



Organizations that have achieved The Gold Seal of Approval® from The Joint Commission®



Quality Report







Dallas Behavioral Healthcare Hospital

HCO ID: 549498 800 Kirnwood Desoto, TX, 75115 (972) 982-0897 www.dallasbehavioral.com

Summary of Quality Information

Accreditation Programs

View Accreditation History



Behavioral Health

Care

Hospital

Accreditation **Decision**

Effective Date

5/9/2017

Last Full Survey Last On-Site Survey **Date**

Date 3/7/2017 3/7/2017

Accredited

Accreditation

Decision Accredited **Effective** Date

4/19/2017

Date 3/8/2017

Last Full Survey Last On-Site Survey

Date 2/28/2019

Sites

Dallas Behavioral Healthcare Hospital, LLC

800 Kirnwood Drive Desoto, TX, 75115

Available Services

- Behavioral Health (Day Programs Adult)
- Behavioral Health (Day Programs Child/Youth)
- Behavioral Health (Non 24 Hour Care Adult)
- Behavioral Health (Non 24 Hour Care Child/Youth)
- Behavioral Health (24-hour Acute Care/Crisis Stabilization Adult)
- Behavioral Health (24-hour Acute Care/Crisis Stabilization Child/Youth)
- Behavioral Health (Partial Adult)
- Behavioral Health (Partial Child/Youth)
- Community Integration (Non 24 Hour Care)

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

- This organization achieved the best possible results
- This organization's performance is above the target range/value

- This organization's performance is similar to the target range/value
- This organization's performance is below the target range/value
- NAThis measure is not applicable for this organization
- Not displayed

Measures Footnote Key

- 1. The measure or measure set was not reported.
- 2. The measure set does not have an overall result.
- 3. The number is not enough for comparison purposes.
- 4. The measure meets the Privacy Disclosure Threshold rule.
- 5. The organization scored above 90% but was below most other organizations.
- 6. The measure results are not statistically valid.
- 7. The measure results are based on a sample of patients.
- 8. The number of months with measure data is below the reporting requirement.
- 9. The measure results are temporarily suppressed pending resubmission of updated data.
- 10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
- 11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the **National Quality Forum**.

- * This information can also be viewed at **Hospital Compare**.
- ** Indicates per 1000 hours of patient care.
- *** The measure was not in effect for this quarter.
- ---- Null value or data not displayed.

Hospital	2019 National Patient Safety Goals	Nationwide Comparison: 🏈	Statewide Comparison: (WA)
	Reporting Period: January 2018 - Deconomic National Quality Improvement Goals:	ember 2018	
	Hospital-Based Inpatient Psychiatric Services	National Comparison:	Statewide Comparison: 🕪 ²

New Changes to Quarterly Measure

Download Quarterly Measure Results

The Joint Commission only reports measures endorsed by the **National Quality Forum**.

* State results are not calculated for the National Patient Safety Goals.

National Quality Improvement Goals:

Dallas Behavioral Healthcare Hospital

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Nationwide Statewide Measure Area

Hospital-Based Inpatient Psychiatric Services Compared to Other Joint Commission **Read More Accredited Organizations**



Nationwide Statewide Top 10% Average Top 10% Hospital Average Measure Scored at Scored Results Rate Rate Least at Least Assessment of violence risk, substance use disorder, trauma and 100% of Top 10% Nationwide patient strengths completed -Average Scored at 100% 94% 100%97% 939 Overall Rate Statewide Rate Least Eligible Read More **Patients** See Quarterly Results

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2018

939

100%

95%

Apr - Jun 2018

939

100%

94%

Jul - Sep 2018

939

100%

94%

Oct - Dec 2018

939

100%

95%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Children (1-12 years) Read More See Quarterly Results	100% of 200 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	Average Rate	100%98%

Quarterly Measure Results	
umber of Eligible Patients	
ate	
ationwide Average an - Mar 2018	
00 00%	
7%	
pr - Jun 2018	
00	
00%	
4%	
ul - Sep 2018	
00	
00%	
3%	
ct - Dec 2018	
00	
00%	
6%	

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewid Top 10% Scored at Least	_		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Adolescent (13-17 years) Read More See Quarterly Results	100% of 238 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	95%	Average Rate	100%97%

Number of Eligible Patients Rate
Nationwide Average
Jan - Mar 2018
238
100%
97%
Apr - Jun 2018
238
100%
93%
Jul - Sep 2018
238
100%
94%
Oct - Dec 2018
238
100%
96%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewid Top 10% Scored at Least			
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Adult (18-64 years) Read More See Quarterly Results	100% of 391 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	94%	Average Rate	100%97%

