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Organizations that have achieved
The Gold Seal of Approval® from
The Joint Commission®



Quality Report



Change Academy at Lake of the Ozarks, LLC



DBA: Embark Behavioral Health
HCO ID: 652582
3133 W Frye Rd., Unit 525
Chandler, AZ, 85226
(573) 434-7883
embarkbh.com

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)



[Behavioral Health Care and Human Services](#)

Accreditation
Decision
[Accredited](#)

Effective
Date
6/1/2021

Last Full
Survey Date
5/5/2023

Last On-Site
Survey Date
5/5/2023

Sites

Calo Programs of Missouri

DBA: Calo
130 Calo Lane
Lake Ozark, MO, 65049

Available Services

- Behavioral Health (Residential Care - Child/Youth)
- Family Support (Non 24 Hour Care)

Other Clinics/Practices Located at This Site:

- 96 Calo Court, Buildings D& E

Calo Programs of Missouri

DBA: Calo
29 Goldenrod
Lake Ozark, MO, 65049

Available Services

- Behavioral Health (Residential Care - Adult)
- Behavioral Health (Residential Care - Child/Youth)
- Family Support (Non 24 Hour Care)

Calo Programs of Missouri

DBA: Calo
52 Bruce Road
Lake Ozark, MO, 65049

Available Services

- Behavioral Health (Residential Care - Adult)
- Behavioral Health (Residential Care - Child/Youth)
- Family Support (Non 24 Hour Care)

Change Academy at Lake of the Ozarks, LLC

DBA: Embark Behavioral Health

5000 Birch Street, Suite 1400

Newport Beach, CA, 92660

Available Services

- Behavioral Health (Day Programs - Adult)
- Behavioral Health (Day Programs - Child/Youth)
- Behavioral Health (Partial Hospitalization - Adult)
- Behavioral Health (Partial Hospitalization - Child/Youth)
- Community Integration (Non 24 Hour Care)
- Outpatient Crisis Stabilization
- Peer Support (Non 24 Hour Care)
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult)
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Child/Youth)

Change Academy at Lake of the Ozarks, LLC

DBA: Embark Behavioral Health

11620 Wilshire Blvd., Suite 1150

Los Angeles, CA, 90025

Available Services

- Behavioral Health (Day Programs - Adult)
- Behavioral Health (Day Programs - Child/Youth)
- Behavioral Health (Partial Hospitalization - Adult)
- Behavioral Health (Partial Hospitalization - Child/Youth)
- Community Integration (Non 24 Hour Care)
- Outpatient Crisis Stabilization
- Peer Support (Non 24 Hour Care)
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult)
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Child/Youth)

Change Academy at Lake of the Ozarks, LLC

DBA: Embark Behavioral Health

21051 Warner Center Lane, Suite 140

Woodland Hills, CA, 91367

Available Services

- Behavioral Health (Day Programs - Adult)
- Behavioral Health (Day Programs - Child/Youth)
- Behavioral Health (Partial Hospitalization - Adult)
- Behavioral Health (Partial Hospitalization - Child/Youth)
- Community Integration (Non 24 Hour Care)
- Outpatient Crisis Stabilization
- Peer Support (Non 24 Hour Care)
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult)
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Child/Youth)

Change Academy at Lake of the Ozarks, LLC

DBA: Embark Behavioral Health
7373 N. Scottsdale Road, Suite D120
Scottsdale, AZ, 85253

Available Services

- Behavioral Health (Day Programs - Adult)
- Behavioral Health (Day Programs - Child/Youth)
- Behavioral Health (Partial Hospitalization - Adult)
- Behavioral Health (Partial Hospitalization - Child/Youth)
- Family Support (Non 24 Hour Care)
- Peer Support (Non 24 Hour Care)

