



Quality Report






Memphis Health Center, Inc.

HCO ID: 153011
360 E. H. Crump Boulevard
Memphis, TN, 38126
(901) 261-2000
<http://memphishealthcenter.org/>

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)

 Ambulatory Care	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
	Accredited	7/19/2016	1/22/2016	7/18/2016

Sites

Memphis Health Center, Inc.

360 E. H. Crump Blvd.
Memphis, TN, 38126

Available Services

- Behavioral Health (Non 24 Hour Care - Adult)
- Community Integration (Non 24 Hour Care)
- Dentistry (Outpatient)
- Diagnostic Imaging (Outpatient)
- Family Practice (Outpatient)
- General Practice (Outpatient)
- Gynecology (Outpatient)
- Internal Medicine (Outpatient)
- Obstetrics (Outpatient)
- Optometry/Eye Care (Outpatient)
- Pediatric Medicine (Outpatient)
- Pharmacy/Dispensary, General (Outpatient)
- Podiatry (Outpatient)
- X-ray (Outpatient)

Rossville Health Center

4940 Highway 57
Rossville, TN, 38066

Available Services

- Behavioral Health (Non 24 Hour Care - Adult)
- Behavioral Health (Non 24 Hour Care - Child/Youth)
- Community Integration (Non 24 Hour Care)
- Employment Services (Non 24 Hour Care)

- Family Practice (Outpatient)
- Family Support (Non 24 Hour Care)
- Pediatric Medicine (Outpatient)
- Peer Support (Non 24 Hour Care)

Synergy Treatment Center

2305 airport Interchange Ave
Memphis, TN, 38132

Available Services

- General Practice (Outpatient)
- Internal Medicine (Outpatient)

The Salvation Army Adult Rehabilitation Center

2649 Kirby Whitten Road
Memphis, TN, 38122

Available Services

- General Practice (Outpatient)
- Internal Medicine (Outpatient)

Towne Center Family Health

915 E. McLemore
Memphis, TN, 38106

Available Services

- Behavioral Health (Non 24 Hour Care - Adult)
- Behavioral Health (Non 24 Hour Care - Child/Youth)
- Community Integration (Non 24 Hour Care)
- Family Support (Non 24 Hour Care)
- Pediatric Medicine (Outpatient)
- Peer Support (Non 24 Hour Care)

Whitehaven Health Center- Memphis Health Center, Inc.

4250 Faronia Suite# 2A and 2B
Memphis, TN, 38116

Available Services

- Behavioral Health (Non 24 Hour Care - Adult)
- Community Integration (Non 24 Hour Care)
- Employment Services (Non 24 Hour Care)
- Family Practice (Outpatient)
- Family Support (Non 24 Hour Care)
- Peer Support (Non 24 Hour Care)

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

-  This organization achieved the best possible results

- This organization's performance is above the target range/value
- This organization's performance is similar to the target range/value
- This organization's performance is below the target range/value
- This measure is not applicable for this organization
- Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* This information can also be viewed at [Hospital Compare](#).

** Indicates per 1000 hours of patient care.

*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

**Ambulatory
Care**

[2016 National Patient
Safety Goals](#)

Nationwide
Comparison:

Statewide Comparison:

[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* State results are not calculated for the National Patient Safety Goals.