



Organizations that have achieved  
The Gold Seal of Approval® from  
The Joint Commission®



# Quality Report





# Millwood Hospital LP

HCO ID: 1817  
1011 North Cooper Street  
Arlington, TX, 76011  
(817) 261-3121  
[www.millwoodhospital.com](http://www.millwoodhospital.com)

## Summary of Quality Information

### Accreditation Programs

#### [View Accreditation History](#)

	<a href="#">Behavioral Health Care</a>	<b>Accreditation Decision</b> <a href="#">Accredited</a>	<b>Effective Date</b> 12/15/2016	<b>Last Full Survey Date</b> 12/14/2016	<b>Last On-Site Survey Date</b> 6/14/2017
	<a href="#">Hospital</a>	<b>Accreditation Decision</b> <a href="#">Accredited</a>	<b>Effective Date</b> 12/17/2016	<b>Last Full Survey Date</b> 12/16/2016	<b>Last On-Site Survey Date</b> 6/14/2017

### Sites

#### Excel Center of Lewisville

190 Civic Circle, Suite 170 and 235  
Lewisville, TX, 75067

#### Available Services

- Behavioral Health (Day Programs - Child/Youth )
- Behavioral Health (Partial - Child/Youth )

#### Millwood Hospital, LP

DBA: Millwood Hospital/ The Excel Center of Willow Park

Willow Park, TX, 76087

#### Available Services

- Addiction Care
- Addiction Care (Detox - Adult )
- Behavioral Health (Day Programs - Adult )
- Behavioral Health (Day Programs - Child/Youth )
- Behavioral Health (Partial - Adult )
- Behavioral Health (Partial - Child/Youth )
- Chemical Dependency (Day Programs - Adult )
- Chemical Dependency (Partial - Adult )
- Chemical Dependency (Detox - Adult )
- Peer Support (Non 24 Hour Care )

## Millwood Hospital

DBA: Millwood Hospital  
1011 North Cooper Street  
Arlington, TX, 76011

### Available Services

- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult )
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Child/Youth )
- Chemical Dependency (24-hour Acute Care/Crisis Stabilization - Adult )
- Chemical Dependency (24-hour Acute Care/Crisis Stabilization - Child/Youth )
- Chemical Dependency (Detox - Adult )
- Community Integration (Non 24 Hour Care )

## The Excel Center of Arlington

1111 North Cooper St.  
Arlington, TX, 76011

### Available Services

- Addiction Care
- Addiction Care (Detox - Adult )
- Behavioral Health (Day Programs - Adult )
- Behavioral Health (Partial - Adult )
- Chemical Dependency (Day Programs - Adult )
- Chemical Dependency (Partial - Adult )
- Chemical Dependency (Detox - Adult )
- Community Integration (Non 24 Hour Care )

## The Excel Center of Fort Worth







1220 West Presidio  
Fort Worth, TX, 76102

### Available Services

- Behavioral Health (Day Programs - Child/Youth )
- Behavioral Health (Partial - Child/Youth )
- Community Integration (Non 24 Hour Care )

## National Patient Safety Goals and National Quality Improvement Goals

### Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value
-  This organization's performance is similar to the target range/value
-  This organization's performance is below the target range/value
-  This measure is not applicable for this organization
-  Not displayed

### Measures Footnote Key

1. The measure or measure set was not reported.

2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* This information can also be viewed at [Hospital Compare](#).

\*\* Indicates per 1000 hours of patient care.

\*\*\* The measure was not in effect for this quarter.

---- Null value or data not displayed.

<b>Hospital</b>	<a href="#">2017 National Patient Safety Goals</a>	Nationwide Comparison: 	Statewide Comparison: 
<b>Behavioral Health Care</b>	<a href="#">2017 National Patient Safety Goals</a>	Nationwide Comparison: 	Statewide Comparison: 
<b>Reporting Period: July 2017 - June 2018</b>			
<a href="#">National Quality Improvement Goals:</a>			
	<a href="#">Hospital-Based Inpatient Psychiatric Services</a>	National Comparison:  <sup>2</sup>	Statewide Comparison:  <sup>2</sup>

## [New Changes to Quarterly Measure](#)

### [Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* State results are not calculated for the National Patient Safety Goals.

