



[Skip to main content](#)

Organizations that have achieved
The Gold Seal of Approval® from
The Joint Commission®



Quality Report







Millwood Hospital LP

HCO ID: 1817
1011 North Cooper Street
Arlington, TX, 76011
(817) 261-3121
www.millwoodhospital.com

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)

	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Behavioral Health Care and Human Services	Accredited	9/29/2022	9/28/2022	9/28/2022
 Hospital	Accredited	10/5/2023	10/4/2022	1/30/2024

Sites

Excel Center of Arlington

1105 N. Cooper Street, Arlington, TX
Arlington, TX, 76011

Available Services

- Behavioral Health (Day Programs - Adult)
- Behavioral Health (Partial Hospitalization - Adult)
- Family Support (Non 24 Hour Care)
- Peer Support (Non 24 Hour Care)

Excel Center of Lewisville

401 N. Valley Parkway, Suite 100 and 200
Lewisville, TX, 75067

Available Services

- Behavioral Health (Day Programs - Adult)
- Behavioral Health (Day Programs - Child/Youth)
- Behavioral Health (Partial Hospitalization - Adult)
- Behavioral Health (Partial Hospitalization - Child/Youth)

Millwood Hospital

DBA: Millwood Hospital
1011 North Cooper Street
Arlington, TX, 76011

Available Services

- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult)
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Child/Youth)
- Chemical Dependency (24-hour Acute Care/Crisis Stabilization - Adult)
- Chemical Dependency (24-hour Acute Care/Crisis Stabilization - Child/Youth)
- Chemical Dependency (Detox - Adult)
- Community Integration (Non 24 Hour Care)

The Excel Center at Midtown

DBA: The Excel Center at Midtown

900 Jerome St, Suite 401

Fort Worth, TX, 76104

Available Services

- Behavioral Health (Day Programs - Adult)
- Behavioral Health (Partial Hospitalization - Adult)
- Community Integration (Non 24 Hour Care)

The Excel Center of Arlington

1111 North Cooper St.

Arlington, TX, 76011

Available Services

- Behavioral Health (Day Programs - Child/Youth)
- Behavioral Health (Partial Hospitalization - Child/Youth)
- Community Integration (Non 24 Hour Care)

The Excel Center of Fort Worth

1220 West Presidio







Fort Worth, TX, 76102

Available Services

- Behavioral Health (Day Programs - Child/Youth)
- Behavioral Health (Partial Hospitalization - Child/Youth)
- Community Integration (Non 24 Hour Care)

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is better than the target range/value
-  This organization's performance is similar to the target range/value
-  This organization's performance is worse than the target range/value
-  This measure is not applicable for this organization
-  Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.
12. The measure rate is within optimal range.

* This information can also be viewed at [Hospital Compare](#).

** Indicates per 1000 hours of patient care.

*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

Behavioral Health Care and Human Services	2022 National Patient Safety Goals	Nationwide Comparison: 	Statewide Comparison: 
Hospital	2023 National Patient Safety Goals	Nationwide Comparison: 	Statewide Comparison: 
Reporting Period: January 2022 - December 2022			
National Quality Improvement Goals:			
	Hospital-Based Inpatient Psychiatric Services	National Comparison:  ²	Statewide Comparison:  ²

[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

* State results are not calculated for the National Patient Safety Goals.

National Quality Improvement Goals:

Millwood Hospital LP

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 Arlington , TX, 76011

Measure Area					Nationwide	Statewide
Hospital-Based Inpatient Psychiatric Services Compared to Other Joint Commission Accredited Organizations					2	2
Read More						

Measure	Hospital Results	Nationwide Top Performer Threshold	Average Rate	Statewide Top Performer Threshold	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Overall Rate	86% of 1427 Eligible Patients	Nationwide Statewide	Top Performer Threshold	100%	95%	Average Rate	100% 93%
Read More							
See Quarterly Results							

Quarterly Measure Results	
Number of Eligible Patients	
Rate	
Nationwide Average	
Jan - Mar 2022	
1427	
76%	
95%	
Apr - Jun 2022	
1427	
85%	
95%	
Jul - Sep 2022	
1427	
89%	
95%	
Oct - Dec 2022	
1427	
93%	
95%	

