



Organizations that have achieved  
The Gold Seal of Approval® from  
The Joint Commission®



# Quality Report





# Mayo Clinic Health System - Franciscan Medical Center, Inc.

DBA: Mayo Clinic Health System - Franciscan Healthcare  
HCO ID: 7650  
700 West Avenue South  
La Crosse, WI, 54601  
(608) 785-0940  
[mayoclinichealthsystem.org](http://mayoclinichealthsystem.org)

## Summary of Quality Information

### Accreditation Programs

#### [View Accreditation History](#)

	<a href="#">Behavioral Health Care and Human Services</a>	Accreditation Decision <a href="#">Accredited</a>	Effective Date 3/15/2018	Last Full Survey Date 3/14/2018	Last On-Site Survey Date 3/14/2018
	<a href="#">Critical Access Hospital</a>	Accreditation Decision <a href="#">Accredited</a>	Effective Date 9/25/2021	Last Full Survey Date 9/24/2021	Last On-Site Survey Date 9/24/2021
	<a href="#">Home Care</a>	Accreditation Decision <a href="#">Accredited</a>	Effective Date 9/25/2021	Last Full Survey Date 9/24/2021	Last On-Site Survey Date 9/24/2021
	<a href="#">Hospital</a>	Accreditation Decision <a href="#">Accredited</a>	Effective Date 9/25/2021	Last Full Survey Date 9/24/2021	Last On-Site Survey Date 9/24/2021

## Advanced Certification Programs

### [View Certification History](#)



### [Primary Stroke Center](#)

#### Certification Decision

#### [Certification](#)

#### Effective Date

4/16/2022

#### Last Full Survey Date

4/15/2022

#### Last On-Site Survey Date

4/15/2022

## Sites

### **Mayo Clinic Health System - Franciscan Healthcare**

DBA: Franciscan Healthcare-Sparta  
310 West Main Street  
Sparta, WI, 54656

#### Available Services

- Acute Care
- CT Scanner (Imaging/Diagnostic Services )
- Gastroenterology (Surgical Services )
- GI or Endoscopy Lab (Imaging/Diagnostic Services )
- Mammography (Imaging/Diagnostic Services )
- Medical /Surgical Unit (Inpatient )
- Ophthalmology (Surgical Services )
- Orthopedic Surgery (Surgical Services )
- Swing Beds
- Teleradiology (Imaging/Diagnostic Services )
- Trauma Center (Trauma Center )
- Ultrasound (Imaging/Diagnostic Services )

### **Mayo Clinic Health System - Franciscan Medical Center, Inc**

DBA: Franciscan Healthcare - Arcadia  
895 Dettloff Drive  
Arcadia, WI, 54612

#### Available Services

- Behavioral Health (Non 24 Hour Care - Adult )
- Chemical Dependency (Non 24 Hour Care - Adult )
- Chemical Dependency (Non-detox - Adult )
- Community Integration (Non 24 Hour Care )
- Outpatient Clinics (Outpatient )

### **Mayo Clinic Health System - Franciscan Medical Center, Inc.**

DBA: Franciscan Healthcare - Caledonia

701 North Sprague Street  
Caledonia, MN, 55921-1066

### **Available Services**

- Outpatient Clinics (Outpatient )

### **Mayo Clinic Health System - Franciscan Medical Center, Inc.**

DBA: Franciscan Healthcare - Tomah  
325 Butts Avenue  
Tomah, WI, 54660-1412

### **Available Services**

- Behavioral Health (Non 24 Hour Care - Adult )
- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Outpatient Clinics (Outpatient )
- Peer Support (Non 24 Hour Care )

### **Mayo Clinic Health System - Franciscan Medical Center, Inc.**

DBA: Franciscan Healthcare - Hospice  
700 West Avenue South  
La Crosse, WI, 54601

### **Available Services**

- Hospice Care

### **Mayo Clinic Health System - Franciscan Medical Center, Inc.**

DBA: Franciscan Healthcare - Onalaska  
191 Theatre Road  
Onalaska, WI, 54650-8679

