



Organizations that have achieved
The Gold Seal of Approval® from
The Joint Commission®



Quality Report



White Plains Hospital Center



DBA: White Plains Hospital
HCO ID: 5902
Davis Avenue at East Post Road
White Plains, NY, 10601
(914) 681-0600
wphospital.org

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)



Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
Hospital Accredited	6/22/2019	6/21/2019	6/21/2019

Advanced Certification Programs

[View Certification History](#)



[Primary Stroke Center](#)

Certification Decision

[Certification](#)

Effective Date

5/7/2019

Last Full Survey Date

4/5/2019

Last On-Site Survey Date

4/5/2019

Sites

[Center for Cancer Care](#)

DBA: Center for Cancer Care
2 Longview Avenue
White Plains, NY, 10601

Available Services

- Administration of Blood Product (Outpatient)
- Administration of High Risk Medications (Outpatient)

- Hazardous Medication Compounding (Outpatient)
- High Risk Sterile Medication Compounding (Outpatient)
- Outpatient Clinics (Outpatient)

Other Clinics/Practices Located at This Site:

- Breast Surgery
- Cancer and Blood Services
- Infusion Center
- Oncology and Hematology
- Radiation Therapy
- Surgical Oncology
- Westchester Thoracic

White Plains Hospital Center

DBA: White Plains Hospital

Davis Avenue at East Post Road

White Plains, NY, 10601

Available Services

- Cardiac Catheterization Lab (Surgical Services)
- Coronary Care Unit (Inpatient)
- CT Scanner (Imaging/Diagnostic Services)
- Dialysis Unit (Inpatient)
- Ear/Nose/Throat Surgery (Surgical Services)
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
- Gastroenterology (Surgical Services)
- GI or Endoscopy Lab (Imaging/Diagnostic Services)
- Gynecological Surgery (Surgical Services)
- Gynecology (Inpatient)
- Hazardous Medication Compounding (Inpatient)
- Hematology/Oncology Unit (Inpatient)
- Inpatient Unit (Inpatient)
- Interventional Radiology (Imaging/Diagnostic Services)
- Labor & Delivery (Inpatient)
- Magnetic Resonance Imaging (Imaging/Diagnostic Services)
- Medical /Surgical Unit (Inpatient)
- Medical ICU (Intensive Care Unit)
- Normal Newborn Nursery (Inpatient)
- Nuclear Medicine (Imaging/Diagnostic Services)
- Ophthalmology (Surgical Services)
- Orthopedic Surgery (Surgical Services)
- Orthopedic/Spine Unit (Inpatient)
- Outpatient Clinics (Outpatient)
- Pediatric Unit (Inpatient)
- Plastic Surgery (Surgical Services)
- Positron Emission Tomography (PET) (Imaging/Diagnostic Services)
- Post Anesthesia Care Unit (PACU) (Inpatient)
- Sleep Laboratory (Sleep Laboratory)
- Teleradiology (Imaging/Diagnostic Services)
- Thoracic Surgery (Surgical Services)
- Ultrasound (Imaging/Diagnostic Services)
- Urology (Surgical Services)
- Vascular Surgery (Surgical Services)

Certification Programs

- Primary Stroke Center

Other Clinics/Practices Located at This Site:

- Family Health Center

White Plains Hospital Center Women's Imaging Center

DBA: Women's Imaging
90 South Ridge Street
Rye Brook, NY, 10573

Available Services

- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

White Plains Hospital Medical and Wellness

99 Business Park Drive
Armonk, NY, 10504

Available Services

- Outpatient Clinics (Outpatient)

Other Clinics/Practices Located at This Site:

- Imaging
- Urgent Care

White Plains Hospital MRI

DBA: White Plains Hospital MRI
244 Westchester Avenue
White Plains, NY, 10601

Available Services

- Outpatient Clinics (Outpatient)

White Plains Hospital Physicians Associates

DBA: WPPA Internal Medicine and Infectious Disease
56 Doyer Avenue
White Plains, NY, 10601

Available Services

- Single Specialty Practitioner (Outpatient)

