



Organizations that have achieved  
The Gold Seal of Approval® from  
The Joint Commission®



# Quality Report



# Froedtert Memorial Lutheran Hospital, Inc



DBA: Froedtert Memorial Lutheran Hospital  
HCO ID: 7718  
9200 West Wisconsin Avenue  
Milwaukee, WI, 53226  
(414) 805-3000  
[www.froedtert.com](http://www.froedtert.com)

## Summary of Quality Information

### Accreditation Programs

#### [View Accreditation History](#)



Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
<a href="#">Hospital Accredited</a>	6/8/2019	6/7/2019	7/22/2019

### Advanced Certification Programs

#### [View Certification History](#)



#### [Advanced Comprehensive Stroke Center](#)

##### Certification Decision

[Certification](#)

##### Effective Date

9/19/2019

##### Last Full Survey Date

9/18/2019

##### Last On-Site Survey Date

9/18/2019



#### [Ventricular Assist Device](#)

##### Certification Decision

[Certification](#)

##### Effective Date

1/7/2021

##### Last Full Survey Date

1/6/2021

##### Last On-Site Survey Date

1/6/2021

## Sites

### **Froedtert Memorial Lutheran Hospital Inc**

DBA: DBA Froedtert & Medical College Reproductive Medicine Center  
W129 N7055 Northfield Drive, Building A, Suite 101  
Menomonee Falls, WI, 53051

#### **Available Services**

- Anesthesia (Outpatient )
- Outpatient Clinics (Outpatient )
- Perform Invasive Procedure (Outpatient )

### **Froedtert Memorial Lutheran Hospital, Inc**

DBA: FMLH Cancer Center Menomonee Falls  
W180 N8085 Town Hall Road Suite A  
Menomonee Falls, WI, 53051

#### **Available Services**

- Administration of Blood Product (Outpatient )
- Administration of High Risk Medications (Outpatient )
- Hazardous Medication Compounding (Outpatient )
- Outpatient Clinics (Outpatient )

#### **Other Clinics/Practices Located at This Site:**

- Infusion Services
- Medical Oncology
- Radiation Oncology
- Surgical Oncology

### **Froedtert Memorial Lutheran Hospital, Inc**

DBA: FMLH Cancer Center West Bend  
3200 Pleasant Valley Road Suite A  
West Bend, WI, 53095

#### **Available Services**

- Administration of Blood Product (Outpatient )
- Administration of High Risk Medications (Outpatient )
- High Risk Sterile Medication Compounding (Outpatient )
- Outpatient Clinics (Outpatient )

#### **Other Clinics/Practices Located at This Site:**

- Infusion Services
- Medical Oncology
- Radiation Oncology
- Surgical Oncology

### **Froedtert Memorial Lutheran Hospital, Inc**

DBA: Froedtert Memorial Lutheran Hospital  
9200 West Wisconsin Avenue  
Milwaukee, WI, 53226

## Available Services

- Brachytherapy (Imaging/Diagnostic Services )
- Cardiac Catheterization Lab (Surgical Services )
- Cardiac Surgery (Surgical Services )
- Cardiothoracic Surgery (Surgical Services )
- Cardiovascular Unit (Inpatient )
- CT Scanner (Imaging/Diagnostic Services )
- Dialysis Unit (Inpatient )
- Ear/Nose/Throat Surgery (Surgical Services )
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services )
- Gastroenterology (Surgical Services )
- GI or Endoscopy Lab (Imaging/Diagnostic Services )
- Gynecological Surgery (Surgical Services )
- Gynecology (Inpatient )
- Hazardous Medication Compounding (Inpatient )
- Hematology/Oncology Unit (Inpatient )
- Inpatient Unit (Inpatient )
- Interventional Radiology (Imaging/Diagnostic Services )
- Labor & Delivery (Inpatient )
- Magnetic Resonance Imaging (Imaging/Diagnostic Services )
- Medical /Surgical Unit (Inpatient )
- Medical ICU (Intensive Care Unit )
- Neuro/Spine ICU (Intensive Care Unit )
- Neuro/Spine Unit (Inpatient )
- Neurosurgery (Surgical Services )
- Non-Sterile Medication Compounding (Inpatient )
- Normal Newborn Nursery (Inpatient )
- Nuclear Medicine (Imaging/Diagnostic Services )
- Nuclear Pharmacy (Inpatient )
- Ophthalmology (Surgical Services )
- Orthopedic Surgery (Surgical Services )
- Orthopedic/Spine Unit (Inpatient )
- Outpatient Clinics (Outpatient )
- Plastic Surgery (Surgical Services )
- Positron Emission Tomography (PET) (Imaging/Diagnostic Services )
- Post Anesthesia Care Unit (PACU) (Inpatient )
- Radiation Oncology (Imaging/Diagnostic Services )
- Rehabilitation Unit (Inpatient )
- Rehabilitation Unit (24-hour Acute Care/Crisis Stabilization )
- Sleep Laboratory (Sleep Laboratory )
- Sterile Medication Compounding (Inpatient )
- Surgical ICU (Intensive Care Unit )
- Surgical Unit (Inpatient )
- Teleradiology (Imaging/Diagnostic Services )
- Thoracic Surgery (Surgical Services )
- Transplant Surgery (Surgical Services )
- Ultrasound (Imaging/Diagnostic Services )
- Urology (Surgical Services )
- Vascular Surgery (Surgical Services )

