



Organizations that have achieved  
The Gold Seal of Approval® from  
The Joint Commission®



# Quality Report



# San Antonio Behavioral Healthcare Hospital



DBA: San Antonio Behavioral Healthcare Hospital, LLC  
HCO ID: 560328  
8550 Huebner Road  
San Antonio, TX, 78240  
(210) 541-5300  
[www.sanantoniobehavioral.com](http://www.sanantoniobehavioral.com)

## Summary of Quality Information

### Accreditation Programs

#### [View Accreditation History](#)

	<a href="#">Behavioral Health Care</a>	Accreditation Decision <a href="#">Accredited</a>	Effective Date 10/25/2017	Last Full Survey Date 10/24/2017	Last On-Site Survey Date 10/24/2017
	<a href="#">Hospital</a>	Accreditation Decision <a href="#">Accredited</a>	Effective Date 10/28/2017	Last Full Survey Date 10/27/2017	Last On-Site Survey Date 12/7/2018

### Sites

#### San Antonio Behavioral Healthcare Hospital




8550 Huebner Road  
San Antonio, TX, 78240

#### Available Services

- Behavioral Health (Day Programs - Adult )
- Behavioral Health (Day Programs - Child/Youth )
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult )
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Child/Youth )
- Behavioral Health (Partial - Adult )
- Behavioral Health (Partial - Child/Youth )

## National Patient Safety Goals and National Quality Improvement Goals

### Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value
-  This organization's performance is similar to the target range/value

- ⊖ This organization's performance is below the target range/value
- Ⓝ This measure is not applicable for this organization
- Ⓝ Not displayed

### Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* This information can also be viewed at [Hospital Compare](#).

\*\* Indicates per 1000 hours of patient care.

\*\*\* The measure was not in effect for this quarter.

---- Null value or data not displayed.

<b>Behavioral Health Care</b>	<a href="#">2017 National Patient Safety Goals</a>	Nationwide Comparison:	Statewide Comparison:
<b>Hospital</b>	<a href="#">2018 National Patient Safety Goals</a>	Nationwide Comparison:	Statewide Comparison:
Reporting Period: April 2018 - March 2019			
<a href="#">National Quality Improvement Goals:</a>			
<a href="#">Hospital-Based Inpatient Psychiatric Services</a>		National Comparison: <sup>2</sup>	Statewide Comparison: <sup>2</sup>

### [New Changes to Quarterly Measure](#)

#### [Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* State results are not calculated for the National Patient Safety Goals.

## National Quality Improvement Goals:

# San Antonio Behavioral Healthcare Hospital

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 8550 Huebner Road  
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Measure Area	Nationwide	Statewide
Hospital-Based Inpatient Psychiatric Services Compared to Other Joint Commission Accredited Organizations	2	2
<a href="#">Read More</a>		

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Overall Rate	92% of 1018 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	95%	Average Rate	100% 96%
<a href="#">Read More</a>							
<a href="#">See Quarterly Results</a>							

## Quarterly Measure Results

Number of Eligible Patients  
 Rate

Nationwide Average

**Apr - Jun 2018**

1018

93%

94%

**Jul - Sep 2018**

1018

89%

94%

**Oct - Dec 2018**

1018

94%

95%

**Jan - Mar 2019**

1018

92%

95%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Children (1-12 years)	⊕ 98% of 177 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	95%	Average Rate	100% 98%
<a href="#">Read More</a>							
<a href="#">See Quarterly Results</a>							

## Quarterly Measure Results

Number of Eligible Patients  
Rate

Nationwide Average

**Apr - Jun 2018**

177

98%

94%

**Jul - Sep 2018**

177

97%

93%

**Oct - Dec 2018**

177

100%

96%

**Jan - Mar 2019**

177

98%

96%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Adolescent (13-17 years)	⊕ 98% of 314 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	95%	Average Rate	100% 97%
<a href="#">Read More</a>							
<a href="#">See Quarterly Results</a>							

