



Organizations that have achieved  
The Gold Seal of Approval® from  
The Joint Commission®



# Quality Report



# White Plains Hospital Center



DBA: White Plains Hospital  
HCO ID: 5902  
Davis Avenue at East Post Road  
White Plains, NY, 10601  
(914) 681-0600  
[wphospital.org](http://wphospital.org)

## Summary of Quality Information

### Accreditation Programs

#### [View Accreditation History](#)



Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
<a href="#">Hospital Accredited</a>	6/22/2019	6/21/2019	6/21/2019

### Advanced Certification Programs

#### [View Certification History](#)



#### [Primary Stroke Center](#)

#### Certification Decision

#### [Certification](#)

#### Effective Date

5/7/2019

#### Last Full Survey Date

4/5/2019

#### Last On-Site Survey Date

4/5/2019

### Sites

#### **Center for Cancer Care**

DBA: Center for Cancer Care  
2 Longview Avenue  
White Plains, NY, 10601

#### Available Services

- Administration of Blood Product (Outpatient )
- Administration of High Risk Medications (Outpatient )

- Hazardous Medication Compounding (Outpatient )
- High Risk Sterile Medication Compounding (Outpatient )
- Outpatient Clinics (Outpatient )

#### **Other Clinics/Practices Located at This Site:**

- Breast Surgery
- Cancer and Blood Services
- Infusion Center
- Oncology and Hematology
- Radiation Therapy
- Surgical Oncology
- Westchester Thoracic

#### **White Plains Hospital Center**

DBA: White Plains Hospital

Davis Avenue at East Post Road

White Plains, NY, 10601

#### **Available Services**

- Cardiac Catheterization Lab (Surgical Services )
- Coronary Care Unit (Inpatient )
- CT Scanner (Imaging/Diagnostic Services )
- Dialysis Unit (Inpatient )
- Ear/Nose/Throat Surgery (Surgical Services )
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services )
- Gastroenterology (Surgical Services )
- GI or Endoscopy Lab (Imaging/Diagnostic Services )
- Gynecological Surgery (Surgical Services )
- Gynecology (Inpatient )
- Hazardous Medication Compounding (Inpatient )
- Hematology/Oncology Unit (Inpatient )
- Inpatient Unit (Inpatient )
- Interventional Radiology (Imaging/Diagnostic Services )
- Labor & Delivery (Inpatient )
- Magnetic Resonance Imaging (Imaging/Diagnostic Services )
- Medical /Surgical Unit (Inpatient )
- Medical ICU (Intensive Care Unit )
- Normal Newborn Nursery (Inpatient )
- Nuclear Medicine (Imaging/Diagnostic Services )
- Ophthalmology (Surgical Services )
- Orthopedic Surgery (Surgical Services )
- Orthopedic/Spine Unit (Inpatient )
- Outpatient Clinics (Outpatient )
- Pediatric Unit (Inpatient )
- Plastic Surgery (Surgical Services )
- Positron Emission Tomography (PET) (Imaging/Diagnostic Services )
- Post Anesthesia Care Unit (PACU) (Inpatient )
- Sleep Laboratory (Sleep Laboratory )
- Teleradiology (Imaging/Diagnostic Services )
- Thoracic Surgery (Surgical Services )
- Ultrasound (Imaging/Diagnostic Services )
- Urology (Surgical Services )
- Vascular Surgery (Surgical Services )

#### **Certification Programs**

- Primary Stroke Center

**Other Clinics/Practices Located at This Site:**

- Family Health Center

**White Plains Hospital Center Women's Imaging Center**

DBA: Women's Imaging  
90 South Ridge Street  
Rye Brook, NY, 10573

**Available Services**

- Outpatient Clinics (Outpatient )
- Perform Invasive Procedure (Outpatient )

**White Plains Hospital Medical and Wellness**

99 Business Park Drive  
Armonk, NY, 10504

**Available Services**

- Outpatient Clinics (Outpatient )

**Other Clinics/Practices Located at This Site:**

- Imaging
- Urgent Care

**White Plains Hospital MRI**

DBA: White Plains Hospital MRI  
244 Westchester Avenue  
White Plains, NY, 10601

**Available Services**

- Outpatient Clinics (Outpatient )

**White Plains Hospital Physicians Associates**

DBA: WPPA Internal Medicine and Infectious Disease  
56 Doyer Avenue  
White Plains, NY, 10601

**Available Services**

- Single Specialty Practitioner (Outpatient )

**White Plains Hospital Physicians Associates**

DBA: WPPA  
170 Maple Ave.  
White Plains, NY, 10601

**Available Services**

- Outpatient Clinics (Outpatient )

