



Organizations that have achieved
The Gold Seal of Approval® from
The Joint Commission®



Quality Report





Reading Hospital

HCO ID: 6220
420 S. 5th Ave.
West Reading, PA, 19611
(484) 628-8000
reading.towerhealth.org

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)

	<u>Behavioral Health Care and Human Services</u>	Accreditation Decision <u>Accredited</u>	Effective Date 3/4/2020	Last Full Survey Date 3/3/2020	Last On-Site Survey Date 3/3/2020
	<u>Home Care</u>	Accreditation Decision <u>Accredited</u>	Effective Date 3/6/2020	Last Full Survey Date 3/5/2020	Last On-Site Survey Date 3/5/2020
	<u>Hospital</u>	Accreditation Decision <u>Accredited</u>	Effective Date 3/7/2020	Last Full Survey Date 3/6/2020	Last On-Site Survey Date 9/2/2020

Advanced Certification Programs

[View Certification History](#)



[Advanced Total Hip and Total Knee Replacement](#)

Certification Decision

[Certification](#)

Effective Date

11/14/2019

Last Full Survey Date

11/13/2019

Last On-Site Survey Date

11/13/2019



[Primary Stroke Center](#)

Certification Decision

[Certification](#)

Effective Date

7/20/2021

Last Full Survey Date

7/19/2021

Last On-Site Survey Date

7/19/2021

Core Certification Programs



Asthma, Pediatrics

Certification Decision

Certification

Effective Date

5/18/2019

Last Full Survey Date

5/28/2019

Last On-Site Survey Date

5/28/2019



Heart Failure

Certification Decision

Certification

Effective Date

5/18/2019

Last Full Survey Date

5/17/2019

Last On-Site Survey Date

5/17/2019

Sites

Reading Hospital

420 S. 5th Ave.

West Reading, PA, 19611

Available Services

- Brachytherapy (Imaging/Diagnostic Services)
- Breast Prostheses and Accessories
- Cardiac Catheterization Lab (Surgical Services)
- Cardiac Surgery (Surgical Services)
- Cardiothoracic Surgery (Surgical Services)
- Coronary Care Unit (Inpatient)
- CT Scanner (Imaging/Diagnostic Services)
- Dialysis Unit (Inpatient)
- Ear/Nose/Throat Surgery (Surgical Services)
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
- Gastroenterology (Surgical Services)
- GI or Endoscopy Lab (Imaging/Diagnostic Services)
- Gynecological Surgery (Surgical Services)
- Gynecology (Inpatient)
- Hazardous Medication Compounding (Inpatient)
- Hematology/Oncology Unit (Inpatient)

- Inpatient Unit (Inpatient)
- Interventional Radiology (Imaging/Diagnostic Services)
- Labor & Delivery (Inpatient)
- Magnetic Resonance Imaging (Imaging/Diagnostic Services)
- Medical /Surgical Unit (Inpatient)
- Medical ICU (Intensive Care Unit)
- Neuro/Spine Unit (Inpatient)
- Neurosurgery (Surgical Services)
- Non-Sterile Medication Compounding (Inpatient)
- Normal Newborn Nursery (Inpatient)
- Nuclear Medicine (Imaging/Diagnostic Services)
- Orthopedic Surgery (Surgical Services)
- Orthopedic/Spine Unit (Inpatient)
- Outpatient Clinics (Outpatient)
- Pediatric Unit (Inpatient)
- Plastic Surgery (Surgical Services)
- Positron Emission Tomography (PET) (Imaging/Diagnostic Services)
- Post Anesthesia Care Unit (PACU) (Inpatient)
- Prosthetics (Home Medical Equipment)
- Radiation Oncology (Imaging/Diagnostic Services)
- Sleep Laboratory
- Sleep Laboratory (Sleep Laboratory)
- Sterile Medication Compounding (Inpatient)
- Surgical ICU (Intensive Care Unit)
- Surgical Unit (Inpatient)
- Teleradiology (Imaging/Diagnostic Services)
- Thoracic Surgery (Surgical Services)
- Transplant Surgery (Surgical Services)
- Ultrasound (Imaging/Diagnostic Services)
- Urology (Surgical Services)
- Vascular Surgery (Surgical Services)

