



Organizations that have achieved
The Gold Seal of Approval® from
The Joint Commission®



Quality Report





Dallas Behavioral Healthcare Hospital

HCO ID: 549498
800 Kirnwood
Desoto, TX, 75115
(972) 982-0897
www.dallasbehavioral.com

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)



| Accreditation Decision | Effective Date | Last Full Survey Date | Last On-Site Survey Date |
|-------------------------------------|----------------|-----------------------|--------------------------|
| Hospital Accredited | 4/19/2017 | 3/8/2017 | 2/28/2019 |

Sites

Dallas Behavioral Healthcare Hospital, LLC

800 Kirnwood Drive
Desoto, TX, 75115

Available Services

- Behavioral Health (Day Programs - Adult)
- Behavioral Health (Day Programs - Child/Youth)
- Behavioral Health (Non 24 Hour Care - Adult)
- Behavioral Health (Non 24 Hour Care - Child/Youth)
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult)
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Child/Youth)
- Behavioral Health (Partial - Adult)
- Behavioral Health (Partial - Child/Youth)
- Community Integration (Non 24 Hour Care)

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

- This organization achieved the best possible results
- This organization's performance is above the target range/value
- This organization's performance is similar to the target range/value
- This organization's performance is below the target range/value
- This measure is not applicable for this organization
- Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.


The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* This information can also be viewed at [Hospital Compare](#).

** Indicates per 1000 hours of patient care.

*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

| Hospital | 2018 National Patient Safety Goals | Nationwide Comparison:  | Statewide Comparison:  |
|--|--|--|---|
| <p>Reporting Period: July 2017 - June 2018</p> <p>National Quality Improvement Goals:</p> <p>Hospital-Based Inpatient Psychiatric Services</p> <p>Nationwide Comparison:  ²</p> <p>Statewide Comparison:  ²</p> | | | |

[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)



The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* State results are not calculated for the National Patient Safety Goals.

National Quality Improvement Goals:

Dallas Behavioral Healthcare Hospital

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| | |
|--|--|
| Measure Area Hospital-Based Inpatient Psychiatric Services Compared to Other Joint Commission Accredited Organizations Read More | Nationwide  ² Statewide  ² |
|--|--|

| Measure | Hospital Results | Nationwide Top 10% Scored at Least | Average Rate | Statewide Top 10% Scored at Least | Average Rate | | |
|--|---|------------------------------------|-------------------------|-----------------------------------|--------------|--------------|----------|
| Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Overall Rate Read More See Quarterly Results |  100% of 966 Eligible Patients | Nationwide Statewide | Top 10% Scored at Least | 100% | 95% | Average Rate | 100% 97% |

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jul - Sep 2017

966

100%

95%

Oct - Dec 2017

966

100%

95%

Jan - Mar 2018

966

100%

95%

Apr - Jun 2018

966

100%

94%

| Measure | Hospital Results | Nationwide Top 10% Scored at Least | Average Rate | Statewide Top 10% Scored at Least | Average Rate | | |
|---|---|------------------------------------|-------------------------|-----------------------------------|--------------|--------------|----------|
| Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Children (1-12 years) Read More See Quarterly Results |  100% of 193 Eligible Patients | Nationwide Statewide | Top 10% Scored at Least | 100% | 96% | Average Rate | 100% 98% |

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jul - Sep 2017

193

100%

97%

Oct - Dec 2017

193

100%

96%

Jan - Mar 2018

193

100%


97%

Apr - Jun 2018

193

100%

93%

| Measure | Hospital Results | Nationwide Top 10% Scored at Least | Average Rate | Statewide Top 10% Scored at Least | Average Rate | | |
|--|--|------------------------------------|-------------------------|-----------------------------------|--------------|--------------|----------|
| Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Adolescent (13-17 years) |  100% of 259 Eligible Patients | Nationwide Statewide | Top 10% Scored at Least | 100% | 95% | Average Rate | 100% 97% |
| Read More See Quarterly Results | | | | | | | |

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jul - Sep 2017

259

100%

97%

Oct - Dec 2017

259

100%

96%

Jan - Mar 2018

259

100%

96%

Apr - Jun 2018

259

100%

93%

| Measure | Hospital Results | Nationwide Top 10% Scored at Least | Average Rate | Statewide Top 10% Scored at Least | Average Rate | | |
|---|---|------------------------------------|-------------------------|-----------------------------------|--------------|--------------|----------|
| Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Adult (18-64 years) Read More See Quarterly Results |  100% of 377 Eligible Patients | Nationwide Statewide | Top 10% Scored at Least | 100% | 95% | Average Rate | 100% 97% |