White Plains Hospital Physicians Associates

DBA: WPPA
170 Maple Ave.
White Plains, NY, 10601

Available Services

- Outpatient Clinics (Outpatient)

Other Clinics/Practices Located at This Site:

- WPPA 170 Maple orthopedics

- WPPA Colorectal Surgery
- WPPA EP Cardiology
- WPPA OB/GYN Partners
- WPPA Surgical Specialists

White Plains Hospital Physicians Associates

DBA: WPPA Plastics
12 Greenridge Ave
White Plains, NY, 10601

Available Services

- Single Specialty Practitioner (Outpatient)

Other Clinics/Practices Located at This Site:

- 0

White Plains Physician Associates

DBA: WPPA - Larchmont South
2345 Boston Post Road
Larchmont, NY, 10538

Available Services

- Outpatient Clinics (Outpatient)

White Plains Physician Associates

DBA: Westchester Sports and Spine
1133 Westchester Ave., White Plains
West Harrison, NY, 10604

Available Services

- Single Specialty Practitioner (Outpatient)

White Plains Physician Associates

DBA: WPPA Westchester Orthopaedic Specialists
222 Westchester Ave.
White Plains, NY, 10605

Available Services

- Single Specialty Practitioner (Outpatient)

White Plains Physician Associates

DBA: WPPA - Yorktown Heights
3379 Crompond Road
Yorktown Heights, NY, 10598

Available Services

- Outpatient Clinics (Outpatient)

White Plains Physician Associates

DBA: WPPA 311 North
311 North Street
White Plains, NY, 10605

Available Services

- Outpatient Clinics (Outpatient)

Other Clinics/Practices Located at This Site:

- WPPA Cardiology
- WPPA Gastroenterology

White Plains Physician Associates

DBA: WPPA 33 Davis
33 Davis Ave
White Plains, NY, 10601

Available Services

- Outpatient Clinics (Outpatient)

Other Clinics/Practices Located at This Site:

- WPPA Vascular

White Plains Physician Associates

DBA: Obstetrics & Gynecology Partners
141 South Central Avenue
Hartsdale, NY, 10530

Available Services

- Single Specialty Practitioner (Outpatient)

White Plains Physician Associates Family Medicine

DBA: Family Medicine
2071 Boston Post Road
Larchmont, NY, 10538

Available Services

- Outpatient Clinics (Outpatient)

Other Clinics/Practices Located at This Site:

- 2
- none

White Plains Physicians Associates

DBA: WPPA - Southern Westchester
688 White Plains Road
Scarsdale, NY, 10583

Available Services

- Outpatient Clinics (Outpatient)

WPH Ambulatory Surgery Center

DBA: WPH Ambulatory Surgery Center
226 Westchester Ave.
West Harrison, NY, 10604

Available Services

- Administration of High Risk Medications (Outpatient)
- Ambulatory Surgery Center (Outpatient)
- Anesthesia (Outpatient)
- Perform Invasive Procedure (Outpatient)

WPH Family Health Center

DBA: Family Health Center
79 E. Post Road
White Plains, NY, 10601

Available Services

- Outpatient Clinics (Outpatient)

WPPA New Rochelle

DBA: WPPA New Rochelle
1296 North Ave.
New Rochelle, NY, 10804

Available Services

- Outpatient Clinics (Outpatient)

Other Clinics/Practices Located at This Site:

- WPPA Imaging
- WPPA Primary Care

WPPA Ryebrook Cardiology

DBA: WPPA Ryebrook Cardiology
14 Rye Ridge Plaza, Suite 234
Rye Brook, NY, 10573

Available Services

- Single Specialty Practitioner (Outpatient)

WPPA Somers

DBA: WPPA Somers
325 Route 100
Somers, NY, 10589

Available Services

- Outpatient Clinics (Outpatient)

Special Quality Awards

Due to our commitment to accurate data reporting, The Joint Commission is suspending the practice of updating Special Quality Awards until further notice







- **2014 ACS National Surgical Quality Improvement Program**

Cooperative Agreements

Hospital - Accredited by [American College of Surgeons-Commission on Cancer \(ACoS-COC\)](#)

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value
-  This organization's performance is similar to the target range/value
-  This organization's performance is below the target range/value
-  This measure is not applicable for this organization
-  Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* This information can also be viewed at [Hospital Compare](#).

