



Organizations that have achieved  
The Gold Seal of Approval® from  
The Joint Commission®



# Quality Report



# Kenner Army Health Clinic





DBA: Ambulatory Care Clinic  
HCO ID: 6326  
700 24th Street  
Fort Lee, VA, 23801-1716  
(804) 734-9277  
<http://kenner.tricare.mil/>

## Summary of Quality Information

### Accreditation Programs

#### [View Accreditation History](#)

	<a href="#">Ambulatory Care</a>	<b>Accreditation Decision</b> <a href="#">Accredited</a>	<b>Effective Date</b> 5/9/2019	<b>Last Full Survey Date</b> 5/8/2019	<b>Last On-Site Survey Date</b> 5/8/2019
	<a href="#">Behavioral Health Care and Human Services</a>	<b>Accreditation Decision</b> <a href="#">Accredited</a>	<b>Effective Date</b> 5/8/2019	<b>Last Full Survey Date</b> 5/7/2019	<b>Last On-Site Survey Date</b> 5/7/2019

### Core Certification Programs

#### [View Certification History](#)



#### [Primary Care Medical Home - Ambulatory Care](#)

##### **Certification Decision**

[Primary Care Medical Home](#)

##### **Effective Date**

7/8/2019

##### **Last Full Survey Date**

5/8/2019

##### **Last On-Site Survey Date**

5/8/2019

### Sites

#### **Army Wellness Center**

9205 Mahone Ave  
Fort Lee, VA, 23801

#### **Available Services**

- Other Medical/Dental Services (Outpatient )

#### **Other Clinics/Practices Located at This Site:**

- Dietary

#### **Kenner Army Health Clinic**

700 - 24th Street

Fort Lee, VA, 23801-1716

#### **Available Services**

- Audiology (Outpatient )
- Behavioral Health (Non 24 Hour Care - Adult )
- Case Management (Outpatient )
- Case Management (Non 24 Hour Care - Adult )
- Case Management (Non 24 Hour Care - Child/Youth )
- Chemical Dependency (Non 24 Hour Care - Adult )
- Chemical Dependency (Non-detox - Adult )
- Diagnostic Imaging (Outpatient )
- Family Practice (Outpatient )
- Family Support (Non 24 Hour Care )
- General Practice (Outpatient )
- Gynecology (Outpatient )
- Hematology/Blood Treatment (Outpatient )
- Internal Medicine (Outpatient )
- Mammography (Outpatient )
- Optometry/Eye Care (Outpatient )
- Pediatric Medicine (Outpatient )
- Pharmacy/Dispensary, General (Outpatient )
- Telehealth (Outpatient )
- Telehealth - Non-Surgical (Outpatient )
- Ultrasound (Outpatient )
- X-ray (Outpatient )

#### **Certification Programs**

- Primary Care Medical Home - Ambulatory Care

#### **Lois E. Wells Clinic, 1650 Wilcox Drive, VA 22427**

1650 Wilcox Drive

Bowling Green, VA, 22427

#### **Available Services**

- Family Practice (Outpatient )
- Telehealth (Outpatient )
- Telehealth - Non-Surgical (Outpatient )

#### **Strength Fitness Center**

Bldg 6008 16th Street

Fort Lee, VA, 23801

#### **Available Services**

- Other Medical/Dental Services (Outpatient )

### **Other Clinics/Practices Located at This Site:**

- Physical Therapy

### **TMC 1**

DBA: Troop Medical Clinic  
Bldg 3219, B Ave and 13th Street  
Fort Lee, VA, 23801

### **Available Services**

- Diagnostic Imaging (Outpatient )
- Family Practice (Outpatient )
- Hematology/Blood Treatment (Outpatient )
- Orthotics/ Prosthetics (Outpatient )
- Other Medical/Dental Services (Outpatient )
- Pharmacy/Dispensary, General (Outpatient )
- X-ray (Outpatient )

### **Other Clinics/Practices Located at This Site:**

- Laboratory
- Orthopedics
- Physical Therapy
- Radiology

### **TMC 2**

DBA: Troop Medical Clinic  
BLDG 18036, 300 Central Ave  
Fort Lee, VA, 23801

### **Available Services**

- Diagnostic Imaging (Outpatient )
- Family Practice (Outpatient )
- Hematology/Blood Treatment (Outpatient )
- Optometry/Eye Care (Outpatient )
- Other Medical/Dental Services (Outpatient )
- Pharmacy/Dispensary, General (Outpatient )
- X-ray (Outpatient )

### **Other Clinics/Practices Located at This Site:**

- Behavioral Health (PCBH)
- Laboratory, Radiology
- Optometry
- Pharmacy
- Physical Therapy
- Virtual Health Cart Program

## **National Patient Safety Goals and National Quality Improvement Goals**

### **Symbol Key**

-  This organization achieved the best possible results

- This organization's performance is above the target range/value
- This organization's performance is similar to the target range/value
- This organization's performance is below the target range/value
- This measure is not applicable for this organization
- Not displayed

### Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* This information can also be viewed at [Hospital Compare](#).

\*\* Indicates per 1000 hours of patient care.

\*\*\* The measure was not in effect for this quarter.

---- Null value or data not displayed.

<b>Ambulatory Care</b>	<a href="#">2019 National Patient Safety Goals</a>	Nationwide Comparison:	Statewide Comparison:
<b>Behavioral Health Care and Human Services</b>	<a href="#">2019 National Patient Safety Goals</a>	Nationwide Comparison:	Statewide Comparison:

### [New Changes to Quarterly Measure](#)

#### [Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* State results are not calculated for the National Patient Safety Goals.