



# Quality Report





# Memphis Health Center, Inc.

HCO ID: 153011  
360 E. H. Crump Boulevard  
Memphis, TN, 38126  
(901) 261-2000  
<http://memphishealthcenter.org/>

## Summary of Quality Information

### Accreditation Programs

#### [View Accreditation History](#)



#### [Ambulatory Care](#)

**Accreditation Decision**  
[Accredited](#)

**Effective Date**  
7/19/2016

**Last Full Survey Date**  
1/22/2016

**Last On-Site Survey Date**  
7/18/2016

### Sites

#### **Memphis Health Center, Inc.**

360 E. H. Crump Blvd.  
Memphis, TN, 38126

#### **Available Services**

- Behavioral Health (Non 24 Hour Care - Adult )
- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Community Integration (Non 24 Hour Care )
- Dentistry (Outpatient )
- Diagnostic Imaging (Outpatient )
- Employment Services (Non 24 Hour Care )
- Family Practice (Outpatient )
- Family Support (Non 24 Hour Care )
- General Practice (Outpatient )
- Gynecology (Outpatient )
- Internal Medicine (Outpatient )
- Mammography (Outpatient )
- Obstetrics (Outpatient )
- Optometry/Eye Care (Outpatient )
- Pediatric Medicine (Outpatient )
- Peer Support (Non 24 Hour Care )
- Pharmacy/Dispensary, General (Outpatient )
- Podiatry (Outpatient )
- X-ray (Outpatient )

#### **Rossville Health Center, Inc.**

4940 Highway 57  
Rossville, TN, 38066

#### **Available Services**

- Behavioral Health (Non 24 Hour Care - Adult )
- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Community Integration (Non 24 Hour Care )
- Employment Services (Non 24 Hour Care )
- Family Practice (Outpatient )
- Family Support (Non 24 Hour Care )
- General Practice (Outpatient )
- Internal Medicine (Outpatient )
- Pediatric Medicine (Outpatient )
- Peer Support (Non 24 Hour Care )

### **Synergy Treatment Center**

2305 Airport Interchange Ave  
 Memphis, TN, 38132

#### **Available Services**

- General Practice (Outpatient )
- Internal Medicine (Outpatient )

### **The Salvation Army Adult Rehabilitation Center**

2649 Kirby Whitten Road  
 Memphis, TN, 38122

#### **Available Services**

- General Practice (Outpatient )
- Internal Medicine (Outpatient )

### **Towne Center Family Health Services**

915 E. McLemore  
 Memphis, TN, 38106

#### **Available Services**

- Pediatric Medicine (Outpatient )

### **Whitehaven Health Center - Memphis Health Center, Inc.**




4250 Faronia Suite 2A and 2B  
 Memphis, TN, 38116

#### **Available Services**

- Family Practice (Outpatient )
- General Practice (Outpatient )

## **National Patient Safety Goals and National Quality Improvement Goals**

### **Symbol Key**

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value
-  This organization's performance is similar to the target range/value

- ⊖ This organization's performance is below the target range/value
- Ⓝ This measure is not applicable for this organization
- Ⓝ Not displayed

### Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* This information can also be viewed at [Hospital Compare](#).


\*\* Indicates per 1000 hours of patient care.


\*\*\* The measure was not in effect for this quarter.

---- Null value or data not displayed.

**Ambulatory  
Care**

[2016 National Patient  
Safety Goals](#)

Nationwide  
Comparison: 

Statewide Comparison:  


### [New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* State results are not calculated for the National Patient Safety Goals.