



Organizations that have achieved  
The Gold Seal of Approval® from  
The Joint Commission®



# Quality Report



# Mayo Clinic Arizona



DBA: Mayo Clinic Hospital  
HCO ID: 261796  
5777 East Mayo Boulevard  
Phoenix, AZ, 85054  
(480) 342-3588  
[www.mayo.edu](http://www.mayo.edu)

## Summary of Quality Information

### Accreditation Programs

#### [View Accreditation History](#)



#### [Home Care](#)

**Accreditation Decision**  
[Accredited](#)

**Effective Date**  
9/26/2019

**Last Full Survey Date**  
9/25/2019

**Last On-Site Survey Date**  
9/25/2019



#### [Hospital](#)

**Accreditation Decision**  
[Accredited](#)

**Effective Date**  
9/28/2019

**Last Full Survey Date**  
9/27/2019

**Last On-Site Survey Date**  
11/11/2019

## Advanced Certification Programs

### [View Certification History](#)



#### [Primary Stroke Center](#)

##### **Certification Decision**

##### [Certification](#)

##### **Effective Date**

2/27/2021

##### **Last Full Survey Date**

2/26/2021

##### **Last On-Site Survey Date**

2/26/2021



#### [Ventricular Assist Device](#)

##### **Certification Decision**

##### [Certification](#)

##### **Effective Date**

8/14/2019

##### **Last Full Survey Date**

8/13/2019

##### **Last On-Site Survey Date**

8/13/2019

## Sites

### **Mayo Clinic Arizona**

DBA: Mayo Clinic Sports Medicine Center  
63 South Rockford, Suite 130  
Tempe, AZ, 85281

#### **Available Services**

- Outpatient Clinics (Outpatient )
- Perform Invasive Procedure (Outpatient )

### **Mayo Clinic Arizona**

DBA: Mayo Clinic Specialty Building  
5779 East Mayo Boulevard  
Phoenix, AZ, 85054

#### **Available Services**

- Administration of Blood Product (Outpatient )
- Administration of High Risk Medications (Outpatient )
- Outpatient Clinics (Outpatient )
- Perform Invasive Procedure (Outpatient )

## **Mayo Clinic Arizona**

DBA: Mayo Clinic Building, Phoenix Campus  
5881 East Mayo Boulevard  
Phoenix, AZ, 85054

### **Available Services**

- Administration of Blood Product (Outpatient )
- Administration of High Risk Medications (Outpatient )
- Anesthesia (Outpatient )
- Hazardous Medication Compounding (Outpatient )
- Outpatient Clinics (Outpatient )
- Perform Invasive Procedure (Outpatient )

## **Mayo Clinic Arizona**

DBA: Mayo Clinic Family Medicine-Arrowhead  
20199 North 75th Avenue  
Glendale, AZ, 85308

### **Available Services**

- Outpatient Clinics (Outpatient )
- Perform Invasive Procedure (Outpatient )

## **Mayo Clinic Arizona**

DBA: Mayo Clinic Family Medicine - Thunderbird  
13737 North 92nd Street  
Scottsdale, AZ, 85260

### **Available Services**

- Outpatient Clinics (Outpatient )
- Perform Invasive Procedure (Outpatient )

## **Mayo Clinic Arizona**

DBA: Mayo Clinic Primary Care - San Tan  
1850 East Northrop Boulevard, Suite 160  
Chandler, AZ, 85286

### **Available Services**

- Outpatient Clinics (Outpatient )
- Perform Invasive Procedure (Outpatient )

## **Mayo Clinic Arizona**

DBA: Mayo Clinic Hospital  
5777 East Mayo Boulevard  
Phoenix, AZ, 85054

### **Available Services**

- Brachytherapy (Imaging/Diagnostic Services )
- Canes and Crutches
- Cardiac Catheterization Lab (Surgical Services )
- Cardiac Surgery (Surgical Services )
- Cardiothoracic Surgery (Surgical Services )
- Cardiovascular Unit (Inpatient )
- CT Scanner (Imaging/Diagnostic Services )

