



[Skip to main content](#)

Organizations that have achieved
The Gold Seal of Approval® from
The Joint Commission®



Quality Report





Central Maine Medical Center

HCO ID: 5437
300 Main Street
Lewiston, ME, 04240-7027
(207) 795-0111
www.cmmc.org

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)



Hospital	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
	Accredited	4/10/2021	4/9/2021	5/21/2021

Advanced Certification Programs

[View Certification History](#)



[Primary Stroke Center](#)

Certification Decision

[Certification](#)

Effective Date

9/30/2022

Last Full Survey Date

9/29/2022

Last On-Site Survey Date

9/29/2022

Sites

Central Maine Family Health Associates

190 Stetson Road
Auburn, ME, 04210

Available Services

- Single Specialty Practitioner (Outpatient)

Central Maine Medical Group Office Building

12 High Street
Lewiston, ME, 04240

Available Services

- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

Other Clinics/Practices Located at This Site:

- Bennett Breast Care Center
- Central Maine Ear, Nose and Throat
- Central Maine Family Practice
- Central Maine Internal Medicine
- Central Maine OB-Gyn
- Central Maine Pediatrics
- Central Maine Surgical Associates
- Central Maine Urology Center

Central Maine Medical Group Office Building

10 High Street
Lewiston, ME, 04240

Available Services

- Outpatient Clinics (Outpatient)

Other Clinics/Practices Located at This Site:

- Central Maine Medication Management Clinic
- Central Maine Neurology

Central Maine Medical Center

300 Main Street
Lewiston, ME, 04240

Available Services

- Brachytherapy (Imaging/Diagnostic Services)
- Cardiac Catheterization Lab (Surgical Services)
- Cardiac Surgery (Surgical Services)
- Cardiothoracic Surgery (Surgical Services)
- Cardiovascular Unit (Inpatient)
- Coronary Care Unit (Inpatient)
- CT Scanner (Imaging/Diagnostic Services)
- Dialysis Unit (Inpatient)
- Ear/Nose/Throat Surgery (Surgical Services)
- Eating Disorders
- Eating Disorders (Outpatient)
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
- Gastroenterology (Surgical Services)
- GI or Endoscopy Lab (Imaging/Diagnostic Services)
- Gynecological Surgery (Surgical Services)
- Gynecology (Inpatient)
- Hazardous Medication Compounding (Inpatient)
- Hematology/Oncology Unit (Inpatient)
- In-vitro Fertilization
- Inpatient Unit (Inpatient)
- Interventional Radiology (Inpatient)
- Interventional Radiology (Outpatient)
- Interventional Radiology (Imaging/Diagnostic Services)

- Labor & Delivery (Inpatient)
- Magnetic Resonance Imaging (Imaging/Diagnostic Services)
- Medical /Surgical Unit (Inpatient)
- Medical ICU (Intensive Care Unit)
- Neurosurgery (Surgical Services)
- Non-Sterile Medication Compounding (Inpatient)
- Normal Newborn Nursery (Inpatient)
- Nuclear Medicine (Imaging/Diagnostic Services)
- Ophthalmology (Surgical Services)
- Orthopedic Surgery (Surgical Services)
- Orthopedic/Spine Unit (Inpatient)
- Pediatric Cardiology (Outpatient - Child/Youth)
- Pediatric Emergency Medicine (Outpatient - Child/Youth)
- Pediatric Endocrinology (Outpatient - Child/Youth)
- Pediatric Unit (Inpatient)
- Plastic Surgery (Surgical Services)
- Positron Emission Tomography (PET) (Imaging/Diagnostic Services)
- Post Anesthesia Care Unit (PACU) (Inpatient)
- Radiation Oncology (Imaging/Diagnostic Services)
- Rehabilitation Unit (Inpatient)
- Rehabilitation Unit (24-hour Acute Care/Crisis Stabilization)
- Sleep Laboratory (Sleep Laboratory)
- Sterile Medication Compounding (Inpatient)
- Surgical ICU (Intensive Care Unit)
- Surgical Unit (Inpatient)
- Teleradiology (Imaging/Diagnostic Services)
- Thoracic Surgery (Surgical Services)
- Ultrasound (Imaging/Diagnostic Services)
- Urology (Surgical Services)
- Vascular Surgery (Surgical Services)

