## Summary of Quality Information

### Accreditation Programs

#### Ambulatory Care

<table>
<thead>
<tr>
<th>Accreditation Decision</th>
<th>Effective Date</th>
<th>Last Full Survey Date</th>
<th>Last On-Site Survey Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accredited</td>
<td>7/14/2017</td>
<td>5/13/2021</td>
<td>5/13/2021</td>
</tr>
</tbody>
</table>

#### Hospital

<table>
<thead>
<tr>
<th>Accreditation Decision</th>
<th>Effective Date</th>
<th>Last Full Survey Date</th>
<th>Last On-Site Survey Date</th>
</tr>
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<tbody>
<tr>
<td>Accredited</td>
<td>7/14/2017</td>
<td>5/14/2021</td>
<td>5/14/2021</td>
</tr>
</tbody>
</table>
Advanced Certification Programs

**View Certification History**

**Advanced Comprehensive Stroke Center**
Certification Decision
Certification
Effective Date
5/12/2018
Last Full Survey Date
4/21/2021
Last On-Site Survey Date
4/21/2021

**Ventricular Assist Device**
Certification Decision
Certification
Effective Date
11/6/2019
Last Full Survey Date
11/5/2019
Last On-Site Survey Date
11/5/2019

**Sites**

**Mangurian Building**
4500 Mellish Drive
Jacksonville, FL, 32224

**Available Services**

-Computed Tomography (CT) (Outpatient )
-Diagnostic Imaging (Outpatient )
-General Practice (Outpatient )
-Gynecology (Outpatient )
-Hematology/Blood Treatment (Outpatient )
-Infusion Therapy (Outpatient )
-Magnetic Resonance Imaging (Outpatient )
-Neurology (Outpatient )
-Oncology/Cancer Care (Outpatient )
-Other Medical/Dental Services (Outpatient )
-Pharmacy/Dispensary, General (Outpatient )
-Telehealth (Outpatient )
-Telehealth - Non-Surgical (Outpatient )
-Ultrasound (Outpatient )
Other Clinics/Practices Located at This Site:

- Mayo Clinic Chemotherapy Infusion Center
- Mayo Clinic Clinical Studies Unit
- Mayo Clinic Hematology Oncology
- Mayo Clinic Laboratory
- Mayo Clinic Neurology and Neurosurgery
- Mayo Clinic Radiology
- Mayo Clinic Sterile Compounding Pharmacy

Mayo Clinic
4500 San Pablo Road
Jacksonville, FL, 32224

Available Services

- Allergy (Outpatient )
- Audiology (Outpatient )
- Cardiology (Outpatient )
- Computed Tomography (CT) (Outpatient )
- Computed Tomography Angiography (CTA) (Outpatient )
- Dermatology (Outpatient )
- Diagnostic Imaging (Outpatient )
- Echocardiography (Outpatient )
- Family Practice (Outpatient )
- Gastroenterology (Outpatient )
- Gastroenterology Procedures (Outpatient )
- General Practice (Outpatient )
- Gynecology (Outpatient )
- Internal Medicine (Outpatient )
- Magnetic Resonance Angiography (MRA) (Outpatient )
- Magnetic Resonance Imaging (Outpatient )
- Mammography (Outpatient )
- Nuclear Cardiology (Outpatient )
- Nuclear Medicine (Outpatient )
- Occupational Therapy (Outpatient )
- Oncology/Cancer Care (Outpatient )
- Optometry/Eye Care (Outpatient )
- Orthopedic Medicine (Outpatient )
- Other Medical/Dental Services (Outpatient )
- Otolaryngology/Ear, Nose, and Throat (Outpatient )
- Pharmacy/Dispensary, General (Outpatient )
- Physical Medicine and Rehabilitation (Outpatient )
- Positron Emission Tomography (PET) (Outpatient )
- Pulmonary Medicine (Outpatient )
- Rheumatology (Outpatient )
- Telehealth (Outpatient )
- Telehealth - Non-Surgical (Outpatient )
- Ultrasound (Outpatient )
- Urology (Outpatient )
- Vascular Medicine (Outpatient )
- X-ray (Outpatient )

