



Organizations that have achieved
The Gold Seal of Approval® from
The Joint Commission®



Quality Report



Northern Hospital District of Surry County



DBA: Northern Regional Hospital
HCO ID: 6531
830 Rockford Street
Mount Airy, NC, 27030
(336) 719-7000
www.choosenorthern.org

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)

	Hospital	Accreditation Decision Accredited	Effective Date 2/22/2020	Last Full Survey Date 2/21/2020	Last On-Site Survey Date 2/21/2020
	Laboratory	Accreditation Decision Accredited	Effective Date 7/27/2019	Last Full Survey Date 7/26/2019	Last On-Site Survey Date 7/26/2019

Advanced Certification Programs

[View Certification History](#)



[Primary Stroke Center](#)

Certification Decision

[Certification](#)

Effective Date

12/10/2019

Last Full Survey Date

12/9/2019

Last On-Site Survey Date

12/9/2019

Sites

Northern Hospital District of Surry County

DBA: Northern Orthopaedics
314 S. South Street, Suite 100
Mount Airy, NC, 27030

Available Services

- Outpatient Clinics (Outpatient)

Northern Hospital District of Surry County

DBA: Northern Family Medicine

280 N Pointe Blvd

Mount Airy, NC, 27030

Available Services

- General Laboratory Tests
- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

Northern Hospital District of Surry County

DBA: Northern Pain Management

110 Dutchman's Court

Elkin, NC, 28621

Available Services

- General Laboratory Tests
- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)
- Toxicology

Northern Hospital District of Surry County

DBA: Northern Rehab

314 S. South Street, Suite 100

Mount Airy, NC, 27030

Available Services

- Outpatient Clinics (Outpatient)

Other Clinics/Practices Located at This Site:

- Northern

Northern Hospital District of Surry County

DBA: Northern Obstetrics & Gynecology

510 S. South Street

Mount Airy, NC, 27030

Available Services

- General Laboratory Tests
- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

Northern Hospital District of Surry County

DBA: Northern Pain Management

708 S. South Street, Suite 400

Mount Airy, NC, 27030

Available Services

- Outpatient Clinics (Outpatient)

Northern Hospital District of Surry County

DBA: Northern Cardiology
708 S South Street, Suite 200
Mount Airy, NC, 27030

Available Services

- General Laboratory Tests
- Outpatient Clinics (Outpatient)

Northern Hospital District of Surry County

DBA: Northern Gastroenterology
708 S South Street, Suite 100
Mount Airy, NC, 27030

Available Services

- General Laboratory Tests
- Outpatient Clinics (Outpatient)

Northern Hospital District of Surry County

119 Welch Road, Suite A
Mount Airy, NC, 27030

Available Services

- General Laboratory Tests

Northern Hospital District of Surry County

DBA: Northern Urology
423 S. South Street, Suite 101
Mount Airy, NC, 27030

Available Services

- General Laboratory Tests
- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

Northern Hospital District of Surry County

DBA: Northern General Surgery
708 S South Street, Suite 100
Mount Airy, NC, 27030

Available Services

- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

Northern Hospital District of Surry County

DBA: Northern Pediatrics
100 North Pointe Boulevard
Mount Airy, NC, 27030

Available Services

- General Laboratory Tests
- Outpatient Clinics (Outpatient)

Northern Hospital District of Surry County

DBA: Northern Regional Hospital

830 Rockford Street

Mount Airy, NC, 27030

Available Services

- CT Scanner (Imaging/Diagnostic Services)
- Ear/Nose/Throat Surgery (Surgical Services)
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
- Gastroenterology (Surgical Services)
- General Laboratory Tests
- GI or Endoscopy Lab (Imaging/Diagnostic Services)
- Gynecological Surgery (Surgical Services)
- Gynecology (Inpatient)
- Hazardous Medication Compounding (Inpatient)
- Inpatient Unit (Inpatient)
- Labor & Delivery (Inpatient)
- Magnetic Resonance Imaging (Imaging/Diagnostic Services)
- Medical /Surgical Unit (Inpatient)
- Medical ICU (Intensive Care Unit)
- Non-Sterile Medication Compounding (Inpatient)
- Normal Newborn Nursery (Inpatient)
- Nuclear Medicine (Imaging/Diagnostic Services)
- Ophthalmology (Surgical Services)
- Orthopedic Surgery (Surgical Services)
- Outpatient Clinics (Outpatient)
- Positron Emission Tomography (PET) (Imaging/Diagnostic Services)
- Post Anesthesia Care Unit (PACU) (Inpatient)
- Sterile Medication Compounding (Inpatient)
- Swing Beds
- Teleradiology (Imaging/Diagnostic Services)
- Toxicology
- Ultrasound (Imaging/Diagnostic Services)
- Urology (Surgical Services)

Certification Programs




- Primary Stroke Center

Other Clinics/Practices Located at This Site:

- Northern Cardiac Rehabilitation

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value
-  This organization's performance is similar to the target range/value

- ⊖ This organization's performance is below the target range/value
- ⊖ N/A This measure is not applicable for this organization
- ⊖ N/D Not displayed

Measures Footnote Key

- The measure or measure set was not reported.
- The measure set does not have an overall result.
- The number is not enough for comparison purposes.
- The measure meets the Privacy Disclosure Threshold rule.
- The organization scored above 90% but was below most other organizations.
- The measure results are not statistically valid.
- The measure results are based on a sample of patients.
- The number of months with measure data is below the reporting requirement.
- The measure results are temporarily suppressed pending resubmission of updated data.
- Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
- There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* This information can also be viewed at [Hospital Compare](#).

