



Organizations that have achieved  
The Gold Seal of Approval® from  
The Joint Commission®



# Quality Report





# University of Wisconsin Hospitals and Clinics Authority

HCO ID: 7656  
600 Highland Avenue  
Madison, WI, 53792  
(608) 262-0098  
[www.uwhealth.org](http://www.uwhealth.org)

## Summary of Quality Information

### Accreditation Programs

#### [View Accreditation History](#)

	<a href="#">Home Care</a>	<b>Accreditation Decision</b> <a href="#">Accredited</a>	<b>Effective Date</b> 7/24/2021	<b>Last Full Survey Date</b> 7/23/2021	<b>Last On-Site Survey Date</b> 7/23/2021
	<a href="#">Hospital</a>	<b>Accreditation Decision</b> <a href="#">Accredited</a>	<b>Effective Date</b> 12/21/2017	<b>Last Full Survey Date</b> 7/23/2021	<b>Last On-Site Survey Date</b> 9/17/2021
	<a href="#">Laboratory</a>	<b>Accreditation Decision</b> <a href="#">Accredited</a>	<b>Effective Date</b> 10/25/2019	<b>Last Full Survey Date</b> 10/24/2019	<b>Last On-Site Survey Date</b> 10/24/2019

## Advanced Certification Programs

### [View Certification History](#)



#### [Advanced Comprehensive Stroke Center](#)

##### Certification Decision

[Certification](#)

##### Effective Date

5/13/2021

##### Last Full Survey Date

5/12/2021

##### Last On-Site Survey Date

5/12/2021



#### [Inpatient Diabetes](#)

##### Certification Decision

[Certification](#)

##### Effective Date

8/13/2021

##### Last Full Survey Date

8/12/2021

##### Last On-Site Survey Date

8/12/2021



#### [Ventricular Assist Device](#)

##### Certification Decision

[Certification](#)

##### Effective Date

6/4/2021

##### Last Full Survey Date

6/3/2021

##### Last On-Site Survey Date

6/3/2021

## Sites

### University of Wisconsin Hospitals and Clinics Authority

DBA: UW Health University Station Clinics

2880 University Avenue

Madison, WI, 53705

#### Available Services

- Administration of High Risk Medications (Outpatient )

- General Laboratory Tests
- Outpatient Clinics (Outpatient )
- Perform Invasive Procedure (Outpatient )

### **University of Wisconsin Hospitals and Clinics Authority**

DBA: UW Health East Clinic  
5249 East Terrace Drive  
Madison, WI, 53718

#### **Available Services**

- General Laboratory Tests
- Outpatient Clinics (Outpatient )
- Perform Invasive Procedure (Outpatient )

### **University of Wisconsin Hospitals and Clinics Authority**

DBA: UW Health Research Park  
621 Science Drive  
Madison, WI, 53711

#### **Available Services**

- Administration of High Risk Medications (Outpatient )
- Canes and Crutches
- Custom Orthoses Fabricated
- Durable Medical Equipment
- General Laboratory Tests
- Heat/Cold Applications
- Neuromuscular Electrical Stimulators
- Off The Shelf Orthoses
- Orthoses Prefabricated - Custom fitted
- Outpatient Clinics (Outpatient )
- Perform Invasive Procedure (Outpatient )
- Supplies
- Surgical Dressings
- Tens Units

### **University of Wisconsin Hospitals and Clinics Authority**

DBA: UW Health Waisman Center  
1500 Highland Avenue  
Madison, WI, 53705

#### **Available Services**

- Outpatient Clinics (Outpatient )

### **University of Wisconsin Hospitals and Clinics Authority**

DBA: University of Wisconsin Hospital and Clinics  
600 Highland Avenue  
Madison, WI, 53792-8350

#### **Available Services**

- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult )
- Brachytherapy (Imaging/Diagnostic Services )
- Burn Unit (Inpatient )
- Cardiac Catheterization Lab (Surgical Services )
- Cardiac Surgery (Surgical Services )