Measure	Hospital Results	Nationwide Top Performer Threshold	Average Rate	Statewide Top Performer Threshold	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Children (1-12 years)	87% of 259 Eligible Patients	Nationwide Statewide	Top Performer Threshold	100%	97%	Average Rate	100% 96%
Read More							
See Quarterly Results							

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2022

259

77%

97%

Apr - Jun 2022

259

82%

97%

Jul - Sep 2022

259

92%


96%

Oct - Dec 2022

259

95%

97%

Measure	Hospital Results	Nationwide		Statewide		Average Rate	100%	96%
		Top Performer Threshold	Average Rate	Top Performer Threshold	Average Rate			
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Adolescent (13-17 years)	 87% of 274 Eligible Patients	Nationwide	Top Performer Threshold	Statewide	Top Performer Threshold	Average Rate	100%	96%
Read More See Quarterly Results		Nationwide Statewide	Top Performer Threshold	100%	96%	Average Rate	100%	96%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2022

274

77%

97%

Apr - Jun 2022

274

83%

96%

Jul - Sep 2022

274

94%


95%

Oct - Dec 2022

274

95%

96%

Measure	Hospital Results	Nationwide Top Performer Threshold	Average Rate	Statewide Top Performer Threshold	Average Rate	Average Rate	100%	93%
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Adult (18-64 years) Read More See Quarterly Results	 86% of 681 Eligible Patients	Nationwide Statewide	Top Performer Threshold	100%	94%	Average Rate	100%	93%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2022

681

75%

95%

Apr - Jun 2022

681

89%

95%

Jul - Sep 2022

681

88%


94%

Oct - Dec 2022

681

93%

94%

Measure	Hospital Results	Nationwide		Statewide		Average Rate	100%	89%
		Top Performer Threshold	Average Rate	Top Performer Threshold	Average Rate			
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Older Adult (>= 65 years)	 84% of 213 Eligible Patients	Nationwide	Top Performer Threshold	100%	95%	Average Rate	100%	89%
Read More See Quarterly Results		Nationwide Statewide	Top Performer Threshold					

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2022

213

78%

95%

Apr - Jun 2022

213

82%

95%

Jul - Sep 2022

213

88%


94%

Oct - Dec 2022

213

85%

94%

Measure	Hospital Results	Nationwide Top Performer Threshold	Average Rate	Statewide Top Performer Threshold	Average Rate	Average Rate	
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Overall Rate Read More See Quarterly Results	 100% of 35 Eligible Patients	Nationwide Statewide	Top Performer Threshold	100%	47%	Average Rate	100% 62%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2022

35

100%

48%

Apr - Jun 2022

35

100%

47%

Jul - Sep 2022

35

100%


47%

Oct - Dec 2022

35

100%

47%

Measure	Hospital Results	Nationwide Top Performer Threshold	Average Rate	Statewide Top Performer Threshold	Average Rate		
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Children Age 1 - 12 Read More (No Quarterly Result are available)	 3 ----	Nationwide Statewide	Top Performer Threshold	100%	21%	Average Rate	100% 32%

Quarterly Measure Results

Number of Eligible Patients
Rate

Nationwide Average

Jan - Mar 2022

____ 1
____ 1
____ 1

Apr - Jun 2022


____ 1
____ 1
____ 1

Jul - Sep 2022

____ 1
____ 1
____ 1

Oct - Dec 2022

____ 1
____ 1
____ 1

Measure	Hospital Results	Nationwide Top Performer Threshold	Average Rate	Statewide Top Performer Threshold	Average Rate	Average Rate	100%	38%
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adolescents Age 13 - 17	 3 ----	Nationwide Statewide	Top Performer Threshold	100%	24%	Average Rate	100%	38%
Read More (No Quarterly Result are available)								