**Other Clinics/Practices Located at This Site:**

- WPPA 170 Maple orthopedics

- WPPA Colorectal Surgery
- WPPA EP Cardiology
- WPPA OB/GYN Partners
- WPPA Surgical Specialists

### **White Plains Hospital Physicians Associates**

DBA: WPPA Plastics  
12 Greenridge Ave  
White Plains, NY, 10601

#### **Available Services**

- Single Specialty Practitioner (Outpatient )

#### **Other Clinics/Practices Located at This Site:**

- 0

### **White Plains Physician Associates**

DBA: WPPA - Larchmont South  
2345 Boston Post Road  
Larchmont, NY, 10538

#### **Available Services**

- Outpatient Clinics (Outpatient )

### **White Plains Physician Associates**

DBA: Westchester Sports and Spine  
1133 Westchester Ave., White Plains  
West Harrison, NY, 10604

#### **Available Services**

- Single Specialty Practitioner (Outpatient )

### **White Plains Physician Associates**

DBA: WPPA Westchester Orthopaedic Specialists  
222 Westchester Ave.  
White Plains, NY, 10605

#### **Available Services**

- Single Specialty Practitioner (Outpatient )

### **White Plains Physician Associates**

DBA: WPPA - Yorktown Heights  
3379 Crompond Road  
Yorktown Heights, NY, 10598

#### **Available Services**

- Outpatient Clinics (Outpatient )

### **White Plains Physician Associates**

DBA: WPPA 311 North  
311 North Street  
White Plains, NY, 10605

### **Available Services**

- Outpatient Clinics (Outpatient )

### **Other Clinics/Practices Located at This Site:**

- WPPA Cardiology
- WPPA Gastroenterology

### **White Plains Physician Associates**

DBA: WPPA 33 Davis  
33 Davis Ave  
White Plains, NY, 10601

### **Available Services**

- Outpatient Clinics (Outpatient )

### **Other Clinics/Practices Located at This Site:**

- WPPA Vascular

### **White Plains Physician Associates**

DBA: Obstetrics & Gynecology Partners  
141 South Central Avenue  
Hartsdale, NY, 10530

### **Available Services**

- Single Specialty Practitioner (Outpatient )

### **White Plains Physician Associates Family Medicine**

DBA: Family Medicine  
2071 Boston Post Road  
Larchmont, NY, 10538

### **Available Services**

- Outpatient Clinics (Outpatient )

### **Other Clinics/Practices Located at This Site:**

- 2
- none

### **White Plains Physicians Associates**

DBA: WPPA - Southern Westchester  
688 White Plains Road  
Scarsdale, NY, 10583

### **Available Services**

- Outpatient Clinics (Outpatient )

### **WPH Ambulatory Surgery Center**

DBA: WPH Ambulatory Surgery Center  
226 Westchester Ave.  
West Harrison, NY, 10604

### **Available Services**

- Administration of High Risk Medications (Outpatient )
- Ambulatory Surgery Center (Outpatient )
- Anesthesia (Outpatient )
- Perform Invasive Procedure (Outpatient )

### **WPH Family Health Center**

DBA: Family Health Center  
79 E. Post Road  
White Plains, NY, 10601

### **Available Services**

- Outpatient Clinics (Outpatient )

### **WPPA New Rochelle**

DBA: WPPA New Rochelle  
1296 North Ave.  
New Rochelle, NY, 10804

### **Available Services**

- Outpatient Clinics (Outpatient )

### **Other Clinics/Practices Located at This Site:**

- WPPA Imaging
- WPPA Primary Care

### **WPPA Ryebrook Cardiology**

DBA: WPPA Ryebrook Cardiology  
14 Rye Ridge Plaza, Suite 234  
Rye Brook, NY, 10573

### **Available Services**

- Single Specialty Practitioner (Outpatient )

### **WPPA Somers**

DBA: WPPA Somers  
325 Route 100  
Somers, NY, 10589

### **Available Services**

- Outpatient Clinics (Outpatient )

## Special Quality Awards

*Due to our commitment to accurate data reporting, The Joint Commission is suspending the practice of updating Special Quality Awards until further notice*







- **2014 ACS National Surgical Quality Improvement Program**

## Cooperative Agreements

**Hospital** - Accredited by [American College of Surgeons-Commission on Cancer \(ACoS-COC\)](#)

## National Patient Safety Goals and National Quality Improvement Goals

### Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value
-  This organization's performance is similar to the target range/value
-  This organization's performance is below the target range/value
-  This measure is not applicable for this organization
-  Not displayed

### Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* This information can also be viewed at [Hospital Compare](#).

