### Summary of Quality Information

#### Accreditation Programs

<table>
<thead>
<tr>
<th>Hospital</th>
<th>Accreditation Decision</th>
<th>Effective Date</th>
<th>Last Full Survey Date</th>
<th>Last On-Site Survey Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accredited</td>
<td>10/21/2017</td>
<td>10/20/2017</td>
<td>5/4/2018</td>
<td></td>
</tr>
</tbody>
</table>

#### Advanced Certification Programs

**View Certification History**

<table>
<thead>
<tr>
<th>Advanced Palliative Care</th>
<th>Certification Decision</th>
<th>Effective Date</th>
<th>Last Full Survey Date</th>
<th>Last On-Site Survey Date</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Primary Stroke Center</th>
<th>Certification Decision</th>
<th>Effective Date</th>
<th>Last Full Survey Date</th>
<th>Last On-Site Survey Date</th>
</tr>
</thead>
</table>
Convenant Neuroscience Patient Resource and Rehab Center
3610 22nd St, Ste 301
Lubbock, TX, 79410

Available Services
  • Outpatient Clinics (Outpatient )

Other Clinics/Practices Located at This Site:
  • Covenant Sleep Disorder Center

Covenant Counseling Center
3715 20th Street
Lubbock, TX, 79410

Available Services
  • Outpatient Clinics (Outpatient )

Covenant Health Pulmonary
3621 22nd St. Ste 400
Lubbock, TX, 79410

Available Services
  • Outpatient Clinics (Outpatient )

Covenant Lifestyles Cardiac Rehab
3515 21st St 6th floor
Lubbock, TX, 79410

Available Services
  • Outpatient Clinics (Outpatient )

Covenant Medical Center
DBA: Covenant Health Emergency Center
7905 Milwaukee Ave
Lubbock, TX, 79424

Available Services
  • Administration of High Risk Medications (Outpatient )
  • Anesthesia (Outpatient )
  • Perform Invasive Procedure (Outpatient )

Covenant Medical Center
3615 19th Street
Lubbock, TX, 79410

Available Services
  • Cardiac Catheterization Lab (Surgical Services )
  • Cardiac Surgery (Surgical Services )
  • Cardiothoracic Surgery (Surgical Services )
• Cardiovascular Unit (Inpatient)
• Coronary Care Unit (Inpatient)
• CT Scanner (Imaging/Diagnostic Services)
• Dialysis Unit (Inpatient)
• Ear/Nose/Throat Surgery (Surgical Services)
• EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
• Gastroenterology (Surgical Services)
• GI or Endoscopy Lab (Imaging/Diagnostic Services)
• Gynecological Surgery (Surgical Services)
• Hazardous Medication Compounding (Inpatient)
• Hematology/Oncology Unit (Inpatient)
• Inpatient Unit (Inpatient)
• Interventional Radiology (Inpatient)
• Interventional Radiology (Outpatient)
• Interventional Radiology (Imaging/Diagnostic Services)
• Magnetic Resonance Imaging (Imaging/Diagnostic Services)
• Medical/Surgical Unit (Inpatient)
• Medical ICU (Intensive Care Unit)
• Neuro/Spine Unit (Inpatient)
• Neurosurgery (Surgical Services)
• Non-Sterile Medication Compounding (Inpatient)
• Nuclear Medicine (Imaging/Diagnostic Services)
• Ophthalmology (Surgical Services)
• Orthopedic Surgery (Surgical Services)
• Orthopedic/Spine Unit (Inpatient)
• Plastic Surgery (Surgical Services)
• Post Anesthesia Care Unit (PACU) (Inpatient)
• Sterile Medication Compounding (Inpatient)
• Surgical ICU (Intensive Care Unit)
• Surgical Unit (Inpatient)
• Teleradiology (Imaging/Diagnostic Services)
• Thoracic Surgery (Surgical Services)
• Ultrasound (Imaging/Diagnostic Services)
• Urology (Surgical Services)
• Vascular Surgery (Surgical Services)

Certification Programs

• Advanced Palliative Care
• Primary Stroke Center

Other Clinics/Practices Located at This Site:

• Covenant Lifestyle Cardiac Rehab

Covenant Medical Center
DBA: Covenant Health Emergency Center
10205 Quaker Ave
Lubbock, TX, 79424

Available Services

• Administration of High Risk Medications (Outpatient)
• Anesthesia (Outpatient)
• Perform Invasive Procedure (Outpatient)

Covenant Radiation Treatment Center
424 N Utica Ave
Available Services

- Outpatient Clinics (Outpatient)

Southwest Medical Park

9812 Slide Road
Lubbock, TX, 79424

Available Services

- Outpatient Clinics (Outpatient)

Other Clinics/Practices Located at This Site:

- Outpatient Therapy (PT/OT)
- Radiology

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

- This organization achieved the best possible results
- This organization's performance is above the target range/value
- This organization's performance is similar to the target range/value
- This organization's performance is below the target range/value
- This measure is not applicable for this organization
- Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the National Quality Forum.
* This information can also be viewed at Hospital Compare.

