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Organizations that have achieved
The Gold Seal of Approval® from
The Joint Commission®



Quality Report





St. Joseph's Community Hospital of West Bend Inc.

DBA: Froedtert West Bend Hospital
HCO ID: 7720
3200 Pleasant Valley Rd
West Bend, WI, 53095
(262) 836-5533
<http://www.froedtert.com>

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)



Hospital	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
	Accredited	7/23/2022	7/22/2022	7/22/2022

Advanced Certification Programs

[View Certification History](#)



[Acute Heart Attack Ready](#)

Certification Decision

[Certification](#)

Effective Date

5/5/2023

Last Full Survey Date

3/6/2023

Last On-Site Survey Date

3/6/2023



[Primary Stroke Center](#)

Certification Decision

[Certification](#)

Effective Date

8/19/2021

Last Full Survey Date

8/18/2021

Last On-Site Survey Date

8/18/2021

Sites

St. Joseph's Community Hospital of West Bend Inc.

DBA: Froedtert West Bend Hospital

3200 Pleasant Valley Rd

West Bend, WI, 53095-3898

Available Services

- CT Scanner (Imaging/Diagnostic Services)
- Ear/Nose/Throat Surgery (Surgical Services)
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
- Gastroenterology (Surgical Services)
- General Laboratory Tests
- GI or Endoscopy Lab (Imaging/Diagnostic Services)
- Gynecological Surgery (Surgical Services)
- Hazardous Medication Compounding (Inpatient)
- Inpatient Unit (Inpatient)
- Interventional Radiology (Imaging/Diagnostic Services)
- Labor & Delivery (Inpatient)
- Magnetic Resonance Imaging (Imaging/Diagnostic Services)
- Medical /Surgical Unit (Inpatient)
- Medical ICU (Intensive Care Unit)







- Non-Sterile Medication Compounding (Inpatient)
- Normal Newborn Nursery (Inpatient)
- Nuclear Medicine (Imaging/Diagnostic Services)
- Ophthalmology (Surgical Services)
- Orthopedic Surgery (Surgical Services)
- Outpatient Clinics (Outpatient)
- Plastic Surgery (Surgical Services)
- Positron Emission Tomography (PET) (Imaging/Diagnostic Services)
- Post Anesthesia Care Unit (PACU) (Inpatient)
- Radiation Oncology (Imaging/Diagnostic Services)
- Sleep Laboratory (Sleep Laboratory)
- Sterile Medication Compounding (Inpatient)
- Surgical ICU (Intensive Care Unit)
- Teleradiology (Imaging/Diagnostic Services)
- Thoracic Surgery (Surgical Services)
- Ultrasound (Imaging/Diagnostic Services)
- Urology (Surgical Services)
- Vascular Surgery (Surgical Services)

Certification Programs

- Acute Heart Attack Ready
- Primary Stroke Center

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is better than the target range/value
-  This organization's performance is similar to the target range/value
-  This organization's performance is worse than the target range/value
-  This measure is not applicable for this organization
-  Not displayed

Measures Footnote Key




1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

* This information can also be viewed at [Hospital Compare](#).

** Indicates per 1000 hours of patient care.

*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

Hospital	<u>2022 National Patient Safety Goals</u>	Nationalwide Comparison: 	Statewide Comparison: 
Reporting Period: April 2020 - March 2021			
<u>National Quality Improvement Goals:</u>			
	<u>Perinatal Care</u>	National Comparison:  2	Statewide Comparison:  ²

[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

* State results are not calculated for the National Patient Safety Goals.

National Quality Improvement Goals:

St. Joseph's Community Hospital of West Bend Inc.

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West Bend , WI, 53095

Measure Area	Nationalwide	Statewide
Perinatal Care Compared to Other Joint Commission Accredited Organizations	 ²	 ²
<u>Read More</u>		

Measure	Hospital Results	Nationwide	Average	Statewide	Average		
		Top 10% Scored at Least	Rate	Top 10% Scored at Least	Rate		
Elective Delivery							
<u>Read More</u>	4% of 48	Nationwide	Top 10% Scored at	0%	2%	Average	0%2%
<u>See Quarterly Results</u>	Eligible Patients	Statewide	Least			Rate	

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2020

1

1

2%

Jul - Sep 2020

48

0%

2%

Oct - Dec 2020

48

6%

2%

Jan - Mar 2021

48

6%

3%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Cesarean Birth Read More See Quarterly Results	⊕ 0% of Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	16%	25%	Average Rate	14% 22%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2020

1

1

25%

Jul - Sep 2020

1

1

25%

Oct - Dec 2020

1

1


26%

Jan - Mar 2021

1

1

25%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Exclusive Breast Milk Feeding Read More See Quarterly Results	 77% of 340 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	71%	50%	Average Rate	77% 63%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2020

1

1

53%

Jul - Sep 2020

340

73%

50%

Oct - Dec 2020

340

79%

49%

Jan - Mar 2021

340

80%

49%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate Read More See Quarterly Results	18% of 341 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	5%	13%	Average Rate	2% 13%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2020

1

1

13%

Jul - Sep 2020

341

24%

13%

Oct - Dec 2020

341

26%

13%

Jan - Mar 2021

341

0%

13%