## National Quality Improvement Goals:

### Millwood Hospital LP

HCO ID: 1817

1011 North Cooper Street

Arlington , TX, 76011

Measure Area					Nationwide	Statewide
Hospital-Based Inpatient Psychiatric Services Compared to Other Joint Commission Accredited Organizations					2	2
<a href="#">Read More</a>						

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Overall Rate	100% of 1371 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	95%	Average Rate	100% 97%
<a href="#">Read More</a>							
<a href="#">See Quarterly Results</a>							

Quarterly Measure Results	
Number of Eligible Patients	
Rate	
Nationwide Average	
<b>Jul - Sep 2017</b>	
1371	
100%	
95%	
<b>Oct - Dec 2017</b>	
1371	
100%	
95%	
<b>Jan - Mar 2018</b>	
1371	
100%	
95%	
<b>Apr - Jun 2018</b>	
1371	
100%	
94%	

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Children (1-12 years)	100% of 269 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	96%	Average Rate	100% 98%
<a href="#">Read More</a>							
<a href="#">See Quarterly Results</a>							

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jul - Sep 2017**

269

100%

97%

**Oct - Dec 2017**

269

100%

96%

**Jan - Mar 2018**

269

100%

97%

**Apr - Jun 2018**

269

100%

93%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Adolescent (13-17 years) <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 100% of 273 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	95%	Average Rate	100% 97%



## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jul - Sep 2017**

273

100%

97%

**Oct - Dec 2017**

273

100%

96%

**Jan - Mar 2018**

273

100%

96%

**Apr - Jun 2018**

273

100%

93%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Adult (18-64 years) <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 100% of 590 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	95%	Average Rate	100% 97%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jul - Sep 2017**

590

100%

95%

**Oct - Dec 2017**

590

100%

94%

**Jan - Mar 2018**

590

99%

95%

**Apr - Jun 2018**

590

100%

94%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Older Adult (>= 65 years) <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 100% of 239 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	93%	Average Rate	100% 95%



## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jul - Sep 2017**

239

100%

94%

**Oct - Dec 2017**

239

100%

93%

**Jan - Mar 2018**

239

100%

93%

**Apr - Jun 2018**

239

100%

93%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	Average Rate
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Overall Rate <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 88% of 33 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	63%	Average Rate	99% 71%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jul - Sep 2017**

33

92%

62%

**Oct - Dec 2017**

33

89%

63%

**Jan - Mar 2018**

33

75%


62%

**Apr - Jun 2018**

33

100%

64%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	Average Rate
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Children Age 1 - 12 <a href="#">Read More</a> (No Quarterly Result are available)	 3 ----	Nationwide Statewide	Top 10% Scored at Least	100%	40%	Average Rate	100% 35%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jul - Sep 2017**

\_\_\_\_ 1

\_\_\_\_ 1

\_\_\_\_ 1

**Oct - Dec 2017**

\_\_\_\_ 1

\_\_\_\_ 1

\_\_\_\_ 1

**Jan - Mar 2018**

\_\_\_\_ 1

\_\_\_\_ 1

\_\_\_\_ 1

**Apr - Jun 2018**

\_\_\_\_ 1

\_\_\_\_ 1

\_\_\_\_ 1

Measure	Hospital Results	Nationwide	Average Rate	Statewide	Average Rate		
		Top 10% Scored at Least		Top 10% Scored at Least			
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adolescents Age 13 - 17	 4 ----	Nationwide Statewide	Top 10% Scored at Least	100%	50%	Average Rate	100% 45%
<a href="#">Read More</a> (No Quarterly Result are available)							

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jul - Sep 2017**

1

1

1

**Oct - Dec 2017**

1

1

1

**Jan - Mar 2018**

1

1

1

**Apr - Jun 2018**

1

1

1

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	Average Rate
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adults Age 18 - 64 <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 88% of 25 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	64%	100%	73%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jul - Sep 2017**

25

89%

63%

**Oct - Dec 2017**

25

86%

64%

**Jan - Mar 2018**

25

86%

64%

**Apr - Jun 2018**

4

4

66%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	100%	64%
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Older Adults Age 65 and Older <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 86% of 7 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	58%	Average Rate	100%	64%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jul - Sep 2017**

7

100%

59%

**Oct - Dec 2017**

4

4

61%

**Jan - Mar 2018**

4

4

56%

**Apr - Jun 2018**

4

4

56%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use per 1000 Patient Hours - Overall Rate <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 0.02 (15 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.46	Average Rate	N/A 0.21

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Restraint  
 Rate of Restraint Use\*\*  
 Nationwide Rate\*\*

### Jul - Sep 2017

240.36  
 2.73  
 0.01  
 0.47

### Oct - Dec 2017

244.27  
 3.18  
 0.01  
 0.43

### Jan - Mar 2018

245.02  
 3.72  
 0.02  
 0.48

### Apr - Jun 2018

242.28  
 5.13  
 0.02  
 0.45

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Children Age 1 - 12 <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	⊕ 0.05 (7 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.34	Average Rate	N/A 0.2



## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Restraint  
 Rate of Restraint Use\*\*  
 Nationwide Rate\*\*

