Quality Report

Organizations that have achieved
The Gold Seal of Approval® from
The Joint Commission®
### Accreditation Programs

<table>
<thead>
<tr>
<th>Hospital</th>
<th>Accreditation Decision</th>
<th>Effective Date</th>
<th>Last Full Survey Date</th>
<th>Last On-Site Survey Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accredited</td>
<td>3/10/2018</td>
<td>11/19/2021</td>
<td>11/19/2021</td>
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</tr>
</tbody>
</table>

### Core Certification Programs

<table>
<thead>
<tr>
<th>Joint Replacement - Hip</th>
<th>Certification Decision</th>
<th>Effective Date</th>
<th>Last Full Survey Date</th>
<th>Last On-Site Survey Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Certification</td>
<td>8/14/2021</td>
<td>8/13/2021</td>
<td>8/13/2021</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Joint Replacement - Knee</th>
<th>Certification Decision</th>
<th>Effective Date</th>
<th>Last Full Survey Date</th>
<th>Last On-Site Survey Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Certification</td>
<td>8/14/2021</td>
<td>8/13/2021</td>
<td>8/13/2021</td>
<td></td>
</tr>
</tbody>
</table>
Sites

Comprehensive Transplant Center
4510 Brockton Ave
Riverside, CA, 92501

Available Services

- Outpatient Clinics (Outpatient)

Deanza Surgery Center
4444 Magnolia Ave
Riverside, CA, 92501

Available Services

- Administration of High Risk Medications (Outpatient)
- Ambulatory Surgery Center (Outpatient)
- Anesthesia (Outpatient)
- Perform Invasive Procedure (Outpatient)

Heartcare Rehabilitation Center
4500 Brockton Ave
Riverside, CA, 92501

Available Services

- Outpatient Clinics (Outpatient)

Riverside Community Hospital
4445 Magnolia Avenue
Riverside, CA, 92501

Available Services

- Cardiac Catheterization Lab (Surgical Services)
- Cardiac Surgery (Surgical Services)
- Cardiothoracic Surgery (Surgical Services)
- Cardiovascular Unit (Inpatient)
- CT Scanner (Imaging/Diagnostic Services)
- Ear/Nose/Throat Surgery (Surgical Services)
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
- Gastroenterology (Surgical Services)
- GI or Endoscopy Lab (Imaging/Diagnostic Services)
- Gynecological Surgery (Surgical Services)
- Gynecology (Inpatient)
- Hazardous Medication Compounding (Inpatient)
- Inpatient Unit (Inpatient)
- Interventional Radiology (Inpatient)
- Interventional Radiology (Outpatient)
- Interventional Radiology (Imaging/Diagnostic Services)
- Labor & Delivery (Inpatient)
- Magnetic Resonance Imaging (Imaging/Diagnostic Services)
- Medical/Surgical Unit (Inpatient)
- Medical ICU (Intensive Care Unit)
- Neurosurgery (Surgical Services)
- Non-Sterile Medication Compounding (Inpatient)
- Normal Newborn Nursery (Inpatient)
• Nuclear Medicine (Imaging/Diagnostic Services)
• Orthopedic Surgery (Surgical Services)
• Orthopedic/Spine Unit (Inpatient)
• Outpatient Clinics (Outpatient)
• Pediatric Unit (Inpatient)
• Plastic Surgery (Surgical Services)
• Post Anesthesia Care Unit (PACU) (Inpatient)
• Radiation Oncology (Imaging/Diagnostic Services)
• Sterile Medication Compounding (Inpatient)
• Surgical ICU (Intensive Care Unit)
• Surgical Unit (Inpatient)
• Teleradiology (Imaging/Diagnostic Services)
• Thoracic Surgery (Surgical Services)
• Ultrasound (Imaging/Diagnostic Services)
• Urology (Surgical Services)
• Vascular Surgery (Surgical Services)

Certification Programs

• Joint Replacement - Hip
• Joint Replacement - Knee

Other Clinics/Practices Located at This Site:

• Breast Imaging Center
• CANCER CENTER
• DeAnza Outpatient Surgery Dept
• Heart Care Rehab Center
• Riverside Orthopedic Institute - Outpatient Orthopedic Clinic

The Cancer Center
4500 Brockton Ave
Riverside, CA, 92501

Available Services

• Outpatient Clinics (Outpatient)

Cooperative Agreements

Hospital - Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC)

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

• 🔥 This organization achieved the best possible results
• ⭐ This organization's performance is above the target range/value
• ☑ This organization's performance is similar to the target range/value
Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the National Quality Forum.
* This information can also be viewed at Hospital Compare.

** Indicates per 1000 hours of patient care.
*** The measure was not in effect for this quarter.
---- Null value or data not displayed.

<table>
<thead>
<tr>
<th>Hospital</th>
<th>2018 National Patient Safety Goals</th>
<th>Nationwide Comparison:</th>
<th>Statewide Comparison:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Riverside Community Hospital</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

New Changes to Quarterly Measure

Download Quarterly Measure Results

The Joint Commission only reports measures endorsed by the National Quality Forum.
* State results are not calculated for the National Patient Safety Goals.

