



Organizations that have achieved
The Gold Seal of Approval® from
The Joint Commission®



Quality Report





Berkshire Medical Center

HCO ID: 5602
725 North Street
Pittsfield, MA, 01201
(413) 447-2000
<http://berkshirehealthsystems.org/>

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)



| Hospital | Accreditation Decision | Effective Date | Last Full Survey Date | Last On-Site Survey Date |
|--------------------------|----------------------------|----------------|-----------------------|--------------------------|
| | Accredited | 6/29/2019 | 6/28/2019 | 8/5/2019 |

Core Certification Programs

[View Certification History](#)



[Joint Replacement - Hip](#)

Certification Decision

[Certification](#)

Effective Date

4/24/2019

Last Full Survey Date

4/23/2019

Last On-Site Survey Date

4/23/2019



[Joint Replacement - Knee](#)

Certification Decision

[Certification](#)

Effective Date

4/24/2019

Last Full Survey Date

4/23/2019

Last On-Site Survey Date

4/23/2019

510 Medical Practice Building

510 North Street
Pittsfield, MA, 01201

Available Services

- Single Specialty Practitioner (Outpatient)

Other Clinics/Practices Located at This Site:

- BMC Audiology & Hearing Center

Berkshire Internists of BMC

777 North St.
Pittsfield, MA, 01201

Available Services

- Single Specialty Practitioner (Outpatient)

Berkshire Medical Center

DBA: Berkshire Medical Center
725 North Street
Pittsfield, MA, 01201

Available Services

- Behavioral Health (Day Programs - Adult)
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult)
- Behavioral Health (Partial Hospitalization - Adult)
- Brachytherapy (Imaging/Diagnostic Services)
- Cardiac Catheterization Lab (Surgical Services)
- Chemical Dependency (24-hour Acute Care/Crisis Stabilization - Adult)
- Chemical Dependency (Detox - Adult)
- CT Scanner (Imaging/Diagnostic Services)
- Ear/Nose/Throat Surgery (Surgical Services)
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
- Gastroenterology (Surgical Services)
- GI or Endoscopy Lab (Imaging/Diagnostic Services)
- Gynecological Surgery (Surgical Services)
- Gynecology (Inpatient)
- Hazardous Medication Compounding (Inpatient)
- Inpatient Unit (Inpatient)
- Interventional Radiology (Imaging/Diagnostic Services)
- Labor & Delivery (Inpatient)
- Magnetic Resonance Imaging (Imaging/Diagnostic Services)
- Medical /Surgical Unit (Inpatient)
- Medical Detoxification (Inpatient)
- Medical ICU (Intensive Care Unit)
- Neurosurgery (Surgical Services)
- Non-Sterile Medication Compounding (Inpatient)
- Normal Newborn Nursery (Inpatient)
- Nuclear Medicine (Imaging/Diagnostic Services)
- Ophthalmology (Surgical Services)
- Orthopedic Surgery (Surgical Services)
- Orthopedic/Spine Unit (Inpatient)

- Outpatient Clinics (Outpatient)
- Pediatric Unit (Inpatient)
- Peer Support (Non 24 Hour Care)
- Plastic Surgery (Surgical Services)
- Post Anesthesia Care Unit (PACU) (Inpatient)
- Radiation Oncology (Imaging/Diagnostic Services)
- Rehabilitation Unit (Inpatient)
- Rehabilitation Unit (24-hour Acute Care/Crisis Stabilization)
- Sleep Laboratory (Sleep Laboratory)
- Sterile Medication Compounding (Inpatient)
- Surgical ICU (Intensive Care Unit)
- Surgical Unit (Inpatient)
- Teleradiology (Imaging/Diagnostic Services)
- Thoracic Surgery (Surgical Services)
- Ultrasound (Imaging/Diagnostic Services)
- Urology (Surgical Services)
- Vascular Surgery (Surgical Services)

Certification Programs

- Joint Replacement - Hip
- Joint Replacement - Knee

Berkshire OB/GYN at Berkshire Medical Center

DBA: Berkshire Medical Center
777 North St.
Pittsfield, MA, 01201

Available Services

- Perform Invasive Procedure (Outpatient)
- Single Specialty Practitioner (Outpatient)

Berkshire OB/GYN of BMC

55 Pittsfield Rd.
Lenox, MA, 01240

Available Services

- Perform Invasive Procedure (Outpatient)
- Single Specialty Practitioner (Outpatient)

Berkshire Surgical Services at BMC

777 North St.
Pittsfield, MA, 01201

Available Services

- Perform Invasive Procedure (Outpatient)
- Single Specialty Practitioner (Outpatient)

BMC - Hillcrest Campus

DBA: BMC - Hillcrest Campus
165 Tor Court
Pittsfield, MA, 01201

Available Services

- Administration of Blood Product (Outpatient)
- Administration of High Risk Medications (Outpatient)
- Outpatient Clinics (Outpatient)

BMC Hematology Oncology of BMC

165 Tor Court
Pittsfield, MA, 01201

Available Services

- Single Specialty Practitioner (Outpatient)

BMC Outpatient Imaging & Testing

DBA: Berkshire Medical Center
610 North Street
Pittsfield, MA, 01201

Available Services

- Outpatient Clinics (Outpatient)

BMC Vein, Wound & Hyperbaric Medicine Center

66 Wahconah Street
Pittsfield, MA, 01201

Available Services

- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

Cardiology Professional Services at BMC

777 North St.
Pittsfield, MA, 01201

Available Services

- Outpatient Clinics (Outpatient)

Endocrinology & Metabolism at BMC

777 North St.
Pittsfield, MA, 01201

Available Services

- Single Specialty Practitioner (Outpatient)

