%

Oct - Dec 2016

106

91%

93%

Jan - Mar 2017

106

95%

95%

Measure	Hospital Results	Nationwide	Average	Statewide	Average		
		Top 10% Scored at Least	Rate	Top 10% Scored at Least	Rate	Rate	
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Overall Rate Read More See Quarterly Results	100% of 38 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	60%	Average Rate	100% 66%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2016

38

100%

60%

Jul - Sep 2016

38

100%

61%

Oct - Dec 2016

38

100%

61%

Jan - Mar 2017

4

4

61%

Measure	Hospital Results	Nationwide	Average	Statewide	Average		100%	64%
		Top 10% Scored at Least	Rate	Top 10% Scored at Least	Rate			
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Children Age 1 - 12 Read More See Quarterly Results	 100% of 7 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	59%	Average Rate	100%	64%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2016

7

100%

70%

Jul - Sep 2016

4

4

63%

Oct - Dec 2016

4

4

61%

Jan - Mar 2017

1

1

46%

Measure	Hospital Results	Nationwide	Average Rate	Statewide	Average Rate		
		Top 10% Scored at Least		Top 10% Scored at Least	Rate	Rate	
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adolescents Age 13 - 17 Read More See Quarterly Results	 100% of 3 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	54%	Average Rate	100% 37%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2016

1

1

52%

Jul - Sep 2016

4

4

61%

Oct - Dec 2016

4

4


55%

Jan - Mar 2017

4

4

49%

Measure	Hospital Results	Nationwide	Average	Statewide	Average		
		Top 10% Scored at Least	Rate	Top 10% Scored at Least	Rate	Rate	
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adults Age 18 - 64 Read More See Quarterly Results	 100% of 26 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	61%	Average Rate	100% 72%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2016

26

100%

62%

Jul - Sep 2016

26

100%

62%

Oct - Dec 2016

26

100%

62%

Jan - Mar 2017

1

1

62%

Measure	Hospital Results	Nationwide	Average Rate	Statewide	Average Rate		
		Top 10% Scored at Least		Top 10% Scored at Least	Rate	Rate	
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Older Adults Age 65 and Older	ND 4 ----	Nationwide Statewide	Top 10% Scored at Least	100%	55%	Average Rate	100% 45%
Read More (No Quarterly Result are available)							

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2016

____ 1

____ 1

____ 1

Jul - Sep 2016

____ 1

____ 1

____ 1

Oct - Dec 2016

____ 1

____ 1

____ 1

Jan - Mar 2017

____ 1

____ 1

____ 1

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use per 1000 Patient Hours - Overall Rate	 0.03 (40 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.52	Average Rate	N/A 0.2
Read More See Quarterly Results							

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Apr - Jun 2016

398.90
 10.30
 0.03
 0.51

Jul - Sep 2016

402.46
 10.60
 0.03
 0.53

Oct - Dec 2016

391.66
 11.65
 0.03
 0.48

Jan - Mar 2017

407.93
 7.78
 0.02
 0.49

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Children Age 1 - 12 Read More See Quarterly Results	⊕ 0.07 (12 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.34	Average Rate	N/A 0.14

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Apr - Jun 2016

44.38
 2.67
 0.06
 0.26

Jul - Sep 2016

42.70
 3.35
 0.08
 0.31

Oct - Dec 2016

48.96
 3.40
 0.07
 0.50

Jan - Mar 2017

40.39
 2.38
 0.06
 0.29

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Adolescents Age 13 - 17 Read More See Quarterly Results	⊕ 0.05 (17 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.33	Average Rate	N/A 0.25

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Apr - Jun 2016

91.42
 6.00
 0.07
 0.50

Jul - Sep 2016

67.82
 4.03
 0.06
 0.38

Oct - Dec 2016

84.36
 4.73
 0.06
 0.23

Jan - Mar 2017

67.90
 2.02
 0.03
 0.22

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Adults Age 18 - 64 Read More See Quarterly Results	 0.01 (12 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.59	Average Rate	N/A 0.22

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Apr - Jun 2016

256.87
 1.63
 0.01
 0.53

Jul - Sep 2016

283.97
 3.22
 0.01
 0.58

Oct - Dec 2016

251.57
 3.40
 0.01
 0.52

Jan - Mar 2017

293.45
 3.38
 0.01
 0.59

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Older Adults Age 65 and Older Read More See Quarterly Results	 3 0.0 (0 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.16	Average Rate	N/A 0.03

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Apr - Jun 2016

6.24
 0
 0
 0.41

Jul - Sep 2016


7.97
 0
 0
 0.30

Oct - Dec 2016

6.77
 0.12
 0.02
 0.37

Jan - Mar 2017

6.19
 0
 0
 0.14

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use per 1000 Patient Hours - Overall Rate Read More See Quarterly Results	 0.17 (271 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.39	Average Rate	N/A 0.07

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Seclusion
 Rate of Seclusion Use**
 Nationwide Rate**

Apr - Jun 2016

398.90
 69.45
 0.17
 0.35

Jul - Sep 2016

402.46
 95.68
 0.24
 0.35

Oct - Dec 2016

391.66
 59.92
 0.15
 0.39

Jan - Mar 2017

407.93
 46.00
 0.11
 0.36

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Children Age 1 - 12 Read More See Quarterly Results	 0.52 (93 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.54	Average Rate	N/A 0.27

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Seclusion
 Rate of Seclusion Use**
 Nationwide Rate**

Apr - Jun 2016

44.38
 19.30
 0.43
 0.50

Jul - Sep 2016


42.70
 34.50
 0.81
 0.57

Oct - Dec 2016

48.96
 21.80
 0.45
 0.57

Jan - Mar 2017

40.39
 16.93
 0.42
 0.50

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Adolescents Age 13 - 17 Read More See Quarterly Results	 0.43 (134 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.22	Average Rate	N/A 0.12

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Seclusion
 Rate of Seclusion Use**
 Nationwide Rate**

Apr - Jun 2016

91.42
 45.55
 0.50
 0.19

Jul - Sep 2016

67.82
 39.47
 0.58
 0.22

Oct - Dec 2016

84.36
 25.73
 0.31
 0.25

Jan - Mar 2017

67.90
 23.62
 0.35
 0.21

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Adults Age 18 - 64 Read More See Quarterly Results	0.04 (44 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.44	Average Rate	N/A 0.05

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Seclusion
 Rate of Seclusion Use**
 Nationwide Rate**

Apr - Jun 2016

256.87
 4.60
 0.02
 0.40

Jul - Sep 2016


283.97
 21.72
 0.08
 0.40

Oct - Dec 2016

251.57
 12.38
 0.05
 0.44

Jan - Mar 2017

293.45
 5.45
 0.02
 0.42

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Older Adults Age 65 and Older Read More See Quarterly Results	 0.0 (0 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.06	Average Rate	N/A 0.03

Quarterly Measure Results

Total Patient Hours/1000
Total Patient Hours in Seclusion
Rate of Seclusion Use**
Nationwide Rate**

Apr - Jun 2016

6.24

0

0

0.07

Jul - Sep 2016

7.97

0

0

0.05

Oct - Dec 2016

6.77

0

0

0.08

Jan - Mar 2017

6.19

0

0

0.05