Certification Programs

- Primary Stroke Center

Central Maine Medical Center Laboratory

789 Minot Avenue
Auburn, ME, 04210

Available Services

- Laboratory Draw Station (Outpatient)

Central Maine Medical Group Office Building

DBA: Central Maine Medical Group Office Building
17 High Street
Lewiston, ME, 04240

Available Services

- Administration of High Risk Medications (Outpatient)
- Outpatient Clinics (Outpatient)

Other Clinics/Practices Located at This Site:

- Central Maine Breast Health
- Central Maine Cancer Care Center
- Central Maine Gynecologic Oncology

- Central Maine Hematology Oncology
- Central Maine Infusion Center
- Central Maine Radiation Oncology
- Central Maine Surgical Oncology
- Central Maine Therapy Services

Central Maine Medical Group Office Building

76 High Street
Lewiston, ME, 04240

Available Services

- Outpatient Clinics (Outpatient)

Other Clinics/Practices Located at This Site:

- Central Maine Endocrinology and Diabetes Center
- Central Maine Family Medicine Residency
- Central Maine Pulmonary
- Central Maine Sleep Medicine

Central Maine Medical Group Office Building

690 Minot Avenue
Auburn, ME, 04210

Available Services

- Outpatient Clinics (Outpatient)

Other Clinics/Practices Located at This Site:

- Central Maine Healthcare Orthopedics
- Central Maine Medical Center Laboratory
- Central Maine Therapy Services

Central Maine Medical Group Office Building

300 Main Street
Lewiston, ME, 04240

Available Services

- Outpatient Clinics (Outpatient)

Other Clinics/Practices Located at This Site:

- Central Maine Cardiovascular Surgery
- Central Maine Heart Associates
- Central Maine Sleep Center

Central Maine Medical Group Office Building

77 Bates Street
Lewiston, ME, 04240

Available Services

- Outpatient Clinics (Outpatient)

Other Clinics/Practices Located at This Site:

- Centra Maine Infectious Disease
- Central Maine Gastroenterology
- Central Maine Rheumatology
- Central Maine Therapy Services

Central Maine Medical Group Office Building

4 Horton Place
Topsham, ME, 04086

Available Services

- Outpatient Clinics (Outpatient)

Other Clinics/Practices Located at This Site:

- Central Maine Endocrinology and Diabetes Center
- Topsham Family Medicine

Central Maine Multi-Specialty Clinic

105 Topsham Fair Mall Road
Topsham, ME, 04086

Available Services

- Outpatient Clinics (Outpatient)

Gray Family Health Center

126 Shaker Road
Gray, ME, 04039

Available Services

- Single Specialty Practitioner (Outpatient)

Lisbon Family Practice

2 Bisbee Street
Lisbon, ME, 04250

Available Services

- Single Specialty Practitioner (Outpatient)

Maine Urgent Care

685 Sabattus St
Lewiston, ME, 04240

Available Services

- Urgent Care (Outpatient)

Minot Ave Family Practice

789 Minot Ave
Auburn, ME, 04210

Available Services

- Single Specialty Practitioner (Outpatient)

Poland Community Health Center

364 Maine Street
Poland, ME, 04274

Available Services

- Single Specialty Practitioner (Outpatient)

Special Quality Awards

Due to our commitment to accurate data reporting, The Joint Commission is suspending the practice of updating Special Quality Awards until further notice







- **2015** Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program
- **2010** Silver - The Medal of Honor for Organ Donation

Cooperative Agreements

Hospital - Accredited by [American College of Surgeons-Commission on Cancer \(ACoS-COC\)](#)

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value
-  This organization's performance is similar to the target range/value
-  This organization's performance is below the target range/value
-  This measure is not applicable for this organization
-  Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting

National Quality Forum Endorsement.

11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* This information can also be viewed at [Hospital Compare](#).

** Indicates per 1000 hours of patient care.

*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

Hospital	2021 National Patient Safety Goals	Nationwide Comparison:	Statewide Comparison:
Reporting Period: April 2020 - March 2021 National Quality Improvement Goals:			
Emergency Department			
2		National Comparison: 	Statewide Comparison:  2
Immunization			
2		National Comparison: 	Statewide Comparison:  2
Perinatal Care			
2		National Comparison: 	Statewide Comparison:  2

[New Changes to Quarterly Measure](#)


[Download Quarterly Measure Results](#)


* State results are not calculated for the National Patient Safety Goals.

