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Organizations that have achieved  
The Gold Seal of Approval® from  
The Joint Commission®



# Quality Report





# Chippenham and Johnston-Willis Hospital

HCO ID: 124600  
7101 Jahnke Road  
Richmond, VA, 23225  
(804) 483-0000  
[www.cjwmedical.com](http://www.cjwmedical.com)

## Summary of Quality Information

### Accreditation Programs

#### [View Accreditation History](#)

	<a href="#">Behavioral Health Care and Human Services</a>	<b>Accreditation Decision</b> <a href="#">Accredited</a>	<b>Effective Date</b> 4/21/2021	<b>Last Full Survey Date</b> 4/20/2021	<b>Last On-Site Survey Date</b> 4/20/2021
	<a href="#">Hospital</a>	<b>Accreditation Decision</b> <a href="#">Accredited</a>	<b>Effective Date</b> 4/24/2021	<b>Last Full Survey Date</b> 4/23/2021	<b>Last On-Site Survey Date</b> 7/1/2021
	<a href="#">Laboratory</a>	<b>Accreditation Decision</b> <a href="#">Accredited</a>	<b>Effective Date</b> 8/27/2021	<b>Last Full Survey Date</b> 8/26/2021	<b>Last On-Site Survey Date</b> 8/26/2021

### Advanced Certification Programs

#### [View Certification History](#)



#### [Advanced Total Hip and Total Knee Replacement](#)

**Certification Decision**

[Certification](#)

**Effective Date**

7/8/2021

**Last Full Survey Date**

5/25/2023

**Last On-Site Survey Date**

5/25/2023

## Core Certification Programs



### Brain Tumor

**Certification Decision**

[Certification](#)

**Effective Date**

2/15/2023

**Last Full Survey Date**

2/14/2023

**Last On-Site Survey Date**

2/14/2023



### Joint Replacement - Hip

**Certification Decision**

[Certification](#)

**Effective Date**

3/4/2023

**Last Full Survey Date**

3/3/2023

**Last On-Site Survey Date**

3/3/2023



### Joint Replacement - Knee

**Certification Decision**

[Certification](#)

**Effective Date**

3/4/2023

**Last Full Survey Date**

3/3/2023

**Last On-Site Survey Date**

3/3/2023



### Stroke Rehabilitation

**Certification Decision**

[Certification](#)

**Effective Date**

12/24/2022

**Last Full Survey Date**

12/23/2022

**Last On-Site Survey Date**

## Sites

### Chippenham Hospital - A Campus of CJW Medical Center

7101 Jahnke Road  
Richmond, VA, 23225

#### Available Services

- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult )
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Child/Youth )
- Burn Unit (Inpatient )
- Cardiac Catheterization Lab (Surgical Services )
- Cardiac Surgery (Surgical Services )
- Cardiothoracic Surgery (Surgical Services )
- Cardiovascular Unit (Inpatient )
- Chemical Dependency (24-hour Acute Care/Crisis Stabilization - Adult )
- Chemical Dependency (Detox/Non-detox - Adult )
- Community Integration (Non 24 Hour Care )
- Coronary Care Unit (Inpatient )
- CT Scanner (Imaging/Diagnostic Services )
- Ear/Nose/Throat Surgery (Surgical Services )
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services )
- Family Support (Non 24 Hour Care )
- Gastroenterology (Surgical Services )
- General Laboratory Tests
- GI or Endoscopy Lab (Imaging/Diagnostic Services )
- Gynecological Surgery (Surgical Services )
- Gynecology (Inpatient )
- Hazardous Medication Compounding (Inpatient )
- Inpatient Unit (Inpatient )
- Interventional Radiology (Imaging/Diagnostic Services )
- Labor & Delivery (Inpatient )
- Magnetic Resonance Imaging (Imaging/Diagnostic Services )
- Medical /Surgical Unit (Inpatient )
- Medical ICU (Intensive Care Unit )
- Neurosurgery (Surgical Services )
- Non-Sterile Medication Compounding (Inpatient )
- Nuclear Medicine (Imaging/Diagnostic Services )
- Ophthalmology (Surgical Services )
- Orthopedic Surgery (Surgical Services )
- Orthopedic/Spine Unit (Inpatient )
- Outpatient Clinics (Outpatient )
- Pediatric Unit (Inpatient )
- Peer Support (Non 24 Hour Care )
- Plastic Surgery (Surgical Services )
- Post Anesthesia Care Unit (PACU) (Inpatient )
- Sterile Medication Compounding (Inpatient )
- Surgical ICU (Intensive Care Unit )
- Surgical Unit (Inpatient )
- Teleradiology (Imaging/Diagnostic Services )
- Thoracic Surgery (Surgical Services )
- Toxicology
- Ultrasound (Imaging/Diagnostic Services )
- Urology (Surgical Services )

