Organizations that have achieved
The Gold Seal of Approval® from
The Joint Commission®

Quality Report
# Summary of Quality Information

## Accreditation Programs

<table>
<thead>
<tr>
<th>Accreditation Program</th>
<th>Accreditation Decision</th>
<th>Effective Date</th>
<th>Last Full Survey Date</th>
<th>Last On-Site Survey Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ambulatory Care</td>
<td>Accredited</td>
<td>5/22/2021</td>
<td>9/21/2023</td>
<td>9/21/2023</td>
</tr>
<tr>
<td>Home Care</td>
<td>Accredited</td>
<td>8/27/2022</td>
<td>9/22/2023</td>
<td>9/22/2023</td>
</tr>
</tbody>
</table>

## Sites

### Mayo Center for Safe and Healthy Children and Adolescents

4115 W. Frontage Road - Level 1, North Entrance
Rochester, MN, 55901

**Available Services**

- Pediatric Medicine (Outpatient)

### Mayo Clinic

200 1st St SW
Rochester, MN, 55905

**Available Services**

- Allergy (Outpatient)
- Alternative/Complementary Care (Outpatient)
- Audiology (Outpatient)
- Behavioral Health (Non 24 Hour Care - Adult)
- Behavioral Health (Non 24 Hour Care - Child/Youth)
- Cardiology (Outpatient)
- Computed Tomography (CT) (Outpatient)
- Convenient Care (Outpatient)
- Custom Orthoses Fabricated
- Dentistry (Outpatient)
- Dermatology (Outpatient)
- Diagnostic Imaging (Outpatient)
Mayo Clinic Alternative Learning Center Clinic
37 Woodlake Drive SE
Rochester, MN, 55904

Available Services

- Family Practice (Outpatient)
- Pediatric Medicine (Outpatient)

Mayo Clinic Hospital — Rochester, Alfred Building
1216 Second Street SW
Rochester, MN, 55902

Available Services

- Family Practice (Outpatient)
- Pediatric Medicine (Outpatient)
- Cardiology (Outpatient)
- Diagnostic Imaging (Outpatient)
- General Practice (Outpatient)
- Internal Medicine (Outpatient)
- Neurology (Outpatient)
- Oncology/Cancer Care (Outpatient)
- Orthopedic Medicine (Outpatient)
- Other Medical/Dental Services (Outpatient)
- Pediatric Medicine (Outpatient)
- Podiatry (Outpatient)
- Telehealth (Outpatient)
- Telehealth - Non-Surgical (Outpatient)
- Urology (Outpatient)
- Vascular Medicine (Outpatient)
- X-ray (Outpatient)

**Mayo Clinic Hospital — Rochester, Joseph Building**
1216 Second Street SW
Rochester, MN, 55902

**Available Services**

- Cardiology (Outpatient)
- Diagnostic Imaging (Outpatient)
- Echocardiography (Outpatient)
- Telehealth (Outpatient)
- Telehealth - Non-Surgical (Outpatient)

**Mayo Clinic Hospital — Rochester, Mary Brigh Building**
1216 Second Street SW
Rochester, MN, 55902

**Available Services**

- Cardiology (Outpatient)
- Diagnostic Imaging (Outpatient)
- Orthopedic Medicine (Outpatient)
- Telehealth (Outpatient)
- Telehealth - Non-Surgical (Outpatient)
- Ultrasound (Outpatient)
- X-ray (Outpatient)

**Mayo Clinic Radiation Oncology - MCHS Albert Lea & Austin**
MC Cancer Center, 404 West Fountain St.
Albert Lea, MN, 56007

**Available Services**

- Oncology/Cancer Care (Outpatient)
- Radiation Oncology (Outpatient)
- Telehealth (Outpatient)
- Telehealth - Non-Surgical (Outpatient)

**Mayo Clinic Radiation Oncology - MCHS Eau Claire**
MCHS, 1221 Whipple Street
Eau Claire, WI, 54702

**Available Services**
• Oncology/Cancer Care (Outpatient )
• Radiation Oncology (Outpatient )
• Telehealth (Outpatient )
• Telehealth - Non-Surgical (Outpatient )

**Mayo Clinic Radiation Oncology - MCHS La Crosse**
MCHS, 700 West Avenue South
La Crosse, WI, 54601

**Available Services**

• Oncology/Cancer Care (Outpatient )
• Radiation Oncology (Outpatient )
• Telehealth (Outpatient )
• Telehealth - Non-Surgical (Outpatient )

**Mayo Clinic Radiation Oncology - MCHS Mankato**
Andreas Cancer Center, 1025 Marsh Street
Mankato, MN, 56001

**Available Services**

• Oncology/Cancer Care (Outpatient )
• Radiation Oncology (Outpatient )
• Telehealth (Outpatient )
• Telehealth - Non-Surgical (Outpatient )