** Indicates per 1000 hours of patient care.

*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

Laboratory	2019 National Patient Safety Goals	Nationwide Comparison: ⊖	Statewide Comparison: ⊖ N/A
Hospital	2020 National Patient Safety Goals	Nationwide Comparison: ⊖	Statewide Comparison: ⊖ N/A
Reporting Period: January 2019 - December 2019			
National Quality Improvement Goals:			
	Emergency Department	National Comparison: ⊖ N/D ²	Statewide Comparison: ⊖ N/D ²
	Perinatal Care	National Comparison: ⊖ N/D ²	Statewide Comparison: ⊖ N/D ²

[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* State results are not calculated for the National Patient Safety Goals.

National Quality Improvement Goals:

Northern Hospital District of Surry County

HCO ID: 6531
 830 Rockford Street
 Mount Airy , NC, 27030

Measure Area	Nationwide	Statewide
Perinatal Care Compared to Other Joint Commission Accredited Organizations	2	2
Read More		

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Elective Delivery Read More See Quarterly Results	0% of 30 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	0%	2%	Average Rate	0% 1%

Quarterly Measure Results

Number of Eligible Patients	Rate	Nationwide Average
Jan - Mar 2019	30	0%
	0%	2%
Apr - Jun 2019	30	0%
	0%	2%
Jul - Sep 2019	30	0%
	0%	2%
Oct - Dec 2019	4	4
	4	2%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Cesarean Birth Read More See Quarterly Results	 0% of Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	12%	25%	Average Rate	12% 23%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2019

1

1

25%

Apr - Jun 2019

1

1

25%

Jul - Sep 2019

1

1


25%

Oct - Dec 2019

1

1

25%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Exclusive Breast Milk Feeding Read More See Quarterly Results	 38% of 276 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	73%	51%	Average Rate	70% 45%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2019

276

31%

51%

Apr - Jun 2019

276

43%

52%

Jul - Sep 2019

276

34%

51%

Oct - Dec 2019

276

45%

50%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Antenatal Steroids Read More (No Quarterly Results are available)	 4 ----	Nationwide Statewide	Top 10% Scored at Least	100%	98%	Average Rate	100% 99%

Quarterly Measure Results

Number of Eligible Patients
Rate

Nationwide Average

Jan - Mar 2019

1

1

98%

Apr - Jun 2019

1

1

99%

Jul - Sep 2019

1

1

99%

Oct - Dec 2019

1

1

98%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate Read More See Quarterly Results	 10 44% of 250 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	17%	32%	Average Rate	17% 29%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2019

250

38%

32%

Apr - Jun 2019

250

82%

31%

Jul - Sep 2019

250

26%

32%

Oct - Dec 2019

250

34%

32%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate Read More See Quarterly Results	ND 10 20% of 250 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	6%	13%	Average Rate	6% 12%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2019

250

19%

14%

Apr - Jun 2019

250

16%

13%

Jul - Sep 2019

250

13%

14%

Oct - Dec 2019

250

34%

13%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate	(N/D) 10 24% of 250 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	3%	18%	Average Rate	5% 18%
Read More See Quarterly Results							

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2019

250

19%

18%

Apr - Jun 2019

250

66%

18%

Jul - Sep 2019

250

13%

19%

Oct - Dec 2019

250

0%

19%

Measure Area

Nationwide Statewide

Emergency Department Compared to Other Joint Commission
[Read More](#) Accredited Organizations

ND²

ND²

Measure	Hospital Results	Nationwide Top 10% Scored at Most	Weighted Median	Statewide Top 10% Scored at Most	Weighted Median	Average Rate	
Admit Decision Time to ED	ND ²						
Departure Time for Admitted Patients	104.00 minutes 749 eligible Patients	Nationwide Statewide	Top 10% Scored at Least	55.00	133.00		52.84 126.26

[Read More](#)

[See Quarterly Results](#)

Quarterly Measure Results

Number of Eligible Patients
Weighted Median Minutes
Nationwide Weighted Median Minutes

Jan - Mar 2019

749
118.00
149.03

Apr - Jun 2019

749
110.00
129.15

Jul - Sep 2019

749
91.00
123.92

Oct - Dec 2019

749
94.00
129.12