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Organizations that have achieved
The Gold Seal of Approval® from
The Joint Commission®



Quality Report





Henrico Doctors' Hospital

HCO ID: 6379
1602 Skipwith Road
Richmond, VA, 23229
(804) 289-4500
www.henricodoctorshospital.com

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)

	Hospital	Accreditation Decision Accredited	Effective Date 2/10/2024	Last Full Survey Date 7/1/2022	Last On-Site Survey Date 2/9/2024
	Laboratory	Accreditation Decision Accredited	Effective Date 12/21/2023	Last Full Survey Date 10/4/2023	Last On-Site Survey Date 12/20/2023

Advanced Certification Programs

[View Certification History](#)



[Primary Stroke Center](#)

Certification Decision

[Certification](#)

Effective Date

11/11/2022

Last Full Survey Date

11/10/2022

Last On-Site Survey Date

11/10/2022

Core Certification Programs



Joint Replacement - Hip

Certification Decision

[Certification](#)

Effective Date

7/9/2022

Last Full Survey Date

7/8/2022

Last On-Site Survey Date

7/8/2022



Joint Replacement - Knee

Certification Decision

[Certification](#)

Effective Date

7/9/2022

Last Full Survey Date

7/8/2022

Last On-Site Survey Date

7/8/2022



Joint Replacement - Shoulder

Certification Decision

[Certification](#)

Effective Date

1/13/2024

Last Full Survey Date

1/12/2024

Last On-Site Survey Date

1/12/2024



Spinal Fusion

Certification Decision

[Certification](#)

Effective Date

2/9/2023

Last Full Survey Date

2/8/2023

Last On-Site Survey Date

2/8/2023



Stroke Rehabilitation
Certification Decision

Certification

Effective Date

9/14/2022

Last Full Survey Date

9/13/2022

Last On-Site Survey Date

9/13/2022

Sites

Hanover Emergency Department

9275 Chamberlayne Road
Mechanicsville, VA, 23116

Available Services

- Administration of Blood Product (Outpatient)
- Administration of High Risk Medications (Outpatient)
- Anesthesia (Outpatient)

Henrico Doctors' Hospital

1602 Skipwith Road
Richmond, VA, 23229

Available Services

- Brachytherapy (Imaging/Diagnostic Services)
- Cardiac Catheterization Lab (Surgical Services)
- Cardiac Surgery (Surgical Services)
- Cardiothoracic Surgery (Surgical Services)
- Cardiovascular Unit (Inpatient)
- Coronary Care Unit (Inpatient)
- CT Scanner (Imaging/Diagnostic Services)
- Dialysis Unit (Inpatient)
- Ear/Nose/Throat Surgery (Surgical Services)
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
- Gastroenterology (Surgical Services)
- General Laboratory Tests
- GI or Endoscopy Lab (Imaging/Diagnostic Services)
- Gynecological Surgery (Surgical Services)
- Gynecology (Inpatient)
- Hazardous Medication Compounding (Inpatient)
- Hematology/Oncology Unit (Inpatient)
- Inpatient Unit (Inpatient)
- Interventional Radiology (Imaging/Diagnostic Services)
- Labor & Delivery (Inpatient)
- Magnetic Resonance Imaging (Imaging/Diagnostic Services)
- Medical /Surgical Unit (Inpatient)
- Neuro/Spine Unit (Inpatient)

- Neurosurgery (Surgical Services)
- Non-Sterile Medication Compounding (Inpatient)
- Normal Newborn Nursery (Inpatient)
- Nuclear Medicine (Imaging/Diagnostic Services)
- Orthopedic Surgery (Surgical Services)
- Outpatient Clinics (Outpatient)
- Plastic Surgery (Surgical Services)
- Positron Emission Tomography (PET) (Imaging/Diagnostic Services)
- Post Anesthesia Care Unit (PACU) (Inpatient)
- Radiation Oncology (Imaging/Diagnostic Services)
- Sterile Medication Compounding (Inpatient)
- Surgical ICU (Intensive Care Unit)
- Surgical Unit (Inpatient)
- Thoracic Surgery (Surgical Services)
- Toxicology
- Transplant Surgery (Surgical Services)
- Ultrasound (Imaging/Diagnostic Services)
- Urology (Surgical Services)
- Vascular Surgery (Surgical Services)

Certification Programs

- Primary Stroke Center
- Spinal Fusion

Other Clinics/Practices Located at This Site:

- Henrico Doctor's Surgery Center
- Sarah Cannon Cancer Institute

Parham Doctors' Hospital - A Campus of Henrico Doctors' Hsp.

