



Organizations that have achieved
The Gold Seal of Approval® from
The Joint Commission®



Quality Report





Millwood Hospital LP

HCO ID: 1817
1011 North Cooper Street
Arlington, TX, 76011
(817) 261-3121
www.millwoodhospital.com

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)

	Behavioral Health Care	Accreditation Decision Accredited	Effective Date 12/15/2016	Last Full Survey Date 12/14/2016	Last On-Site Survey Date 6/14/2017
	Hospital	Accreditation Decision Accredited	Effective Date 12/17/2016	Last Full Survey Date 12/16/2016	Last On-Site Survey Date 6/14/2017

Sites

Excel Center of Lewisville

190 Civic Circle, Suite 170 and 235
Lewisville, TX, 75067

Available Services

- Behavioral Health (Day Programs - Child/Youth)
- Behavioral Health (Partial - Child/Youth)

Millwood Hospital, LP

DBA: Millwood Hospital/ The Excel Center of Willow Park

Willow Park, TX, 76087

Available Services

- Addiction Care
- Addiction Care (Detox - Adult)
- Behavioral Health (Day Programs - Adult)
- Behavioral Health (Day Programs - Child/Youth)
- Behavioral Health (Partial - Adult)
- Behavioral Health (Partial - Child/Youth)
- Chemical Dependency (Day Programs - Adult)
- Chemical Dependency (Partial - Adult)
- Chemical Dependency (Detox - Adult)
- Peer Support (Non 24 Hour Care)

Millwood Hospital

DBA: Millwood Hospital
1011 North Cooper Street
Arlington, TX, 76011

Available Services

- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult)
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Child/Youth)
- Chemical Dependency (24-hour Acute Care/Crisis Stabilization - Adult)
- Chemical Dependency (24-hour Acute Care/Crisis Stabilization - Child/Youth)
- Chemical Dependency (Detox - Adult)
- Community Integration (Non 24 Hour Care)

The Excel Center of Arlington

1111 North Cooper St.
Arlington, TX, 76011

Available Services

- Addiction Care
- Addiction Care (Detox - Adult)
- Behavioral Health (Day Programs - Adult)
- Behavioral Health (Partial - Adult)
- Chemical Dependency (Day Programs - Adult)
- Chemical Dependency (Partial - Adult)
- Chemical Dependency (Detox - Adult)
- Community Integration (Non 24 Hour Care)

The Excel Center of Fort Worth







1220 West Presidio
Fort Worth, TX, 76102

Available Services

- Behavioral Health (Day Programs - Child/Youth)
- Behavioral Health (Partial - Child/Youth)
- Community Integration (Non 24 Hour Care)

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value
-  This organization's performance is similar to the target range/value
-  This organization's performance is below the target range/value
-  This measure is not applicable for this organization
-  Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.

2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* This information can also be viewed at [Hospital Compare](#).

** Indicates per 1000 hours of patient care.

*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

Hospital	2017 National Patient Safety Goals	Nationwide Comparison: 	Statewide Comparison: 
Behavioral Health Care	2017 National Patient Safety Goals	Nationwide Comparison: 	Statewide Comparison: 
<p>Reporting Period: April 2017 - March 2018</p> <p>National Quality Improvement Goals:</p>			
	Hospital-Based Inpatient Psychiatric Services	National Comparison:  ²	Statewide Comparison:  ²

[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* State results are not calculated for the National Patient Safety Goals.