- Cardiothoracic Surgery (Surgical Services )
- Cardiovascular Unit (Inpatient )
- Coronary Care Unit (Inpatient )
- CT Scanner (Imaging/Diagnostic Services )
- Dialysis Unit (Inpatient )
- Ear/Nose/Throat Surgery (Surgical Services )
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services )
- Gastroenterology (Surgical Services )
- General Laboratory Tests
- GI or Endoscopy Lab (Imaging/Diagnostic Services )
- Gynecological Surgery (Surgical Services )
- Gynecology (Inpatient )
- Hematology/Oncology Unit (Inpatient )
- Inpatient Unit (Inpatient )
- Interventional Radiology (Imaging/Diagnostic Services )
- Magnetic Resonance Imaging (Imaging/Diagnostic Services )
- Medical /Surgical Unit (Inpatient )
- Medical ICU (Intensive Care Unit )
- Neuro/Spine ICU (Intensive Care Unit )
- Neuro/Spine Unit (Inpatient )
- Neurosurgery (Surgical Services )
- Non-Sterile Medication Compounding (Inpatient )
- Nuclear Medicine (Imaging/Diagnostic Services )
- Nuclear Pharmacy (Inpatient )
- Ophthalmology (Surgical Services )
- Orthopedic Surgery (Surgical Services )
- Orthopedic/Spine Unit (Inpatient )
- Outpatient Clinics (Outpatient )
- Pediatric Unit (Inpatient )
- Plastic Surgery (Surgical Services )
- Positron Emission Tomography (PET) (Imaging/Diagnostic Services )
- Post Anesthesia Care Unit (PACU) (Inpatient )
- Radiation Oncology (Imaging/Diagnostic Services )
- Sterile Medication Compounding (Inpatient )
- Surgical ICU (Intensive Care Unit )
- Surgical Unit (Inpatient )
- Teleradiology (Imaging/Diagnostic Services )
- Thoracic Surgery (Surgical Services )
- Toxicology
- Transplant Surgery (Surgical Services )
- Ultrasound (Imaging/Diagnostic Services )
- Urology (Surgical Services )
- Vascular Surgery (Surgical Services )

### **Certification Programs**

- Advanced Comprehensive Stroke Center
- Inpatient Diabetes
- Ventricular Assist Device

### **University of Wisconsin Hospitals and Clinics Authority**

DBA: UW Health West Clinic  
 451 Junction Road  
 Madison, WI, 53717

### **Available Services**

- Administration of High Risk Medications (Outpatient )



- General Laboratory Tests
- Outpatient Clinics (Outpatient )
- Perform Invasive Procedure (Outpatient )

### **University of Wisconsin Hospitals and Clinics Authority**

DBA: UW Health Rehabilitation Clinics  
6630 University Ave.  
Middleton, WI, 53562

#### **Available Services**

- Administration of High Risk Medications (Outpatient )
- Canes and Crutches
- Custom Orthoses Fabricated
- Diabetic Footwear and Inserts
- Diabetic Shoes and Inserts-custom
- Durable Medical Equipment
- General Laboratory Tests
- Off The Shelf Orthoses
- Orthoses Prefabricated - Custom fitted
- Perform Invasive Procedure (Outpatient )
- Single Specialty Practitioner (Outpatient )
- Supplies
- Surgical Dressings
- Tens Units
- Walkers, Canes and Crutches

### **University of Wisconsin Hospitals and Clinics Authority**

DBA: UW Health Kidney Clinic  
3034 Fish Hatchery Rd.  
Madison, WI, 53713

#### **Available Services**

- General Laboratory Tests
- Single Specialty Practitioner (Outpatient )

### **University of Wisconsin Hospitals and Clinics Authority**

DBA: UW Health Adolescent Alcohol/Drug Assessment Intervention  
122 E. Olin Ave., Suite 275  
Madison, WI, 53713

#### **Available Services**

- Single Specialty Practitioner (Outpatient )

### **University of Wisconsin Hospitals and Clinics Authority**

DBA: UW Health Orthotics and Prosthetics  
6220 University Avenue  
Madison, WI, 53705

#### **Available Services**

- Custom Orthoses Fabricated
- Diabetic Footwear and Inserts
- Diabetic Shoes and Inserts-custom
- Durable Medical Equipment
- Limb Prostheses

- Neuromuscular Electrical Stimulators
- Off The Shelf Orthoses
- Orthoses Prefabricated - Custom fitted
- Prosthetics (Home Medical Equipment)
- Supplies