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jul - Sep 2017

377

100%

95%

Oct - Dec 2017

377

100%

94%

Jan - Mar 2018

377

100%


95%

Apr - Jun 2018

377

100%

94%

| Measure | Hospital Results | Nationwide Top 10% Scored at Least | Average Rate | Statewide Top 10% Scored at Least | Average Rate | | |
|---|---|------------------------------------|-------------------------|-----------------------------------|--------------|--------------|----------|
| Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Older Adult (>= 65 years) Read More See Quarterly Results |  100% of 137 Eligible Patients | Nationwide Statewide | Top 10% Scored at Least | 100% | 93% | Average Rate | 100% 95% |

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jul - Sep 2017

137

100%

94%

Oct - Dec 2017

137

100%

93%

Jan - Mar 2018

137

100%

93%

Apr - Jun 2018

137

100%

93%

| Measure | Hospital Results | Nationwide Top 10% Scored at Least | Average Rate | Statewide Top 10% Scored at Least | Average Rate | Average Rate | |
|---|--|------------------------------------|-------------------------|-----------------------------------|--------------|--------------|---------|
| Multiple Antipsychotic Medications at Discharge with Appropriate Justification Overall Rate Read More See Quarterly Results |  0% of 3 Eligible Patients | Nationwide Statewide | Top 10% Scored at Least | 100% | 63% | Average Rate | 99% 71% |

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jul - Sep 2017

4

4

62%

Oct - Dec 2017

4

4

63%

Jan - Mar 2018

4

4


62%

Apr - Jun 2018

1

1

64%

| Measure | Hospital Results | Nationwide | Average Rate | Statewide | Average Rate | | |
|--|---|-------------------------|-------------------------|-------------------------|-------------------------|--------------|----------|
| | | Top 10% Scored at Least | | Top 10% Scored at Least | Top 10% Scored at Least | Average Rate | |
| Multiple Antipsychotic Medications at Discharge with Appropriate Justification Children Age 1 - 12 Read More (No Quarterly Result are available) |  3 ---- | Nationwide Statewide | Top 10% Scored at Least | 100% | 40% | Average Rate | 100% 35% |

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jul - Sep 2017

____ 1

____ 1

____ 1

Oct - Dec 2017

____ 1

____ 1

____ 1

Jan - Mar 2018

____ 1

____ 1

____ 1

Apr - Jun 2018

____ 1

____ 1

____ 1

| Measure | Hospital Results | Nationwide | Average Rate | Statewide | Average Rate | | |
|--|---|-------------------------|-------------------------|-------------------------|--------------|--------------|----------|
| | | Top 10% Scored at Least | | Top 10% Scored at Least | | | |
| Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adolescents Age 13 - 17 |  3 ---- | Nationwide Statewide | Top 10% Scored at Least | 100% | 50% | Average Rate | 100% 45% |
| Read More (No Quarterly Result are available) | | | | | | | |

Quarterly Measure Results

Number of Eligible Patients
Rate

Nationwide Average

Jul - Sep 2017

____ 1

____ 1

____ 1

Oct - Dec 2017

____ 1

____ 1

____ 1

Jan - Mar 2018

____ 1

____ 1

____ 1

Apr - Jun 2018

____ 1

____ 1

____ 1

| Measure | Hospital Results | Nationwide | Average | Statewide | Average | | |
|---|---|-------------------------|-------------------------|-------------------------|---------|--------------|----------|
| | | Top 10% Scored at Least | Rate | Top 10% Scored at Least | Rate | Rate | Rate |
| Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adults Age 18 - 64 Read More See Quarterly Results |  0% of 3 Eligible Patients | Nationwide Statewide | Top 10% Scored at Least | 100% | 64% | Average Rate | 100% 73% |

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jul - Sep 2017

4

4

63%

Oct - Dec 2017

4

4

64%

Jan - Mar 2018

4

4

64%

Apr - Jun 2018

1

1

66%

| Measure | Hospital Results | Nationwide Top 10% Scored at Least | Average Rate | Statewide Top 10% Scored at Least | Average Rate | Average Rate | 100% | 64% |
|--|------------------|------------------------------------|-------------------------------|-----------------------------------|--------------|-----------------|------|-----|
| Multiple Antipsychotic Medications at Discharge with Appropriate Justification Older Adults Age 65 and Older Read More (No Quarterly Result are available) | ND --- | Nationwide Statewide | Top 10% Scored at Least | 100% | 58% | Average Rate | 100% | 64% |