### **Available Services**

- Behavioral Health (Non 24 Hour Care - Adult )
- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Chemical Dependency (Non 24 Hour Care - Adult )
- Chemical Dependency (Non-detox - Adult )
- Community Integration (Non 24 Hour Care )
- Outpatient Clinics (Outpatient )

### **Mayo Clinic Health System - Franciscan Medical Center, Inc.**

DBA: Franciscan Healthcare - Holmen  
1303 Main Street South  
Holmen, WI, 54636-8927

### **Available Services**

- Outpatient Clinics (Outpatient )

### **Mayo Clinic Health System - Franciscan Medical Center, Inc.**

DBA: Franciscan Healthcare - Sparta Clinic  
310 West Main Street  
Sparta, WI, 54656

### **Available Services**

- Addiction Services
- Addiction Services (Non-detox - Adult )
- Behavioral Health (Non 24 Hour Care - Adult )
- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Chemical Dependency (Day Programs - Adult )
- Chemical Dependency (Non 24 Hour Care - Adult )
- Chemical Dependency (Non 24 Hour Care - Child/Youth )
- Chemical Dependency (Partial Hospitalization - Adult )
- Chemical Dependency (Non-detox - Adult )
- Community Integration (Non 24 Hour Care )
- Outpatient Clinics (Outpatient )

### **Mayo Clinic Health System - Franciscan Medical Center, Inc.**

DBA: Franciscan Healthcare at Belle Square

232 3rd Street North Suite 100

La Crosse, WI, 54601

#### **Available Services**

- Outpatient Clinics (Outpatient )

### **Mayo Clinic Health System - Franciscan Medical Center, Inc.**

DBA: Franciscan Healthcare - Sparta Eye Clinic

400 Jefferson Ave.

Sparta, WI, 54656

#### **Available Services**

- Outpatient Clinics (Outpatient )

### **Mayo Clinic Health System - Franciscan Medical Center, Inc.**

DBA: Franciscan Healthcare - La Crosse

700 West Avenue, South

La Crosse, WI, 54601-4783

#### **Available Services**

- Brachytherapy (Imaging/Diagnostic Services )
- Cardiac Catheterization Lab (Surgical Services )
- CT Scanner (Imaging/Diagnostic Services )
- Dialysis Unit (Inpatient )
- Ear/Nose/Throat Surgery (Surgical Services )
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services )
- Gastroenterology (Surgical Services )
- GI or Endoscopy Lab (Imaging/Diagnostic Services )
- Gynecological Surgery (Surgical Services )
- Gynecology (Inpatient )
- Hazardous Medication Compounding (Inpatient )
- Hematology/Oncology Unit (Inpatient )
- Inpatient Unit (Inpatient )
- Interventional Radiology (Imaging/Diagnostic Services )
- Labor & Delivery (Inpatient )
- Magnetic Resonance Imaging (Imaging/Diagnostic Services )
- Mammography (Imaging/Diagnostic Services )
- Medical /Surgical Unit (Inpatient )
- Medical ICU (Intensive Care Unit )
- Neurosurgery (Surgical Services )
- Non-Sterile Medication Compounding (Inpatient )

- Normal Newborn Nursery (Inpatient )
- Nuclear Medicine (Imaging/Diagnostic Services )
- Nuclear Pharmacy (Inpatient )
- Ophthalmology (Surgical Services )
- Orthopedic Surgery (Surgical Services )
- Pediatric Unit (Inpatient )
- Plastic Surgery (Surgical Services )
- Positron Emission Tomography (PET) (Imaging/Diagnostic Services )
- Post Anesthesia Care Unit (PACU) (Inpatient )
- Radiation Oncology (Imaging/Diagnostic Services )
- Sleep Laboratory (Sleep Laboratory )
- Sterile Medication Compounding (Inpatient )
- Surgical Unit (Inpatient )
- Teleradiology (Imaging/Diagnostic Services )
- Thoracic Surgery (Surgical Services )
- Trauma Center (Trauma Center )
- Ultrasound (Imaging/Diagnostic Services )
- Urology (Surgical Services )
- Vascular Surgery (Surgical Services )