National Quality Improvement Goals:

Central Maine Medical Center

HCO ID: 5437
300 Main Street
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Measure Area	Nationwide	Statewide
Perinatal Care Compared to Other Joint Commission Accredited Organizations Read More	 2	 2

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Elective Delivery Read More See Quarterly Results	 0% of 57 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	0%	2%	Average Rate	0% 1%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2020

57

0%

2%

Jul - Sep 2020

57

0%

2%

Oct - Dec 2020

57

0%


2%

Jan - Mar 2021

57

0%

3%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Cesarean Birth Read More See Quarterly Results	 0% of Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	16%	25%	Average Rate	19% 26%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2020

1

1

25%

Jul - Sep 2020

1

1

25%

Oct - Dec 2020

1

1


26%

Jan - Mar 2021

1

1

25%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Exclusive Breast Milk Feeding Read More See Quarterly Results	 68% of 478 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	71%	50%	Average Rate	74% 64%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2020

478

67%

53%

Jul - Sep 2020

478

69%

50%

Oct - Dec 2020

478

74%

49%

Jan - Mar 2021

478

61%

49%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate	 29% of 450 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	15%	31%	Average Rate	23% 37%
Read More See Quarterly Results							

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2020

450

25%

30%

Jul - Sep 2020

450

29%

31%

Oct - Dec 2020

450

20%

31%

Jan - Mar 2021

450

43%

31%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate Read More See Quarterly Results	18% of 450 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	5%	13%	Average Rate	7% 19%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2020

450

17%

13%

Jul - Sep 2020

450

22%

13%

Oct - Dec 2020

450

10%


13%

Jan - Mar 2021

450

21%

13%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate	 11% of 450 Eligible Patients	Nationwide	Top 10% Scored at Least	2%	18%	Average Rate	5% 18%
Read More See Quarterly Results		Statewide	Top 10% Scored at Least				

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2020

450

8%

17%

Jul - Sep 2020

450

7%

18%

Oct - Dec 2020

450

10%

18%

Jan - Mar 2021

450

21%

18%

Measure Area

Nationwide Statewide

Emergency Department Compared to Other Joint Commission
[Read More](#) Accredited Organizations

ND 2

ND 2

Measure	Hospital Results	Nationwide Top 10% Scored at Most	Weighted Median	Statewide Top 10% Scored at Most	Weighted Median	Average Rate	
Median Time from ED Arrival to ED Departure for Admitted ED Patients Read More See Quarterly Results	ND 2 minutes eligible Patients	Nationwide Statewide	Top 10% Scored at Least	202.00	382.00	_____3_____3	

Quarterly Measure Results

Number of Eligible Patients
 Weighted Median Minutes
 Nationwide Weighted Median Minutes

Apr - Jun 2020

____1
 ____1
 322.93

Jul - Sep 2020

____1
 ____1
 377.27

Oct - Dec 2020

____1
 ____1
 392.43

Jan - Mar 2021

____1
 ____1
 404.51

Measure	Hospital Results	Nationwide Top 10% Scored at Most	Weighted Median	Statewide Top 10% Scored at Most	Weighted Median	Average Rate	____3____3
Admit Decision Time to ED	N/D 2						
Departure Time for Admitted Patients	245.00 minutes 742 eligible Patients	Nationwide Statewide	Top 10% Scored at Least	49.00	159.00		
Read More See Quarterly Results							

Quarterly Measure Results

Number of Eligible Patients
 Weighted Median Minutes
 Nationwide Weighted Median Minutes

Apr - Jun 2020

742
 198.00
 121.44

Jul - Sep 2020

742
 287.00
 150.20

Oct - Dec 2020

742
 241.00
 167.04

Jan - Mar 2021

742
 259.00
 175.73

Measure Area Nationwide Statewide

Immunization Compared to Other Joint Commission N/D 2 N/D 2
[Read More](#) Accredited Organizations

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Influenza Immunization Read More See Quarterly Results	+ 97% of 563 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	86%	Average Rate	____ 3 ____ 3

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2020

_____ 1

_____ 1

_____ 1

Jul - Sep 2020

_____ 1

_____ 1

_____ 1

Oct - Dec 2020

563

97%

88%

Jan - Mar 2021

563

98%

86%