Number of Eligible Patients Rate
Nationwide Average
Jan - Mar 2018
391
100%
95%
Apr - Jun 2018
391
100%
94%
Jul - Sep 2018
391
100%
94%
Oct - Dec 2018
391
100%
94%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewid Top 10% Scored at Least			
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Older Adult (>= 65 years) Read More See Quarterly Results	100% of 110 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	94%	Average Rate	100%95%

Quarterly Meas	ure Results
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Number of Eligible Patients Rate
Nationwide Average
Jan - Mar 2018
110
100%
93%
Apr - Jun 2018
110
100%
93%
Jul - Sep 2018
110
100%
93%
Oct - Dec 2018
110
100%
94%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least			
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Overall Rate Read More See Quarterly Results	92% of 13 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	n 3%	Average Rate	100%74%

Number of Elizible Deticate
Number of Eligible Patients
Rate
Nationwide Average
Jan - Mar 2018
4
4
62%
Apr - Jun 2018
1
1
65%
Jul - Sep 2018
13
100%
62%
Oct - Dec 2018
13
100%
63%

Measure	Hospita Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least		
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Children Age 1 - 12 Read More (No Quarterly Result are available)	№ 3	Nationwide Statewide	Top 10% Scored at Least	100%	Average Rate	100% 43%

Number of Eligible Patients Rate Nationwide Average							
Jan - Mar 2018							
1 1 1							
Apr - Jun 2018							
1 1 1							
Jul - Sep 2018							
1 1 1							
Oct - Dec 2018							
1 1 1							
Measure	Hospita Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least		e	
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adolescents Age 13 -	ND 4	Nationwide Statewide	Top 10% Scored at	100%	51%	Average	100%52%

Statewide

Least

Rate

Quarterly Measure Results

17

Read More
(No Quarterly Result are available)

,							
Number of Eligible Patients							
Rate							
Nationwide Average							
Jan - Mar 2018							
1 1							
Apr - Jun 2018							
1							
1							
Jul - Sep 2018							
1							
1							
Oct - Dec 2018							
1							
1							
1							
		Nationwide		Statewid	е		
	Hospital	Top 10%	Avorago	Top 10% Scored	Avorage		
Measure	Hospital Results	Scored at Least	Average Rate	Scored at Least	Rate	7	
Multiple Antipsychotic Medications	O.						
at Discharge with Appropriate Justification Adults Age 18 - 64	91% of 11	Nationwide Statewide	Top 10% Scored at	100%	65%	Average	100%77%

Statewide

Eligible

Patients

Least

Rate

100%77%

Quarterly Measure Results

Read More

See Quarterly Results

Number of Eligible Patients
Rate
Nationwide Average
Jan - Mar 2018
4
4
64%
Apr - Jun 2018
1
1
66%
Jul - Sep 2018
11
100%
64%
Oct - Dec 2018
11
100%
64%

	Hospital	Nationwide Top 10% Scored at	Average	Statewide Top 10%			
Measure	Results	Scored at Least	Rate	Scored at Least	Rate		
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Older Adults Age 65 and Older Read More (No Quarterly Result are available)	№D4	Nationwide Statewide	Top 10% Scored at Least	100%		Average Rate	100%58%

Quarterly Measure Res	ults						
Number of Eligible Patients Rate							
Nationwide Average							
Jan - Mar 2018							
1 1							
Apr - Jun 2018							
1 1 1							
Jul - Sep 2018							
1 1 1							
Oct - Dec 2018111							
Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored a Least	Δνετασι	Э	
Hours of Physical Restraint Use per 1000 Patient Hours - Overall Rate	① 0.04	Nationwide Statewide	Top 10% Scored at	N/A	0.46	Average Rate	N/A 0.21

(36 Total Hours Statewide

in Restraints)

Read More

See Quarterly Results

Least

Rate

N/A 0.21

Total Patient Hours/1000
Total Patient Hours in Restraint
Rate of Restraint Use**
Nationwide Rate**

Jan - Mar 2018

221.52 7.42

0.03

0.48

Apr - Jun 2018

226.94 8.73 0.04

0.45 Jul - Sep 2018

222.38 10.08 0.05 0.43

Oct - Dec 2018

170.57 10.03 0.06 0.49

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least			
Hours of Physical Restraint Use Children Age 1 - 12 Read More See Quarterly Results	0.05 (6 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.34	Average Rate	N/A 0.26

0.09 0.35

Total Patient Hours/1000 **Total Patient Hours in Restraint** Rate of Restraint Use** Nationwide Rate** Jan - Mar 2018 34.10 0.38 0.01 0.34 Apr - Jun 2018 42.43 2.02 0.05 0.32 Jul - Sep 2018 22.10 0.75 0.03 0.36 Oct - Dec 2018 38.81 3.32