### **Certification Programs**

- Primary Stroke Center

### **Mayo Clinic Health System - Franciscan Medical Center, Inc.**

DBA: Franciscan Healthcare - Prairie Du Chien

800 East Blackhawk Avenue

Prairie Du Chien, WI, 53821-1698

### **Available Services**

- Behavioral Health (Non 24 Hour Care - Adult )
- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Chemical Dependency (Non 24 Hour Care - Adult )
- Chemical Dependency (Non 24 Hour Care - Child/Youth )
- Chemical Dependency (Non-detox - Adult )
- Community Integration (Non 24 Hour Care )
- Outpatient Clinics (Outpatient )

### **Mayo Clinic Health System - Franciscan Medical Center, Inc.**

DBA: Franciscan Healthcare - La Crosse

615 South 10th Street

La Crosse, WI, 54601-4783

### **Available Services**

- Addiction Services
- Addiction Services (Non-detox - Adult )
- Behavioral Health (Non 24 Hour Care - Adult )
- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Chemical Dependency (Day Programs - Adult )
- Chemical Dependency (Non 24 Hour Care - Adult )
- Chemical Dependency (Non 24 Hour Care - Child/Youth )
- Chemical Dependency (Partial Hospitalization - Adult )
- Chemical Dependency (Non-detox - Adult )
- Peer Support (Non 24 Hour Care )

### **Mayo Clinic Health System - Franciscan Medical Center, Inc.**

DBA: Franciscan Healthcare - La Crosse  
800 West Avenue South  
La Crosse, WI, 54601-4783

### Available Services

- Behavioral Health (Non 24 Hour Care - Adult )
- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Community Integration (Non 24 Hour Care )
- Outpatient Clinics (Outpatient )

### Special Quality Awards

*Due to our commitment to accurate data reporting, The Joint Commission is suspending the practice of updating Special Quality Awards until further notice*







- **2014** ACS National Surgical Quality Improvement Program

### Cooperative Agreements

**Hospital** - Accredited by [American College of Surgeons-Commission on Cancer \(ACoS-COC\)](#)

### National Patient Safety Goals and National Quality Improvement Goals

#### Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value
-  This organization's performance is similar to the target range/value
-  This organization's performance is below the target range/value
-  This measure is not applicable for this organization
-  Not displayed

#### Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.

9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* This information can also be viewed at [Hospital Compare](#).

\*\* Indicates per 1000 hours of patient care.

\*\*\* The measure was not in effect for this quarter.

---- Null value or data not displayed.

<b>Behavioral Health Care and Human Services</b>	<a href="#">2018 National Patient Safety Goals</a>	Nationwide Comparison: ✔	Statewide Comparison: N/A
<b>Hospital</b>	<a href="#">2021 National Patient Safety Goals</a>	Nationwide Comparison: ✔	Statewide Comparison: N/A
<b>Home Care</b>	<a href="#">2021 National Patient Safety Goals</a>	Nationwide Comparison: ✔	Statewide Comparison: N/A
<b>Critical Access Hospital</b>	<a href="#">2021 National Patient Safety Goals</a>	Nationwide Comparison: ✔	Statewide Comparison: N/A
<p>Reporting Period: April 2020 - March 2021</p> <p><a href="#">National Quality Improvement Goals:</a></p>			
	<a href="#">Perinatal Care</a>	National Comparison: N/D <sup>2</sup>	Statewide Comparison: N/D <sup>2</sup>
	<a href="#">Perinatal Care</a>	National Comparison: N/D <sup>2</sup>	Statewide Comparison: N/D <sup>2</sup>
	<a href="#">Perinatal Care</a>	National Comparison: N/D <sup>2</sup>	Statewide Comparison: N/D <sup>2</sup>
	<a href="#">Perinatal Care</a>	National Comparison: N/D <sup>2</sup>	Statewide Comparison: N/D <sup>2</sup>

## [New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)



The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* State results are not calculated for the National Patient Safety Goals.

