Mayo Clinic Health System-Southeast Minnesota Region

DBA: Mayo Clinic Health System-Albert Lea and Austin
HCO ID: 8109
404 West Fountain Street
Albert Lea, MN, 56007
(507) 373-2384
www.mayoclinichealthsystem.org

Summary of Quality Information

Accreditation Programs

View Accreditation History

<table>
<thead>
<tr>
<th>Home Care</th>
<th>Accreditation Decision</th>
<th>Effective Date</th>
<th>Last Full Survey Date</th>
<th>Last On-Site Survey Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accredited</td>
<td>6/22/2019</td>
<td>8/31/2022</td>
<td>8/31/2022</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Hospital</th>
<th>Accreditation Decision</th>
<th>Effective Date</th>
<th>Last Full Survey Date</th>
<th>Last On-Site Survey Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accredited</td>
<td>6/22/2019</td>
<td>9/2/2022</td>
<td>10/13/2022</td>
<td></td>
</tr>
</tbody>
</table>

Sites

Mayo Clinic Health System-Southeast Minnesota Region
DBA: Fountain Centers-A Mayo Clinic Health System Program for Sub
404 West Fountain Street
Albert Lea, MN, 56007

Available Services

- Chemical Dependency (Day Programs - Adult )
- Chemical Dependency (Day Programs - Child/Youth )
- Chemical Dependency (Non 24 Hour Care - Adult )
- Chemical Dependency (Non 24 Hour Care - Child/Youth )
- Chemical Dependency (Residential Care - Adult )
- Chemical Dependency (Partial Hospitalization - Adult )
- Chemical Dependency (Partial Hospitalization - Child/Youth )
- Chemical Dependency (Non-detox - Adult )

Other Clinics/Practices Located at This Site:
Mayo Clinic Connected Care (telehealth)

Mayo Clinic Health System-Southeast Minnesota Region
DBA: Mayo Clinic Health System-Albert Lea and Austin
2708 Bridge Avenue
Albert Lea, MN, 56007

Available Services

• Outpatient Clinics (Outpatient)

Mayo Clinic Health System-Southeast Minnesota Region
DBA: Mayo Clinic Health System-Albert Lea and Austin
1307 18th Ave NW, Austin, MN 55912
Austin, MN, 55912

Available Services

• Outpatient Clinics (Outpatient)

Mayo Clinic Health System-Southeast Minnesota Region
DBA: Mayo Clinic Health System-Albert Lea and Austin
404 West Fountain Street
Albert Lea, MN, 56007

Available Services

• Behavioral Health (Non 24 Hour Care - Adult)
• Behavioral Health (Non 24 Hour Care - Child/Youth)
• Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult)
• CT Scanner (Imaging/Diagnostic Services)
• Ear/Nose/Throat Surgery (Surgical Services)
• EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
• Gastroenterology (Surgical Services)
• GI or Endoscopy Lab (Imaging/Diagnostic Services)
• Gynecological Surgery (Surgical Services)
• Hazardous Medication Compounding (Inpatient)
• Inpatient Unit (Inpatient)
• Interventional Radiology (Imaging/Diagnostic Services)
• Magnetic Resonance Imaging (Imaging/Diagnostic Services)
• Medical/Surgical Unit (Inpatient)
• Non-Sterile Medication Compounding (Inpatient)
• Nuclear Medicine (Imaging/Diagnostic Services)
• Ophthalmology (Surgical Services)
• Orthopedic Surgery (Surgical Services)
• Outpatient Clinics (Outpatient)
• Plastic Surgery (Surgical Services)
• Sterile Medication Compounding (Inpatient)
• Teleradiology (Imaging/Diagnostic Services)
• Ultrasound (Imaging/Diagnostic Services)
• Urology (Surgical Services)

Other Clinics/Practices Located at This Site:

• Anticoagulation
• Audiology
• Cardiology
• Connected Care
• Dermatology  
• DSM Health Mobile Imaging  
• Ear, Nose & Throat  
• Endocrinology  
• Family Practice  
• General Surgery  
• Internal Medicine  
• Neurology  
• Obstetrics/Gynecological  
• Oncology (Medical)  
• Ophthalmology (Eye Clinic)  
• Orthopedic  
• Pain Clinic  
• Pediatrics  
• Physical Medicine & Rehab  
• Podiatry, Clinic  
• Psychiatry and Psychology (AKA Behavioral Health)  
• Pulmonology  
• Radiology  
• Respiratory Therapy  
• Sleep Medicine  
• Urgent Care  
• Urology  
• Wound Care  