## Certification Programs

- Advanced Comprehensive Stroke Center
- Ventricular Assist Device

**Froedtert Memorial Lutheran Hospital, Inc**  
DBA: Froedtert Hospital Center for Diagnostic Imaging

1240 West Town Square Road  
Mequon, WI, 53092

### **Available Services**

- Outpatient Clinics (Outpatient )
- Perform Invasive Procedure (Outpatient )

**Froedtert Memorial Lutheran Hospital, Inc**  
DBA: Froedtert Hospital Center for Diagnostic Imaging  
2445 North Mayfair Road  
Milwaukee, WI, 53226

### **Available Services**

- Outpatient Clinics (Outpatient )
- Perform Invasive Procedure (Outpatient )

**Froedtert Memorial Lutheran Hospital, Inc**  
DBA: Froedtert Hospital Center for Diagnostic Imaging  
W129 N7055 Northfield Drive, Suite 101, Building A  
Menomonee Falls, WI, 53051

### **Available Services**

- Outpatient Clinics (Outpatient )
- Perform Invasive Procedure (Outpatient )

### **Other Clinics/Practices Located at This Site:**

- Reproductive Medicine Center, Suite 500, Building B

**Froedtert Memorial Lutheran Hospital, Inc**  
DBA: Froedtert Hospital Center for Diagnostic Imaging  
2315 East Moreland Blvd., Suite 1500  
Waukesha, WI, 53186

### **Available Services**

- Outpatient Clinics (Outpatient )
- Perform Invasive Procedure (Outpatient )

**Froedtert Memorial Lutheran Hospital, Inc**  
DBA: Froedtert Hosp Center of Diagnostic Imaging  
4455 S 108th Street, Suite 140  
Greenfield, WI, 53228-2504

### **Available Services**

- Outpatient Clinics (Outpatient )
- Perform Invasive Procedure (Outpatient )

**Froedtert Memorial Lutheran Hospital, Inc**  
DBA: Moorland Reserve Health Center  
4805 S. Moorland Rd  
New Berlin, WI, 53151

### **Available Services**



- Administration of Blood Product (Outpatient )
- Administration of High Risk Medications (Outpatient )
- Hazardous Medication Compounding (Outpatient )
- Outpatient Clinics (Outpatient )
- Perform Invasive Procedure (Outpatient )

**Other Clinics/Practices Located at This Site:**

- Cancer Center
- Infusion Center
- Pharmacy

**Froedtert Memorial Lutheran Hospital, Inc**

DBA: Springdale Health Center

21800 Intertech Drive

Brookfield, WI, 53045

**Available Services**

- Outpatient Clinics (Outpatient )

**Froedtert Memorial Lutheran Hospital, Inc**

DBA: Plank Road Clinic

1155 N. Mayfair Rd.

Milwaukee, WI, 53226

**Available Services**

- Outpatient Clinics (Outpatient )

**Froedtert Memorial Lutheran Hospital, Inc**

DBA: Sports Medicine Clinic-Diagnostic Radiology

8700 Watertown Plank Rd

Milwaukee, WI, 53226

**Available Services**

- Outpatient Clinics (Outpatient )

**Other Clinics/Practices Located at This Site:**

- Rehab

**Froedtert Memorial Lutheran Hospital, Inc.**

DBA: Drexel Town Square Health Center

7901 S. 6th Street

Oak Creek, WI, 53154

**Available Services**

- Administration of Blood Product (Outpatient )
- Administration of High Risk Medications (Outpatient )
- Hazardous Medication Compounding (Outpatient )
- Outpatient Clinics (Outpatient )
- Perform Invasive Procedure (Outpatient )

**Other Clinics/Practices Located at This Site:**

- Cancer Center
- Compounding Pharmacy
- Infusion Center
- Radiation Oncology

## Froedtert Memorial Lutheran Hospital. Inc

DBA: DBA Froedtert Hospital Center for Diagnostic Imaging  
10050 S. 27th Street  
Oak Creek, WI, 53154

### Available Services

- Outpatient Clinics (Outpatient )
- Perform Invasive Procedure (Outpatient )

## Special Quality Awards

*Due to our commitment to accurate data reporting, The Joint Commission is suspending the practice of updating Special Quality Awards until further notice*







- **2015** ACS National Surgical Quality Improvement Program
- **2015** Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program
- **2012** Silver - The Medal of Honor for Organ Donation
- **2010** Silver - The Medal of Honor for Organ Donation

## Cooperative Agreements

**Hospital** - Accredited by [American College of Surgeons-Commission on Cancer \(ACoS-COC\)](#)

## National Patient Safety Goals and National Quality Improvement Goals

### Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value
-  This organization's performance is similar to the target range/value
-  This organization's performance is below the target range/value
-  This measure is not applicable for this organization
-  Not displayed

### Measures Footnote Key

1. The measure or measure set was not reported.

2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* This information can also be viewed at [Hospital Compare](#).