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Apr - Jun 2018**

314

99%

93%

**Jul - Sep 2018**

314

100%

93%

**Oct - Dec 2018**

314

98%


96%

**Jan - Mar 2019**

314

95%

96%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Adult (18-64 years) <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 87% of 475 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	95%	Average Rate	100% 96%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Apr - Jun 2018**

475

89%

94%

**Jul - Sep 2018**

475

82%

94%

**Oct - Dec 2018**

475

89%

94%

**Jan - Mar 2019**

475

88%

95%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Older Adult (>= 65 years) <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 85% of 52 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	94%	Average Rate	100% 95%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Apr - Jun 2018**

52

79%

93%

**Jul - Sep 2018**

52

82%

93%

**Oct - Dec 2018**

52

88%

94%

**Jan - Mar 2019**

52

93%

94%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Overall Rate <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 40% of 42 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	62%	Average Rate	100% 73%



## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Apr - Jun 2018**

42

67%

65%

**Jul - Sep 2018**

42

33%

62%

**Oct - Dec 2018**

42

33%


62%

**Jan - Mar 2019**

42

33%

61%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	Average Rate
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Children Age 1 - 12 <a href="#">Read More</a> (No Quarterly Result are available)	 4 ----	Nationwide Statewide	Top 10% Scored at Least	100%	48%	Average Rate	100% 48%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Apr - Jun 2018**

1

1

1

**Jul - Sep 2018**

1

1

1

**Oct - Dec 2018**

1

1

1

**Jan - Mar 2019**

1

1

1

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adolescents Age 13 - 17 <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 0% of 6 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	53%	Average Rate	100% 51%

## Quarterly Measure Results

Number of Eligible Patients  
Rate

Nationwide Average

**Apr - Jun 2018**

4

4

57%

**Jul - Sep 2018**

4

4

53%

**Oct - Dec 2018**

4

4

50%

**Jan - Mar 2019**

4

4

50%

Measure	Hospital Results	Nationwide	Average	Statewide			
		Top 10% Scored at Least	Rate	Top 10% Scored at Least	Average Rate		
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adults Age 18 - 64 <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 45% of 31 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	64%	Average Rate	100% 76%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Apr - Jun 2018**

31

75%

66%

**Jul - Sep 2018**

31

43%

64%

**Oct - Dec 2018**

31

50%

64%

**Jan - Mar 2019**

31

25%

63%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	Average Rate
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Older Adults Age 65 and Older <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 50% of 4 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	54%	Average Rate	100% 62%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Apr - Jun 2018**

1

1

57%

**Jul - Sep 2018**

1

1

56%

**Oct - Dec 2018**

4

4

55%

**Jan - Mar 2019**

4

67%

52%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use per 1000 Patient Hours - Overall Rate <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 0.04 (31 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.48	Average Rate	N/A 0.21

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Restraint  
 Rate of Restraint Use\*\*  
 Nationwide Rate\*\*

### Apr - Jun 2018

193.97  
 5.48  
 0.03  
 0.45

### Jul - Sep 2018

197.95  
 6.93  
 0.04  
 0.43

### Oct - Dec 2018

201.96  
 6.05  
 0.03  
 0.50

### Jan - Mar 2019

247.42  
 12.70  
 0.05  
 0.53

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Children Age 1 - 12 <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 0.06 (4 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.37	Average Rate	N/A 0.31

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Restraint  
 Rate of Restraint Use\*\*  
 Nationwide Rate\*\*

### Apr - Jun 2018

11.81  
 0.17  
 0.01  
 0.32

### Jul - Sep 2018

11.54  
 1.45  
 0.13  
 0.36

### Oct - Dec 2018

23.47  
 1.02  
 0.04  
 0.35

### Jan - Mar 2019

20.02  
 1.57  
 0.08  
 0.45

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Adolescents Age 13 - 17 <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	⊕ 0.06 (17 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.26	Average Rate	N/A 0.33

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Restraint  
 Rate of Restraint Use\*\*  
 Nationwide Rate\*\*

