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Organizations that have achieved
The Gold Seal of Approval® from
The Joint Commission®



Quality Report



Massachusetts Eye and Ear Infirmary



DBA: Massachusetts Eye and Ear
HCO ID: 5512
243 Charles Street
Boston, MA, 02114
(617) 573-3006
www.masseyeandear.org

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)



Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
Hospital Accredited	4/1/2023	3/31/2023	3/31/2023

Sites

Mass Eye & Ear Southern New England Retina Associates

30 Man Mar Drive, Suite #2
Plainville, MA, 02762

Available Services

- Outpatient Clinics (Outpatient)

Massachusetts Eye and Ear at Longwood

800 Huntington Avenue
Boston, MA, 02115

Available Services

- Administration of High Risk Medications (Outpatient)
- Ambulatory Surgery Center (Outpatient)
- Anesthesia (Outpatient)
- Perform Invasive Procedure (Outpatient)

Other Clinics/Practices Located at This Site:

- Ophthalmology Practice
- Otolaryngology Practice

Massachusetts Eye and Ear Infirmary

DBA: Massachusetts Eye and Ear Concord
54 Baker Street, Suite #303
Concord, MA, 01742

Available Services

- Outpatient Clinics (Outpatient)

Massachusetts Eye and Ear Infirmary

DBA: Massachusetts Eye and Ear
243 Charles Street
Boston, MA, 02114

Available Services

- CT Scanner (Imaging/Diagnostic Services)
- Ear/Nose/Throat Surgery (Surgical Services)
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
- Hazardous Medication Compounding (Inpatient)
- Inpatient Unit (Inpatient)
- Interventional Radiology (Imaging/Diagnostic Services)
- Magnetic Resonance Imaging (Imaging/Diagnostic Services)
- Medical /Surgical Unit (Inpatient)
- Non-Sterile Medication Compounding (Inpatient)
- Ophthalmology (Surgical Services)
- Outpatient Clinics (Outpatient)
- Pediatric Ophthalmology (Inpatient - Child/Youth)
- Pediatric Ophthalmology (Outpatient - Child/Youth)
- Pediatric Otolaryngology (Inpatient - Child/Youth)
- Pediatric Otolaryngology (Outpatient - Child/Youth)
- Pediatric Unit (Inpatient)
- Plastic Surgery (Surgical Services)
- Post Anesthesia Care Unit (PACU) (Inpatient)
- Sterile Medication Compounding (Inpatient)
- Surgical Unit (Inpatient)
- Ultrasound (Imaging/Diagnostic Services)

Other Clinics/Practices Located at This Site:

- Ophthalmology Practice
- Otolaryngology Practice

Massachusetts Eye and Ear Quincy (Annex)

500 Congress Street, Suite #1C
Quincy, MA, 02169

Available Services

- Outpatient Clinics (Outpatient)

MEEI Vestibular Center at Braintree Rehabilitation Hospital

250 Pond Street, 1st Floor
Braintree, MA, 02184

Available Services

- Outpatient Clinics (Outpatient)

North Suburban Center







One Montvale Avenue, 5th Floor and 2nd Floor
Stoneham, MA, 02180

Available Services

- Outpatient Clinics (Outpatient)

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is better than the target range/value
-  This organization's performance is similar to the target range/value
-  This organization's performance is worse than the target range/value
-  This measure is not applicable for this organization
-  Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.
12. The measure rate is within optimal range.

* This information can also be viewed at [Hospital Compare](#).

** Indicates per 1000 hours of patient care.

*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

Hospital

[2023 National Patient Safety Goals](#)

Nationwide Comparison:



Statewide Comparison:



[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

* State results are not calculated for the National Patient Safety Goals.