Gastroenterology Professional Services at BMC

777 North St.
Pittsfield, MA, 01201

Available Services

- Single Specialty Practitioner (Outpatient)

Gynecology Services of the Berkshires of BMC

DBA: Gynecology Services of the Berkshires of BMC
2 Park St.
Adams, MA, 01220

Available Services

- Single Specialty Practitioner (Outpatient)

Hillcrest Family Health Center at BMC

631B North Street
Pittsfield, MA, 01201

Available Services

- Single Specialty Practitioner (Outpatient)

Kidney Disease & Hypertension Center

8 Conte Drive
Pittsfield, MA, 01201

Available Services

- Administration of High Risk Medications (Outpatient)
- Dialysis (Outpatient)
- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

Kidney Disease & Hypertension Services of BMC

71 Hospital Ave.
North Adams, MA, 01247

Available Services

- Single Specialty Practitioner (Outpatient)

Kidney Disease and Hypertension Ctr

777 North St.
Pittsfield, MA, 01201

Available Services

- Single Specialty Practitioner (Outpatient)

Lenox Family Health Center

DBA: Lenox Family Health Center
55 Pittsfield Lenox Rd
Lenox, MA, 01240

Available Services

- Perform Invasive Procedure (Outpatient)
- Single Specialty Practitioner (Outpatient)

Medical Arts Building

DBA: Medical Arts Building
777 North Street
Pittsfield, MA, 01201

Available Services

- Single Specialty Practitioner (Outpatient)

Neurology Professional Services at BMC

777 North St.
Pittsfield, MA, 01201

Available Services

- Single Specialty Practitioner (Outpatient)

Neurosurgery Professional Services at BMC

777 North St.
Pittsfield, MA, 01201

Available Services

- Single Specialty Practitioner (Outpatient)

North Adams Campus of Berkshire Medical Center

DBA: Berkshire Medical Center Satellite
71 Hospital Ave
North Adams, MA, 01247

Available Services

- Administration of Blood Product (Outpatient)
- Administration of High Risk Medications (Outpatient)
- Ambulatory Surgery Center (Outpatient)
- Anesthesia (Outpatient)
- Perform Invasive Procedure (Outpatient)

Other Clinics/Practices Located at This Site:

- Ambulatory Surgery
- Endoscopy

North County Renal Dialysis Services

77 Hospital Ave
North Adams, MA, 01247

Available Services

- Dialysis (Outpatient)
- Outpatient Clinics (Outpatient)

North County Specialty Practices of BMC

71 Hospital Ave.
North Adams, MA, 01247

Available Services

- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

Pain Diagnosis & Treatment Center at BMC

777 North St.
Pittsfield, MA, 01201

Available Services

- Administration of High Risk Medications (Outpatient)
- Perform Invasive Procedure (Outpatient)
- Single Specialty Practitioner (Outpatient)

Physical Medicine & Rehabilitation at BMC

777 North St.
Pittsfield, MA, 01201

Available Services

- Single Specialty Practitioner (Outpatient)

Pulmonary Professional Services at BMC

725 North St.
Pittsfield, MA, 01201

Available Services

- Outpatient Clinics (Outpatient)

Rheumatology Professional SVCS BMC

777 North Street, Suite 204
Pittsfield, MA, 01201

Available Services

- Single Specialty Practitioner (Outpatient)

South Berkshire County Dialysis Center

DBA: South Berkshire County Dialysis Center
10 Maple Avenue
Great Barrington, MA, 01230

Available Services

- Administration of High Risk Medications (Outpatient)
- Dialysis (Outpatient)
- Outpatient Clinics (Outpatient)

Surgical Professional Services at BMC

777 North St.
Pittsfield, MA, 01201

Available Services

- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

The Crane Center for Ambulatory Surgery

DBA: The Crane Center
24 Park Street
Pittsfield, MA, 01201

Available Services

- Administration of High Risk Medications (Outpatient)
- Ambulatory Surgery Center (Outpatient)
- Anesthesia (Outpatient)

- Perform Invasive Procedure (Outpatient)

Urology Professional Services at BMC

41 Wahconah St.
Pittsfield, MA, 01201

Available Services

- Perform Invasive Procedure (Outpatient)
- Single Specialty Practitioner (Outpatient)

Special Quality Awards

Due to our commitment to accurate data reporting, The Joint Commission is suspending the practice of updating Special Quality Awards until further notice







- **2015** Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program
- **2015** Silver Get With The Guidelines - Resuscitation

Cooperative Agreements

Hospital - Accredited by [American College of Surgeons-Commission on Cancer \(ACoS-COC\)](#)

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value
-  This organization's performance is similar to the target range/value
-  This organization's performance is below the target range/value
-  This measure is not applicable for this organization
-  Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.

- 8. The number of months with measure data is below the reporting requirement.
- 9. The measure results are temporarily suppressed pending resubmission of updated data.
- 10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
- 11. There were no eligible patients that met the denominator criteria.





The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* This information can also be viewed at [Hospital Compare](#).

** Indicates per 1000 hours of patient care.

*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

| Hospital | 2019 National Patient Safety Goals | Nationwide Comparison: | Statewide Comparison: |
|----------|---|--|---|
| | Reporting Period: January 2019 - December 2019 | | |
| | National Quality Improvement Goals: | | |
| | Emergency Department | National Comparison: 2  | Statewide Comparison:  2 |
| | Immunization | National Comparison: 2  | Statewide Comparison:  2 |
| | Perinatal Care | National Comparison: 2  | Statewide Comparison:  2 |

[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* State results are not calculated for the National Patient Safety Goals.