### **University of Wisconsin Hospitals and Clinics Authority**

DBA: UW Health UH Rehab DME

600 Highland Avenue

Madison, WI, 53792

#### **Available Services**

- Canes and Crutches
- Custom Orthoses Fabricated
- Durable Medical Equipment
- Heat/Cold Applications
- Neuromuscular Electrical Stimulators
- Off The Shelf Orthoses
- Orthoses Prefabricated - Custom fitted
- Supplies
- Surgical Dressings
- Tens Units

### **University of Wisconsin Hospitals and Clinics Authority**

DBA: UW Health Hand and Upper Extremity Rehabilitation Clinic

1 S. Park Street, Suite H1012

Madison, WI, 53715

#### **Available Services**

- Custom Orthoses Fabricated
- Durable Medical Equipment
- Neuromuscular Electrical Stimulators
- Off The Shelf Orthoses
- Orthoses Prefabricated - Custom fitted
- Single Specialty Practitioner (Outpatient )
- Supplies
- Surgical Dressings

### **University of Wisconsin Hospitals and Clinics Authority**

DBA: UW Health Yahara Rehab Clinic

1050 East Broadway

Monona, WI, 53716

#### **Available Services**

- Canes and Crutches
- Custom Orthoses Fabricated
- Durable Medical Equipment
- Neuromuscular Electrical Stimulators
- Off The Shelf Orthoses
- Orthoses Prefabricated - Custom fitted
- Single Specialty Practitioner (Outpatient )
- Supplies
- Surgical Dressings
- Tens Units
- Walkers, Canes and Crutches

## **University of Wisconsin Hospitals and Clinics Authority**

DBA: UW Health Digestive Health Center

750 University Row

Madison, WI, 53705

### **Available Services**

- Administration of High Risk Medications (Outpatient )
- Anesthesia (Outpatient )
- General Laboratory Tests
- Outpatient Clinics (Outpatient )
- Perform Invasive Procedure (Outpatient )

## **University of Wisconsin Hospitals and Clinics Authority**

DBA: UW Health at The American Center

4602 Eastpark Boulevard

Madison, WI, 53718

### **Available Services**

- CT Scanner (Imaging/Diagnostic Services )
- Dialysis Unit (Inpatient )
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services )
- Gastroenterology (Surgical Services )
- General Laboratory Tests
- GI or Endoscopy Lab (Imaging/Diagnostic Services )
- Hazardous Medication Compounding (Inpatient )
- Inpatient Unit (Inpatient )
- Magnetic Resonance Imaging (Imaging/Diagnostic Services )
- Medical /Surgical Unit (Inpatient )
- Neuro/Spine Unit (Inpatient )
- Neurosurgery (Surgical Services )
- Non-Sterile Medication Compounding (Inpatient )
- Nuclear Medicine (Imaging/Diagnostic Services )
- Orthopedic Surgery (Surgical Services )
- Orthopedic/Spine Unit (Inpatient )
- Outpatient Clinics (Outpatient )
- Plastic Surgery (Surgical Services )
- Post Anesthesia Care Unit (PACU) (Inpatient )
- Sterile Medication Compounding (Inpatient )
- Teleradiology (Imaging/Diagnostic Services )
- Ultrasound (Imaging/Diagnostic Services )
- Urology (Surgical Services )

## **University of Wisconsin Hospitals and Clinics Authority**

DBA: UW Health at The American Center

4602 Eastpark Blvd, Room 2520

Madison, WI, 53718

### **Available Services**

- Canes and Crutches
- Custom Orthoses Fabricated
- Diabetic Footwear and Inserts
- Diabetic Shoes and Inserts-custom
- Durable Medical Equipment
- Heat/Cold Applications



- Neuromuscular Electrical Stimulators
- Off The Shelf Orthoses
- Orthoses Prefabricated - Custom fitted
- Supplies
- Surgical Dressings
- Tens Units
- Walkers, Canes and Crutches

### **University of Wisconsin Hospitals and Clinics Authority**

DBA: UW Health Union Corners Physical Therapy  
2402 Winnebago Street  
Madison, WI, 53705

#### **Available Services**

- Single Specialty Practitioner (Outpatient )

### **University of Wisconsin Hospitals and Clinics Authority**

DBA: UW Health Pain Management Clinic  
1102 S. Park Street, 3rd Floor  
Madison, WI, 53715