**Mayo Clinic Health System-Southeast Minnesota Region**  
DBA: Mayo Clinic Health System-Albert Lea and Austin  
1705 Southeast Broadway  
Albert Lea, MN, 56007  

**Available Services**  
• Outpatient Clinics (Outpatient )  

**Other Clinics/Practices Located at This Site:**  
• HealthReach  

**Mayo Clinic Health System-Southeast Minnesota Region**  
DBA: Fountain Centers-A Mayo Clinic Health System Program for Sub  
134 Southview Street  
Owatonna, MN, 55060  

**Available Services**  
• Chemical Dependency (Day Programs - Adult )  
• Chemical Dependency (Day Programs - Child/Youth )  
• Chemical Dependency (Non 24 Hour Care - Adult )  
• Chemical Dependency (Non 24 Hour Care - Child/Youth )  
• Chemical Dependency (Partial Hospitalization - Adult )  
• Chemical Dependency (Partial Hospitalization - Child/Youth )  
• Chemical Dependency (Non-detox - Adult )  

**Mayo Clinic Health System-Southeast Minnesota Region**  
DBA: Mayo Clinic Health System-Albert Lea and Austin  
1000 1st Drive Northwest  
Austin, MN, 55912
Available Services

- Behavioral Health (Non 24 Hour Care - Adult )
- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Canes and Crutches
- Commodes
- Continuous Positive Airway Pressure
- CT Scanner (Imaging/Diagnostic Services )
- Custom Orthoses Fabricated
- Durable Medical Equipment
- Ear/Nose/Throat Surgery (Surgical Services )
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services )
- Gastroenterology (Surgical Services )
- GI or Endoscopy Lab (Imaging/Diagnostic Services )
- Gynecological Surgery (Surgical Services )
- Gynecology (Inpatient )
- Hazardous Medication Compounding (Inpatient )
- Heat/Cold Applications
- Inpatient Unit (Inpatient )
- Interventional Radiology (Imaging/Diagnostic Services )
- Labor & Delivery (Inpatient )
- Magnetic Resonance Imaging (Imaging/Diagnostic Services )
- Medical /Surgical Unit (Inpatient )
- Medical ICU (Intensive Care Unit )
- Nebulizers Equipment
- Non-Sterile Medication Compounding (Inpatient )
- Normal Newborn Nursery (Inpatient )
- Nuclear Medicine (Imaging/Diagnostic Services )
- Off The Shelf Orthoses
- Ophthalmology (Surgical Services )
- Orthopedic Surgery (Surgical Services )
- Ostomy Supplies
- Outpatient Clinics (Outpatient )
- Oxygen
- Prosthetics (Home Medical Equipment)
- Respiratory Assist Devices
- Respiratory Equipment
- Sleep Laboratory
- Sleep Laboratory (Sleep Laboratory )
- Sterile Medication Compounding (Inpatient )
- Supplies
- Surgical Dressings
- Surgical ICU (Intensive Care Unit )
- Teleradiology (Imaging/Diagnostic Services )
- Tens Units
- Tracheostomy Supplies
- Traction Equipment
- Ultrasound (Imaging/Diagnostic Services )
- Urological Supplies
- Urology (Surgical Services )
- Walkers, Canes and Crutches
- Wheelchair Seating / Cushions
- Wheelchairs - Manual Non-Custom
- Wheelchairs-Standard Manual Related Accessories and Repairs

Other Clinics/Practices Located at This Site:

- Mayo Clinic Connected Care
Mayo Clinic Health System-Southeast Minnesota Region
DBA: Mayo Clinic Health System-Albert Lea and Austin
318 1st Street Southwest
New Richland, MN, 56072

Available Services

• Outpatient Clinics (Outpatient )
• Perform Invasive Procedure (Outpatient )

Mayo Clinic Health System-Southeast Minnesota Region
DBA: Mayo Clinic Health System-Albert Lea and Austin
908 West Main
Adams, MN, 55909

Available Services

• Outpatient Clinics (Outpatient )