** Indicates per 1000 hours of patient care.

*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

Hospital	2019 National Patient Safety Goals	Nationwide Comparison:	Statewide Comparison:
Reporting Period: January 2019 - December 2019			
National Quality Improvement Goals:			
	Emergency Department	National Comparison: 2	Statewide Comparison: 2
	Perinatal Care	National Comparison: 2	Statewide Comparison: 2

[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* State results are not calculated for the National Patient Safety Goals.

National Quality Improvement Goals:

White Plains Hospital Center

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Measure Area	Nationwide	Statewide
Perinatal Care Compared to Other Joint Commission Accredited Organizations	2	2

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate
Elective Delivery Read More See Quarterly Results	0% of 73 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	0%	2%
				Average Rate	0% 2%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2019

73

0%

2%

Apr - Jun 2019

73

0%

2%

Jul - Sep 2019

73

0%

2%

Oct - Dec 2019

73

0%

2%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Cesarean Birth Read More See Quarterly Results	⊖ 32% of 363 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	12%	25%	Average Rate	15% 27%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2019

363

37%

25%

Apr - Jun 2019

363

23%

25%

Jul - Sep 2019

363

41%

25%

Oct - Dec 2019

363

30%

25%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Exclusive Breast Milk Feeding Read More See Quarterly Results	⊖ 41% of 748 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	73%	51%	Average Rate	59% 37%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2019

748

35%

51%

Apr - Jun 2019

748

51%

52%

Jul - Sep 2019

748

41%


51%

Oct - Dec 2019

748

39%

50%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Antenatal Steroids Read More See Quarterly Results	 100% of 11 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	98%	Average Rate	100% 98%

Quarterly Measure Results

Number of Eligible Patients
Rate

Nationwide Average

Jan - Mar 2019

4

4

98%

Apr - Jun 2019

4

4

99%

Jul - Sep 2019

4

4

99%

Oct - Dec 2019

11

100%

98%

Measure	Hospital Results	Nationwide	Average	Statewide	Average		
		Top 10% Scored at Least	Rate	Top 10% Scored at Least	Rate	Rate	
Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate	 10 45% of 1659 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	17%	32%	Average Rate	19% 36%
Read More See Quarterly Results							

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2019

1659

31%

32%

Apr - Jun 2019

1659

65%

31%

Jul - Sep 2019

1659

35%

32%

Oct - Dec 2019

1659

47%

32%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate	ND 10 5% of 1659 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	6%	13%	Average Rate	6% 12%
Read More See Quarterly Results							

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2019

1659

8%

14%

Apr - Jun 2019

1659

5%

13%

Jul - Sep 2019

1659

0%

14%

Oct - Dec 2019

1659

7%

13%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate	(N/D) 10 40% of 1659 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	3%	18%	Average Rate	7% 23%
Read More See Quarterly Results							

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2019

1659

22%

18%

Apr - Jun 2019

1659

60%

18%

Jul - Sep 2019

1659

35%

19%

Oct - Dec 2019

1659

40%

19%

Measure Area

Nationwide Statewide

Emergency Department Compared to Other Joint Commission
[Read More](#) Accredited Organizations

ND 2

ND 2

Measure	Hospital Results	Nationwide	Weighted Median	Statewide	Weighted Median	Average Rate	
		Top 10% Scored at Most		Top 10% Scored at Most			
Admit Decision Time to ED	ND 2						
Departure Time for Admitted Patients Read More See Quarterly Results	115.00 minutes 555 eligible Patients	Nationwide Statewide	Top 10% Scored at Least	55.00	133.00		73.38 189.71

Quarterly Measure Results

Number of Eligible Patients
Weighted Median Minutes
Nationwide Weighted Median Minutes

Jan - Mar 2019

555
127.00
149.03

Apr - Jun 2019

1
1
129.15

Jul - Sep 2019

555
102.00
123.92

Oct - Dec 2019

555
122.00
129.12