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least			
Hours of Physical Restraint Use Adolescents Age 13 - 17 Read More See Quarterly Results	0.05 (14 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.25	Average Rate	N/A 0.31

0.04 0.30

48.94 3.05 0.06 0.23

Oct - Dec 2018

Total Patient Hours/1000 **Total Patient Hours in Restraint** Rate of Restraint Use** Nationwide Rate** Jan - Mar 2018 70.58 4.55 0.06 0.22 Apr - Jun 2018 73.01 3.65 0.05 0.25 Jul - Sep 2018 54.67 2.33

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Adults Age 18 - 64 Read More See Quarterly Results	0.04 (16 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.53	Average Rate	N/A 0.21

Total Patient Hours/1000 **Total Patient Hours in Restraint** Rate of Restraint Use** Nationwide Rate**

Jan - Mar 2018

108.48 2.48 0.02

0.55

Apr - Jun 2018

103.87 3.07 0.03 0.51

Jul - Sep 2018

137.78 6.95 0.05 0.48

Oct - Dec 2018

78.70 3.58 0.05

0.58

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least			
Hours of Physical Restraint Use Older Adults Age 65 and Older Read More See Quarterly Results	0.0 (0 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	1118	Average Rate	N/A 0.04

Total Patient Hours/1000 Total Patient Hours in Restraint Rate of Restraint Use** Nationwide Rate**
Jan - Mar 2018
8.35 0 0
0.24
Apr - Jun 2018
7.63 0 0
0.20
Jul - Sep 2018
7.82 0.05 0.01
0.16
Oct - Dec 2018
4.13

0.08 0.02 0.11

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least			
Hours of Seclusion Use per 1000 Patient Hours - Overall Rate Read More See Quarterly Results	1.07 (900 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	11 30	Average Rate	N/A 0.13

Quarterly	Measure	Results
- Guaitoii	inicacaic	Itoouito

Total Patient Hours/1000
Total Patient Hours in Seclusion
Rate of Seclusion Use**
Nationwide Rate**

Jan - Mar 2018

221.52 124.97 0.56

0.37

Apr - Jun 2018

226.94 188.30 0.83 0.33

Jul - Sep 2018

222.38 363.67 1.64 0.34

Oct - Dec 2018

170.57 222.87 1.31 0.41

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate)	
Hours of Seclusion Use Children Age 1 - 12 Read More See Quarterly Results	0.81 (112 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.61	Average Rate	N/A 0.42

Total Patient Hours/1000 Total Patient Hours in Seclusion Rate of Seclusion Use** Nationwide Rate** Jan - Mar 2018

34.10

9.87

0.29

0.51

Apr - Jun 2018

42.43

30.00 0.71

0.62

Jul - Sep 2018

22.10

25.12

1.14

0.70

Oct - Dec 2018

38.81

46.80

1.21 0.64

Measure

Hours of Seclusion Use Adolescents Age 13 - 17 0.79

Read More

See Quarterly Results

Hospital

Results

 Θ (195 Total Hours Statewide in Seclusion)

Nationwide Top 10% Scored at Least

Nationwide

Average Rate

Top 10% Scored at Least

Statewide Top 10%

Average Scored at Rate Least

0.23 N/A

Average N/A 0.19 Rate

Quarterly Meas	sure Results
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Total Patient Hours/1000
Total Patient Hours in Seclusion
Rate of Seclusion Use**
Nationwide Rate**

Jan - Mar 2018
70.58
54.35
0.77
0.19

Apr - Jun 2018

73.01 41.38 0.57

0.25

Jul - Sep 2018

54.67 52.90 0.97 0.29

Oct - Dec 2018

48.94 46.58 0.95 0.22

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate)	
Hours of Seclusion Use Adults Age 18 - 64 Read More See Quarterly Results	1.35 (577 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.41	Average Rate	N/A 0.12

Total Patient Hours/1000
Total Patient Hours in Seclusion
Rate of Seclusion Use**
Nationwide Rate**

Jan - Mar 2018

108.48 60.75

0.56 0.43

Apr - Jun 2018

103.87 116.27 1.12

0.36 Jul - Sep 2018

137.78 271.12 1.97 0.38

Oct - Dec 2018

78.70 128.73 1.64 0.48

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average		
Hours of Seclusion Use Older Adults Age 65 and Older Read More See Quarterly Results	0.57 (16 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.04	Average Rate	N/A 0.02

Total Patient Hours/1000 Total Patient Hours in Seclusion Rate of Seclusion Use** Nationwide Rate** Jan - Mar 2018 8.35 0 0 0.05 Apr - Jun 2018 7.63 0.65 0.09 0.04 Jul - Sep 2018 7.82

Quarterly Measure Results

14.53 1.86 0.03

4.13 0.75 0.18 0.03

Oct - Dec 2018