National Quality Improvement Goals:

Riverside Community Hospital
HCO ID: 10046
4445 Magnolia Avenue
Riverside, CA, 92501
### Measure Area:

**Perinatal Care Compared to Other Joint Commission Accredited Organizations**

**Read More**

**Nationwide Statewide**

<table>
<thead>
<tr>
<th>Measure</th>
<th>Hospital Results</th>
<th>Nationwide Top 10% Scored at Least</th>
<th>Average Rate</th>
<th>Nationwide Statewide Top 10% Scored at Least</th>
<th>Statewide Average Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Elective Delivery</td>
<td>+ 1% of 114 Eligible Patients</td>
<td>Top 10% Scored at Least</td>
<td>0%</td>
<td>2%</td>
<td>0% 2%</td>
</tr>
<tr>
<td>Cesarean Birth</td>
<td>+ 0% of Eligible Patients</td>
<td>Top 10% Scored at Least</td>
<td>16%</td>
<td>25%</td>
<td>16% 23%</td>
</tr>
</tbody>
</table>

### Quarterly Measure Results

**Number of Eligible Patients**

Rate

**Nationwide Average**

- **Jan - Mar 2020**
  - 114
  - 4%
  - 2%

- **Apr - Jun 2020**
  - 114
  - 0%
  - 2%

- **Jul - Sep 2020**
  - 114
  - 0%
  - 2%

- **Oct - Dec 2020**
  - 114
  - 0%
  - 2%
Quarterly Measure Results

<table>
<thead>
<tr>
<th>Measure</th>
<th>Hospital Results</th>
<th>Nationwide Top 10% Scored at Least</th>
<th>Average Rate</th>
<th>Statewide Top 10% Scored at Least</th>
<th>Average Rate</th>
<th>Statewide Average Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Exclusive Breast Milk Feeding</td>
<td>✔️</td>
<td>54% of 415 Eligible Patients</td>
<td>71%</td>
<td>51%</td>
<td>80%</td>
<td>63%</td>
</tr>
</tbody>
</table>

Number of Eligible Patients
Rate
Nationwide Average

<table>
<thead>
<tr>
<th>Quarter</th>
<th>Hospital Results</th>
<th>Nationwide Average</th>
<th>Statewide Average</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jan - Mar 2020</td>
<td>1</td>
<td>1</td>
<td>25%</td>
</tr>
<tr>
<td>Apr - Jun 2020</td>
<td>1</td>
<td>1</td>
<td>25%</td>
</tr>
<tr>
<td>Jul - Sep 2020</td>
<td>1</td>
<td>1</td>
<td>25%</td>
</tr>
<tr>
<td>Oct - Dec 2020</td>
<td>1</td>
<td>1</td>
<td>26%</td>
</tr>
</tbody>
</table>
### Quarterly Measure Results

<table>
<thead>
<tr>
<th></th>
<th>Nationwide Average</th>
<th>Statewide Average</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Number of Eligible Patients</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Rate</strong> Jan - Mar 2020</td>
<td>415</td>
<td>15%</td>
</tr>
<tr>
<td></td>
<td>58%</td>
<td>31%</td>
</tr>
<tr>
<td></td>
<td>52%</td>
<td>28%</td>
</tr>
<tr>
<td><strong>Rate</strong> Apr - Jun 2020</td>
<td>415</td>
<td>15%</td>
</tr>
<tr>
<td></td>
<td>58%</td>
<td>31%</td>
</tr>
<tr>
<td></td>
<td>52%</td>
<td>28%</td>
</tr>
<tr>
<td><strong>Rate</strong> Jul - Sep 2020</td>
<td>415</td>
<td>15%</td>
</tr>
<tr>
<td></td>
<td>49%</td>
<td>31%</td>
</tr>
<tr>
<td></td>
<td>50%</td>
<td>28%</td>
</tr>
<tr>
<td><strong>Rate</strong> Oct - Dec 2020</td>
<td>415</td>
<td>15%</td>
</tr>
<tr>
<td></td>
<td>52%</td>
<td>31%</td>
</tr>
<tr>
<td></td>
<td>49%</td>
<td>28%</td>
</tr>
</tbody>
</table>

### Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate

- **Hospital Results:** 33% of 3084 Eligible Patients
- **Nationwide Top 10% Scored at Least:**
  - Average Rate: 15%
- **Statewide Top 10% Scored at Least:**
  - Average Rate: 13.28%
<table>
<thead>
<tr>
<th>Measure</th>
<th>Hospital Results</th>
<th>Nationwide Average</th>
<th>Statewide Average</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate</td>
<td>8% of 3084 Eligible Patients</td>
<td>Nationwide Top 10% Scored at Least</td>
<td>5%</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Average Rate</td>
<td>Statewide Top 10% Scored at Least</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Average Rate</td>
<td>Average Rate</td>
</tr>
</tbody>
</table>
# Quarterly Measure Results

## Number of Eligible Patients

<table>
<thead>
<tr>
<th>Rate</th>
<th>Nationwide Average</th>
<th>Nationwide</th>
<th>Statewide</th>
<th>Nationwide</th>
<th>Statewide</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jan - Mar 2020</td>
<td>3084</td>
<td>9%</td>
<td>13%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Apr - Jun 2020</td>
<td>3084</td>
<td>7%</td>
<td>13%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Jul - Sep 2020</td>
<td>3084</td>
<td>7%</td>
<td>13%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Oct - Dec 2020</td>
<td>3084</td>
<td>10%</td>
<td>13%</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate

- **Hospital Results**: 25% of 3084 Eligible Patients
- **Nationwide Average**: 
  - Top 10% Scored at Least: 2%
  - Average Rate: 18%
- **Statewide Average**: 
  - Top 10% Scored at Least: 2%
  - Average Rate: 15%

[Read More](#)
<table>
<thead>
<tr>
<th>Period</th>
<th>Number of Eligible Patients</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jan - Mar 2020</td>
<td>3084</td>
<td>23%</td>
</tr>
<tr>
<td>Apr - Jun 2020</td>
<td>3084</td>
<td>26%</td>
</tr>
<tr>
<td>Jul - Sep 2020</td>
<td>3084</td>
<td>25%</td>
</tr>
<tr>
<td>Oct - Dec 2020</td>
<td>3084</td>
<td>26%</td>
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