



Organizations that have achieved  
The Gold Seal of Approval® from  
The Joint Commission®



# Quality Report



# Three Lower Counties Community Services, Inc.



DBA: Chesapeake Healthcare  
HCO ID: 347474  
32033 Beaver Run Drive  
Salisbury, MD, 21804  
(410) 749-1015  
[www.chesapeakehc.org](http://www.chesapeakehc.org)

## Summary of Quality Information

### Accreditation Programs

#### [View Accreditation History](#)



#### [Ambulatory Care](#)

**Accreditation Decision**  
[Accredited](#)

**Effective Date**  
11/12/2016

**Last Full Survey Date**  
11/11/2016

**Last On-Site Survey Date**  
11/11/2016

### Core Certification Programs

#### [View Certification History](#)



#### [Primary Care Medical Home - Ambulatory Care](#)

**Certification Decision**

[Primary Care Medical Home](#)

**Effective Date**

1/25/2017

**Last Full Survey Date**

11/11/2016

**Last On-Site Survey Date**

11/11/2016

### Sites

#### **Delmarva Pharmaceutical Services, Inc.**

DBA: Chesapeake Health Care  
1615 Tree Sap Court  
Salisbury, MD, 21802

#### **Available Services**

- Pharmacy/Dispensary, General (Outpatient )

## **Eastern Shore OB/GYN a Division of Chesapeake Health Care**

DBA: Chesapeake Health Care

1647 Woodbrooke Drive

Salisbury, MD, 21804

### **Available Services**

- Behavioral Health (Non 24 Hour Care - Adult )
- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Community Integration (Non 24 Hour Care )
- Dentistry (Outpatient )
- Gynecology (Outpatient )
- Obstetrics (Outpatient )
- Urology (Outpatient )

## **Three Lower Counties Community Services, Inc**

DBA: Chesapeake Health Care

9956 North Main Street Suite # 2

Berlin, MD, 21811

### **Available Services**

- Behavioral Health (Non 24 Hour Care - Adult )
- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Other Medical/Dental Services (Outpatient )
- Pediatric Medicine (Outpatient )

### **Certification Programs**

- Primary Care Medical Home - Ambulatory Care

## **Three Lower Counties Community Services, Inc. WBK**

DBA: Chesapeake Health Care

1665 Woodbrooke Drive

Salisbury, MD, 21804

### **Available Services**

- Behavioral Health (Non 24 Hour Care - Adult )
- Internal Medicine (Outpatient )
- Telehealth (Outpatient )
- Telehealth - Non-Surgical (Outpatient )

### **Certification Programs**

- Primary Care Medical Home - Ambulatory Care

## **Three Lower Counties Community Services, Inc.- Corp. office**

DBA: Chesapeake Health Care

32033 Beaver Run Drive

Salisbury, MD, 21804

## **Three Lower Counties Community Services, Inc.-Dental**

DBA: Chesapeake Health Care

12165 Elm Street

Princess Anne, MD, 21853

### **Available Services**

- Dentistry (Outpatient )

### **Three Lower Counties Community Services, Inc.-Healthway Dr**

DBA: Chesapeake Health Care  
1104 Healthway Drive  
Salisbury, MD, 21804

#### **Available Services**

- Behavioral Health (Non 24 Hour Care - Adult )
- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Telehealth (Outpatient )
- Telehealth - Non-Surgical (Outpatient )

#### **Other Clinics/Practices Located at This Site:**

- Healthway Drive Mental Health Services 2nd floor

### **Three Lower Counties Community Services, Inc.-Pocomoke**

DBA: Chesapeake Health Care  
305 10th Street  
Pocomoke City, MD, 21851

#### **Available Services**

- Internal Medicine (Outpatient )
- Pediatric Medicine (Outpatient )

#### **Certification Programs**

- Primary Care Medical Home - Ambulatory Care

#### **Other Clinics/Practices Located at This Site:**

- Adult Medicine
- Pediatric Medicine

### **Three Lower Counties Community Services, Inc.-Sweetbay Drive**

DBA: Chesapeake Health Care  
1813 Sweetbay Drive  
Salisbury, MD, 21804

#### **Available Services**

- Pediatric Medicine (Outpatient )

#### **Certification Programs**

- Primary Care Medical Home - Ambulatory Care

### **Three Lower Counties Community Services, Inc.-PA Medical**

DBA: Chesapeake Health Care  
12145 Elm Street  
Princess Anne, MD, 21853

#### **Available Services**

- Behavioral Health (Non 24 Hour Care - Adult )

- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Gynecology (Outpatient )
- Internal Medicine (Outpatient )
- Obstetrics (Outpatient )
- Other Medical/Dental Services (Outpatient )
- Pediatric Medicine (Outpatient )
- Pharmacy/Dispensary, General (Outpatient )
- Telehealth (Outpatient )
- Telehealth - Non-Surgical (Outpatient )

### Certification Programs







- Primary Care Medical Home - Ambulatory Care

### Other Clinics/Practices Located at This Site:

- Adult Med
- Mental Health Services 2nd floor
- OBGyn
- Pediatrics
- TLC Pharmacy

## National Patient Safety Goals and National Quality Improvement Goals

### Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value
-  This organization's performance is similar to the target range/value
-  This organization's performance is below the target range/value
-  This measure is not applicable for this organization
-  Not displayed

### Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* This information can also be viewed at [Hospital Compare](#).

\*\* Indicates per 1000 hours of patient care.

\*\*\* The measure was not in effect for this quarter.

---- Null value or data not displayed.

**New Changes to Quarterly Measure**

**Download Quarterly Measure Results**

The Joint Commission only reports measures endorsed by the **National Quality Forum**.

\* State results are not calculated for the National Patient Safety Goals.