- Vascular Surgery (Surgical Services )

### **Certification Programs**

- Advanced Total Hip and Total Knee Replacement

### **Other Clinics/Practices Located at This Site:**

- Wound Clinic and Hydrotherapy

### **CHIPPENHAM MEDICAL CENTER RESPIRATORY CARE**

7101 JAHNKE ROAD  
Richmond, VA, 23225

#### **Available Services**

- General Laboratory Tests
- Toxicology

### **CJW MEDICAL CENTER CHIPPENHAM CAMPUS MAIN LABORATORY**

7101 JAHNKE ROAD  
Richmond, VA, 23225

#### **Available Services**

- General Laboratory Tests
- Toxicology

### **CJW MEDICAL CENTER JOHNSTON WILLIS MAIN LABORATORY**

1401 JOHNSTON-WILLIS DRIVE  
Richmond, VA, 23235

#### **Available Services**

- General Laboratory Tests
- Toxicology

### **CJW MEDICAL CENTER- JOHNSTON WILLIS RES PULMONARY LAB**

1401 Johnston-Willis Drive  
Richmond, VA, 23235

#### **Available Services**

- General Laboratory Tests
- Toxicology

### **Comprehensive Outpatient Therapies**

1011 Johnston-Willis Drive, Suite 250  
Richmond, VA, 23235

#### **Available Services**

- Single Specialty Practitioner (Outpatient )

### **HCA VA Sports Medicine**

1115 Boulders Parkway Suite 110  
Richmond, VA, 23225

#### **Available Services**



- Outpatient Clinics (Outpatient )

## **Johnston Willis Advanced Imaging Center**

1011 Johnston Willis Drive  
Richmond, VA, 23235

### **Available Services**

- Administration of High Risk Medications (Outpatient )
- General Laboratory Tests
- Single Specialty Practitioner (Outpatient )

## **Johnston Willis Hospital - A Campus of CJW Medical Center**

1401 Johnston-Willis Drive  
Richmond, VA, 23235

### **Available Services**

- Brachytherapy (Imaging/Diagnostic Services )
- CT Scanner (Imaging/Diagnostic Services )
- Ear/Nose/Throat Surgery (Surgical Services )
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services )
- Gastroenterology (Surgical Services )
- General Laboratory Tests
- GI or Endoscopy Lab (Imaging/Diagnostic Services )
- Gynecological Surgery (Surgical Services )
- Gynecology (Inpatient )
- Hazardous Medication Compounding (Inpatient )
- Hematology/Oncology Unit (Inpatient )
- Inpatient Unit (Inpatient )
- Interventional Radiology (Imaging/Diagnostic Services )
- Labor & Delivery (Inpatient )
- Magnetic Resonance Imaging (Imaging/Diagnostic Services )
- Medical /Surgical Unit (Inpatient )
- Medical ICU (Intensive Care Unit )
- Neuro/Spine ICU (Intensive Care Unit )
- Neuro/Spine Unit (Inpatient )
- Neurosurgery (Surgical Services )
- Non-Sterile Medication Compounding (Inpatient )
- Normal Newborn Nursery (Inpatient )
- Nuclear Medicine (Imaging/Diagnostic Services )
- Orthopedic Surgery (Surgical Services )
- Orthopedic/Spine Unit (Inpatient )
- Outpatient Clinics (Outpatient )
- Plastic Surgery (Surgical Services )
- Positron Emission Tomography (PET) (Imaging/Diagnostic Services )
- Post Anesthesia Care Unit (PACU) (Inpatient )
- Radiation Oncology (Imaging/Diagnostic Services )
- Rehabilitation Unit (Inpatient )
- Rehabilitation Unit (24-hour Acute Care/Crisis Stabilization )
- Sterile Medication Compounding (Inpatient )
- Surgical Unit (Inpatient )
- Teleradiology (Imaging/Diagnostic Services )
- Toxicology
- Ultrasound (Imaging/Diagnostic Services )
- Urology (Surgical Services )
- Vascular Surgery (Surgical Services )