- Dialysis Unit (Inpatient )
- Durable Medical Equipment
- Ear/Nose/Throat Surgery (Surgical Services )
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services )
- Gastroenterology (Surgical Services )
- GI or Endoscopy Lab (Imaging/Diagnostic Services )
- Gynecological Surgery (Surgical Services )
- Hazardous Medication Compounding (Inpatient )
- Hematology/Oncology Unit (Inpatient )
- Inpatient Unit (Inpatient )
- Interventional Radiology (Imaging/Diagnostic Services )
- Magnetic Resonance Imaging (Imaging/Diagnostic Services )
- Medical /Surgical Unit (Inpatient )
- Medical ICU (Intensive Care Unit )
- Neuro/Spine ICU (Intensive Care Unit )
- Neuro/Spine Unit (Inpatient )
- Neurosurgery (Surgical Services )
- Non-Sterile Medication Compounding (Inpatient )
- Nuclear Medicine (Imaging/Diagnostic Services )
- Ophthalmology (Surgical Services )
- Orthopedic Surgery (Surgical Services )
- Outpatient Clinics (Outpatient )
- Plastic Surgery (Surgical Services )
- Positron Emission Tomography (PET) (Imaging/Diagnostic Services )
- Post Anesthesia Care Unit (PACU) (Inpatient )
- Radiation Oncology (Imaging/Diagnostic Services )
- Rehabilitation Unit (Inpatient )
- Rehabilitation Unit (24-hour Acute Care/Crisis Stabilization )
- Sleep Laboratory
- Sleep Laboratory (Sleep Laboratory )
- Sterile Medication Compounding (Inpatient )
- Surgical ICU (Intensive Care Unit )
- Teleradiology (Imaging/Diagnostic Services )
- Thoracic Surgery (Surgical Services )
- Transplant Surgery (Surgical Services )
- Ultrasound (Imaging/Diagnostic Services )
- Urology (Surgical Services )
- Vascular Surgery (Surgical Services )
- Walkers, Canes and Crutches

### **Certification Programs**

- Primary Stroke Center
- Ventricular Assist Device

### **Mayo Clinic Arizona**

DBA: Mayo Clinic Ambulatory Surgery Center  
 13400 East Shea Boulevard  
 Scottsdale, AZ, 85259

### **Available Services**

- Administration of High Risk Medications (Outpatient )
- Ambulatory Surgery Center (Outpatient )
- Anesthesia (Outpatient )
- Perform Invasive Procedure (Outpatient )

### **Mayo Clinic Arizona**



DBA: Mayo Clinic Primary Care-Phoenix Campus  
5701 East Mayo Boulevard  
Phoenix, AZ, 85054

### Available Services

- Outpatient Clinics (Outpatient )
- Perform Invasive Procedure (Outpatient )

### Mayo Clinic Arizona

DBA: Mayo Clinic Building-Scottsdale Campus  
13400 East Shea Boulevard  
Scottsdale, AZ, 85259

### Available Services

- Hazardous Medication Compounding (Outpatient )
- High Risk Sterile Medication Compounding (Outpatient )
- Outpatient Clinics (Outpatient )
- Perform Invasive Procedure (Outpatient )

## Special Quality Awards

*Due to our commitment to accurate data reporting, The Joint Commission is suspending the practice of updating Special Quality Awards until further notice*

- **2015** Bronze Get With The Guidelines - Heart Failure
- **2015** Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program
- **2015** Silver Get With The Guidelines - Resuscitation




## Cooperative Agreements

**Hospital** - Accredited by [American College of Surgeons-Commission on Cancer \(ACoS-COC\)](#)

**Laboratory** - Accredited by [American Society for Histocompatibility and Immunogenetics \(ASHI\)](#)

## National Patient Safety Goals and National Quality Improvement Goals

### Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value
-  This organization's performance is similar to the target range/value

- ⊖ This organization's performance is below the target range/value
- ⊖/N/A This measure is not applicable for this organization
- ⊖/N/D Not displayed

### Measures Footnote Key

- The measure or measure set was not reported.
- The measure set does not have an overall result.
- The number is not enough for comparison purposes.
- The measure meets the Privacy Disclosure Threshold rule.
- The organization scored above 90% but was below most other organizations.
- The measure results are not statistically valid.
- The measure results are based on a sample of patients.
- The number of months with measure data is below the reporting requirement.
- The measure results are temporarily suppressed pending resubmission of updated data.
- Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
- There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* This information can also be viewed at [Hospital Compare](#).

\*\* Indicates per 1000 hours of patient care.

\*\*\* The measure was not in effect for this quarter.

---- Null value or data not displayed.

<b>Hospital</b>	<a href="#">2019 National Patient Safety Goals</a>	Nationwide Comparison:	Statewide Comparison:
<b>Home Care</b>	<a href="#">2019 National Patient Safety Goals</a>	Nationwide Comparison:	Statewide Comparison:
<p>Reporting Period: January 2019 - December 2019</p> <p><a href="#">National Quality Improvement Goals:</a></p>			
	<a href="#">Emergency Department</a>	National Comparison:  2	Statewide Comparison:  2

### [New Changes to Quarterly Measure](#)

#### [Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* State results are not calculated for the National Patient Safety Goals.