



Organizations that have achieved
The Gold Seal of Approval® from
The Joint Commission®



Quality Report





Bakersfield Behavioral Healthcare Hospital, LLC

HCO ID: 587122
5201 White Lane
Bakersfield, CA, 93309
(661) 241-5570
bakersfieldbehavioral.com

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)

	Behavioral Health Care	Accreditation Decision Accredited	Effective Date 7/17/2019	Last Full Survey Date 7/16/2019	Last On-Site Survey Date 7/16/2019
	Hospital	Accreditation Decision Accredited	Effective Date 7/19/2019	Last Full Survey Date 7/18/2019	Last On-Site Survey Date 8/30/2019

Sites

Bakersfield Behavioral Healthcare Hospital, LLC



DBA: Bakersfield Behavioral Healthcare Hospital
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Available Services

- Behavioral Health (Day Programs - Adult)
- Behavioral Health (Day Programs - Child/Youth)
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult)
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Child/Youth)
- Behavioral Health (Partial - Adult)
- Behavioral Health (Partial - Child/Youth)
- Community Integration (Non 24 Hour Care)
- Peer Support (Non 24 Hour Care)

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value

- This organization's performance is similar to the target range/value
- This organization's performance is below the target range/value
- This measure is not applicable for this organization
- Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* This information can also be viewed at [Hospital Compare](#).

** Indicates per 1000 hours of patient care.

*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

Hospital	2019 National Patient Safety Goals	Nationwide Comparison:	Statewide Comparison:
Behavioral Health Care	2019 National Patient Safety Goals	Nationwide Comparison:	Statewide Comparison:
<p>Reporting Period: October 2018 - September 2019</p> <p>National Quality Improvement Goals:</p>			
	Hospital-Based Inpatient Psychiatric Services	National Comparison: ²	Statewide Comparison: ²

[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)


The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* State results are not calculated for the National Patient Safety Goals.

National Quality Improvement Goals:

Bakersfield Behavioral Healthcare Hospital, LLC

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Measure Area	Nationwide	Statewide
Hospital-Based Inpatient Psychiatric Services Compared to Other Joint Commission Accredited Organizations		
Read More		

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Overall Rate	 98% of 616 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	95%	Average Rate	100% 95%
Read More							
See Quarterly Results							

Quarterly Measure Results

Number of Eligible Patients
 Rate

Nationwide Average

Oct - Dec 2018

616
 99%
 95%

Jan - Mar 2019

616
 93%
 95%

Apr - Jun 2019

616
 100%
 95%

Jul - Sep 2019

616
 99%
 95%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Children (1-12 years)	 96% of 148 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	96%	Average Rate	100% 99%
Read More See Quarterly Results							

Quarterly Measure Results

Number of Eligible Patients
Rate

Nationwide Average

Oct - Dec 2018

148
100%
96%

Jan - Mar 2019


148
85%
96%

Apr - Jun 2019

148
100%
96%

Jul - Sep 2019

148
100%
96%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Adolescent (13-17 years)	 98% of 185 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	96%	Average Rate	100% 99%
Read More See Quarterly Results							

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Oct - Dec 2018

185

96%

96%

Jan - Mar 2019

185

95%

96%

Apr - Jun 2019

185

100%

96%

Jul - Sep 2019

185

100%

97%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Adult (18-64 years) Read More See Quarterly Results	 98% of 247 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	95%	Average Rate	100% 94%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Oct - Dec 2018

247

100%

94%

Jan - Mar 2019

247

96%

95%

Apr - Jun 2019

247

100%


95%

Jul - Sep 2019

247

98%

95%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Older Adult (>= 65 years) Read More See Quarterly Results	 100% of 36 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	95%	Average Rate	100% 97%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Oct - Dec 2018

36

100%

94%

Jan - Mar 2019

36

100%

94%

Apr - Jun 2019

36

100%

95%

Jul - Sep 2019

36

100%

95%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	Average Rate
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Overall Rate Read More See Quarterly Results	 54% of 46 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	63%	Average Rate	99% 49%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Oct - Dec 2018

46

44%

63%

Jan - Mar 2019

46

67%

62%

Apr - Jun 2019

46

61%

63%

Jul - Sep 2019

46

29%

64%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Children Age 1 - 12 Read More See Quarterly Results	 33% of 3 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	50%	Average Rate _____3_____3

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Oct - Dec 2018

4

4

47%

Jan - Mar 2019

4

4

62%

Apr - Jun 2019

1

1

46%

Jul - Sep 2019

1

1

46%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adolescents Age 13 - 17 Read More See Quarterly Results	 60% of 5 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	48%	Average Rate	100% 51%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Oct - Dec 2018

5

33%

50%

Jan - Mar 2019

4

4

51%

Apr - Jun 2019

4

4

42%

Jul - Sep 2019

1

1

50%

Measure	Hospital Results	Nationwide	Average Rate	Statewide	Average Rate		
		Top 10% Scored at Least		Top 10% Scored at Least	Top 10% Scored at Least	Average Rate	Average Rate
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adults Age 18 - 64 Read More See Quarterly Results	 55% of 33 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	64%	100%	50%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Oct - Dec 2018