Change Academy at Lake of the Ozarks, LLC

DBA: Embark Behavioral Health
3133 W Frye Rd, Unit 525
Chandler, AZ, 85226

Change Academy at Lake of the Ozarks, LLC

DBA: Embark at Rockville
1445 Research Blvd, Suite 100
Rockville, MD, 20850

Available Services

- Behavioral Health (Day Programs - Adult)
- Behavioral Health (Day Programs - Child/Youth)
- Behavioral Health (Non 24 Hour Care - Adult)
- Behavioral Health (Non 24 Hour Care - Child/Youth)
- Behavioral Health (Partial Hospitalization - Adult)
- Behavioral Health (Partial Hospitalization - Child/Youth)
- Community Integration (Non 24 Hour Care)
- Outpatient Crisis Stabilization
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult)
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Child/Youth)

Change Academy at Lake of the Ozarks, LLC

DBA: Embark Behavioral Health
3072 Early Street NW, 2nd Floor
Atlanta, GA, 30305

Available Services

- Peer Support (Non 24 Hour Care)
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult)
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Child/Youth)

Other Clinics/Practices Located at This Site:

- Embark Virtual

Change Academy at Lake of the Ozarks, LLC

DBA: Embark Behavioral Health
5340 S Quebec St.
Greenwood Village, CO, 80111

Available Services

- Behavioral Health (Day Programs - Adult)
- Behavioral Health (Day Programs - Child/Youth)
- Behavioral Health (Partial Hospitalization - Adult)
- Behavioral Health (Partial Hospitalization - Child/Youth)
- Family Support (Non 24 Hour Care)
- Peer Support (Non 24 Hour Care)
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult)
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Child/Youth)

Other Clinics/Practices Located at This Site:

- Embark Virtual

Change Academy at Lake of the Ozarks, LLC

DBA: Embark Behavioral Health
 20116 Ashbrook Place, Suite 110
 Ashburn, VA, 20147

Available Services

- Behavioral Health (Day Programs - Adult)
- Behavioral Health (Day Programs - Child/Youth)
- Behavioral Health (Partial Hospitalization - Adult)
- Behavioral Health (Partial Hospitalization - Child/Youth)
- Community Integration (Non 24 Hour Care)
- Outpatient Crisis Stabilization
- Peer Support (Non 24 Hour Care)
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult)
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Child/Youth)

Other Clinics/Practices Located at This Site:

- Embark Virtual

Change Academy at Lake of the Ozarks, LLC

DBA: Embark Behavioral Health
 3205 Twyman Road
 Independence, MO, 64058

Available Services

- Behavioral Health (Day Programs - Child/Youth)
- Behavioral Health (Residential Care - Child/Youth)
- Behavioral Health (Partial Hospitalization - Child/Youth)
- Family Support (Non 24 Hour Care)
- Peer Support (Non 24 Hour Care)

Change Academy at Lake of the Ozarks, LLC

DBA: Embark Behavioral Health
 63140 Dickey Rd.
 Bend, OR, 97702

Available Services

- Behavioral Health (Day Programs - Child/Youth)
- Behavioral Health (Residential Care - Child/Youth)
- Behavioral Health (Partial Hospitalization - Child/Youth)
- Family Support (Non 24 Hour Care)

- Peer Support (Non 24 Hour Care)

DC Metro Behavioral Health Services, LLC

DBA: Embark at Cabin John
7945 Macarthur Blvd Suite 202
Cabin John, MD, 20818

Available Services

- Behavioral Health (Day Programs - Adult)
- Behavioral Health (Day Programs - Child/Youth)
- Behavioral Health (Non 24 Hour Care - Adult)
- Behavioral Health (Non 24 Hour Care - Child/Youth)
- Behavioral Health (Partial Hospitalization - Adult)
- Behavioral Health (Partial Hospitalization - Child/Youth)
- Peer Support (Non 24 Hour Care)
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult)
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Child/Youth)

Other Clinics/Practices Located at This Site:

- 7945 Macarthur Blvd Suite 210
- 7945 Macarthur Blvd Suite 214
- Embark Virtual

Doorways, LLC

DBA: Embark Behavioral Health
4747 N. 7th Street, Suite 450
Phoenix, AZ, 85014

Available Services

- Behavioral Health (Day Programs - Child/Youth)
- Behavioral Health (Non 24 Hour Care - Child/Youth)
- Behavioral Health (Partial Hospitalization - Child/Youth)
- Family Support (Non 24 Hour Care)
- Peer Support (Non 24 Hour Care)
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Child/Youth)