Quarterly Measure Results

Number of Eligible Patients
Rate

Nationwide Average

Jan - Mar 2022

1

1

1

Apr - Jun 2022

1

1

1

Jul - Sep 2022

1

1


1

Oct - Dec 2022

1

1

1

Measure	Hospital Results	Nationwide Top Performer Threshold	Average Rate	Statewide Top Performer Threshold	Average Rate		
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adults Age 18 - 64 Read More See Quarterly Results	 100% of 33 Eligible Patients	Nationwide Statewide	Top Performer Threshold	100%	50%	Average Rate	100% 67%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2022

33

100%

49%

Apr - Jun 2022

33

100%

50%

Jul - Sep 2022

33

100%


50%

Oct - Dec 2022

33

100%

50%

Measure	Hospital Results	Nationwide Top Performer Threshold	Average Rate	Statewide Top Performer Threshold	Average Rate		
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Older Adults Age 65 and Older Read More (No Quarterly Result are available)	 4 ----	Nationwide Statewide	Top Performer Threshold	100%	46%	Average Rate	100% 50%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2022

1

1

1

Apr - Jun 2022

1

1

1

Jul - Sep 2022

1

1

1

Oct - Dec 2022

1

1

1

Measure	Hospital Results	Nationwide Top Performer Threshold	Average Rate	Statewide Top Performer Threshold	Average Rate		
Hours of Physical Restraint Use per 1000 Patient Hours - Overall Rate	 0.02 (17 Total Hours in Restraints)	Nationwide Statewide	Top Performer Threshold	N/A	0.58	Average Rate	N/A 0.14
Read More See Quarterly Results							

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Jan - Mar 2022

214.37
 5.63
 0.03
 0.57

Apr - Jun 2022

218.04
 3.98
 0.02
 0.68

Jul - Sep 2022

223.75
 3.05
 0.01
 0.53

Oct - Dec 2022

203.30
 3.97
 0.02
 0.53

Measure	Hospital Results	Nationwide Top Performer Threshold	Average Rate	Statewide Top Performer Threshold	Average Rate		
Hours of Physical Restraint Use Children Age 1 - 12 Read More See Quarterly Results	⊕ 0.07 (7 Total Hours in Restraints)	Nationwide Statewide	Top Performer Threshold	N/A	0.38	Average Rate	N/A 0.14

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Jan - Mar 2022

26.16
 2.87
 0.11
 0.27

Apr - Jun 2022

22.51
 0.93
 0.04
 0.46

Jul - Sep 2022

19.97
 1.93
 0.10
 0.38

Oct - Dec 2022

26.50
 1.13
 0.04
 0.42

Measure	Hospital Results	Nationwide Top Performer Threshold	Average Rate	Statewide Top Performer Threshold	Average Rate		
Hours of Physical Restraint Use Adolescents Age 13 - 17	 0.04 (6 Total Hours in Restraints)	Nationwide	Top Performer Threshold	N/A	0.34	Average Rate	N/A 0.12
Read More See Quarterly Results							

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Jan - Mar 2022

44.35
 1.78
 0.04
 0.21

Apr - Jun 2022

38.04
 2.12
 0.06
 0.68

Jul - Sep 2022

23.50
 0.13
 0.01
 0.25

Oct - Dec 2022

42.77
 2.27
 0.05
 0.22

Measure	Hospital Results	Nationwide Top Performer Threshold	Average Rate	Statewide Top Performer Threshold	Average Rate		
Hours of Physical Restraint Use Adults Age 18 - 64 Read More See Quarterly Results	⊕ 0.01 (3 Total Hours in Restraints)	Nationwide Statewide	Top Performer Threshold	N/A	0.68	Average Rate	N/A 0.15

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Jan - Mar 2022

133.03
 0.98
 0.01
 0.70

Apr - Jun 2022


142.46
 0.90
 0.01
 0.76

Jul - Sep 2022

165.24
 0.98
 0.01
 0.63

Oct - Dec 2022

122.14
 0.57
 0.00
 0.65

Measure	Hospital Results	Nationwide Top Performer Threshold	Average Rate	Statewide Top Performer Threshold	Average Rate		
Hours of Physical Restraint Use Older Adults Age 65 and Older Read More See Quarterly Results	 0.0 (0 Total Hours in Restraints)	Nationwide	Top Performer Threshold	N/A	0.11	Average Rate	N/A 0.03

