



Organizations that have achieved
The Gold Seal of Approval® from
The Joint Commission®



Quality Report



Hayward Sisters Hospital



DBA: St Rose Hospital
HCO ID: 9862
27200 Calaroga Avenue
Hayward, CA, 94545
(510) 264-4000
www.srhca.org

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)

| | | | | | |
|---|----------------------------|---|-------------------------------------|---|--|
|  | Hospital | Accreditation Decision Accredited | Effective Date 2/23/2019 | Last Full Survey Date 2/22/2019 | Last On-Site Survey Date 1/30/2020 |
|  | Laboratory | Accreditation Decision Accredited | Effective Date 11/10/2018 | Last Full Survey Date 11/9/2018 | Last On-Site Survey Date 11/9/2018 |

Sites

Hayward Sisters Hospital

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Available Services

- Brachytherapy (Imaging/Diagnostic Services)
- Cardiac Catheterization Lab (Surgical Services)
- Coronary Care Unit (Inpatient)
- CT Scanner (Imaging/Diagnostic Services)
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
- Gastroenterology (Surgical Services)
- General Laboratory Tests
- GI or Endoscopy Lab (Imaging/Diagnostic Services)
- Gynecological Surgery (Surgical Services)
- Inpatient Unit (Inpatient)
- Interventional Radiology (Imaging/Diagnostic Services)
- Labor & Delivery (Inpatient)
- Magnetic Resonance Imaging (Imaging/Diagnostic Services)
- Medical /Surgical Unit (Inpatient)
- Medical ICU (Intensive Care Unit)
- Neurosurgery (Surgical Services)
- Normal Newborn Nursery (Inpatient)

- Nuclear Medicine (Imaging/Diagnostic Services)
- Orthopedic Surgery (Surgical Services)
- Plastic Surgery (Surgical Services)
- Post Anesthesia Care Unit (PACU) (Inpatient)
- Surgical ICU (Intensive Care Unit)
- Surgical Unit (Inpatient)
- Teleradiology (Imaging/Diagnostic Services)
- Thoracic Surgery (Surgical Services)
- Toxicology
- Ultrasound (Imaging/Diagnostic Services)
- Urology (Surgical Services)
- Vascular Surgery (Surgical Services)

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value
-  This organization's performance is similar to the target range/value
-  This organization's performance is below the target range/value
-  This measure is not applicable for this organization
-  Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* This information can also be viewed at [Hospital Compare](#).

** Indicates per 1000 hours of patient care.

*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

| | | | |
|--|---|--|---|
| Laboratory | <u>2018 National Patient Safety Goals</u> | Nationwide Comparison: Ⓝ | Statewide Comparison: Ⓝ |
| Hospital | <u>2020 National Patient Safety Goals</u> | Nationwide Comparison: ✔ | Statewide Comparison: Ⓝ |
| Reporting Period: January 2019 - December 2019 | | | |
| <u>National Quality Improvement Goals:</u> | | | |
| | <u>Emergency Department</u> | National Comparison: Ⓝ ² | Statewide Comparison: Ⓝ ² |
| | <u>Perinatal Care</u> | National Comparison: Ⓝ ² | Statewide Comparison: Ⓝ ² |

[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

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* State results are not calculated for the National Patient Safety Goals.