### Jul - Sep 2017

20.83  
 0.17  
 0.01  
 0.39

### Oct - Dec 2017


32.02  
 1.77  
 0.06  
 0.34

### Jan - Mar 2018

32.45  
 1.87  
 0.06  
 0.33

### Apr - Jun 2018

39.34  
 2.92  
 0.07  
 0.32

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Adolescents Age 13 - 17 <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 0.03 (4 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.24	Average Rate	N/A 0.22

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Restraint  
 Rate of Restraint Use\*\*  
 Nationwide Rate\*\*

### Jul - Sep 2017

31.22  
 0.97  
 0.03  
 0.25

### Oct - Dec 2017

43.46  
 0.63  
 0.01  
 0.23

### Jan - Mar 2018

46.58  
 1.23  
 0.03  
 0.22

### Apr - Jun 2018

36.38  
 1.52  
 0.04  
 0.25

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Adults Age 18 - 64 <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	⊕ 0.01 (3 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.53	Average Rate	N/A 0.23

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Restraint  
 Rate of Restraint Use\*\*  
 Nationwide Rate\*\*

### Jul - Sep 2017

166.06  
 1.60  
 0.01  
 0.53

### Oct - Dec 2017

146.14  
 0.60  
 0.00  
 0.50

### Jan - Mar 2018

147.48  
 0.62  
 0.00  
 0.56

### Apr - Jun 2018

147.79  
 0.42  
 0.00  
 0.51

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Older Adults Age 65 and Older <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	⊕ 0.01 (0 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.17	Average Rate	N/A 0.03

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Restraint  
 Rate of Restraint Use\*\*  
 Nationwide Rate\*\*

### Jul - Sep 2017

22.25  
 0  
 0  
 0.15

### Oct - Dec 2017

22.66  
 0.18  
 0.01  
 0.11

### Jan - Mar 2018

18.50  
 0  
 0  
 0.24

### Apr - Jun 2018

18.77  
 0.28  
 0.02  
 0.20

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use per 1000 Patient Hours - Overall Rate <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	⊕ 0.10 (95 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.35	Average Rate	N/A 0.11

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Seclusion  
 Rate of Seclusion Use\*\*  
 Nationwide Rate\*\*

### Jul - Sep 2017

240.36  
 6.43  
 0.03  
 0.36

### Oct - Dec 2017

244.27  
 17.17  
 0.07  
 0.34

### Jan - Mar 2018

245.02  
 35.52  
 0.15  
 0.37

### Apr - Jun 2018

242.28  
 36.20  
 0.15  
 0.33

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Children Age 1 - 12	0.44	Nationwide Statewide	Top 10% Scored at Least	N/A	0.61	Average Rate	N/A 0.38
	 <a href="#">Read More</a> <a href="#">See Quarterly Results</a>						

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Seclusion  
 Rate of Seclusion Use\*\*  
 Nationwide Rate\*\*

### Jul - Sep 2017

20.83  
 0  
 0  
 0.73

### Oct - Dec 2017

32.02  
 9.58  
 0.30  
 0.62

### Jan - Mar 2018

32.45  
 19.85  
 0.61  
 0.50

### Apr - Jun 2018

39.34  
 25.35  
 0.64  
 0.61

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Adolescents Age 13 - 17 <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 0.22 (35 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.21	Average Rate	N/A 0.18

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Seclusion  
 Rate of Seclusion Use\*\*  
 Nationwide Rate\*\*

### Jul - Sep 2017

31.22  
 6.35  
 0.20  
 0.21

### Oct - Dec 2017


43.46  
 6.57  
 0.15  
 0.18

### Jan - Mar 2018

46.58  
 11.22  
 0.24  
 0.18

### Apr - Jun 2018

36.38  
 10.43  
 0.29  
 0.25

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Adults Age 18 - 64 <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 0.01 (6 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.4	Average Rate	N/A 0.1



## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Seclusion  
 Rate of Seclusion Use\*\*  
 Nationwide Rate\*\*

### Jul - Sep 2017

166.06  
 0.08  
 0.00  
 0.41

### Oct - Dec 2017

146.14  
 1.02  
 0.01  
 0.40

### Jan - Mar 2018

147.48  
 4.45  
 0.03  
 0.43

### Apr - Jun 2018

147.79  
 0.42  
 0.00  
 0.36

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Older Adults Age 65 and Older <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 0.0 (0 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.04	Average Rate	N/A 0.02

## Quarterly Measure Results

Total Patient Hours/1000  
Total Patient Hours in Seclusion  
Rate of Seclusion Use\*\*  
Nationwide Rate\*\*

### Jul - Sep 2017

22.25

0

0

0.04

### Oct - Dec 2017

22.66

0

0

0.04

### Jan - Mar 2018

18.50

0

0

0.04

### Apr - Jun 2018

18.77

0

0

0.04