** Indicates per 1000 hours of patient care.
*** The measure was not in effect for this quarter.
---- Null value or data not displayed.
New Changes to Quarterly Measure

Download Quarterly Measure Results

The Joint Commission only reports measures endorsed by the National Quality Forum.
* State results are not calculated for the National Patient Safety Goals.

Covenant Medical Center
HCO ID: 266567
3615 19th Street
Lubbock, TX, 79410

<table>
<thead>
<tr>
<th>Measure Area</th>
<th>Perinatal Care Compared to Other Joint Commission Accredited Organizations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nationwide</td>
<td>2</td>
</tr>
<tr>
<td>Statewide</td>
<td>2</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Measure</th>
<th>Nationwide</th>
<th>Statewide</th>
</tr>
</thead>
<tbody>
<tr>
<td>Elective Delivery</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(No Quarterly Result are available)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Hospital Results</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Top 10% Scored at Least</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td>Average Rate</td>
<td></td>
<td></td>
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<tr>
<td>Top 10% Scored at Least</td>
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<tr>
<td>Average Rate</td>
<td>0%</td>
<td>2%</td>
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</tbody>
</table>

Hospital

2018 National Patient Safety Goals

Reporting Period: October 2018 - September 2019

National Quality Improvement Goals:

Emergency Department

National Comparison: 2
Statewide Comparison: 2

Perinatal Care

National Comparison: 2
Statewide Comparison: 2
## Quarterly Measure Results

### Number of Eligible Patients

<table>
<thead>
<tr>
<th></th>
<th></th>
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<tbody>
<tr>
<td>2%</td>
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<td>1</td>
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</table>

### Exclusive Breast Milk Feeding

<table>
<thead>
<tr>
<th>Measure</th>
<th>Hospital Results</th>
<th>Nationwide Top 10% Scored at Least</th>
<th>Average Rate</th>
<th>Statewide Top 10% Scored at Least</th>
<th>Average Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Read More</td>
<td>3</td>
<td>---</td>
<td></td>
<td>73%</td>
<td>51%</td>
</tr>
<tr>
<td>(No Quarterly Result are available)</td>
<td>Nationwide Statewide</td>
<td>Top 10% Scored at Least</td>
<td></td>
<td>Average Rate</td>
<td></td>
</tr>
</tbody>
</table>

Average Rate: 61% 44%
<table>
<thead>
<tr>
<th>Measure</th>
<th>Hospital Results</th>
<th>Nationwide Top 10% Scored at Least</th>
<th>Average Rate</th>
<th>Statewide Top 10% Scored at Least</th>
<th>Average Rate</th>
<th>Average Rate</th>
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</thead>
<tbody>
<tr>
<td>Antenatal Steroids</td>
<td></td>
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<tr>
<td>(No Quarterly Result are</td>
<td>Read More</td>
<td></td>
<td></td>
<td></td>
<td></td>
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</tr>
<tr>
<td>available)</td>
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</table>

<table>
<thead>
<tr>
<th></th>
<th>Nationwide</th>
<th>Statewide</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oct - Dec 2018</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Jan - Mar 2019</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Apr - Jun 2019</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Jul - Sep 2019</td>
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<td>1</td>
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</table>
# Quarterly Measure Results

## Number of Eligible Patients

<table>
<thead>
<tr>
<th></th>
<th></th>
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<tbody>
<tr>
<td>98%</td>
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## Measure Area

<table>
<thead>
<tr>
<th>Measure Area</th>
<th>Nationwide</th>
<th>Statewide</th>
</tr>
</thead>
<tbody>
<tr>
<td>Emergency Department</td>
<td>Compared to Other Joint Commission Accredited Organizations</td>
<td></td>
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</tbody>
</table>

## Read More

<table>
<thead>
<tr>
<th>Measure</th>
<th>Hospital Results</th>
<th>Nationwide Top 10% Scored at Most</th>
<th>Weighted Median</th>
<th>Statewide Top 10% Scored at Least</th>
<th>Weighted Median</th>
<th>Average Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Admit Decision Time to ED</td>
<td>195.00 minutes</td>
<td>55.00</td>
<td>55.03</td>
<td>134.00</td>
<td>119.07</td>
<td>55.03 119.07</td>
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<tr>
<td>Period</td>
<td>Number of Eligible Patients</td>
<td>Weighted Median Minutes</td>
<td>Nationwide Weighted Median Minutes</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>-------------------</td>
<td>-----------------------------</td>
<td>-------------------------</td>
<td>-----------------------------------</td>
<td></td>
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<tr>
<td>Oct - Dec 2018</td>
<td>862</td>
<td>212.00</td>
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<tr>
<td>Jan - Mar 2019</td>
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<td>281.00</td>
<td>148.85</td>
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<tr>
<td>Apr - Jun 2019</td>
<td>862</td>
<td>159.00</td>
<td>129.03</td>
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<td></td>
</tr>
<tr>
<td>Jul - Sep 2019</td>
<td>862</td>
<td>124.00</td>
<td>123.40</td>
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</tbody>
</table>