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jul - Sep 2017

1

1

1

Oct - Dec 2017

1

1

1

Jan - Mar 2018

1

1


1

Apr - Jun 2018

1

1

1

| Measure | Hospital Results | Nationwide Top 10% Scored at Least | Average Rate | Statewide Top 10% Scored at Least | Average Rate | | |
|---|---|------------------------------------|-------------------------|-----------------------------------|--------------|--------------|----------|
| Hours of Physical Restraint Use per 1000 Patient Hours - Overall Rate |  0.03 (28 Total Hours in Restraints) | Nationwide Statewide | Top 10% Scored at Least | N/A | 0.46 | Average Rate | N/A 0.21 |
| Read More See Quarterly Results | | | | | | | |

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Jul - Sep 2017

215.81
 5.52
 0.03
 0.47

Oct - Dec 2017

223.03
 6.72
 0.03
 0.43

Jan - Mar 2018

221.52
 7.42
 0.03
 0.48

Apr - Jun 2018

226.94
 8.73
 0.04
 0.45

| Measure | Hospital Results | Nationwide Top 10% Scored at Least | Average Rate | Statewide Top 10% Scored at Least | Average Rate | | |
|---|--|------------------------------------|-------------------------|-----------------------------------|--------------|--------------|---------|
| Hours of Physical Restraint Use Children Age 1 - 12 Read More See Quarterly Results | ⊕ 0.05 (7 Total Hours in Restraints) | Nationwide Statewide | Top 10% Scored at Least | N/A | 0.34 | Average Rate | N/A 0.2 |

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Jul - Sep 2017

30.77
 2.85
 0.09
 0.39

Oct - Dec 2017

42.07
 1.75
 0.04
 0.34

Jan - Mar 2018

34.10
 0.38
 0.01
 0.33

Apr - Jun 2018

42.43
 2.02
 0.05
 0.32

| Measure | Hospital Results | Nationwide Top 10% Scored at Least | Average Rate | Statewide Top 10% Scored at Least | Average Rate | | |
|---|---|------------------------------------|-------------------------|-----------------------------------|--------------|--------------|----------|
| Hours of Physical Restraint Use Adolescents Age 13 - 17 Read More See Quarterly Results | ⊕ 0.04 (12 Total Hours in Restraints) | Nationwide Statewide | Top 10% Scored at Least | N/A | 0.24 | Average Rate | N/A 0.22 |

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Jul - Sep 2017

59.69
 1.07
 0.02
 0.25

Oct - Dec 2017

69.96
 2.88
 0.04
 0.23

Jan - Mar 2018

70.58
 4.55
 0.06
 0.22

Apr - Jun 2018

73.01
 3.65
 0.05
 0.25

| Measure | Hospital Results | Nationwide Top 10% Scored at Least | Average Rate | Statewide Top 10% Scored at Least | Average Rate | | |
|--|--|------------------------------------|-------------------------|-----------------------------------|--------------|--------------|----------|
| Hours of Physical Restraint Use Adults Age 18 - 64 Read More See Quarterly Results | ⊕ 0.02 (9 Total Hours in Restraints) | Nationwide Statewide | Top 10% Scored at Least | N/A | 0.53 | Average Rate | N/A 0.23 |

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Jul - Sep 2017

114.00
 1.60
 0.01
 0.53

Oct - Dec 2017

102.36
 2.08
 0.02
 0.50

Jan - Mar 2018

108.48
 2.48
 0.02
 0.56

Apr - Jun 2018

103.87
 3.07
 0.03
 0.51

| Measure | Hospital Results | Nationwide Top 10% Scored at Least | Average Rate | Statewide Top 10% Scored at Least | Average Rate | | |
|---|---|------------------------------------|-------------------------|-----------------------------------|--------------|--------------|----------|
| Hours of Physical Restraint Use Older Adults Age 65 and Older Read More See Quarterly Results |  0.0 (0 Total Hours in Restraints) | Nationwide Statewide | Top 10% Scored at Least | N/A | 0.17 | Average Rate | N/A 0.03 |