Certification Programs

- Advanced Total Hip and Total Knee Replacement
- Asthma, Pediatrics
- Heart Failure
- Primary Stroke Center

Other Clinics/Practices Located at This Site:

- Apheresis R3E
- Cancer Infusion Center
- Center for Public Health
- Employee Health Services/Occupational Health Services, Suite
- Family Health Care Center
- Image Recovery Center
- Maternal Fetal Medicine
- Outpatient Nutrition Services, Suite 310
- Outpatient Services Clinic
- Reading Hospital Imaging, Suite 365
- Reading Hospital Outpatient Pharmacy , Suite 300
- Reading Hospital Transplant Center, Suite 2070
- Reading Hospital Transplant Center, Suite 3120
- TRHMC Internal Medicine Practice
- TRHMC Laboratory Services, Suites 110
- Womens Health Center

Reading Hospital Children's Health Center

206 South Sixth Avenue
West Reading, PA, 19611

Available Services

- Single Specialty Practitioner (Outpatient)

Certification Programs

- Asthma, Pediatrics

Reading Hospital Imaging

957 Benjamin Franklin Highway
Douglassville, PA, 19518

Available Services

- Outpatient Clinics (Outpatient)

Other Clinics/Practices Located at This Site:

- Reading Hospital Laboratory

Reading Hospital Lab at Kenhorst

600 High Boulevard
Reading, PA, 19607

Available Services

- Laboratory Draw Station (Outpatient)

Reading Hospital Outpatient Mental Health

101 Wellness Way
Reading, PA, 19605

Available Services

- Single Specialty Practitioner (Outpatient)

Reading Hospital Outpatient Therapy

7189 Bernville Rd.
Bernville, PA, 19506

Available Services

- Outpatient Clinics (Outpatient)

Reading Hospital Outpatient Therapy

3701 Perkiomen Ave
Reading, PA, 19606

Available Services

- Single Specialty Practitioner (Outpatient)

Reading Hospital Pathology Sinking Spring

20 Colorado Avenue

Sinking Spg, PA, 19608

Available Services

- Single Specialty Practitioner (Outpatient)

Reading Hospital Physical Therapy

1200 Rockland Street
Reading, PA, 19604

Available Services

- Single Specialty Practitioner (Outpatient)

Reading Hospital Rehabilitation at Wyomissing

2802 Papermill Road
Wyomissing, PA, 19610

Available Services

- Inpatient Unit (Inpatient)
- Neuro/Spine Unit (Inpatient)
- Non-Sterile Medication Compounding (Inpatient)
- Outpatient Clinics (Outpatient)
- Rehabilitation Unit (Inpatient)
- Rehabilitation Unit (24-hour Acute Care/Crisis Stabilization)
- Sterile Medication Compounding (Inpatient)

Other Clinics/Practices Located at This Site:

- TRH Post Acute Rehab Therapy Services

The Reading Hospital at Elverson

310 Darby Square
Elverson, PA, 19520

Available Services

- Outpatient Clinics (Outpatient)

Other Clinics/Practices Located at This Site:

- The Reading Hospital Imaging Services at Elverson
- The Reading Hospital Laboratory Services at Elverson

The Reading Hospital at Spring Ridge

2603 Keiser Blvd
Wyomissing, PA, 19610

Available Services

- Outpatient Clinics (Outpatient)

Other Clinics/Practices Located at This Site:

- The Reading Hospital Imaging Services at Spring Ridge
- The Reading Hospital Laboratory Services at Spring Ridge
- The Reading Hospital Wound Healing & Hyperbaric Medicine Cen

The Reading Hospital at Wyomissing Plaza

2101 State Hill Road
Wyomissing, PA, 19610

Available Services

- Outpatient Clinics (Outpatient)

Other Clinics/Practices Located at This Site:

- TRHMC Outpatient Therapy Services

The Reading Hospital Exeter Lab

4603 Perkiomen Avenue
Reading, PA, 19606

Available Services

- Laboratory Draw Station (Outpatient)

