



Organizations that have achieved
The Gold Seal of Approval® from
The Joint Commission®



Quality Report





Emerson Hospital

HCO ID: 5540
133 Old Road to Nine Acre Corner
Concord, MA, 01742
(978) 369-1400
www.emersonhospital.org

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)

	Home Care	Accreditation Decision Accredited	Effective Date 8/21/2019	Last Full Survey Date 8/20/2019	Last On-Site Survey Date 8/20/2019
	Hospital	Accreditation Decision Accredited	Effective Date 8/24/2019	Last Full Survey Date 8/23/2019	Last On-Site Survey Date 8/23/2019

Sites

Emerson Hospital

133 Old Road to Nine Acre Corner
Concord, MA, 01742

Available Services

- Addiction Services
- Addiction Services (Non-detox - Adult)
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult)
- Chemical Dependency (Day Programs - Adult)
- Chemical Dependency (Non 24 Hour Care - Adult)
- Chemical Dependency (Partial Hospitalization - Adult)
- Chemical Dependency (Non-detox - Adult)
- CT Scanner (Imaging/Diagnostic Services)
- Ear/Nose/Throat Surgery (Surgical Services)
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
- Gastroenterology (Surgical Services)
- GI or Endoscopy Lab (Imaging/Diagnostic Services)
- Gynecological Surgery (Surgical Services)
- Gynecology (Inpatient)
- Hazardous Medication Compounding (Inpatient)
- Inpatient Unit (Inpatient)
- Interventional Radiology (Imaging/Diagnostic Services)
- Labor & Delivery (Inpatient)
- Magnetic Resonance Imaging (Imaging/Diagnostic Services)
- Medical /Surgical Unit (Inpatient)

- Medical ICU (Intensive Care Unit)
- Neurosurgery (Surgical Services)
- Non-Sterile Medication Compounding (Inpatient)
- Normal Newborn Nursery (Inpatient)
- Nuclear Medicine (Imaging/Diagnostic Services)
- Ophthalmology (Surgical Services)
- Orthopedic Surgery (Surgical Services)
- Outpatient Clinics (Outpatient)
- Pediatric Unit (Inpatient)
- Plastic Surgery (Surgical Services)
- Positron Emission Tomography (PET) (Imaging/Diagnostic Services)
- Post Anesthesia Care Unit (PACU) (Inpatient)
- Radiation Oncology (Imaging/Diagnostic Services)
- Sleep Laboratory (Sleep Laboratory)
- Sterile Medication Compounding (Inpatient)
- Surgical ICU (Intensive Care Unit)
- Teleradiology (Imaging/Diagnostic Services)
- Ultrasound (Imaging/Diagnostic Services)
- Urology (Surgical Services)
- Vascular Surgery (Surgical Services)

Emerson Hospital Center for Specialty Care

54 Baker Avenue
Concord, MA, 01742

Available Services

- Administration of High Risk Medications (Outpatient)
- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

Emerson Hospital Health Center

133 Littleton Road
Westford, MA, 01886

Available Services

- Outpatient Clinics (Outpatient)

Emerson Hospital Health Center At Groton

100 Boston Road
Groton, MA, 01450

Available Services

- Outpatient Clinics (Outpatient)

Emerson Hospital Home Care

310 Baker Ave
Concord, MA, 01742

Available Services

- Home Health Aides
- Home Health, Non-Hospice Services
- Medical Social Services
- Occupational Therapy
- Physical Therapy

- Skilled Nursing Services
- Speech Language Pathology

Emerson Medical @ Sudbury

490 Boston Post Road
Sudbury, MA, 01776

Available Services

- Outpatient Clinics (Outpatient)

Hermel Breast Health Center

747 Main Street
Concord, MA, 01742

Available Services

- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

The Clough Center for Rehabilitative and Sports Therapy

310 Baker Avenue
Concord, MA, 01742

Available Services

- Outpatient Clinics (Outpatient)







Special Quality Awards

Due to our commitment to accurate data reporting, The Joint Commission is suspending the practice of updating Special Quality Awards until further notice

- **2015** Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value
-  This organization's performance is similar to the target range/value
-  This organization's performance is below the target range/value
-  This measure is not applicable for this organization
-  Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.

2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* This information can also be viewed at [Hospital Compare](#).

** Indicates per 1000 hours of patient care.

*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

Hospital	2019 National Patient Safety Goals	Nationwide Comparison: 	Statewide Comparison: 
Home Care	2019 National Patient Safety Goals	Nationwide Comparison: 	Statewide Comparison: 
Reporting Period: January 2019 - December 2019 National Quality Improvement Goals:			
	Emergency Department	National Comparison:  ²	Statewide Comparison:  ²
	Hospital-Based Inpatient Psychiatric Services	National Comparison:  ²	Statewide Comparison:  ²
	Perinatal Care	National Comparison:  ²	Statewide Comparison:  ²

[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* State results are not calculated for the National Patient Safety Goals.