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Jul - Sep 2017

11.35
 0
 0
 0.15

Oct - Dec 2017


8.64
 0
 0
 0.11

Jan - Mar 2018

8.35
 0
 0
 0.24

Apr - Jun 2018

7.63
 0
 0
 0.20

| Measure | Hospital Results | Nationwide Top 10% Scored at Least | Average Rate | Statewide Top 10% Scored at Least | Average Rate | | |
|--|--|------------------------------------|-------------------------|-----------------------------------|--------------|--------------|----------|
| Hours of Seclusion Use per 1000 Patient Hours - Overall Rate Read More See Quarterly Results |  0.68 (600 Total Hours in Seclusion) | Nationwide Statewide | Top 10% Scored at Least | N/A | 0.35 | Average Rate | N/A 0.11 |

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Seclusion
 Rate of Seclusion Use**
 Nationwide Rate**

Jul - Sep 2017

215.81
 119.97
 0.56
 0.36

Oct - Dec 2017

223.03
 166.58
 0.75
 0.34

Jan - Mar 2018

221.52
 124.97
 0.56
 0.37

Apr - Jun 2018

226.94
 188.30
 0.83
 0.33

| Measure | Hospital Results | Nationwide Top 10% Scored at Least | Average Rate | Statewide Top 10% Scored at Least | Average Rate | | |
|--|---------------------------------------|------------------------------------|-------------------------|-----------------------------------|--------------|--------------|----------|
| Hours of Seclusion Use Children Age 1 - 12 | 0.89 | Nationwide Statewide | Top 10% Scored at Least | N/A | 0.61 | Average Rate | N/A 0.38 |
| | (133 Total Hours in Seclusion) | | | | | | |
| | Read More | | | | | | |
| | See Quarterly Results | | | | | | |

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Seclusion
 Rate of Seclusion Use**
 Nationwide Rate**

Jul - Sep 2017

30.77
 47.58
 1.55
 0.73

Oct - Dec 2017


42.07
 45.98
 1.09
 0.62

Jan - Mar 2018

34.10
 9.87
 0.29
 0.50

Apr - Jun 2018

42.43
 30.00
 0.71
 0.61

| Measure | Hospital Results | Nationwide Top 10% Scored at Least | Average Rate | Statewide Top 10% Scored at Least | Average Rate | | |
|--|--|------------------------------------|-------------------------|-----------------------------------|--------------|--------------|----------|
| Hours of Seclusion Use Adolescents Age 13 - 17 Read More See Quarterly Results |  0.61 (168 Total Hours in Seclusion) | Nationwide Statewide | Top 10% Scored at Least | N/A | 0.21 | Average Rate | N/A 0.18 |

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Seclusion
 Rate of Seclusion Use**
 Nationwide Rate**

Jul - Sep 2017

59.69
 24.95
 0.42
 0.21

Oct - Dec 2017

69.96
 47.32
 0.68
 0.18

Jan - Mar 2018

70.58
 54.35
 0.77
 0.18

Apr - Jun 2018

73.01
 41.38
 0.57
 0.25

| Measure | Hospital Results | Nationwide Top 10% Scored at Least | Average Rate | Statewide Top 10% Scored at Least | Average Rate | | |
|---|---|------------------------------------|-------------------------|-----------------------------------|--------------|--------------|---------|
| Hours of Seclusion Use Adults Age 18 - 64 Read More See Quarterly Results | ⊖ 0.69 (298 Total Hours in Seclusion) | Nationwide | Top 10% Scored at Least | N/A | 0.4 | Average Rate | N/A 0.1 |

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Seclusion
 Rate of Seclusion Use**
 Nationwide Rate**

Jul - Sep 2017

114.00
 47.43
 0.42
 0.41

Oct - Dec 2017

102.36
 73.28
 0.72
 0.40

Jan - Mar 2018

108.48
 60.75
 0.56
 0.43

Apr - Jun 2018

103.87
 116.27
 1.12
 0.36

| Measure | Hospital Results | Nationwide Top 10% Scored at Least | Average Rate | Statewide Top 10% Scored at Least | Average Rate | | |
|--|---|------------------------------------|-------------------------|-----------------------------------|--------------|--------------|----------|
| Hours of Seclusion Use Older Adults Age 65 and Older Read More See Quarterly Results |  0.02 (1 Total Hours in Seclusion) | Nationwide Statewide | Top 10% Scored at Least | N/A | 0.04 | Average Rate | N/A 0.02 |

Quarterly Measure Results

Total Patient Hours/1000
Total Patient Hours in Seclusion
Rate of Seclusion Use**
Nationwide Rate**

Jul - Sep 2017

11.35

0

0

0.04

Oct - Dec 2017

8.64

0

0

0.04

Jan - Mar 2018

8.35

0

0

0.04

Apr - Jun 2018

7.63

0.65

0.09

0.04