Other Clinics/Practices Located at This Site:

- Embark Virtual

Dragonfly Programs, LLC

DBA: Embark at Dragonfly
13221 Mann Road
Klamath Falls, OR, 97601

Available Services

- Behavioral Health (Transitional Living - Adult)
- Behavioral Health (Residential Care - Adult)
- Behavioral Health (Supervised - Adult)
- Community Integration (Non 24 Hour Care)

Dragonfly Programs, LLC

DBA: Dragonfly Transitions
901 Main Street

Klamath Falls, OR, 97601

Dragonfly Programs, LLC

DBA: Dragonfly Transitions
34 Union Street
Ashland, OR, 97520

Dragonfly Programs, LLC

DBA: Dragonfly Transitions
1010 Pine Street
Klamath Falls, OR, 97601

Dragonfly Programs, LLC

DBA: Dragonfly Transitions
301 N 9th Street
Klamath Falls, OR, 97601

Dragonfly Programs, LLC

DBA: Dragonfly Transitions
933 High Street
Klamath Falls, OR, 97601

Available Services

- Behavioral Health (Transitional Living - Adult)
- Behavioral Health (Supervised - Adult)
- Community Integration (Non 24 Hour Care)
- Peer Support (Non 24 Hour Care)

Dragonfly Programs, LLC

DBA: Dragonfly Transitions
919 High Street
Klamath Falls, OR, 97601

Available Services

- Behavioral Health (Transitional Living - Adult)
- Behavioral Health (Supervised - Adult)
- Community Integration (Non 24 Hour Care)
- Peer Support (Non 24 Hour Care)

Dragonfly Programs, LLC

DBA: Dragonfly Transitions
925 High Street
Klamath Falls, OR, 97601

Available Services

- Behavioral Health (Transitional Living - Adult)
- Behavioral Health (Supervised - Adult)
- Community Integration (Non 24 Hour Care)
- Peer Support (Non 24 Hour Care)

Dragonfly Programs, LLC

DBA: Dragonfly Transitions
311 N 9th Street
Klamath Falls, OR, 97601

Available Services

- Behavioral Health (Transitional Living - Adult)
- Behavioral Health (Supervised - Adult)
- Community Integration (Non 24 Hour Care)
- Peer Support (Non 24 Hour Care)

Dragonfly Programs, LLC

DBA: Dragonfly Transitions

35 N Third St (A&B)

Ashland, OR, 97520

Available Services

- Behavioral Health (Transitional Living - Adult)
- Behavioral Health (Supervised - Adult)
- Community Integration (Non 24 Hour Care)
- Peer Support (Non 24 Hour Care)

Embark at Atlanta North

960 North Point Pkwy #450

Alpharetta, GA, 30005

Available Services

- Behavioral Health (Day Programs - Child/Youth)
- Behavioral Health (Non 24 Hour Care - Child/Youth)
- Behavioral Health (Partial Hospitalization - Child/Youth)
- Peer Support (Non 24 Hour Care)
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Child/Youth)

Other Clinics/Practices Located at This Site:

- Embark Virtual

Embark at Flathead Valley

9705 Lost Prairie Road

Marion, MT, 59925

Available Services

- Behavioral Health (Residential Care - Child/Youth)
- Family Support (Non 24 Hour Care)
- Peer Support (Non 24 Hour Care)

InnerChange Chrysalis, LLC

DBA: Chrysalis

77 Trails End Road

Eureka, MT, 59917

Available Services

- 24-Hour Therapeutic School (Residential Care - Child/Youth)
- Peer Support (Non 24 Hour Care)

Innerchange Chrysalis, LLC

DBA: Chrysalis

520 1st Avenue East

Kalispell, MT, 59901

Available Services

- 24-Hour Therapeutic School (Residential Care - Child/Youth)
- Community Integration (Non 24 Hour Care)
- Family Support (Non 24 Hour Care)
- Peer Support (Non 24 Hour Care)