The Reading Hospital Imaging and Lab at Berkshire Heights

950A & B North Wyomissing Boulevard
Wyomissing, PA, 19610

Available Services

- Outpatient Clinics (Outpatient)

Other Clinics/Practices Located at This Site:

- The Reading Hospital Imaging at Berkshire Heights
- The Reading Hospital Laboratory at Berkshire Heights

The Reading Hospital Imaging and Laboratory at Hamburg

31 Industrial Drive
Hamburg, PA, 19526

Available Services

- Outpatient Clinics (Outpatient)

Other Clinics/Practices Located at This Site:

- Reading Hospital Miller Regional Heart Center Cardiac Testin
- Reading Hospital Outpatient Therapy, Suite 129

The Reading Hospital Imaging Center at Broadcasting Road

1320 Broadcasting Road
Wyomissing, PA, 19610

Available Services

- Outpatient Clinics (Outpatient)

Other Clinics/Practices Located at This Site:

- Heart Health & Fitness, Suite 111
- Miller Regional Heart Center

The Reading Hospital Imaging Center at Exeter

2 Hearthstone Court
Reading, PA, 19606

Available Services

- Outpatient Clinics (Outpatient)

The Reading Hospital Lab & Imaging Services at Gateway

1020 Grings Hill Road
Reading, PA, 19608-8844

Available Services

- Outpatient Clinics (Outpatient)

Other Clinics/Practices Located at This Site:

- Reading Hospital Physical Therapy

The Reading Hospital Lab & Imaging Services at Kutztown

15050 Kutztown Road
Kutztown, PA, 19530

Available Services

- Outpatient Clinics (Outpatient)

The Reading Hospital Lab & Imaging Services at Leesport

5479 Pottsville Pike
Leesport, PA, 19533

Available Services

- Outpatient Clinics (Outpatient)

The Reading Hospital Laboratory at Bernville

7169 Bernville Road
Bernville, PA, 19506

Available Services

- Laboratory Draw Station (Outpatient)

The Reading Hospital Laboratory at Womelsdorf

1137 West Penn Avenue
Womelsdorf, PA, 19567

Available Services

- Laboratory Draw Station (Outpatient)

TRH Center for Mental Health at Kutztown University

Boehm Science Hall, Main Street
Kutztown, PA, 19530

Available Services

- Single Specialty Practitioner (Outpatient)

TRH Center for Mental Health at Wyomissing High School

630 Evans Avenue
Wyomissing, PA, 19610

Available Services

- Single Specialty Practitioner (Outpatient)

Special Quality Awards

Due to our commitment to accurate data reporting, The Joint Commission is suspending the practice of updating Special Quality Awards until further notice

- **2015** Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program
- **2012** Silver - The Medal of Honor for Organ Donation
- **2010** Silver - The Medal of Honor for Organ Donation

Cooperative Agreements







Hospital - Accredited by [American College of Surgeons-Commission on Cancer \(ACoS-COC\)](#)

Complementary Agreements

Hospital - Accredited by [UHMS Clinical Hyperbaric Facility - Level 2](#)

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value
-  This organization's performance is similar to the target range/value
-  This organization's performance is below the target range/value
-  This measure is not applicable for this organization
-  Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* This information can also be viewed at [Hospital Compare](#).

** Indicates per 1000 hours of patient care.

*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

Hospital	2020 National Patient Safety Goals	Nationwide Comparison: ✓	Statewide Comparison: N/A
Behavioral Health Care and Human Services	2020 National Patient Safety Goals	Nationwide Comparison: ✓	Statewide Comparison: N/A
Home Care	2020 National Patient Safety Goals	Nationwide Comparison: ✓	Statewide Comparison: N/A
Reporting Period: January 2019 - December 2019			
National Quality Improvement Goals:			
	Emergency Department	National Comparison: N/D ²	Statewide Comparison: N/D ²
	Perinatal Care	National Comparison: N/D ²	Statewide Comparison: N/D ²

[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* State results are not calculated for the National Patient Safety Goals.