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Organizations that have achieved
The Gold Seal of Approval® from
The Joint Commission®



Quality Report







McDonald Army Health Center

HCO ID: 6339
Building 576, Jefferson Avenue
Fort Eustis, VA, 23604-5548
(757) 314-7523
www.narmc.amedd.army.mil

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)

	Ambulatory Care	Accreditation Decision Accredited	Effective Date 5/5/2022	Last Full Survey Date 5/4/2022	Last On-Site Survey Date 5/4/2022
	Behavioral Health Care and Human Services	Accreditation Decision Accredited	Effective Date 5/5/2022	Last Full Survey Date 5/4/2022	Last On-Site Survey Date 5/4/2022

Core Certification Programs

[View Certification History](#)



[Primary Care Medical Home - Ambulatory Care](#)

Certification Decision

[Primary Care Medical Home](#)

Effective Date

5/5/2022

Last Full Survey Date

5/4/2022

Last On-Site Survey Date

5/4/2022

Sites

Armed Forces Wellness Center

Building # 500
Fort Eustis, VA, 23604

Available Services

- Other Diagnostic Tests/Therapeutic (Outpatient)

Behavioral Health Care

502 Sternberg Ave
Fort Eustis, VA, 23604

Available Services

- Behavioral Health (Non 24 Hour Care - Adult)

Other Clinics/Practices Located at This Site:

- Substance Use Disorder Clinical Care combined with Behaviora

Lighthouse (Fort Story) Clinic

Building 649
Fort Story, VA, 23459

Available Services

- Family Practice (Outpatient)
- Pharmacy/Dispensary, General (Outpatient)
- Telehealth (Outpatient)
- Telehealth - Non-Surgical (Outpatient)

McDonald Army Health Center

576 Jefferson Avenue
Fort Eustis, VA, 23604-5548

Available Services

- Allergy (Outpatient)
- Computed Tomography (CT) (Outpatient)
- Dermatology (Outpatient)
- Diagnostic Imaging (Outpatient)
- Endoscopy (Outpatient)
- Family Practice (Outpatient)
- Gastroenterology (Outpatient)
- Gastroenterology Procedures (Outpatient)
- General Practice (Outpatient)
- Gynecology (Outpatient)
- Hematology/Blood Treatment (Outpatient)
- Internal Medicine (Outpatient)
- Mammography (Outpatient)
- Optometry/Eye Care (Outpatient)
- Orthopedic Medicine (Outpatient)
- Other Diagnostic Tests/Therapeutic (Outpatient)
- Pediatric Medicine (Outpatient)
- Pharmacy/Dispensary, General (Outpatient)
- Physical Medicine and Rehabilitation (Outpatient)
- Podiatry (Outpatient)
- Pulmonary Medicine (Outpatient)
- Sleep Studies (Outpatient)
- Telehealth (Outpatient)
- Telehealth - Non-Surgical (Outpatient)
- Ultrasound (Outpatient)
- X-ray (Outpatient)

Preventive Medicine

Building # 2792
Fort Eustis, VA, 23604

Available Services

- Other Medical/Dental Services (Outpatient)

Resolute (Troop Medical Clinic - 2) Clinic

Building 815
Fort Eustis, VA, 23604-5548

Available Services

- General Practice (Outpatient)
- Pharmacy/Dispensary, General (Outpatient)
- Telehealth (Outpatient)
- Telehealth - Non-Surgical (Outpatient)

Skymaster (Troop Medical Clinic -1) Clinic

Building # 664
Fort Eustis, VA, 23604

Available Services

- General Practice (Outpatient)
- Telehealth (Outpatient)
- Telehealth - Non-Surgical (Outpatient)

Williamsburg Community Based Medical Home







5309-5311 Discovery Park Boulevard
Williamsburg, VA, 23188

Available Services

- Family Practice (Outpatient)
- Pediatric Medicine (Outpatient)
- Pharmacy/Dispensary, General (Outpatient)
- Physical Medicine and Rehabilitation (Outpatient)
- Telehealth (Outpatient)
- Telehealth - Non-Surgical (Outpatient)

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is better than the target range/value
-  This organization's performance is similar to the target range/value
-  This organization's performance is worse than the target range/value
-  This measure is not applicable for this organization
-  Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.
12. The measure rate is within optimal range.

* This information can also be viewed at [Hospital Compare](#).

** Indicates per 1000 hours of patient care.

*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

Ambulatory Care	2022 National Patient Safety Goals	Nationwide Comparison: 	Statewide Comparison: 
Behavioral Health Care and Human Services	2022 National Patient Safety Goals	Nationwide Comparison: 	Statewide Comparison: 

[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

* State results are not calculated for the National Patient Safety Goals.