Other Clinics/Practices Located at This Site:

• Mayo Clinic Connected Care

Mayo Clinic Health System-Southeast Minnesota Region
DBA: Mayo Clinic Health System-Albert Lea and Austin
301 South Broadway
Wells, MN, 56097

Available Services

• Outpatient Clinics (Outpatient )
• Perform Invasive Procedure (Outpatient )

Mayo Clinic Health System-Southeast Minnesota Region
DBA: Fountain Centers-A Mayo Clinic Health System Program for Sub
2301 4th Street Northwest
Faribault, MN, 55021

Available Services

• Chemical Dependency (Day Programs - Adult )
• Chemical Dependency (Day Programs - Child/Youth )
• Chemical Dependency (Non 24 Hour Care - Adult )
• Chemical Dependency (Non 24 Hour Care - Child/Youth )
• Chemical Dependency (Partial Hospitalization - Adult )
• Chemical Dependency (Partial Hospitalization - Child/Youth )
• Chemical Dependency (Non-detox - Adult )

Mayo Clinic Health System-Southeast Minnesota Region
DBA: Fountain Centers-A Mayo Clinic Health System Program for Sub
4122 18th Avenue Northwest
Rochester, MN, 55901

Available Services

• Chemical Dependency (Day Programs - Adult )
• Chemical Dependency (Day Programs - Child/Youth )
• Chemical Dependency (Non 24 Hour Care - Adult )
Available Services

- Chemical Dependency (Non 24 Hour Care - Child/Youth )
- Chemical Dependency (Partial Hospitalization - Adult )
- Chemical Dependency (Partial Hospitalization - Child/Youth )
- Chemical Dependency (Non-detox - Adult )

Mayo Clinic Health System-Southeast Minnesota Region
DBA: Fountain Centers-A Mayo Clinic Health System Program for Sub
101 14th Street Northwest
Austin, MN, 55912

Available Services

- Chemical Dependency (Day Programs - Adult )
- Chemical Dependency (Day Programs - Child/Youth )
- Chemical Dependency (Non 24 Hour Care - Adult )
- Chemical Dependency (Non 24 Hour Care - Child/Youth )
- Chemical Dependency (Partial Hospitalization - Adult )
- Chemical Dependency (Partial Hospitalization - Child/Youth )
- Chemical Dependency (Non-detox - Adult )

Mayo Clinic Health System-Southeast Minnesota Region
DBA: Mayo Clinic Health System-Albert Lea and Austin
309 South 10th Avenue East
Lake Mills, IA, 50450

Available Services

- Outpatient Clinics (Outpatient )
- Perform Invasive Procedure (Outpatient )

Mayo Clinic Health System-Southeast Minnesota Region
DBA: Fountain Centers-A Mayo Clinic Health System Program for Sub
828 North North Avenue
Fairmont, MN, 56031

Available Services

- Chemical Dependency (Day Programs - Adult )
- Chemical Dependency (Day Programs - Child/Youth )
- Chemical Dependency (Non 24 Hour Care - Adult )
- Chemical Dependency (Non 24 Hour Care - Child/Youth )
- Chemical Dependency (Partial Hospitalization - Adult )
- Chemical Dependency (Partial Hospitalization - Child/Youth )
- Chemical Dependency (Non-detox - Adult )

Mayo Clinic Health System-Southeast Minnesota Region
DBA: Fountain Centers-A Mayo Clinic Health System Program for Sub
101 Martin Luther King Jr Dr
Mankato, MN, 56001

Available Services

- Chemical Dependency (Day Programs - Adult )
- Chemical Dependency (Day Programs - Child/Youth )
- Chemical Dependency (Non 24 Hour Care - Adult )
- Chemical Dependency (Non 24 Hour Care - Child/Youth )
- Chemical Dependency (Partial Hospitalization - Adult )
- Chemical Dependency (Partial Hospitalization - Child/Youth )
Dr. Sumit Bhagra, Physician Leader MCHS-Albert Lea & Austin