7700 East Parham Road
Richmond, VA, 23294

Available Services

- Addiction Services
- Addiction Services (Non-detox - Adult)
- Behavioral Health (Day Programs - Adult)
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult)
- Behavioral Health (Partial Hospitalization - Adult)
- Chemical Dependency (Day Programs - Adult)
- Chemical Dependency (24-hour Acute Care/Crisis Stabilization - Adult)
- Chemical Dependency (Partial Hospitalization - Adult)
- Chemical Dependency (Non-detox - Adult)
- CT Scanner (Imaging/Diagnostic Services)
- Ear/Nose/Throat Surgery (Surgical Services)
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
- Gastroenterology (Surgical Services)
- General Laboratory Tests
- GI or Endoscopy Lab (Imaging/Diagnostic Services)
- Gynecological Surgery (Surgical Services)
- Hazardous Medication Compounding (Inpatient)
- Inpatient Unit (Inpatient)
- Interventional Radiology (Imaging/Diagnostic Services)
- Magnetic Resonance Imaging (Imaging/Diagnostic Services)
- Medical /Surgical Unit (Inpatient)
- Medical ICU (Intensive Care Unit)

- Neuro/Spine Unit (Inpatient)
- Neurosurgery (Surgical Services)
- Non-Sterile Medication Compounding (Inpatient)
- Nuclear Medicine (Imaging/Diagnostic Services)
- Orthopedic Surgery (Surgical Services)
- Orthopedic/Spine Unit (Inpatient)
- Outpatient Clinics (Outpatient)
- Peer Support (Non 24 Hour Care)
- Plastic Surgery (Surgical Services)
- Post Anesthesia Care Unit (PACU) (Inpatient)
- Rehabilitation Unit (Inpatient)
- Rehabilitation Unit (24-hour Acute Care/Crisis Stabilization)
- Sleep Laboratory (Sleep Laboratory)
- Sterile Medication Compounding (Inpatient)
- Surgical ICU (Intensive Care Unit)
- Surgical Unit (Inpatient)
- Ultrasound (Imaging/Diagnostic Services)
- Urology (Surgical Services)
- Vascular Surgery (Surgical Services)

Certification Programs

- Joint Replacement - Hip
- Joint Replacement - Knee
- Joint Replacement - Shoulder
- Primary Stroke Center
- Spinal Fusion
- Stroke Rehabilitation

Other Clinics/Practices Located at This Site:

- Center for Emotional Growth Adult Partial Program

RETREAT DOCTORS' HOSPITAL

2621 GROVE AVE
Richmond, VA, 23220

Available Services

- General Laboratory Tests
- Toxicology

Retreat Doctors' Hospital - A Campus of Henrico Doctors' Hsp

2621 Grove Avenue
Richmond, VA, 23220

Available Services

- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult)
- Chemical Dependency (24-hour Acute Care/Crisis Stabilization - Adult)
- Chemical Dependency (Non-detox - Adult)
- CT Scanner (Imaging/Diagnostic Services)
- Ear/Nose/Throat Surgery (Surgical Services)
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
- Gastroenterology (Surgical Services)
- General Laboratory Tests
- GI or Endoscopy Lab (Imaging/Diagnostic Services)
- Gynecological Surgery (Surgical Services)

- Hazardous Medication Compounding (Inpatient)
- Inpatient Unit (Inpatient)
- Interventional Radiology (Imaging/Diagnostic Services)
- Magnetic Resonance Imaging (Imaging/Diagnostic Services)
- Medical /Surgical Unit (Inpatient)
- Medical ICU (Intensive Care Unit)
- Non-Sterile Medication Compounding (Inpatient)
- Nuclear Medicine (Imaging/Diagnostic Services)
- Orthopedic Surgery (Surgical Services)
- Outpatient Clinics (Outpatient)
- Peer Support (Non 24 Hour Care)
- Plastic Surgery (Surgical Services)
- Post Anesthesia Care Unit (PACU) (Inpatient)
- Sterile Medication Compounding (Inpatient)
- Surgical ICU (Intensive Care Unit)
- Thoracic Surgery (Surgical Services)
- Ultrasound (Imaging/Diagnostic Services)
- Urology (Surgical Services)
- Vascular Surgery (Surgical Services)

Certification Programs

- Primary Stroke Center

Cooperative Agreements

Hospital - Accredited by [American College of Surgeons-Commission on Cancer \(ACoS-COC\)](#)






Laboratory - Accredited by [American Society for Histocompatibility and Immunogenetics \(ASHI\)](#)

Complementary Agreements

Hospital - Accredited by [UHMS Clinical Hyperbaric Facility - Level 2](#)

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is better than the target range/value
-  This organization's performance is similar to the target range/value
-  This organization's performance is worse than the target range/value
-  This measure is not applicable for this organization

-  Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.
12. The measure rate is within optimal range.

* This information can also be viewed at [Hospital Compare](#).

** Indicates per 1000 hours of patient care.

*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

Laboratory	2023 National Patient Safety Goals	Nationwide Comparison: 	Statewide Comparison: 
Hospital	2024 National Patient Safety Goals	Nationwide Comparison: 	Statewide Comparison: 
Reporting Period: January 2022 - December 2022			
National Quality Improvement Goals:			
	Perinatal Care	National Comparison:  ²	Statewide Comparison:  ²

[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

* State results are not calculated for the National Patient Safety Goals.