



Organizations that have achieved  
The Gold Seal of Approval® from  
The Joint Commission®



# Quality Report





# Children's Hope Alliance

HCO ID: 591519  
211 Barium Springs Dr.  
Statesville, NC, 28677  
(704) 832-2200  
<https://www.childrenshopealliance.org/>

## Summary of Quality Information

### Accreditation Programs

#### [View Accreditation History](#)



#### [Behavioral Health Care and Human Services](#)

**Accreditation Decision**  
Accredited

**Effective Date**  
8/16/2017

**Last Full Survey Date**  
7/30/2021

**Last On-Site Survey Date**  
7/30/2021

### Sites

#### **Children's Hope Alliance**

209 Barium Springs Dr.  
Statesville, NC, 28677

#### **Available Services**

- Assertive Community Treatment/Community Support Services (Non 24 Hour Care - Child/Youth )
- Behavioral Health (Non 24 Hour Care - Adult )
- Behavioral Health (Non 24 Hour Care - Child/Youth )

#### **Children's Hope Alliance**

507 Courthouse Dr.  
Wilkesboro, NC, 28697

#### **Available Services**

- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Family Support (Non 24 Hour Care )

#### **Children's Hope Alliance**

5700 Executive Center Dr., Ste. #200A  
Charlotte, NC, 28212

#### **Available Services**

- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Foster Care (Non 24 Hour Care - Child/Youth )
- Therapeutic Foster Care (Residential Care - Child/Youth )

#### **Children's Hope Alliance**

1400 Westgate Center Dr., Ste. 100

Winston Salem, NC, 27103

**Available Services**

- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Foster Care (Non 24 Hour Care - Child/Youth )
- Therapeutic Foster Care (Residential Care - Child/Youth )

**Children's Hope Alliance**

217 N. Edgeworth St.  
Greensboro, NC, 27401

**Available Services**

- Behavioral Health (Non 24 Hour Care - Child/Youth )

**Children's Hope Alliance**

304 D West Union Street  
Morganton, NC, 28655

**Available Services**

- Other

**Children's Hope Alliance**

DBA: Children's Hope Alliance  
151 DeSoto Trail  
Webster, NC, 28788

**Available Services**

- Other

**Children's Hope Alliance**

4344 S NC Highway 150 Suite D  
Lexington, NC, 27295

**Available Services**

- Behavioral Health (Non 24 Hour Care - Child/Youth )

**Children's Hope Alliance**

60 Livingston St., Ste. 100  
Asheville, NC, 28801

**Available Services**

- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Foster Care (Non 24 Hour Care - Child/Youth )
- Therapeutic Foster Care (Residential Care - Child/Youth )

**Children's Hope Alliance**

211 Barium Springs Dr.  
Statesville, NC, 28677

**Howard Home-Children's Hope Alliance**

107 Barium Springs Dr.  
Statesville, NC, 28677

## Independent Living-Children's Hope Alliance

140 Frazier Loop  
Statesville, NC, 28677

### Available Services

- Behavioral Health (Transitional Living - Child/Youth )
- Behavioral Health (Supervised - Child/Youth )

## King Home-Children's Hope Alliance

138 Barium Springs Dr.  
Statesville, NC, 28677

### Available Services

- Behavioral Health (Residential Care - Child/Youth )

## Nelson Home-Children's Hope Alliance

115 Barium Springs Dr.  
Statesville, NC, 28677

## Springs Academy-Children's Hope Alliance

625 Carolina Avenue N  
Statesville, NC, 28677

### Available Services

- Behavioral Health (Day Programs - Child/Youth )
- Behavioral Health (Partial Hospitalization - Child/Youth )

## National Patient Safety Goals and National Quality Improvement Goals

### Symbol Key

- 🌟 This organization achieved the best possible results
- 🟢 This organization's performance is above the target range/value
- ✅ This organization's performance is similar to the target range/value
- 🚫 This organization's performance is below the target range/value
- 🚫 N/A This measure is not applicable for this organization
- 🚫 N/D Not displayed

### Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting

National Quality Forum Endorsement.

11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* This information can also be viewed at [Hospital Compare](#).

\*\* Indicates per 1000 hours of patient care.


\*\*\* The measure was not in effect for this quarter.

---- Null value or data not displayed.

**Behavioral Health Care and  
Human Services**

[2017 National Patient  
Safety Goals](#)

Nationwide  
Comparison: 

Statewide  
Comparison: 

## [New Changes to Quarterly Measure](#)

### [Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* State results are not calculated for the National Patient Safety Goals.