We would like to take the opportunity to address the Quality Report scores for Albert Lea Medical Center for Heart Failure Care. While we do aim to improve our scores for all measures reported, each of the measures did exceed the nationwide and statewide scores for the top 50% of JCAHO accredited organizations with the exception of one measure: Discharge Instructions. This measure includes six specific indicators and our score for each of these is as follows: Activity Level 100% Diet/Fluid 82% Medications 100% Follow-up with a Physician/NP/PA 100% Weight Monitoring 0% Symptoms Worsening 55% All of these must be documented in the patient medical record for the discharge instructions measure to be scored as complete. Although we believe that our providers and support staff provide education for our patients on the importance of monitoring their weight, documentation of this was not built into our documentation system. We have have created a patient teaching tool and redesigned our discharge education chart form to include this measure. We have completed our chart reviews for the first quarter of 2004 and found significant improvement with each of the six discharge instructions indicators at 100% except for weight monitoring which was 47%, up from 0%, and symptoms worsening at 87%, up from 55%.

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key
- This organization achieved the best possible results
- This organization's performance is above the target range/value
- This organization's performance is similar to the target range/value
- This organization's performance is below the target range/value
- This measure is not applicable for this organization
- Not displayed

Measures Footnote Key
1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the National Quality Forum.
* This information can also be viewed at Hospital Compare.
** Indicates per 1000 hours of patient care.
*** The measure was not in effect for this quarter.
---- Null value or data not displayed.

<table>
<thead>
<tr>
<th>Hospital</th>
<th>2019 National Patient Safety Goals</th>
<th>Nationwide Comparison: ✔</th>
<th>Statewide Comparison: ✓</th>
</tr>
</thead>
<tbody>
<tr>
<td>Home Care</td>
<td>2019 National Patient Safety Goals</td>
<td>Nationwide Comparison: ✔</td>
<td>Statewide Comparison: ✓</td>
</tr>
</tbody>
</table>

Reporting Period: April 2020 - March 2021

National Quality Improvement Goals:

| Perinatal Care   | Nationwide Comparison: 2 | Statewide Comparison: 2 |

New Changes to Quarterly Measure

Download Quarterly Measure Results

* State results are not calculated for the National Patient Safety Goals.

National Quality Improvement Goals:

Mayo Clinic Health System-Southeast Minnesota Region

HCO ID: 8109
404 West Fountain Street
Albert Lea, MN, 56007

<table>
<thead>
<tr>
<th>Measure Area</th>
<th>Nationwide Statewide</th>
</tr>
</thead>
<tbody>
<tr>
<td>Perinatal Care Compared to Other Joint Commission</td>
<td></td>
</tr>
<tr>
<td>Read More</td>
<td>2</td>
</tr>
<tr>
<td>Accredited Organizations</td>
<td>2</td>
</tr>
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</table>

<table>
<thead>
<tr>
<th>Measure</th>
<th>Hospital Results</th>
<th>Nationwide</th>
<th>Average</th>
<th>Statewide</th>
<th>Average</th>
</tr>
</thead>
<tbody>
<tr>
<td>Elective Delivery</td>
<td>0% of 66 Eligible Patients</td>
<td>Top 10% Scored at Least</td>
<td>0%</td>
<td>2%</td>
<td>Average Rate</td>
</tr>
</tbody>
</table>
## Quarterly Measure Results

<table>
<thead>
<tr>
<th>Time Period</th>
<th>Number of Eligible Patients</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Apr - Jun 2020</td>
<td>66</td>
<td>0%</td>
</tr>
<tr>
<td>Jul - Sep 2020</td>
<td>66</td>
<td>0%</td>
</tr>
<tr>
<td>Oct - Dec 2020</td>
<td>66</td>
<td>0%</td>
</tr>
<tr>
<td>Jan - Mar 2021</td>
<td>66</td>
<td>0%</td>
</tr>
</tbody>
</table>

### Cesarean Birth

<table>
<thead>
<tr>
<th>Measure</th>
<th>Hospital Results</th>
<th>Nationwide Top 10% Scored at Least</th>
<th>Average Rate</th>
<th>Statewide Top 10% Scored at Least</th>
<th>Average Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cesarean Birth</td>
<td>0% of Eligible Patients</td>
<td>16%</td>
<td>18%</td>
<td>25%</td>
<td>18%</td>
</tr>
</tbody>
</table>
### Quarterly Measure Results

