



Organizations that have achieved
The Gold Seal of Approval® from
The Joint Commission®



Quality Report





Children's Hope Alliance

HCO ID: 591519
211 Barium Springs Dr.
Statesville, NC, 28677
(704) 832-2200
<https://www.childrenshopealliance.org/>

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)



[Behavioral Health Care](#)

Accreditation Decision
[Accredited](#)

Effective Date
8/16/2017

Last Full Survey Date
6/16/2017

Last On-Site Survey Date
6/16/2017

Sites

Campbell Home-Children's Hope Alliance

240 Grandfather Home Dr.
Banner Elk, NC, 28604

Available Services

- Behavioral Health (Residential Care - Child/Youth)

Children's Hope Alliance

211 Barium Springs Dr.
Statesville, NC, 28677

Children's Hope Alliance

209 Barium Springs Dr.
Statesville, NC, 28677

Available Services

- Behavioral Health (Non 24 Hour Care - Adult)
- Behavioral Health (Non 24 Hour Care - Child/Youth)
- In-Home Behavioral Health Services (Non 24 Hour Care - Child/Youth)

Children's Hope Alliance

507 Courthouse Dr.
Wilkesboro, NC, 28697

Available Services

- Behavioral Health (Non 24 Hour Care - Child/Youth)
- In-Home Behavioral Health Services (Non 24 Hour Care - Child/Youth)

Children's Hope Alliance

151 Desoto Trail
Sylva, NC, 28779

Available Services

- In-Home Behavioral Health Services (Non 24 Hour Care - Child/Youth)
- Mental Health
- Mental Health (Non 24 Hour Care - Child/Youth)

Children's Hope Alliance

60 Livingston St., Ste. 100
Asheville, NC, 28801

Available Services

- Behavioral Health (Non 24 Hour Care - Child/Youth)
- Foster Care (Non 24 Hour Care - Child/Youth)
- In-Home Behavioral Health Services (Non 24 Hour Care - Child/Youth)
- Therapeutic Foster Care (Residential Care - Child/Youth)

Children's Hope Alliance

304 D West Union Street
Morganton, NC, 28655

Available Services

- Mental Health
- Mental Health (Non 24 Hour Care - Child/Youth)

Children's Hope Alliance

5700 Executive Center Dr., Ste. #200A
Charlotte, NC, 28212

Available Services

- Foster Care (Non 24 Hour Care - Child/Youth)
- In-Home Behavioral Health Services (Non 24 Hour Care - Child/Youth)
- Therapeutic Foster Care (Residential Care - Child/Youth)

Children's Hope Alliance

1400 Westgate Center Dr., Ste. 100
Winston Salem, NC, 27103

Available Services

- Behavioral Health (Non 24 Hour Care - Child/Youth)
- Foster Care (Non 24 Hour Care - Child/Youth)
- Therapeutic Foster Care (Residential Care - Child/Youth)

Children's Hope Alliance

217 N. Edgeworth St.
Greensboro, NC, 27401

Available Services

- Behavioral Health (Non 24 Hour Care - Child/Youth)

Douglas Home-Children's Hope Alliance

158 Grandfather Home Dr.
Banner Elk, NC, 28604

Available Services

- Behavioral Health (Residential Care - Child/Youth)

Grandfather Academy-Children's Hope Alliance

64 Hickory Nut Gap Rd.
Banner Elk, NC, 28604

Available Services

- Behavioral Health (Day Programs - Child/Youth)
- Behavioral Health (Partial - Child/Youth)

Harris Home-Children's Hope Alliance

240 Grandfather Home Dr., Building 1
Banner Elk, NC, 28604

Available Services

- Behavioral Health (Non 24 Hour Care - Child/Youth)

Hawthorn Heights-Children's Hope Alliance

Bryson City, NC, 28713

Available Services

- Shelter (Non 24 Hour Care - Child/Youth)

Hickory Home-Children's Hope Alliance

240 Grandfather Home Dr., Building 2
Banner Elk, NC, 28604

Available Services

- Behavioral Health (Residential Care - Child/Youth)

Howard Home-Children's Hope Alliance

107 Barium Springs Dr.
Statesville, NC, 28677

Available Services

- Behavioral Health (Group Home(s) - Child/Youth)

Independent Living-Children's Hope Alliance

140 Frazier Loop
Statesville, NC, 28677

Available Services

- Behavioral Health (Transitional Living - Child/Youth)
- Behavioral Health (Supervised - Child/Youth)

King Home-Children's Hope Alliance

138 Barium Springs Dr.
Statesville, NC, 28677

Available Services

- Behavioral Health (Residential Care - Child/Youth)

Kulynych Home-Children's Hope Alliance

517 Boston Ave.
North Wilkesboro, NC, 28659

Available Services

- Behavioral Health (Group Home(s) - Child/Youth)

McKowen Home-Children's Hope Alliance

158 Grandfather Home Dr.
Banner Elk, NC, 28604

Available Services

- Behavioral Health (Residential Care - Child/Youth)

Nelson Home-Children's Hope Alliance

115 Barium Springs Dr.
Statesville, NC, 28677

Available Services

- Behavioral Health (Group Home(s) - Child/Youth)

Springs Academy-Children's Hope Alliance

222 Knox St.
Statesville, NC, 28677

Available Services

- Behavioral Health (Day Programs - Child/Youth)
- Behavioral Health (Partial - Child/Youth)

Templeton Home-Children's Hope Alliance

515 Boston Avenue
North Wilkesboro, NC, 28659

Available Services

- Behavioral Health (Group Home(s) - Child/Youth)

West Wing Home-Children's Hope Alliance







158 Grandfather Home Dr.
Banner Elk, NC, 28604

Available Services

- Behavioral Health (Residential Care - Child/Youth)

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value
-  This organization's performance is similar to the target range/value
-  This organization's performance is below the target range/value
-  This measure is not applicable for this organization
-  Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* This information can also be viewed at [Hospital Compare](#).

** Indicates per 1000 hours of patient care.


*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

**Behavioral Health
Care**

[2017 National Patient
Safety Goals](#)

Nationwide
Comparison: 

Statewide
Comparison: 

[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* State results are not calculated for the National Patient Safety Goals.