National Quality Improvement Goals:

Millwood Hospital LP

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 Arlington , TX, 76011

Measure Area	Hospital-Based Inpatient Psychiatric Services Compared to Other Joint Commission Accredited Organizations				Nationwide	Statewide
Read More					N/D	N/D

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Overall Rate	 100% of 1361 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	95%	Average Rate	100% 97%
Read More							
See Quarterly Results							

Quarterly Measure Results	
Number of Eligible Patients	Rate
Nationwide Average	
Apr - Jun 2017	
1361	100%
	95%
Jul - Sep 2017	
1361	100%
	95%
Oct - Dec 2017	
1361	100%
	95%
Jan - Mar 2018	
1361	100%
	95%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Children (1-12 years)	 100% of 264 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	97%	Average Rate	100% 98%
Read More							
See Quarterly Results							

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2017

264

100%

97%

Jul - Sep 2017

264

100%

97%

Oct - Dec 2017

264

100%

96%

Jan - Mar 2018

264

100%

97%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Adolescent (13-17 years) Read More See Quarterly Results	 100% of 273 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	96%	Average Rate	100% 97%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2017

273

100%

97%

Jul - Sep 2017

273

100%

97%

Oct - Dec 2017

273

100%

96%

Jan - Mar 2018

273

100%

96%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Adult (18-64 years) Read More See Quarterly Results	 100% of 593 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	95%	Average Rate	100% 97%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2017

593

100%

95%

Jul - Sep 2017

593

100%

95%

Oct - Dec 2017

593

100%


94%

Jan - Mar 2018

593

99%

95%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Older Adult (>= 65 years) Read More See Quarterly Results	 100% of 231 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	94%	Average Rate	100% 95%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2017

231

100%

95%

Jul - Sep 2017

231

100%

94%

Oct - Dec 2017

231

100%

93%

Jan - Mar 2018

231

100%

93%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	Average Rate
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Overall Rate Read More See Quarterly Results	 88% of 34 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	62%	Average Rate	97% 72%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2017

34

100%

62%

Jul - Sep 2017

34

92%

61%

Oct - Dec 2017

34

89%

63%

Jan - Mar 2018

34

75%

62%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Children Age 1 - 12 Read More (No Quarterly Result are available)	 3 ----	Nationwide Statewide	Top 10% Scored at Least	100%	41%	Average Rate	100% 38%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2017

____ 1

____ 1

____ 1

Jul - Sep 2017

____ 1

____ 1

____ 1

Oct - Dec 2017

____ 1

____ 1

____ 1

Jan - Mar 2018

____ 1

____ 1

____ 1

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adolescents Age 13 - 17	 3 ----	Nationwide Statewide	Top 10% Scored at Least	100%	49%	Average Rate	100% 45%
Read More (No Quarterly Result are available)							

Quarterly Measure Results

Number of Eligible Patients
Rate

Nationwide Average

Apr - Jun 2017

1

1

1

Jul - Sep 2017

1

1

1

Oct - Dec 2017

1

1

1

Jan - Mar 2018

1

1

1

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adults Age 18 - 64 Read More See Quarterly Results	 88% of 25 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	63%	Average Rate	100% 74%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2017

4

4

63%

Jul - Sep 2017

25

89%

63%

Oct - Dec 2017

25

86%

64%

Jan - Mar 2018

25

86%

64%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Older Adults Age 65 and Older Read More See Quarterly Results	 89% of 9 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	58%	Average Rate	100% 67%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2017

9

100%

57%

Jul - Sep 2017

9

100%

58%

Oct - Dec 2017

4

4

61%

Jan - Mar 2018

4

4

58%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use per 1000 Patient Hours - Overall Rate	 0.01 (12 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.48	Average Rate	N/A 0.2
Read More See Quarterly Results							

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Apr - Jun 2017

238.78
 2.40
 0.01
 0.55

Jul - Sep 2017


240.36
 2.73
 0.01
 0.47

Oct - Dec 2017

244.27
 3.18
 0.01
 0.43

Jan - Mar 2018

245.02
 3.72
 0.02
 0.48

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Children Age 1 - 12 Read More See Quarterly Results	 0.04 (4 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.34	Average Rate	N/A 0.17

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Apr - Jun 2017

28.37
 0.70
 0.02
 0.32

Jul - Sep 2017


20.83
 0.17
 0.01
 0.39

Oct - Dec 2017

32.02
 1.77
 0.06
 0.34

Jan - Mar 2018

32.45
 1.87
 0.06
 0.33

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Adolescents Age 13 - 17 Read More See Quarterly Results	 0.03 (4 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.24	Average Rate	N/A 0.21

