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Organizations that have achieved
The Gold Seal of Approval® from
The Joint Commission®



Quality Report





Emerson Hospital

HCO ID: 5540
133 Old Road to Nine Acre Corner
Concord, MA, 01742
(978) 369-1400
www.emersonhospital.org

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)

	Home Care	Accreditation Decision Accredited	Effective Date 11/18/2022	Last Full Survey Date 11/17/2022	Last On-Site Survey Date 11/17/2022
	Hospital	Accreditation Decision Accredited	Effective Date 7/22/2023	Last Full Survey Date 12/6/2022	Last On-Site Survey Date 12/6/2022

Advanced Certification Programs

[View Certification History](#)



[Primary Stroke Center](#)

Certification Decision

[Certification](#)

Effective Date

5/26/2022

Last Full Survey Date

4/1/2022

Last On-Site Survey Date

4/1/2022

Sites

Emerson Hospital

133 Old Road to Nine Acre Corner
Concord, MA, 01742

Available Services

- Addiction Services

- Addiction Services (Non-detox - Adult)
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult)
- Chemical Dependency (Day Programs - Adult)
- Chemical Dependency (Partial Hospitalization - Adult)
- Chemical Dependency (Non-detox - Adult)
- CT Scanner (Imaging/Diagnostic Services)
- Ear/Nose/Throat Surgery (Surgical Services)
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
- Gastroenterology (Surgical Services)
- GI or Endoscopy Lab (Imaging/Diagnostic Services)
- Gynecological Surgery (Surgical Services)
- Gynecology (Inpatient)
- Hazardous Medication Compounding (Inpatient)
- Inpatient Unit (Inpatient)
- Interventional Radiology (Imaging/Diagnostic Services)
- Labor & Delivery (Inpatient)
- Magnetic Resonance Imaging (Imaging/Diagnostic Services)
- Medical /Surgical Unit (Inpatient)
- Medical ICU (Intensive Care Unit)
- Neurosurgery (Surgical Services)
- Non-Sterile Medication Compounding (Inpatient)
- Normal Newborn Nursery (Inpatient)
- Nuclear Medicine (Imaging/Diagnostic Services)
- Ophthalmology (Surgical Services)
- Orthopedic Surgery (Surgical Services)
- Outpatient Clinics (Outpatient)
- Pediatric Unit (Inpatient)
- Plastic Surgery (Surgical Services)
- Positron Emission Tomography (PET) (Imaging/Diagnostic Services)
- Post Anesthesia Care Unit (PACU) (Inpatient)
- Sleep Laboratory (Sleep Laboratory)
- Sterile Medication Compounding (Inpatient)
- Surgical ICU (Intensive Care Unit)
- Teleradiology (Imaging/Diagnostic Services)
- Ultrasound (Imaging/Diagnostic Services)
- Urology (Surgical Services)
- Vascular Surgery (Surgical Services)

Certification Programs

- Primary Stroke Center

Emerson Hospital Center for Specialty Care

54 Baker Avenue
Concord, MA, 01742

Available Services

- Administration of High Risk Medications (Outpatient)
- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

Emerson Hospital Health Center

133 Littleton Road
Westford, MA, 01886

Available Services

- Outpatient Clinics (Outpatient)

Emerson Hospital Health Center At Groton

240 Main Street
Groton, MA, 01450

Available Services

- Outpatient Clinics (Outpatient)

Emerson Hospital Home Care

310 Baker Ave
Concord, MA, 01742

Available Services

- Home Health Aides
- Home Health, Non-Hospice Services
- Medical Social Services
- Occupational Therapy
- Physical Therapy
- Skilled Nursing Services
- Speech Language Pathology

Emerson Medical @ Sudbury

490 Boston Post Road
Sudbury, MA, 01776

Available Services

- Outpatient Clinics (Outpatient)

Hermel Breast Health Center

747 Main Street
Concord, MA, 01742

Available Services

- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

The Clough Center for Rehabilitative and Sports Therapy



310 Baker Avenue
Concord, MA, 01742

Available Services

- Outpatient Clinics (Outpatient)

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is better than the target range/value

- This organization's performance is similar to the target range/value
- This organization's performance is worse than the target range/value
- This measure is not applicable for this organization
- Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.
12. The measure rate is within optimal range.

* This information can also be viewed at [Hospital Compare](#).

** Indicates per 1000 hours of patient care.

*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

Home Care	2022 National Patient Safety Goals	Nationwide Comparison:	Statewide Comparison:
Hospital	2023 National Patient Safety Goals	Nationwide Comparison:	Statewide Comparison:
	Reporting Period: January 2022 - December 2022 National Quality Improvement Goals:		
	Perinatal Care	National Comparison: 2	Statewide Comparison: 2

[New Changes to Quarterly Measure](#)



[Download Quarterly Measure Results](#)

* State results are not calculated for the National Patient Safety Goals.

National Quality Improvement Goals:

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Measure Area	Nationwide	Statewide
Perinatal Care Compared to Other Joint Commission Accredited Organizations	 2	 2
Read More		

Measure	Hospital Results	Nationwide Top Performer Threshold	Average Rate	Statewide Top Performer Threshold	Average Rate		
Elective Delivery Read More See Quarterly Results	 0% of 20 Eligible Patients	Nationwide Statewide	Top Performer Threshold	0%	2%	Average Rate	0% 1%

Quarterly Measure Results

Number of Eligible Patients	Rate	Nationwide Average
Jan - Mar 2022	20	0%
	0%	2%
Apr - Jun 2022	20	0%
	0%	2%
Jul - Sep 2022	4	4
	4	2%
Oct - Dec 2022	20	0%
	0%	2%

Measure	Hospital Results	Nationwide Top Performer Threshold	Average Rate	Statewide Top Performer Threshold	Average Rate		
Cesarean Birth Read More See Quarterly Results	⊕ 0% of 105 Eligible Patients	Nationwide Statewide	Top Performer Threshold	Ⓝ 12	26%	Average Rate	Ⓝ 12 27%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2022

105

1

26%

Apr - Jun 2022

105

1

26%

Jul - Sep 2022

105

1

26%

Oct - Dec 2022

105

1

26%

Measure	Hospital Results	Nationwide Top Performer Threshold	Average Rate	Statewide Top Performer Threshold	Average Rate		
Exclusive Breast Milk Feeding Read More See Quarterly Results	✔ 77% of 272 Eligible Patients	Nationwide Statewide	Top Performer Threshold	72%	50%	Average Rate	77% 48%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2022

272

75%

48%

Apr - Jun 2022

272

79%

51%

Jul - Sep 2022

272

82%

50%

Oct - Dec 2022

272

71%

49%

Measure	Hospital Results	Nationwide Top Performer Threshold	Average Rate	Statewide Top Performer Threshold	Average Rate		
Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate Read More See Quarterly Results	 9% of 1221 Eligible Patients	Nationwide Statewide	Top Performer Threshold	5%	13%	Average Rate	6% 13%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2022

1221

16%

12%

Apr - Jun 2022

1221

7%

13%

Jul - Sep 2022

1221

3%

13%

Oct - Dec 2022

1221

10%

13%