### Apr - Jun 2018

78.10  
 2.42  
 0.03  
 0.25

### Jul - Sep 2018

49.13  
 2.98  
 0.06  
 0.30

### Oct - Dec 2018

80.02  
 3.28  
 0.04  
 0.23

### Jan - Mar 2019

88.30  
 8.00  
 0.09  
 0.26

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Adults Age 18 - 64 <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 0.02 (10 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.55	Average Rate	N/A 0.21



## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Restraint  
 Rate of Restraint Use\*\*  
 Nationwide Rate\*\*

### Apr - Jun 2018

100.03  
 2.88  
 0.03  
 0.51

### Jul - Sep 2018


133.94  
 2.48  
 0.02  
 0.48

### Oct - Dec 2018

96.91  
 1.75  
 0.02  
 0.59

### Jan - Mar 2019

135.77  
 2.93  
 0.02  
 0.63

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Older Adults Age 65 and Older <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 3 0.02 (0 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.14	Average Rate	N/A 0.04

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Restraint  
 Rate of Restraint Use\*\*  
 Nationwide Rate\*\*

### Apr - Jun 2018

4.03  
 0.02  
 0.00  
 0.20

### Jul - Sep 2018

3.34  
 0.02  
 0.01  
 0.16

### Oct - Dec 2018

1.56  
 0  
 0  
 0.12

### Jan - Mar 2019

3.34  
 0.20  
 0.06  
 0.08

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use per 1000 Patient Hours - Overall Rate <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	⊕ 0.08 (69 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.37	Average Rate	N/A 0.13

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Seclusion  
 Rate of Seclusion Use\*\*  
 Nationwide Rate\*\*

### Apr - Jun 2018

193.97  
 4.45  
 0.02  
 0.33

### Jul - Sep 2018

197.95  
 9.20  
 0.05  
 0.34

### Oct - Dec 2018

201.96  
 14.03  
 0.07  
 0.41

### Jan - Mar 2019

247.42  
 40.95  
 0.17  
 0.41

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Children Age 1 - 12 <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	⊕ 0.22 (15 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.6	Average Rate	N/A 0.46

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Seclusion  
 Rate of Seclusion Use\*\*  
 Nationwide Rate\*\*

### Apr - Jun 2018

11.81  
 0  
 0  
 0.62

### Jul - Sep 2018


11.54  
 1.23  
 0.11  
 0.69

### Oct - Dec 2018

23.47  
 4.48  
 0.19  
 0.63

### Jan - Mar 2019

20.02  
 8.87  
 0.44  
 0.49

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Adolescents Age 13 - 17 <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 0.12 (35 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.22	Average Rate	N/A 0.19

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Seclusion  
 Rate of Seclusion Use\*\*  
 Nationwide Rate\*\*

### Apr - Jun 2018

78.10  
 1.07  
 0.01  
 0.25

### Jul - Sep 2018

49.13  
 1.92  
 0.04  
 0.29

### Oct - Dec 2018

80.02  
 6.65  
 0.08  
 0.21

### Jan - Mar 2019

88.30  
 25.08  
 0.28  
 0.18

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Adults Age 18 - 64 <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 0.04 (19 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.42	Average Rate	N/A 0.11

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Seclusion  
 Rate of Seclusion Use\*\*  
 Nationwide Rate\*\*

### Apr - Jun 2018

100.03  
 3.38  
 0.03  
 0.36

### Jul - Sep 2018


133.94  
 6.05  
 0.05  
 0.38

### Oct - Dec 2018

96.91  
 2.90  
 0.03  
 0.48

### Jan - Mar 2019

135.77  
 7.00  
 0.05  
 0.48

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Older Adults Age 65 and Older <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 0.0 (0 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.04	Average Rate	N/A 0.02

## Quarterly Measure Results

Total Patient Hours/1000  
Total Patient Hours in Seclusion  
Rate of Seclusion Use\*\*  
Nationwide Rate\*\*

### Apr - Jun 2018

4.03

0

0

0.04

### Jul - Sep 2018

3.34

0

0

0.03

### Oct - Dec 2018

1.56

0

0

0.03

### Jan - Mar 2019

3.34

0

0

0.06