**Mayo Clinic Radiation Oncology - Northfield**
MC Radiation Therapy, 1821 North Avenue
Northfield, MN, 55057

**Available Services**

• Oncology/Cancer Care (Outpatient )
• Radiation Oncology (Outpatient )
• Telehealth (Outpatient )
• Telehealth - Non-Surgical (Outpatient )

**Mayo Clinic Square**
600 Hennepin Avenue, Suite 310
Minneapolis, MN, 55403

**Available Services**

• Dermatology (Outpatient )
• Diagnostic Imaging (Outpatient )
• Magnetic Resonance Imaging (Outpatient )
• Orthopedic Medicine (Outpatient )
• Pain Management (Outpatient )
• Physical Medicine and Rehabilitation (Outpatient )
• Telehealth (Outpatient )
• Telehealth - Non-Surgical (Outpatient )
• Ultrasound (Outpatient )
• Urology (Outpatient )
• X-ray (Outpatient )

**Mayo Express Care North**
Available Services

- Convenient Care (Outpatient)
- Telehealth (Outpatient)
- Telehealth - Non-Surgical (Outpatient)

Mayo Express Care South
500 Crossroads Dr SW
Rochester, MN, 55902

Available Services

- Convenient Care (Outpatient)
- Telehealth (Outpatient)
- Telehealth - Non-Surgical (Outpatient)

Mayo Family Clinic Kasson
411 Main St W
Kasson, MN, 55944

Available Services

- Behavioral Health (Non 24 Hour Care - Adult)
- Behavioral Health (Non 24 Hour Care - Child/Youth)
- Diagnostic Imaging (Outpatient)
- Family Practice (Outpatient)
- Pediatric Medicine (Outpatient)
- Physical Medicine and Rehabilitation (Outpatient)
- Telehealth (Outpatient)
- Telehealth - Non-Surgical (Outpatient)
- X-ray (Outpatient)

Mayo Family Clinic Northeast
3041 Stonehedge Dr NE
Rochester, MN, 55906

Available Services

- Behavioral Health (Non 24 Hour Care - Adult)
- Diagnostic Imaging (Outpatient)
- Dialysis (Outpatient)
- Family Practice (Outpatient)
- Internal Medicine (Outpatient)
- Optometry/Eye Care (Outpatient)
- Pediatric Medicine (Outpatient)
- Prosthetic Lenses/Conventional Contact Lens
- Prosthetic Lenses/Conventional Eyeglasses
- Prosthetics (Home Medical Equipment)
- Telehealth (Outpatient)
- Telehealth - Non-Surgical (Outpatient)
- X-ray (Outpatient)

Mayo Family Clinic Northwest
4111 41st St NW Hwy 52 N
Rochester, MN, 55901
Available Services

- Behavioral Health (Non 24 Hour Care - Adult)
- Behavioral Health (Non 24 Hour Care - Child/Youth)
- Dermatology (Outpatient)
- Diagnostic Imaging (Outpatient)
- Family Practice (Outpatient)
- General Practice (Outpatient)
- Pediatric Medicine (Outpatient)
- Physical Medicine and Rehabilitation (Outpatient)
- Telehealth (Outpatient)
- Telehealth - Non-Surgical (Outpatient)
- X-ray (Outpatient)

Mayo Family Clinic Southeast
4544 Canal Place SE
Rochester, MN, 55904

Available Services

- Behavioral Health (Non 24 Hour Care - Adult)
- Behavioral Health (Non 24 Hour Care - Child/Youth)
- Diagnostic Imaging (Outpatient)
- Family Practice (Outpatient)
- General Practice (Outpatient)
- Pediatric Medicine (Outpatient)
- Telehealth (Outpatient)
- Telehealth - Non-Surgical (Outpatient)
- X-ray (Outpatient)

Cooperative Agreements

Laboratory - Accredited by American Society for Histocompatibility and Immunogenetics (ASHL)

Complementary Agreements

Ambulatory Care - Accredited by UHMS Clinical Hyperbaric Facility - Level 1

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

- 🌟 This organization achieved the best possible results
• This organization's performance is better than the target range/value
• This organization's performance is similar to the target range/value
• This organization's performance is worse than the target range/value
• This measure is not applicable for this organization
• Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

* This information can also be viewed at Hospital Compare.

** Indicates per 1000 hours of patient care.
*** The measure was not in effect for this quarter.
---- Null value or data not displayed.

<table>
<thead>
<tr>
<th>Ambulatory Care</th>
<th>2021 National Patient Safety Goals</th>
<th>Nationwide Comparison: ✔</th>
<th>Statewide Comparison: ✗</th>
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New Changes to Quarterly Measure

Download Quarterly Measure Results

* State results are not calculated for the National Patient Safety Goals.