



Organizations that have achieved  
The Gold Seal of Approval® from  
The Joint Commission®



# Quality Report





# Gundersen Lutheran Medical Center, Inc.

HCO ID: 7649  
1910 South Avenue  
La Crosse, WI, 54601  
(608) 782-7300  
[www.gundersenhealth.org](http://www.gundersenhealth.org)

## Summary of Quality Information


### Accreditation Programs

#### [View Accreditation History](#)

	<u><a href="#">Behavioral Health Care and Human Services</a></u>	<b>Accreditation Decision</b> <u><a href="#">Accredited</a></u>	<b>Effective Date</b> 8/21/2019	<b>Last Full Survey Date</b> 8/20/2019	<b>Last On-Site Survey Date</b> 8/20/2019
	<u><a href="#">Home Care</a></u>	<b>Accreditation Decision</b> <u><a href="#">Accredited</a></u>	<b>Effective Date</b> 8/24/2019	<b>Last Full Survey Date</b> 8/23/2019	<b>Last On-Site Survey Date</b> 8/23/2019
	<u><a href="#">Hospital</a></u>	<b>Accreditation Decision</b> <u><a href="#">Accredited</a></u>	<b>Effective Date</b> 3/20/2021	<b>Last Full Survey Date</b> 8/23/2019	<b>Last On-Site Survey Date</b> 3/19/2021

### Advanced Certification Programs

#### [View Certification History](#)

	<u><a href="#">Primary Stroke Center Certification</a></u>	<b>Certification Decision</b> <u><a href="#">Certification</a></u>	<b>Effective Date</b> 4/7/2021	<b>Last Full Survey Date</b> 4/6/2021	<b>Last On-Site Survey Date</b> 4/6/2021
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### Sites

**Gundersen Lutheran Medical Center, Inc.**  
1910 South Avenue

## Available Services

- Addiction Services
- Addiction Services (Non-detox - Adult )
- Behavioral Health (Non 24 Hour Care - Adult )
- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult )
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Child/Youth )
- Cardiac Catheterization Lab (Surgical Services )
- Cardiac Surgery (Surgical Services )
- Cardiothoracic Surgery (Surgical Services )
- Cardiovascular Unit (Inpatient )
- Chemical Dependency (Day Programs - Adult )
- Chemical Dependency (Non 24 Hour Care - Adult )
- Chemical Dependency (Non 24 Hour Care - Child/Youth )
- Chemical Dependency (Partial Hospitalization - Adult )
- Chemical Dependency (Non-detox - Adult )
- CT Scanner (Imaging/Diagnostic Services )
- Ear/Nose/Throat Surgery (Surgical Services )
- Eating Disorders
- Eating Disorders
- Eating Disorders
- Eating Disorders (Outpatient - Adult )
- Eating Disorders (Outpatient - Child/Youth )
- Eating Disorders (Non 24 Hour Care - Adult )
- Eating Disorders (Non 24 Hour Care - Child/Youth )
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services )
- Gastroenterology (Surgical Services )
- GI or Endoscopy Lab (Imaging/Diagnostic Services )
- Gynecological Surgery (Surgical Services )
- Gynecology (Inpatient )
- Hazardous Medication Compounding (Inpatient )
- Hematology/Oncology Unit (Inpatient )
- Hospice Care
- Inpatient Unit (Inpatient )
- Interventional Radiology (Imaging/Diagnostic Services )
- Labor & Delivery (Inpatient )
- Magnetic Resonance Imaging (Imaging/Diagnostic Services )
- Medical /Surgical Unit (Inpatient )
- Medical ICU (Intensive Care Unit )
- Neuro/Spine Unit (Inpatient )
- Neurosurgery (Surgical Services )
- Non-Sterile Medication Compounding (Inpatient )
- Normal Newborn Nursery (Inpatient )
- Nuclear Medicine (Imaging/Diagnostic Services )
- Ophthalmology (Surgical Services )
- Orthopedic Surgery (Surgical Services )
- Orthopedic/Spine Unit (Inpatient )
- Outpatient Clinics (Outpatient )
- Pediatric Unit (Inpatient )
- Plastic Surgery (Surgical Services )
- Post Anesthesia Care Unit (PACU) (Inpatient )
- Rehabilitation Unit (Inpatient )
- Rehabilitation Unit (24-hour Acute Care/Crisis Stabilization )
- Sterile Medication Compounding (Inpatient )
- Surgical Unit (Inpatient )

- Thoracic Surgery (Surgical Services )
- Ultrasound (Imaging/Diagnostic Services )
- Urology (Surgical Services )
- Vascular Surgery (Surgical Services )

### **Certification Programs**

- Primary Stroke Center

### **Gundersen Lutheran Medical Center, Inc.**

DBA: Gundersen Lutheran Medical Center Onalaska Annex  
123 16th Avenue South  
Onalaska, WI, 54650

### **Available Services**

- Addiction Services
- Addiction Services (Non-detox - Adult )
- Behavioral Health (Day Programs - Adult )
- Behavioral Health (Non 24 Hour Care - Adult )
- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Behavioral Health (Partial Hospitalization - Adult )
- Chemical Dependency (Day Programs - Adult )
- Chemical Dependency (Non 24 Hour Care - Adult )
- Chemical Dependency (Non 24 Hour Care - Child/Youth )
- Chemical Dependency (Partial Hospitalization - Adult )
- Chemical Dependency (Non-detox - Adult )