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Apr - Jun 2017

44.83
 1.57
 0.03
 0.25

Jul - Sep 2017

31.22
 0.97
 0.03
 0.25

Oct - Dec 2017

43.46
 0.63
 0.01
 0.23

Jan - Mar 2018

46.58
 1.23
 0.03
 0.22

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Adults Age 18 - 64 Read More See Quarterly Results	⊕ 0.0 (3 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.56	Average Rate	N/A 0.22

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Apr - Jun 2017

148.75
 0.13
 0.00
 0.66

Jul - Sep 2017

166.06
 1.60
 0.01
 0.53

Oct - Dec 2017

146.14
 0.60
 0.00
 0.50

Jan - Mar 2018

147.48
 0.62
 0.00
 0.56

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Older Adults Age 65 and Older Read More See Quarterly Results	 0.0 (0 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.15	Average Rate	N/A 0.04

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Apr - Jun 2017

16.82

0

0

0.12

Jul - Sep 2017

22.25

0

0

0.15

Oct - Dec 2017

22.66

0.18

0.01

0.11

Jan - Mar 2018

18.50

0

0

0.24

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use per 1000 Patient Hours - Overall Rate Read More See Quarterly Results	⊕ 0.06 (62 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.37	Average Rate	N/A 0.09

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Seclusion
 Rate of Seclusion Use**
 Nationwide Rate**

Apr - Jun 2017

238.78
 3.12
 0.01
 0.39

Jul - Sep 2017

240.36
 6.43
 0.03
 0.36

Oct - Dec 2017

244.27
 17.17
 0.07
 0.34

Jan - Mar 2018

245.02
 35.52
 0.15
 0.37

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Children Age 1 - 12 Read More See Quarterly Results	 0.27 (31 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.6	Average Rate	N/A 0.35

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Seclusion
 Rate of Seclusion Use**
 Nationwide Rate**

Apr - Jun 2017

28.37
 1.17
 0.04
 0.58

Jul - Sep 2017

20.83
 0
 0
 0.73

Oct - Dec 2017

32.02
 9.58
 0.30
 0.62

Jan - Mar 2018

32.45
 19.85
 0.61
 0.50

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Adolescents Age 13 - 17 Read More See Quarterly Results	 0.15 (25 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.19	Average Rate	N/A 0.15

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Seclusion
 Rate of Seclusion Use**
 Nationwide Rate**

Apr - Jun 2017

44.83
 0.93
 0.02
 0.20

Jul - Sep 2017

31.22
 6.35
 0.20
 0.21

Oct - Dec 2017

43.46
 6.57
 0.15
 0.18

Jan - Mar 2018

46.58
 11.22
 0.24
 0.18

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Adults Age 18 - 64 Read More See Quarterly Results	⊕ 0.01 (7 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.42	Average Rate	N/A 0.08

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Seclusion
 Rate of Seclusion Use**
 Nationwide Rate**

Apr - Jun 2017

148.75
 1.02
 0.01
 0.45

Jul - Sep 2017


166.06
 0.08
 0.00
 0.41

Oct - Dec 2017

146.14
 1.02
 0.01
 0.40

Jan - Mar 2018

147.48
 4.45
 0.03
 0.43

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Older Adults Age 65 and Older Read More See Quarterly Results	 0.0 (0 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.04	Average Rate	N/A 0.02

Quarterly Measure Results

Total Patient Hours/1000
Total Patient Hours in Seclusion
Rate of Seclusion Use**
Nationwide Rate**

Apr - Jun 2017

16.82

0

0

0.05

Jul - Sep 2017

22.25

0

0

0.04

Oct - Dec 2017

22.66

0

0

0.04

Jan - Mar 2018

18.50

0

0

0.04