33

50%

65%

Jan - Mar 2019

33

67%

63%

Apr - Jun 2019

33

53%

65%

Jul - Sep 2019

33

40%

66%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	Average Rate
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Older Adults Age 65 and Older Read More See Quarterly Results	 60% of 5 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	56%	Average Rate	100% 45%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Oct - Dec 2018

1

1

56%

Jan - Mar 2019

4

4

53%

Apr - Jun 2019

4

4


58%

Jul - Sep 2019

4

4

57%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use per 1000 Patient Hours - Overall Rate Read More See Quarterly Results	 0.07 (32 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.49	Average Rate	N/A 1.16

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Oct - Dec 2018

118.32
 8.62
 0.07
 0.50

Jan - Mar 2019


126.24
 15.07
 0.12
 0.53

Apr - Jun 2019

118.99
 3.12
 0.03
 0.47

Jul - Sep 2019

97.90
 5.17
 0.05
 0.48

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Children Age 1 - 12 Read More See Quarterly Results	 0.21 (7 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.4	Average Rate	N/A 0.56

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Oct - Dec 2018

7.68
 2.38
 0.31
 0.35

Jan - Mar 2019

9.22
 2.70
 0.29
 0.45

Apr - Jun 2019

5.88
 1.18
 0.20
 0.38

Jul - Sep 2019

8.86
 0.30
 0.03
 0.43

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Adolescents Age 13 - 17 Read More See Quarterly Results	⊕ 0.11 (16 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.28	Average Rate	N/A 0.36

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Oct - Dec 2018

33.79
 1.38
 0.04
 0.23

Jan - Mar 2019

34.03
 8.33
 0.24
 0.26

Apr - Jun 2019

35.69
 1.33
 0.04
 0.32

Jul - Sep 2019

35.78
 4.50
 0.13
 0.34

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Adults Age 18 - 64 Read More See Quarterly Results	⊕ 0.03 (10 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.58	Average Rate	N/A 1.34

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Oct - Dec 2018

75.34
 4.82
 0.06
 0.59

Jan - Mar 2019


81.58
 3.97
 0.05
 0.63

Apr - Jun 2019

73.49
 0.60
 0.01
 0.54

Jul - Sep 2019

49.46
 0.37
 0.01
 0.55

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Older Adults Age 65 and Older Read More See Quarterly Results	 3 0.01 (0 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.1	Average Rate	N/A 0.13

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Oct - Dec 2018

1.51
 0.03
 0.02
 0.12

Jan - Mar 2019


1.42
 0.07
 0.05
 0.08

Apr - Jun 2019

3.94
 0
 0
 0.13

Jul - Sep 2019

3.79
 0
 0
 0.07

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use per 1000 Patient Hours - Overall Rate Read More See Quarterly Results	 0.50 (229 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.42	Average Rate	N/A 0.55

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Seclusion
 Rate of Seclusion Use**
 Nationwide Rate**

Oct - Dec 2018

118.32
 72.78
 0.62
 0.41

Jan - Mar 2019

126.24
 99.47
 0.79
 0.41

Apr - Jun 2019

118.99
 40.83
 0.34
 0.44

Jul - Sep 2019

97.90
 16.25
 0.17
 0.43

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Children Age 1 - 12 Read More See Quarterly Results	⊖ 1.12 (35 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.66	Average Rate	N/A 0.16

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Seclusion
 Rate of Seclusion Use**
 Nationwide Rate**

Oct - Dec 2018

7.68
 19.73
 2.57
 0.63

Jan - Mar 2019

9.22
 13.57
 1.47
 0.49

Apr - Jun 2019

5.88
 1.08
 0.18
 0.60

Jul - Sep 2019

8.86
 1.02
 0.11
 0.94

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Adolescents Age 13 - 17 Read More See Quarterly Results	⊖ 0.37 (51 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.22	Average Rate	N/A 0.2

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Seclusion
 Rate of Seclusion Use**
 Nationwide Rate**

Oct - Dec 2018

33.79
 11.38
 0.34
 0.22

Jan - Mar 2019

34.03
 15.92
 0.47
 0.18

Apr - Jun 2019

35.69
 10.00
 0.28
 0.23

Jul - Sep 2019

35.78
 13.77
 0.38
 0.25

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Adults Age 18 - 64 Read More See Quarterly Results	0.50 (141 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.49	Average Rate	N/A 0.63

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Seclusion
 Rate of Seclusion Use**
 Nationwide Rate**

Oct - Dec 2018

75.34
 41.67
 0.55
 0.48

Jan - Mar 2019

81.58
 68.17
 0.84
 0.48

Apr - Jun 2019

73.49
 29.75
 0.40
 0.50

Jul - Sep 2019

49.46
 1.47
 0.03
 0.48

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Older Adults Age 65 and Older Read More See Quarterly Results	N/D 3 0.17 (2 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.08	Average Rate	N/A 0.19

Quarterly Measure Results

Total Patient Hours/1000
Total Patient Hours in Seclusion
Rate of Seclusion Use**
Nationwide Rate**

Oct - Dec 2018

1.51
0
0
0.03

Jan - Mar 2019

1.42
1.82
1.28
0.06

Apr - Jun 2019

3.94
0
0
0.15

Jul - Sep 2019

3.79
0
0
0.06