## National Quality Improvement Goals:

# Mayo Clinic Health System - Franciscan Medical Center, Inc.

HCO ID: 7650  
700 West Avenue South  
La Crosse , WI, 54601

Measure Area	Nationwide	Statewide
Perinatal Care Compared to Other Joint Commission Accredited Organizations	2	2
<a href="#">Read More</a>		

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Elective Delivery <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	0% of 25 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	0%	2%	Average Rate	0% 2%

## Quarterly Measure Results

Number of Eligible Patients  
Rate

Nationwide Average

**Apr - Jun 2020**

25

0%

2%

**Jul - Sep 2020**

25

0%

2%

**Oct - Dec 2020**

25

0%

2%

**Jan - Mar 2021**

25

0%

3%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Elective Delivery <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 0% of 25 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	0%	2%	Average Rate	0%2%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Apr - Jun 2020**

25

0%

2%

**Jul - Sep 2020**

25

0%

2%

**Oct - Dec 2020**

25

0%


2%

**Jan - Mar 2021**

25

0%

3%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Cesarean Birth <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 0% of Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	16%	25%	Average Rate	14%22%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Apr - Jun 2020**

1

1

25%

**Jul - Sep 2020**

1

1

25%

**Oct - Dec 2020**

1

1

26%

**Jan - Mar 2021**

1

1

25%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Cesarean Birth <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	⊕ 0% of Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	16%	25%	Average Rate	14% 22%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Apr - Jun 2020**

1

1

25%

**Jul - Sep 2020**

1

1

25%

**Oct - Dec 2020**

1

1


26%

**Jan - Mar 2021**

1

1

25%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Exclusive Breast Milk Feeding <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 61% of 521 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	71%	50%	Average Rate	77% 63%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Apr - Jun 2020**

521

64%

53%

**Jul - Sep 2020**

521

59%

50%

**Oct - Dec 2020**

521

60%

49%

**Jan - Mar 2021**

521

60%

49%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Exclusive Breast Milk Feeding <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 61% of 521 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	71%	50%	Average Rate	77% 63%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Apr - Jun 2020**

521

64%

53%

**Jul - Sep 2020**

521

59%

50%

**Oct - Dec 2020**

521

60%

49%

**Jan - Mar 2021**

521

60%

49%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 33% of 482 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	15%	31%	Average Rate	10% 26%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Apr - Jun 2020**

482

23%

30%

**Jul - Sep 2020**

482

26%

31%

**Oct - Dec 2020**

482

25%

31%

**Jan - Mar 2021**

482

59%

31%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	10% 26%
Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	⊕ 33% of 482 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	15%	31%	Average Rate	10% 26%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Apr - Jun 2020**

482

23%

30%

**Jul - Sep 2020**

482

26%

31%

**Oct - Dec 2020**

482

25%


31%

**Jan - Mar 2021**

482

59%

31%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 8% of 482 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	5%	13%	Average Rate	2% 13%



## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Apr - Jun 2020**

482

15%

13%

**Jul - Sep 2020**

482

9%

13%

**Oct - Dec 2020**

482

0%

13%

**Jan - Mar 2021**

482

8%

13%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 8% of 482 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	5%	13%	Average Rate	2% 13%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Apr - Jun 2020**

482

15%

13%

**Jul - Sep 2020**

482

9%

13%

**Oct - Dec 2020**

482

0%

13%

**Jan - Mar 2021**

482

8%

13%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	⊕ 25% of 482 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	2%	18%	Average Rate	0% 14%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Apr - Jun 2020**

482

8%

17%

**Jul - Sep 2020**

482

17%

18%

**Oct - Dec 2020**

482

25%

18%

**Jan - Mar 2021**

482

50%

18%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	⊕ 25% of 482 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	2%	18%	Average Rate	0% 14%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Apr - Jun 2020**

482

8%

17%

**Jul - Sep 2020**

482

17%

18%

**Oct - Dec 2020**

482

25%

18%

**Jan - Mar 2021**

482

50%

18%