



# Quality Report



# BHC Fremont Hospital Inc.



DBA: Fremont Hospital  
HCO ID: 4962  
39001 Sundale Drive  
Fremont, CA, 94538  
(510) 796-1100  
[www.fremonthospital.com](http://www.fremonthospital.com)

## Summary of Quality Information

### Accreditation Programs

#### [View Accreditation History](#)

	<a href="#">Behavioral Health Care</a>	<b>Accreditation Decision</b> <a href="#">Accredited</a>	<b>Effective Date</b> 2/20/2014	<b>Last Full Survey Date</b> 2/8/2017	<b>Last On-Site Survey Date</b> 2/8/2017
	<a href="#">Hospital</a>	<b>Accreditation Decision</b> <a href="#">Accredited</a>	<b>Effective Date</b> 2/22/2014	<b>Last Full Survey Date</b> 2/10/2017	<b>Last On-Site Survey Date</b> 3/27/2017

### Sites

#### **BHC Fremont Hospital, Inc.**

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39001 Sundale Drive  
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#### Available Services

- Addiction Care
- Behavioral Health (Day Programs - Adult )
- Behavioral Health (Day Programs - Child/Youth )
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult )
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Child/Youth )
- Behavioral Health (Partial - Adult )
- Behavioral Health (Partial - Child/Youth )
- Chemical Dependency (Day Programs - Adult )
- Chemical Dependency (Partial - Adult )

### National Patient Safety Goals and National Quality Improvement Goals

#### Symbol Key

- This organization achieved the best possible results
- This organization's performance is above the target range/value
- This organization's performance is similar to the target range/value
- This organization's performance is below the target range/value
- This measure is not applicable for this organization
- Not displayed

### Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* This information can also be viewed at [Hospital Compare](#).

\*\* Indicates per 1000 hours of patient care.

\*\*\* The measure was not in effect for this quarter.

---- Null value or data not displayed.

<b>Behavioral Health Care</b>	<a href="#">2014 National Patient Safety Goals</a>	Nationwide Comparison:	Statewide Comparison:
<b>Hospital</b>	<a href="#">2017 National Patient Safety Goals</a>	Nationwide Comparison:	Statewide Comparison:
Reporting Period: October 2015 - September 2016			
<a href="#">National Quality Improvement Goals:</a>			
	<a href="#">Hospital-Based Inpatient Psychiatric Services</a>	National Comparison: <sup>2</sup>	Statewide Comparison: <sup>2</sup>

### [New Changes to Quarterly Measure](#)

#### [Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* State results are not calculated for the National Patient Safety Goals.

## National Quality Improvement Goals:

# BHC Fremont Hospital Inc.

HCO ID: 4962  
39001 Sundale Drive  
Fremont , CA, 94538

Measure Area Nationwide Statewide  
Hospital-Based Inpatient Psychiatric Services Compared to Other Joint Commission N/D 2 N/D 2  
[Read More](#) Accredited Organizations

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Overall Rate <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	<span style="color: green;">+</span> 100% of 1152 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	94%	Average Rate	100% 93%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Oct - Dec 2015**

1152

100%

94%

**Jan - Mar 2016**

1152

100%

94%

**Apr - Jun 2016**

1152

100%

94%

**Jul - Sep 2016**

1152

100%

94%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Children (1-12 years)	 100% of 84 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	96%	Average Rate	100% 99%
<a href="#">Read More</a> <a href="#">See Quarterly Results</a>							

## Quarterly Measure Results

Number of Eligible Patients  
Rate

Nationwide Average

**Oct - Dec 2015**

84  
100%  
96%

**Jan - Mar 2016**


84  
100%  
95%

**Apr - Jun 2016**

84  
100%  
96%

**Jul - Sep 2016**

84  
100%  
96%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Adolescent (13-17 years)	 100% of 275 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	97%	Average Rate	100% 99%
<a href="#">Read More</a> <a href="#">See Quarterly Results</a>							

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Oct - Dec 2015**

275

100%

97%

**Jan - Mar 2016**

275

100%

97%

**Apr - Jun 2016**

275

100%

96%

**Jul - Sep 2016**

275

98%

97%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Adult (18-64 years) <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 100% of 581 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	94%	Average Rate	100% 92%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Oct - Dec 2015**