#### **Available Services**

- Administration of High Risk Medications (Outpatient )
- Perform Invasive Procedure (Outpatient )
- Single Specialty Practitioner (Outpatient )

### **University of Wisconsin Hospitals and Clinics Authority**

DBA: UW Health Pharmacy Services  
3185 Deming Way  
Middleton, WI, 53562-1435

#### **Available Services**

- Blood Glucose Monitors (non-mail order)
- Durable Medical Equipment
- Nebulizers Equipment
- Pharmacy/Dispensary, General Services
- Respiratory Equipment
- Specialty Pharmacy

### **University of Wisconsin Hospitals and Clinics Authority**

DBA: UW Health Advanced Pelvic Surgery Clinic  
202 South Park Street  
Madison, WI, 53715

#### **Available Services**

- General Laboratory Tests
- Perform Invasive Procedure (Outpatient )
- Single Specialty Practitioner (Outpatient )

## Special Quality Awards

*Due to our commitment to accurate data reporting, The Joint Commission is suspending the practice of updating Special Quality Awards until further notice*

- **2015** Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program
- **2014** Magnet Award
- **2012** Silver - The Medal of Honor for Organ Donation
- **2010** Silver - The Medal of Honor for Organ Donation

## Organization Commentary

### Mr. Ric Ransom, VP/President, UW Hospitals, Madison Region

The University of Wisconsin Hospitals and Clinics reviews our National Quality Improvement Goal data. We identify opportunities for improvement and implement initiatives to address these areas.







## Cooperative Agreements

**Hospital** - Accredited by [American College of Surgeons-Commission on Cancer \(ACoS-COC\)](#)

**Laboratory** - Accredited by [American Society for Histocompatibility and Immunogenetics \(ASHI\)](#)

## National Patient Safety Goals and National Quality Improvement Goals

### Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value
-  This organization's performance is similar to the target range/value
-  This organization's performance is below the target range/value
-  This measure is not applicable for this organization
-  Not displayed

### Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.

4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.


The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* This information can also be viewed at [Hospital Compare](#).

\*\* Indicates per 1000 hours of patient care.

\*\*\* The measure was not in effect for this quarter.

---- Null value or data not displayed.

<b>Hospital</b>	<a href="#">2018 National Patient Safety Goals</a>	Nationwide Comparison: 	Statewide Comparison: 
<b>Laboratory</b>	<a href="#">2019 National Patient Safety Goals</a>	Nationwide Comparison: 	Statewide Comparison: 
<b>Home Care</b>	<a href="#">2021 National Patient Safety Goals</a>	Nationwide Comparison: 	Statewide Comparison: 
<p>Reporting Period: January 2019 - December 2019</p> <p><a href="#">National Quality Improvement Goals:</a></p>			
	<a href="#">Emergency Department</a>	National Comparison:  <sup>2</sup>	Statewide Comparison:  <sup>2</sup>

### [New Changes to Quarterly Measure](#)

#### [Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* State results are not calculated for the National Patient Safety Goals.

### National Quality Improvement Goals:

## University of Wisconsin Hospitals and Clinics Authority

HCO ID: 7656  
 600 Highland Avenue  
 Madison , WI, 53792

Measure Area	Nationalwide		Statewide	
Emergency Department Compared to Other Joint Commission Accredited Organizations	(ND)2	(ND)2		
<a href="#">Read More</a>				

Measure	Hospital Results	Nationwide Top 10% Scored at Most	Weighted Median	Statewide Top 10% Scored at Most	Weighted Median	Average Rate	
Admit Decision Time to ED Departure Time for Admitted Patients	(ND)2 100.00 minutes 459 eligible Patients	Nationwide Statewide	Top 10% Scored at Least	55.00	133.00	44.63	73.61
<a href="#">Read More</a>							
<a href="#">See Quarterly Results</a>							

## Quarterly Measure Results

Number of Eligible Patients	Weighted Median Minutes	Nationwide Weighted Median Minutes
<b>Jan - Mar 2019</b>	459	88.00
	149.03	
<b>Apr - Jun 2019</b>	459	102.00
	129.15	
<b>Jul - Sep 2019</b>	459	108.00
	123.92	
<b>Oct - Dec 2019</b>	459	101.00
	129.12	