Mayo Clinic Hospital
4500 San Pablo Road
Jacksonville, FL, 32224

Available Services
• Brachytherapy (Imaging/Diagnostic Services)
• Cardiac Catheterization Lab (Surgical Services)
• Cardiac Surgery (Surgical Services)
• Cardiothoracic Surgery (Surgical Services)
• Cardiovascular Unit (Inpatient)
• CT Scanner (Imaging/Diagnostic Services)
• Dialysis Unit (Inpatient)
• Ear/Nose/Throat Surgery (Surgical Services)
• Eating Disorders
• Eating Disorders (Outpatient)
• EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
• Gastroenterology (Surgical Services)
• GI or Endoscopy Lab (Imaging/Diagnostic Services)
• Gynecological Surgery (Surgical Services)
• Hazardous Medication Compounding (Inpatient)
• Hematology/Oncology Unit (Inpatient)
• Inpatient Unit (Inpatient)
• Interventional Radiology (Inpatient)
• Interventional Radiology (Imaging/Diagnostic Services)
• Magnetic Resonance Imaging (Imaging/Diagnostic Services)
• Medical/Surgical Unit (Inpatient)
• Medical ICU (Intensive Care Unit)
• Neuro/Spine ICU (Intensive Care Unit)
• Neuro/Spine Unit (Inpatient)
• Neurosurgery (Surgical Services)
• Non-Sterile Medication Compounding (Inpatient)
• Nuclear Medicine (Imaging/Diagnostic Services)
• Nuclear Pharmacy (Inpatient)
• Ophthalmology (Surgical Services)
• Orthopedic Surgery (Surgical Services)
• Orthopedic/Spine Unit (Inpatient)
• Outpatient Clinics (Outpatient)
• Plastic Surgery (Surgical Services)
• Positron Emission Tomography (PET) (Imaging/Diagnostic Services)
• Post Anesthesia Care Unit (PACU) (Inpatient)
• Radiation Oncology (Imaging/Diagnostic Services)
• Sterile Medication Compounding (Inpatient)
• Surgical ICU (Intensive Care Unit)
• Surgical Unit (Inpatient)
• Thoracic Surgery (Surgical Services)
• Transplant Surgery (Surgical Services)
• Ultrasound (Imaging/Diagnostic Services)
• Urology (Surgical Services)
• Vascular Surgery (Surgical Services)

Certification Programs

• Advanced Comprehensive Stroke Center
• Ventricular Assist Device

Mayo Clinic Outpatient Dialysis
4500 San Pablo Road
Jacksonville, FL, 32224

Available Services

• Dialysis (Outpatient)
Mayo Clinic Primary Care - Gate Parkway
7826 Ozark Drive
Jacksonville, FL, 32256

Available Services

• Cardiology (Outpatient)
• Dermatology (Outpatient)
• Diagnostic Imaging (Outpatient)
• Echocardiography (Outpatient)
• Family Practice (Outpatient)
• Mammography (Outpatient)
• Orthopedic Medicine (Outpatient)
• Other Diagnostic Tests/Therapeutic (Outpatient)
• Other Medical/Dental Services (Outpatient)
• Physical Medicine and Rehabilitation (Outpatient)
• Ultrasound (Outpatient)
• X-ray (Outpatient)

Mayo Primary Care Center - St. Augustine
110 Southwest Lake Drive
Saint Augustine, FL, 32086

Available Services

• Diagnostic Imaging (Outpatient)
• Family Practice (Outpatient)
• Other Diagnostic Tests/Therapeutic (Outpatient)
• X-ray (Outpatient)

Mayo Primary Care Center-Beaches
742 Marsh Landing Parkway
Jacksonville Beach, FL, 32250

Available Services

• Diagnostic Imaging (Outpatient)
• Family Practice (Outpatient)
• Other Diagnostic Tests/Therapeutic (Outpatient)
• X-ray (Outpatient)

Sleep Disorders Center
4634 Worrall Way
Jacksonville, FL, 32224

Available Services

• Other Medical/Dental Services (Outpatient)
• Sleep Studies (Outpatient)
Special Quality Awards

Due to our commitment to accurate data reporting, The Joint Commission is suspending the practice of updating Special Quality Awards until further notice

- 2015 ACS National Surgical Quality Improvement Program
- 2015 Magnet Award

Cooperative Agreements

Hospital - Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC)

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

- 🚀 This organization achieved the best possible results
- 🏆 This organization's performance is above the target range/value
- 🎯 This organization's performance is similar to the target range/value
- 🎯 This organization's performance is below the target range/value
- 🚑 This measure is not applicable for this organization
- 🚑 Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the National Quality Forum.

* This information can also be viewed at Hospital Compare.

** Indicates per 1000 hours of patient care.

*** The measure was not in effect for this quarter.

---- Null value or data not displayed.
New Changes to Quarterly Measure

Download Quarterly Measure Results

The Joint Commission only reports measures endorsed by the National Quality Forum.
* State results are not calculated for the National Patient Safety Goals.

National Quality Improvement Goals:

Mayo Clinic Florida
HCO ID: 369946
4500 San Pablo Road
Jacksonville, FL, 32224

<table>
<thead>
<tr>
<th>Measure Area</th>
<th>Nationwide Statewide</th>
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<tbody>
<tr>
<td>Emergency Department Compared to Other Joint Commission Accredited Organizations</td>
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<table>
<thead>
<tr>
<th>Measure</th>
<th>Hospital Results</th>
<th>Nationwide Top 10% Scored at Most</th>
<th>Weighted Median</th>
<th>Statewide Top 10% Scored at Most</th>
<th>Weighted Median</th>
<th>Average Rate</th>
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<tr>
<td>Admit Decision Time to ED</td>
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<td></td>
<td></td>
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<td>65.60 123.98</td>
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See Quarterly Results
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<tr>
<th>Quarterly Measure Results</th>
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<table>
<thead>
<tr>
<th></th>
<th>Number of Eligible Patients</th>
<th>Weighted Median Minutes</th>
<th>Nationwide Weighted Median Minutes</th>
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