## **Certification Programs**

- Brain Tumor
- Joint Replacement - Hip
- Joint Replacement - Knee
- Stroke Rehabilitation

## **Other Clinics/Practices Located at This Site:**

- Gamma Knife
- Infusion Center
- Physical Medicine and Rehabilitation Clinic
- Radiation Oncology
- The Perinatal Centers

## **Johnston-Willis Hospital Perinatal Center**

1011 Johnston Willis Dr. Suite 100  
Richmond, VA, 23235

### **Available Services**

- Outpatient Clinics (Outpatient )

## **Swift Creek Emergency Room**

DBA: Chippenham Swift Creek Emergency Room  
14720 Hancock Village St  
Chesterfield, VA, 23832

### **Available Services**

- Administration of Blood Product (Outpatient )
- Administration of High Risk Medications (Outpatient )
- Anesthesia (Outpatient )
- General Laboratory Tests
- Perform Invasive Procedure (Outpatient )

## **Tucker Wellness&Recovery Center a Dept of CJW Medical Center**

500 Hioaks Rd Suite A  
Richmond, VA, 23225

### **Available Services**







- Behavioral Health (Day Programs - Adult )
- Behavioral Health (Day Programs - Child/Youth )
- Behavioral Health (Partial Hospitalization - Adult )
- Behavioral Health (Partial Hospitalization - Child/Youth )
- Community Integration (Non 24 Hour Care )
- Family Support (Non 24 Hour Care )
- Peer Support (Non 24 Hour Care )

## Cooperative Agreements

**Hospital** - Accredited by [American College of Surgeons-Commission on Cancer \(ACoS-COC\)](#)

## National Patient Safety Goals and National Quality Improvement Goals

### Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is better than the target range/value
-  This organization's performance is similar to the target range/value
-  This organization's performance is worse than the target range/value
-  This measure is not applicable for this organization
-  Not displayed

### Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.










\* This information can also be viewed at [Hospital Compare](#).

\*\* Indicates per 1000 hours of patient care.

\*\*\* The measure was not in effect for this quarter.

---- Null value or data not displayed.



<b>Disease-Specific Care Certification</b>	<a href="#">2009 National Patient Safety Goals</a>	Nationwide Comparison: 	Statewide Comparison: 
<b>Hospital</b>	<a href="#">2021 National Patient Safety Goals</a>	Nationwide Comparison: 	Statewide Comparison: 
<b>Behavioral Health Care and Human Services</b>	<a href="#">2021 National Patient Safety Goals</a>	Nationwide Comparison: 	Statewide Comparison: 
<b>Laboratory</b>	<a href="#">2021 National Patient Safety Goals</a>	Nationwide Comparison: 	Statewide Comparison: 
	Reporting Period: April 2020 - March 2021		
	<a href="#">National Quality Improvement Goals:</a>		
	<a href="#">Perinatal Care</a>	National Comparison:  2	Statewide Comparison:  2

**[New Changes to Quarterly Measure](#)**

**[Download Quarterly Measure Results](#)**

\* State results are not calculated for the National Patient Safety Goals.