581

99%

93%

**Jan - Mar 2016**

581

100%

93%

**Apr - Jun 2016**

581

100%

94%

**Jul - Sep 2016**

581

100%

94%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Older Adult (>= 65 years) <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 100% of 212 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	92%	Average Rate	100% 88%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Oct - Dec 2015**

212

100%

92%

**Jan - Mar 2016**

212

100%

92%

**Apr - Jun 2016**

212

100%

92%

**Jul - Sep 2016**

212

100%

93%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Overall Rate <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	99% of 114 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	62%	Average Rate	100% 53%



## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Oct - Dec 2015**

114

100%

64%

**Jan - Mar 2016**

114

100%

62%

**Apr - Jun 2016**

114

97%


60%

**Jul - Sep 2016**

114

100%

61%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Children Age 1 - 12 <a href="#">Read More</a> (No Quarterly Result are available)	 4 ----	Nationwide Statewide	Top 10% Scored at Least	100%	63%	Average Rate	100% 73%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Oct - Dec 2015**

1

1

1

**Jan - Mar 2016**

1

1

1

**Apr - Jun 2016**

1

1

1

**Jul - Sep 2016**

1

1

1

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adolescents Age 13 - 17 <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 100% of 3 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	62%	Average Rate	100% 56%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Oct - Dec 2015**

1

1

66%

**Jan - Mar 2016**

4

4

67%

**Apr - Jun 2016**

4

4

52%

**Jul - Sep 2016**

1

1

62%

Measure	Hospital Results	Nationwide	Average	Statewide	Average		
		Top 10% Scored at Least	Rate	Top 10% Scored at Least	Rate	Rate	
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adults Age 18 - 64 <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 100% of 84 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	63%	Average Rate	100% 52%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Oct - Dec 2015**

84

100%

65%

**Jan - Mar 2016**

84

100%

62%

**Apr - Jun 2016**

84

100%

62%

**Jul - Sep 2016**

84

100%

62%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Older Adults Age 65 and Older <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 3 96% of 26 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	56%	Average Rate	100% 53%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Oct - Dec 2015**

26

100%

58%

**Jan - Mar 2016**

26

100%

58%

**Apr - Jun 2016**

26

89%


53%

**Jul - Sep 2016**

4

4

55%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use per 1000 Patient Hours - Overall Rate <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 0.06 (57 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.49	Average Rate	N/A 1.07

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Restraint  
 Rate of Restraint Use\*\*  
 Nationwide Rate\*\*

### Oct - Dec 2015

234.5040  
 17.2333  
 0.0735  
 0.4558

### Jan - Mar 2016

254.1600  
 15.9667  
 0.0628  
 0.4625

### Apr - Jun 2016

252.9120  
 13.3167  
 0.0527  
 0.5023

### Jul - Sep 2016

247.5840  
 10.2833  
 0.0415  
 0.5326

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Children Age 1 - 12 <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	<span style="border: 1px solid black; border-radius: 50%; padding: 2px;">ND</span> 3 0.06 (1 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.31	Average Rate	N/A 0.21

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Restraint  
 Rate of Restraint Use\*\*  
 Nationwide Rate\*\*

### Oct - Dec 2015

3.8160  
 0.0333  
 0.0087  
 0.3447

### Jan - Mar 2016

4.2480  
 0  
 0  
 0.3137

### Apr - Jun 2016

4.1040  
 0.6833  
 0.1665  
 0.2634

### Jul - Sep 2016

3.9360  
 0.2833  
 0.0720  
 0.3095

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Adolescents Age 13 - 17 <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	⊕ 0.18 (41 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.33	Average Rate	N/A 0.46

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Restraint  
 Rate of Restraint Use\*\*  
 Nationwide Rate\*\*

### Oct - Dec 2015

56.3760  
 12.2000  
 0.2164  
 0.2331

### Jan - Mar 2016


66.1440  
 12.6500  
 0.1912  
 0.2201

### Apr - Jun 2016

62.1840  
 8.2333  
 0.1324  
 0.4938

### Jul - Sep 2016

40.0560  
 7.6333  
 0.1906  
 0.3810

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Adults Age 18 - 64 <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 0.02 (15 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.53	Average Rate	N/A 1.23



## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Restraint  
 Rate of Restraint Use\*\*  
 Nationwide Rate\*\*

### Oct - Dec 2015

157.2000  
 5.0000  
 0.0318  
 0.5049

### Jan - Mar 2016

166.5360  
 3.3167  
 0.0199  
 0.4899

### Apr - Jun 2016

167.7360  
 4.4000  
 0.0262  
 0.5263

### Jul - Sep 2016

181.3920  
 2.1500  
 0.0119  
 0.5873

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Older Adults Age 65 and Older <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	⊕ 0 (0 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.38	Average Rate	N/A 0.08

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Restraint  
 Rate of Restraint Use\*\*  
 Nationwide Rate\*\*

### Oct - Dec 2015

17.1120  
 0  
 0  
 0.3111

### Jan - Mar 2016

17.2320  
 0  
 0  
 0.5067

### Apr - Jun 2016

18.8880  
 0  
 0  
 0.4038

### Jul - Sep 2016

22.2000  
 0.2167  
 0.0098  
 0.2995

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use per 1000 Patient Hours - Overall Rate <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	⊕ 0.06 (60 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.36	Average Rate	N/A 0.59

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Seclusion  
 Rate of Seclusion Use\*\*  
 Nationwide Rate\*\*

### Oct - Dec 2015

234.5040  
 6.1500  
 0.0262  
 0.3723

### Jan - Mar 2016

254.1600  
 16.4000  
 0.0645  
 0.3582

### Apr - Jun 2016

252.9120  
 19.9667  
 0.0789  
 0.3450

### Jul - Sep 2016

247.5840  
 17.1667  
 0.0693  
 0.3579

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Children Age 1 - 12	N/D 3 0.26 (4 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.55	Average Rate	N/A 0.14
<a href="#">Read More</a>							
<a href="#">See Quarterly Results</a>							

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Seclusion  
 Rate of Seclusion Use\*\*  
 Nationwide Rate\*\*

### Oct - Dec 2015

3.8160  
 0  
 0  
 0.6180

### Jan - Mar 2016


4.2480  
 0  
 0  
 0.5558

### Apr - Jun 2016

4.1040  
 0.7333  
 0.1787  
 0.4845

### Jul - Sep 2016

3.9360  
 3.4167  
 0.8681  
 0.5664

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Adolescents Age 13 - 17 <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 0.08 (18 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.19	Average Rate	N/A 0.19

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Seclusion  
 Rate of Seclusion Use\*\*  
 Nationwide Rate\*\*

### Oct - Dec 2015

56.3760  
 0.3167  
 0.0056  
 0.1733

### Jan - Mar 2016

66.1440  
 10.3833  
 0.1570  
 0.1960

### Apr - Jun 2016

62.1840  
 4.7667  
 0.0767  
 0.1835

### Jul - Sep 2016

40.0560  
 2.2333  
 0.0558  
 0.2194

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Adults Age 18 - 64 <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	0.06 (38 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.41	Average Rate	N/A 0.67

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Seclusion  
 Rate of Seclusion Use\*\*  
 Nationwide Rate\*\*

### Oct - Dec 2015

157.2000  
 5.8333  
 0.0371  
 0.4177

### Jan - Mar 2016


166.5360  
 6.0167  
 0.0361  
 0.4098

### Apr - Jun 2016

167.7360  
 14.4667  
 0.0862  
 0.3971

### Jul - Sep 2016

181.3920  
 11.5167  
 0.0635  
 0.4078

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Older Adults Age 65 and Older <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 0 (0 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.08	Average Rate	N/A 0.13

## Quarterly Measure Results

Total Patient Hours/1000  
Total Patient Hours in Seclusion  
Rate of Seclusion Use\*\*  
Nationwide Rate\*\*

### Oct - Dec 2015

17.1120

0

0

0.1372

### Jan - Mar 2016

17.2320

0

0

0.0661

### Apr - Jun 2016

18.8880

0

0

0.0685

### Jul - Sep 2016

22.2000

0

0

0.0545