\*\* Indicates per 1000 hours of patient care.

\*\*\* The measure was not in effect for this quarter.

---- Null value or data not displayed.

Hospital	<a href="#">2019 National Patient Safety Goals</a>	Nationwide Comparison: 	Statewide Comparison: 
<b>Reporting Period: January 2019 - December 2019</b> <a href="#">National Quality Improvement Goals:</a>			
<a href="#">Emergency Department</a>			
<a href="#">Perinatal Care</a>		National Comparison:  2	Statewide Comparison:  2

### [New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* State results are not calculated for the National Patient Safety Goals.

### National Quality Improvement Goals:



## Froedtert Memorial Lutheran Hospital, Inc

HCO ID: 7718

9200 West Wisconsin Avenue

Milwaukee , WI, 53226




Measure Area	Nationwide		Statewide	
Perinatal Care Compared to Other Joint Commission Accredited Organizations	 2	 2		
<a href="#">Read More</a>				

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Elective Delivery <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 1% of 256 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	0%	2%	Average Rate	0% 2%

## Quarterly Measure Results

Number of Eligible Patients	Rate	Nationwide Average
<b>Jan - Mar 2019</b>	256	2%
<b>Apr - Jun 2019</b>	256	1%
<b>Jul - Sep 2019</b>	256	1%
<b>Oct - Dec 2019</b>	256	0%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Cesarean Birth <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 0% of Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	12%	25%	Average Rate	11% 22%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jan - Mar 2019**

1

1

25%

**Apr - Jun 2019**

1

1

25%

**Jul - Sep 2019**

1

1

25%

**Oct - Dec 2019**

1

1

25%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Exclusive Breast Milk Feeding <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	52% of 1081 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	73%	51%	Average Rate	78% 62%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jan - Mar 2019**

1081

52%

51%

**Apr - Jun 2019**

1081

50%

52%

**Jul - Sep 2019**

1081

52%

51%

**Oct - Dec 2019**

1081

55%

50%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Antenatal Steroids <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 100% of 143 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	98%	Average Rate	100% 99%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jan - Mar 2019**

143

100%

98%

**Apr - Jun 2019**

143

100%

99%

**Jul - Sep 2019**

143

100%

99%

**Oct - Dec 2019**

143

100%

98%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 10 22% of 2254 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	17%	32%	Average Rate	13% 26%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jan - Mar 2019**

2254

38%

32%

**Apr - Jun 2019**

2254

17%

31%

**Jul - Sep 2019**

2254

19%

32%

**Oct - Dec 2019**

2254

16%

32%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate	11% of 2254 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	6%	13%	Average Rate	5% 12%
	ND 10						
<a href="#">Read More</a>							
<a href="#">See Quarterly Results</a>							

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jan - Mar 2019**

2254

24%

14%

**Apr - Jun 2019**

2254

7%

13%

**Jul - Sep 2019**

2254

8%

14%

**Oct - Dec 2019**

2254

7%

13%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate	(N/D) 10 11% of 2254 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	3%	18%	Average Rate	0% 14%
<a href="#">Read More</a> <a href="#">See Quarterly Results</a>							



## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jan - Mar 2019**

2254

14%

18%

**Apr - Jun 2019**

2254

9%

18%

**Jul - Sep 2019**

2254

11%

19%

**Oct - Dec 2019**

2254

9%

19%

Measure Area

Nationwide Statewide

Emergency Department Compared to Other Joint Commission  
[Read More](#) Accredited Organizations

ND 2

ND 2

Measure	Hospital Results	Nationwide	Weighted Median	Statewide			
		Top 10% Scored at Most		Top 10% Scored at Most	Weighted Median	Average Rate	
Admit Decision Time to ED	ND 2						
Departure Time for Admitted Patients	66.00 minutes 432 eligible Patients	Nationwide Statewide	Top 10% Scored at Least	55.00	133.00	Average Rate	44.6373.61

[Read More](#)

[See Quarterly Results](#)

## Quarterly Measure Results

Number of Eligible Patients  
Weighted Median Minutes  
Nationwide Weighted Median Minutes

### Jan - Mar 2019

432  
78.00  
149.03

### Apr - Jun 2019

432  
70.00  
129.15

### Jul - Sep 2019

432  
69.00  
123.92

### Oct - Dec 2019

432  
47.00  
129.12