



Organizations that have achieved
The Gold Seal of Approval® from
The Joint Commission®



Quality Report





Cookeville Regional Medical Center

HCO ID: 7821
1 Medical Center Boulevard
Cookeville, TN, 38501
(931) 528-2541
www.crmchealth.org

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)



Hospital	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
	Accredited	4/17/2021	4/16/2021	6/18/2021

Advanced Certification Programs

[View Certification History](#)



[Primary Stroke Center](#)

Certification Decision

[Certification](#)

Effective Date

2/24/2021

Last Full Survey Date

2/23/2021

Last On-Site Survey Date

2/23/2021

Core Certification Programs



Hip Fracture

Certification Decision

[Certification](#)

Effective Date

12/17/2020

Last Full Survey Date

12/16/2020

Last On-Site Survey Date

12/16/2020



Sepsis

Certification Decision

[Certification](#)

Effective Date

6/16/2021

Last Full Survey Date

6/15/2021

Last On-Site Survey Date

6/15/2021

Sites

Advanced Wound Center at Cookeville Regional Medical Center

DBA: Advanced Wound Center at Cookeville Regional Medical Center

250 N. Cedar Avenue

Cookeville, TN, 38501

Available Services

- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

Cardiac & Pulmonary Rehabilitation Center

228 West 4th Street, Suite 100

Cookeville, TN, 38501

Available Services

- Outpatient Clinics (Outpatient)

Cookeville Regional Medical Center Authority

DBA: Cookeville Regional Medical Center Authority

1 Medical Center Boulevard

Cookeville, TN, 38501

Available Services

- Cardiac Catheterization Lab (Surgical Services)
- Cardiac Surgery (Surgical Services)
- Cardiothoracic Surgery (Surgical Services)
- Cardiovascular Unit (Inpatient)
- Coronary Care Unit (Inpatient)
- CT Scanner (Imaging/Diagnostic Services)
- Dialysis Unit (Inpatient)
- Ear/Nose/Throat Surgery (Surgical Services)
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
- Gastroenterology (Surgical Services)
- GI or Endoscopy Lab (Imaging/Diagnostic Services)
- Gynecological Surgery (Surgical Services)
- Gynecology (Inpatient)
- Hazardous Medication Compounding (Inpatient)
- Hematology/Oncology Unit (Inpatient)
- Inpatient Unit (Inpatient)
- Interventional Radiology (Imaging/Diagnostic Services)
- Labor & Delivery (Inpatient)
- Magnetic Resonance Imaging (Imaging/Diagnostic Services)
- Medical /Surgical Unit (Inpatient)
- Medical ICU (Intensive Care Unit)
- Neuro/Spine Unit (Inpatient)
- Neurosurgery (Surgical Services)
- Non-Sterile Medication Compounding (Inpatient)
- Normal Newborn Nursery (Inpatient)
- Nuclear Medicine (Imaging/Diagnostic Services)
- Orthopedic Surgery (Surgical Services)
- Orthopedic/Spine Unit (Inpatient)
- Outpatient Clinics (Outpatient)
- Pediatric Unit (Inpatient)
- Positron Emission Tomography (PET) (Imaging/Diagnostic Services)
- Post Anesthesia Care Unit (PACU) (Inpatient)
- Radiation Oncology (Imaging/Diagnostic Services)
- Sterile Medication Compounding (Inpatient)
- Surgical ICU (Intensive Care Unit)
- Surgical Unit (Inpatient)
- Teleradiology (Imaging/Diagnostic Services)
- Thoracic Surgery (Surgical Services)
- Ultrasound (Imaging/Diagnostic Services)
- Urology (Surgical Services)
- Vascular Surgery (Surgical Services)

Certification Programs

- Hip Fracture
- Primary Stroke Center
- Sepsis

CRMC Surgery Center - Whitney

DBA: CRMC Surgery Center - Whitney
467 North Whitney Avenue
Cookeville, TN, 38501

Available Services

- Administration of Blood Product (Outpatient)