### **Gundersen Lutheran Medical Center, Inc.**

DBA: Gundersen Lutheran Medical Center Onalaska Clinic  
3111 Gundersen Drive  
Onalaska, WI, 54650

### **Available Services**

- Administration of Blood Product (Outpatient )
- Administration of High Risk Medications (Outpatient )
- Anesthesia (Outpatient )
- Behavioral Health (Non 24 Hour Care - Adult )
- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Chemical Dependency (Non 24 Hour Care - Adult )
- Chemical Dependency (Non-detox - Adult )
- Hazardous Medication Compounding (Outpatient )
- Outpatient Clinics (Outpatient )
- Perform Invasive Procedure (Outpatient )

### **Gundersen Lutheran Medical Center, Inc.**

DBA: Gundersen Lutheran Medical Center East Building  
724 Denton  
La Crosse, WI, 54601

### **Available Services**

- Administration of Blood Product (Outpatient )
- Administration of High Risk Medications (Outpatient )
- Anesthesia (Outpatient )
- Hazardous Medication Compounding (Outpatient )
- Outpatient Clinics (Outpatient )



- Perform Invasive Procedure (Outpatient )

### **Gundersen Lutheran Medical Center, Inc.**

DBA: Gundersen Lutheran Medical Center La Crosse Clinic  
1836 South Avenue  
La Crosse, WI, 54601

#### **Available Services**

- Administration of High Risk Medications (Outpatient )
- Anesthesia (Outpatient )
- Hazardous Medication Compounding (Outpatient )
- Outpatient Clinics (Outpatient )
- Perform Invasive Procedure (Outpatient )

### **Gundersen Lutheran Medical Center, Inc.**

DBA: Gundersen Lutheran Medical Center Founders Building  
710 Denton Street  
La Crosse, WI, 54601

#### **Available Services**

- Outpatient Clinics (Outpatient )

### **Gundersen Lutheran Medical Center, Inc.**

DBA: Gundersen Lutheran Medical Center Winona Campus  
1122 West Highway 61  
Winona, MN, 55987

#### **Available Services**

- Administration of Blood Product (Outpatient )
- Administration of High Risk Medications (Outpatient )
- Anesthesia (Outpatient )
- Behavioral Health (Non 24 Hour Care - Adult )
- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Hazardous Medication Compounding (Outpatient )
- Outpatient Clinics (Outpatient )
- Perform Invasive Procedure (Outpatient )

## **Special Quality Awards**

***Due to our commitment to accurate data reporting, The Joint Commission is suspending the practice of updating Special Quality Awards until further notice***







- **2015** Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program
- **2014** Gold Plus Get With The Guidelines - Stroke
- **2012** Silver - The Medal of Honor for Organ Donation
- **2010** Silver - The Medal of Honor for Organ Donation

## Cooperative Agreements

**Hospital** - Accredited by [American College of Surgeons-Commission on Cancer \(ACoS-COC\)](#)

## National Patient Safety Goals and National Quality Improvement Goals

### Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value
-  This organization's performance is similar to the target range/value
-  This organization's performance is below the target range/value
-  This measure is not applicable for this organization
-  Not displayed

### Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* This information can also be viewed at [Hospital Compare](#).

\*\* Indicates per 1000 hours of patient care.

\*\*\* The measure was not in effect for this quarter.

---- Null value or data not displayed.

<b>Behavioral Health Care and Human Services</b>	<a href="#">2019 National Patient Safety Goals</a>	Nationwide Comparison: 	Statewide Comparison: 						
<b>Home Care</b>	<a href="#">2019 National Patient Safety Goals</a>	Nationwide Comparison: 	Statewide Comparison: 						
<b>Hospital</b>	<a href="#">2021 National Patient Safety Goals</a>	Nationwide Comparison: 	Statewide Comparison: 						
<p>Reporting Period: January 2020 - December 2020</p> <p><a href="#">National Quality Improvement Goals:</a></p> <table border="0" data-bbox="245 730 1576 982"> <tr> <td data-bbox="245 730 732 842"><a href="#">Emergency Department</a></td> <td data-bbox="732 730 1154 842">National Comparison:  <sup>2</sup></td> <td data-bbox="1154 730 1576 842">Statewide Comparison:  <sup>2</sup></td> </tr> <tr> <td data-bbox="245 842 732 982"><a href="#">Perinatal Care</a></td> <td data-bbox="732 842 1154 982">National Comparison:  <sup>2</sup></td> <td data-bbox="1154 842 1576 982">Statewide Comparison:  <sup>2</sup></td> </tr> </table>				<a href="#">Emergency Department</a>	National Comparison:  <sup>2</sup>	Statewide Comparison:  <sup>2</sup>	<a href="#">Perinatal Care</a>	National Comparison:  <sup>2</sup>	Statewide Comparison:  <sup>2</sup>
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[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* State results are not calculated for the National Patient Safety Goals.