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Jan - Mar 2022

10.82

0

0

0.09

Apr - Jun 2022

15.02

0.03

0.00

0.14

Jul - Sep 2022

15.05

0

0

0.13

Oct - Dec 2022

11.90

0

0

0.08

Measure	Hospital Results	Nationwide Top Performer Threshold	Average Rate	Statewide Top Performer Threshold	Average Rate		
Hours of Seclusion Use per 1000 Patient Hours - Overall Rate Read More See Quarterly Results	⊕ 0.29 (253 Total Hours in Seclusion)	Nationwide Statewide	Top Performer Threshold	N/A	0.37	Average Rate	N/A 0.13

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Seclusion
 Rate of Seclusion Use**
 Nationwide Rate**

Jan - Mar 2022

214.37
 66.90
 0.31
 0.34

Apr - Jun 2022

218.04
 37.84
 0.17
 0.36

Jul - Sep 2022

223.75
 66.48
 0.30
 0.38

Oct - Dec 2022

203.30
 82.23
 0.40
 0.41

Measure	Hospital Results	Nationwide Top Performer Threshold	Average Rate	Statewide Top Performer Threshold	Average Rate		
Hours of Seclusion Use Children Age 1 - 12 Read More See Quarterly Results	 1.11 (105 Total Hours in Seclusion)	Nationwide Statewide	Top Performer Threshold	N/A	0.41	Average Rate	N/A 0.39

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Seclusion
 Rate of Seclusion Use**
 Nationwide Rate**

Jan - Mar 2022

26.16
 37.58
 1.44
 0.40

Apr - Jun 2022

22.51
 15.25
 0.68
 0.43

Jul - Sep 2022

19.97
 18.45
 0.92
 0.43

Oct - Dec 2022

26.50
 33.95
 1.28
 0.38

Measure	Hospital Results	Nationwide Top Performer Threshold	Average Rate	Statewide Top Performer Threshold	Average Rate		
Hours of Seclusion Use Adolescents Age 13 - 17 Read More See Quarterly Results	 0.49 (73 Total Hours in Seclusion)	Nationwide Statewide	Top Performer Threshold	N/A	0.17	Average Rate	N/A 0.14

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Seclusion
 Rate of Seclusion Use**
 Nationwide Rate**

Jan - Mar 2022

44.35
 21.42
 0.48
 0.15

Apr - Jun 2022

38.04
 16.42
 0.43
 0.18

Jul - Sep 2022

23.50
 4.20
 0.18
 0.19

Oct - Dec 2022

42.77
 31.05
 0.73
 0.18

Measure	Hospital Results	Nationwide Top Performer Threshold	Average Rate	Statewide Top Performer Threshold	Average Rate		
Hours of Seclusion Use Adults Age 18 - 64	 0.13 (75 Total Hours in Seclusion)	Nationwide Statewide	Top Performer Threshold	N/A	0.44	Average Rate	N/A 0.12
	Read More						
	See Quarterly Results						

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Seclusion
 Rate of Seclusion Use**
 Nationwide Rate**

Jan - Mar 2022

133.03
 7.90
 0.06
 0.41

Apr - Jun 2022


142.46
 6.17
 0.04
 0.41

Jul - Sep 2022

165.24
 43.83
 0.27
 0.44

Oct - Dec 2022

122.14
 17.23
 0.14
 0.50

Measure	Hospital Results	Nationwide Top Performer Threshold	Average Rate	Statewide Top Performer Threshold	Average Rate		
Hours of Seclusion Use Older Adults Age 65 and Older Read More See Quarterly Results	 0.0 (0 Total Hours in Seclusion)	Nationwide Statewide	Top Performer Threshold	N/A	0.08	Average Rate	N/A 0.05

Quarterly Measure Results

Total Patient Hours/1000
Total Patient Hours in Seclusion
Rate of Seclusion Use**
Nationwide Rate**

Jan - Mar 2022

10.82

0

0

0.07

Apr - Jun 2022

15.02

0

0

0.09

Jul - Sep 2022

15.05

0

0

0.07

Oct - Dec 2022

11.90

0

0

0.07