- Administration of High Risk Medications (Outpatient)
- Ambulatory Surgery Center (Outpatient)
- Anesthesia (Outpatient)
- Perform Invasive Procedure (Outpatient)

Diabetes Education Program

127 N. Oak
Cookeville, TN, 38501

Available Services

- Outpatient Clinics (Outpatient)

Outpatient Physical Therapy Department

215 West 6th Street
Cookeville, TN, 38501

Available Services

- Outpatient Clinics (Outpatient)

Rehab Center

215 West 6th Street
Cookeville, TN, 38501

Available Services

- Inpatient Unit (Inpatient)
- Medical /Surgical Unit (Inpatient)
- Rehabilitation Unit (Inpatient)
- Rehabilitation Unit (24-hour Acute Care/Crisis Stabilization)

The Sleep Center at CRMC

DBA: The Sleep Center at CRMC
100 West 4th Street Suite 350
Cookeville, TN, 38501

Available Services

- Outpatient Clinics (Outpatient)

Special Quality Awards

Due to our commitment to accurate data reporting, The Joint Commission is suspending the practice of updating Special Quality Awards until further notice

- **2015 ACS National Surgical Quality Improvement Program**

Cooperative Agreements

Hospital - Accredited by [American College of Surgeons-Commission on Cancer \(ACoS-COC\)](#)

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

- 🌟 This organization achieved the best possible results
- + This organization's performance is above the target range/value
- ✓ This organization's performance is similar to the target range/value
- - This organization's performance is below the target range/value
- N/A This measure is not applicable for this organization
- N/D Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* This information can also be viewed at [Hospital Compare](#).

** Indicates per 1000 hours of patient care.

*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

Hospital

[2021 National Patient Safety Goals](#)

Nationwide Comparison:



Statewide Comparison:



Reporting Period: January 2020 - December 2020

[National Quality Improvement Goals:](#)

[Perinatal Care](#)

Nationwide Comparison:

2



Statewide Comparison:



2

[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* State results are not calculated for the National Patient Safety Goals.

National Quality Improvement Goals:

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Measure Area	Nationwide	Statewide
Perinatal Care Compared to Other Joint Commission Accredited Organizations	ND 2	ND 2
Read More		

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Elective Delivery Read More See Quarterly Results	⊖ 21% of 29 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	0%	2%	Average Rate	0% 3%

Quarterly Measure Results

Number of Eligible Patients
 Rate

Nationwide Average

Jan - Mar 2020

29

6%

2%

Apr - Jun 2020

1

1

2%

Jul - Sep 2020

29

25%

2%

Oct - Dec 2020

29

60%

2%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Cesarean Birth Read More See Quarterly Results	 0% of Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	16%	25%	Average Rate	17% 26%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2020

1

1

25%

Apr - Jun 2020

1

1

25%

Jul - Sep 2020

1

1


25%

Oct - Dec 2020

1

1

26%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Exclusive Breast Milk Feeding Read More See Quarterly Results	 34% of 1042 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	71%	51%	Average Rate	54% 35%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2020

1042

30%

52%

Apr - Jun 2020

1

1

52%

Jul - Sep 2020

1042

33%


50%

Oct - Dec 2020

1042

38%

49%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate Read More See Quarterly Results	 31% of 933 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	15%	31%	Average Rate	17% 37%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2020

933

54%

32%

Apr - Jun 2020

1

1

30%

Jul - Sep 2020

933

25%

31%

Oct - Dec 2020

933

16%

31%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate	16% of 933 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	5%	13%	Average Rate	7% 18%

[Read More](#)

[See Quarterly Results](#)

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2020

933

17%

13%

Apr - Jun 2020

1

1

13%

Jul - Sep 2020

933

19%


13%

Oct - Dec 2020

933

13%

13%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate	 15% of 933 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	2%	18%	Average Rate	2% 19%
Read More See Quarterly Results							

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2020

933

37%

19%

Apr - Jun 2020

1

1

18%

Jul - Sep 2020

933

6%

18%

Oct - Dec 2020

933

3%

18%