Innerchange Chrysalis, LLC

DBA: Chrysalis

205 5th Avenue East

Kalispell, MT, 59901

Innerchange Chrysalis, LLC

DBA: Chrysalis

305 5th Avenue East

Kalispell, MT, 59901

Available Services

- 24-Hour Therapeutic School (Residential Care - Child/Youth)
- Community Integration (Non 24 Hour Care)
- Family Support (Non 24 Hour Care)
- Peer Support (Non 24 Hour Care)

InnerChange Lake House, LLC

DBA: Lake House Academy

447 Lily Pad Lane

Flat Rock, NC, 28731

Available Services

- 24-Hour Therapeutic School (Residential Care - Child/Youth)
- Peer Support (Non 24 Hour Care)

InnerChange OPI, LLC

DBA: Optimum Performance Institute

21050 Vanowen St.

Woodland Hills, CA, 91303

Available Services

- Behavioral Health (Day Programs - Adult)
- Behavioral Health (Transitional Living - Adult)
- Behavioral Health (Residential Care - Adult)
- Behavioral Health (Partial Hospitalization - Adult)
- Behavioral Health (Supervised - Adult)
- Community Integration (Non 24 Hour Care)
- Peer Support (Non 24 Hour Care)

InnerChange OPI, LLC

DBA: Optimum Performance Institute

21051 Warner Center Lane #105

Woodland Hills, CA, 91367

Available Services

- Behavioral Health (Day Programs - Adult)
- Behavioral Health (Transitional Living - Adult)
- Behavioral Health (Non 24 Hour Care - Adult)
- Behavioral Health (Partial Hospitalization - Adult)
- Behavioral Health (Supervised - Adult)
- Community Integration (Non 24 Hour Care)

InnerChange OPI, LLC

DBA: OPI STR

6123 Woodlake Avenue
Woodland Hills, CA, 91367

Available Services

- Behavioral Health (Residential Care - Adult)
- Community Integration (Non 24 Hour Care)
- Family Support (Non 24 Hour Care)
- Peer Support (Non 24 Hour Care)

NVW East, LLC

DBA: First Light Wilderness Therapy

889 Wimpy Mill Rd
Dahlonega, GA, 30533

Available Services

- Outdoor Behavioral health (Residential Care - Child/Youth)

NVW Newco, LLC

DBA: New Vision Wilderness Therapy

133 W State St.
Medford, WI, 54451

Available Services

- Outdoor Behavioral health (Residential Care - Child/Youth)

NVW Oregon Newco, LLC

DBA: Deschutes Wilderness Therapy

160 SW Scale House
Bend, OR, 97702

Available Services

- Outdoor Behavioral health (Residential Care - Adult)
- Outdoor Behavioral health (Residential Care - Child/Youth)

Potomac at Hobble Creek

DBA: Embark at Hobble Creek

266 Left Fork Hobble Creek Canyon
Springville, UT, 84663

Available Services

- Behavioral Health (Residential Care - Child/Youth)
- Peer Support (Non 24 Hour Care)

Solacium Fulshear, LLC

DBA: Fulshear Treatment to Transition
10514 Oberrender Road
Needville, TX, 77461

Available Services

- Behavioral Health (Residential Care - Adult)
- Peer Support (Non 24 Hour Care)

Other Clinics/Practices Located at This Site:

- Fulshear Treatment to Transition Ranch-2, 4800 Sugar Grove D

Solacium Fulshear, LLC

DBA: Fulshear Treatment to Transition
4800 Sugar Grove Boulevard, Suite 275
Stafford, TX, 77477

Available Services

- Behavioral Health (Transitional Living - Adult)
- Behavioral Health (Supervised - Adult)
- Community Integration (Non 24 Hour Care)
- Peer Support (Non 24 Hour Care)
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult)
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Child/Youth)

Other Clinics/Practices Located at This Site:

- Embark Virtual

Solacium Holdings, LLC

DBA: Embark at San Martin
1470 East Middle Avenue
San Martin, CA, 95046

Available Services

- Behavioral Health (Residential Care - Child/Youth)
- Family Support (Non 24 Hour Care)
- Peer Support (Non 24 Hour Care)

Solacium Holdings, LLC

DBA: Embark at Tysons Corner
1934 Old Gallows Rd, Suite 210
Vienna, VA, 22182

Available Services

- Behavioral Health (Day Programs - Child/Youth)
- Behavioral Health (Non 24 Hour Care - Child/Youth)
- Behavioral Health (Partial Hospitalization - Child/Youth)
- Family Support (Non 24 Hour Care)
- Peer Support (Non 24 Hour Care)

Solacium Holdings, LLC

DBA: Embark at Main Line
1031 Old Cassatt, Suite 100

Berwyn, PA, 19312

Available Services

- Behavioral Health (Day Programs - Child/Youth)
- Behavioral Health (Non 24 Hour Care - Child/Youth)
- Behavioral Health (Partial Hospitalization - Child/Youth)
- Family Support (Non 24 Hour Care)
- Outpatient Crisis Stabilization
- Peer Support (Non 24 Hour Care)
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult)
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Child/Youth)

Other Clinics/Practices Located at This Site:

- Embark Virtual

Solacium Holdings, LLC

DBA: Embark at Poconos
108 Country Place Lane
White Haven, PA, 18661

Available Services

- Behavioral Health (Residential Care - Child/Youth)
- Family Support (Non 24 Hour Care)
- Peer Support (Non 24 Hour Care)

Solacium Holdings, LLC

DBA: Embark Behavioral Health
910 E Hamilton Avenue, Suite 110
Campbell, CA, 95008

Available Services

- Behavioral Health (Day Programs - Child/Youth)
- Behavioral Health (Partial Hospitalization - Child/Youth)
- Family Support (Non 24 Hour Care)
- Outpatient Crisis Stabilization
- Peer Support (Non 24 Hour Care)

Other Clinics/Practices Located at This Site:

- Embark Virtual

Solacium Holdings, LLC

DBA: Embark Behavioral Health
12325 New Avenue
San Martin, CA, 95046

Available Services

- Behavioral Health (Residential Care - Child/Youth)
- Family Support (Non 24 Hour Care)
- Peer Support (Non 24 Hour Care)

Solacium New Haven, LLC

DBA: New Haven

228 W 400 North
Saratoga Springs, UT, 84045

Available Services

- Behavioral Health (Residential Care - Child/Youth)
- Peer Support (Non 24 Hour Care)

Solacium New Haven, LLC

DBA: New Haven
2172 East 7200
Spanish Fork, UT, 84660

Available Services

- Behavioral Health (Residential Care - Child/Youth)
- Peer Support (Non 24 Hour Care)

Solacium Sunrise, LLC

DBA: Sunrise
3585 S Camino Real
Washington, UT, 84780

Available Services

- Behavioral Health (Residential Care - Child/Youth)
- Peer Support (Non 24 Hour Care)

Solacium Sunrise, LLC

DBA: Sunrise
195 W 500 N
La Verkin, UT, 84745

Available Services

- Family Support (Non 24 Hour Care)

The Forge School



DBA: Embark at The Forge
5842 TN Hwy 30
Benton, TN, 37307





Available Services

- Behavioral Health (Residential Care - Child/Youth)
- Family Support (Non 24 Hour Care)
- Peer Support (Non 24 Hour Care)

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is better than the target range/value

-  This organization's performance is similar to the target range/value
-  This organization's performance is worse than the target range/value
-  This measure is not applicable for this organization
-  Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

* This information can also be viewed at [Hospital Compare](#).

** Indicates per 1000 hours of patient care.


*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

**Behavioral Health Care and
Human Services**

[2021 National Patient
Safety Goals](#)

Nationwide
Comparison: 

Statewide
Comparison: 

[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

* State results are not calculated for the National Patient Safety Goals.