<table>
<thead>
<tr>
<th>Measure</th>
<th>Hospital Results</th>
<th>Nationwide Top 10% Scored at Least</th>
<th>Average Rate</th>
<th>Statewide Top 10% Scored at Least</th>
<th>Average Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Exclusive Breast Milk Feeding</td>
<td>59% of 562 Eligible Patients</td>
<td>Nationwide</td>
<td>Top 10% Scored at Least</td>
<td>71%</td>
<td>50%</td>
</tr>
</tbody>
</table>

**Number of Eligible Patients**

<table>
<thead>
<tr>
<th>Rate</th>
<th>Nationwide Average</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Apr - Jun 2020</td>
</tr>
<tr>
<td>1</td>
<td>25%</td>
</tr>
<tr>
<td></td>
<td>Jul - Sep 2020</td>
</tr>
<tr>
<td>1</td>
<td>25%</td>
</tr>
<tr>
<td></td>
<td>Oct - Dec 2020</td>
</tr>
<tr>
<td>1</td>
<td>26%</td>
</tr>
<tr>
<td></td>
<td>Jan - Mar 2021</td>
</tr>
<tr>
<td>1</td>
<td>25%</td>
</tr>
</tbody>
</table>

**Top 10% Scored at Least**

**Average Rate**

**Statewide Average Rate**

**Nationwide Average**

**Statewide Average Rate**
### Quarterly Measure Results

<table>
<thead>
<tr>
<th>Measure</th>
<th>Hospital Results</th>
<th>Nationwide Average</th>
<th>Statewide Average</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate</td>
<td><strong>33% of 552 Eligible Patients</strong></td>
<td>Top 10% Scored at Least</td>
<td><strong>15%</strong></td>
</tr>
<tr>
<td></td>
<td>Nationwide Top 10% Scored at Least</td>
<td>Average Rate</td>
<td>Statewide Top 10% Scored at Least</td>
</tr>
<tr>
<td></td>
<td>Nationwide Average Rate</td>
<td>Statewide Average Rate</td>
<td><strong>13% 26%</strong></td>
</tr>
</tbody>
</table>

See Quarterly Results

Read More
<table>
<thead>
<tr>
<th></th>
<th>Hospital Results</th>
<th>Nationwide Top 10% Scored at Least</th>
<th>Nationwide Average Rate</th>
<th>Statewide Top 10% Scored at Least</th>
<th>Statewide Average Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate</td>
<td>27% of 552 Eligible Patients</td>
<td>Top 10% Scored at Least</td>
<td>5%</td>
<td>13%</td>
<td>7%13%</td>
</tr>
</tbody>
</table>

For more details, read the Quarterly Results.
### Quarterly Measure Results

**Number of Eligible Patients**

| Period       | Nationwide Average | Nationwide Average
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Apr - Jun 2020</strong></td>
<td>38%</td>
<td>13%</td>
</tr>
<tr>
<td>552</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Jul - Sep 2020</strong></td>
<td>7%</td>
<td>13%</td>
</tr>
<tr>
<td>552</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Oct - Dec 2020</strong></td>
<td>8%</td>
<td>13%</td>
</tr>
<tr>
<td>552</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Jan - Mar 2021</strong></td>
<td>53%</td>
<td>13%</td>
</tr>
<tr>
<td>552</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Measure

- **Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate**

  - **Hospital Results**
  - **Nationwide Top 10% Scored at Least**
  - **Average Rate**
  - **Statewide Top 10% Scored at Least**
  - **Average Rate**

- **5% of 552 Eligible Patients**

  - **Nationwide**
  - **Statewide**
  - **Top 10% Scored at Least**
  - **Average Rate**

- **2%**
- **18%**
- **0%**
- **13%**
<table>
<thead>
<tr>
<th>Period</th>
<th>Number of Eligible Patients</th>
<th>Rate</th>
<th>Nationwide Average</th>
</tr>
</thead>
<tbody>
<tr>
<td>Apr - Jun 2020</td>
<td>552</td>
<td>6%</td>
<td>17%</td>
</tr>
<tr>
<td>Jul - Sep 2020</td>
<td>552</td>
<td>7%</td>
<td>18%</td>
</tr>
<tr>
<td>Oct - Dec 2020</td>
<td>552</td>
<td>8%</td>
<td>18%</td>
</tr>
<tr>
<td>Jan - Mar 2021</td>
<td>552</td>
<td>0%</td>
<td>18%</td>
</tr>
</tbody>
</table>