\*\* Indicates per 1000 hours of patient care.

\*\*\* The measure was not in effect for this quarter.

---- Null value or data not displayed.



Hospital	<a href="#">2019 National Patient Safety Goals</a>	Nationwide Comparison:	Statewide Comparison:
Reporting Period: January 2019 - December 2019			
<a href="#">National Quality Improvement Goals:</a>			
	<a href="#">Emergency Department</a>	National Comparison:  2	Statewide Comparison:  2
	<a href="#">Perinatal Care</a>	National Comparison:  2	Statewide Comparison:  2

[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* State results are not calculated for the National Patient Safety Goals.

National Quality Improvement Goals:

## White Plains Hospital Center

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Measure Area	Nationwide	Statewide
Perinatal Care Compared to Other Joint Commission Accredited Organizations	2	2

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate
Elective Delivery <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	0% of 73 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	0%	2%
				Average Rate	0% 2%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jan - Mar 2019**

73

0%

2%

**Apr - Jun 2019**

73

0%

2%

**Jul - Sep 2019**

73

0%

2%

**Oct - Dec 2019**

73

0%

2%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Cesarean Birth <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	⊖ 32% of 363 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	12%	25%	Average Rate	15% 27%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jan - Mar 2019**

363

37%

25%

**Apr - Jun 2019**

363

23%

25%

**Jul - Sep 2019**

363

41%

25%

**Oct - Dec 2019**

363

30%

25%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Exclusive Breast Milk Feeding <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	⊖ 41% of 748 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	73%	51%	Average Rate	59% 37%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jan - Mar 2019**

748

35%

51%

**Apr - Jun 2019**

748

51%

52%

**Jul - Sep 2019**

748

41%

51%

**Oct - Dec 2019**

748

39%

50%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Antenatal Steroids <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 100% of 11 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	98%	Average Rate	100% 98%

## Quarterly Measure Results

Number of Eligible Patients  
Rate

Nationwide Average

**Jan - Mar 2019**

4

4

98%

**Apr - Jun 2019**

4

4

99%

**Jul - Sep 2019**

4

4

99%

**Oct - Dec 2019**

11

100%

98%

Measure	Hospital Results	Nationwide	Average	Statewide	Average		
		Top 10% Scored at Least	Rate	Top 10% Scored at Least	Rate	Rate	
Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate	 10 45% of 1659 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	17%	32%	Average Rate	19% 36%
<a href="#">Read More</a> <a href="#">See Quarterly Results</a>							

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jan - Mar 2019**

1659

31%

32%

**Apr - Jun 2019**

1659

65%

31%

**Jul - Sep 2019**

1659

35%

32%

**Oct - Dec 2019**

1659

47%

32%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate	ND 10 5% of 1659 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	6%	13%	Average Rate	6% 12%
<a href="#">Read More</a> <a href="#">See Quarterly Results</a>							

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jan - Mar 2019**

1659

8%

14%

**Apr - Jun 2019**

1659

5%

13%

**Jul - Sep 2019**

1659

0%

14%

**Oct - Dec 2019**

1659

7%

13%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate	(N/D) 10 40% of 1659 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	3%	18%	Average Rate	7% 23%
<a href="#">Read More</a> <a href="#">See Quarterly Results</a>							

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

### Jan - Mar 2019

1659

22%

18%

### Apr - Jun 2019

1659

60%

18%

### Jul - Sep 2019

1659

35%

19%

### Oct - Dec 2019

1659

40%

19%

Measure Area

Nationwide Statewide

Emergency Department Compared to Other Joint Commission  
[Read More](#) Accredited Organizations

ND 2

ND 2

Measure	Hospital Results	Nationwide	Weighted Median	Statewide	Weighted Median	Average Rate	
		Top 10% Scored at Most		Top 10% Scored at Most			
Admit Decision Time to ED	<span style="border: 1px solid black; border-radius: 50%; padding: 2px;">ND</span> 2						
Departure Time for Admitted Patients <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	115.00 minutes 555 eligible Patients	Nationwide Statewide	Top 10% Scored at Least	55.00	133.00		73.38 189.71



## Quarterly Measure Results

Number of Eligible Patients  
Weighted Median Minutes  
Nationwide Weighted Median Minutes

### Jan - Mar 2019

555  
127.00  
149.03

### Apr - Jun 2019

1  
1  
129.15

### Jul - Sep 2019

555  
102.00  
123.92

### Oct - Dec 2019

555  
122.00  
129.12