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Organizations that have achieved  
The Gold Seal of Approval® from  
The Joint Commission®



# Quality Report







# McDonald Army Health Center

HCO ID: 6339  
Building 576, Jefferson Avenue  
Fort Eustis, VA, 23604-5548  
(757) 314-7523  
[www.narmc.amedd.army.mil](http://www.narmc.amedd.army.mil)

## Summary of Quality Information

### Accreditation Programs

#### [View Accreditation History](#)

	<a href="#">Ambulatory Care</a>	<b>Accreditation Decision</b> <a href="#">Accredited</a>	<b>Effective Date</b> 5/5/2022	<b>Last Full Survey Date</b> 5/4/2022	<b>Last On-Site Survey Date</b> 5/4/2022
	<a href="#">Behavioral Health Care and Human Services</a>	<b>Accreditation Decision</b> <a href="#">Accredited</a>	<b>Effective Date</b> 5/5/2022	<b>Last Full Survey Date</b> 5/4/2022	<b>Last On-Site Survey Date</b> 5/4/2022

### Core Certification Programs

#### [View Certification History](#)



#### [Primary Care Medical Home - Ambulatory Care](#)

##### **Certification Decision**

[Primary Care Medical Home](#)

##### **Effective Date**

5/5/2022

##### **Last Full Survey Date**

5/4/2022

##### **Last On-Site Survey Date**

5/4/2022

### Sites

#### **Armed Forces Wellness Center**

Building # 500  
Fort Eustis, VA, 23604

#### **Available Services**

- Other Diagnostic Tests/Therapeutic (Outpatient )

## **Behavioral Health Care**

502 Sternberg Ave  
Fort Eustis, VA, 23604

### **Available Services**

- Behavioral Health (Non 24 Hour Care - Adult )

### **Other Clinics/Practices Located at This Site:**

- Substance Use Disorder Clinical Care combined with Behaviora

## **Lighthouse (Fort Story) Clinic**

Building 649  
Fort Story, VA, 23459

### **Available Services**

- Family Practice (Outpatient )
- Pharmacy/Dispensary, General (Outpatient )
- Telehealth (Outpatient )
- Telehealth - Non-Surgical (Outpatient )

## **McDonald Army Health Center**

# 576 Jefferson Avenue  
Fort Eustis, VA, 23604-5548

### **Available Services**

- Allergy (Outpatient )
- Computed Tomography (CT) (Outpatient )
- Dermatology (Outpatient )
- Diagnostic Imaging (Outpatient )
- Endoscopy (Outpatient )
- Family Practice (Outpatient )
- Gastroenterology (Outpatient )
- Gastroenterology Procedures (Outpatient )
- General Practice (Outpatient )
- Gynecology (Outpatient )
- Hematology/Blood Treatment (Outpatient )
- Internal Medicine (Outpatient )
- Mammography (Outpatient )
- Optometry/Eye Care (Outpatient )
- Orthopedic Medicine (Outpatient )
- Other Diagnostic Tests/Therapeutic (Outpatient )
- Pediatric Medicine (Outpatient )
- Pharmacy/Dispensary, General (Outpatient )
- Physical Medicine and Rehabilitation (Outpatient )
- Podiatry (Outpatient )
- Pulmonary Medicine (Outpatient )
- Sleep Studies (Outpatient )
- Telehealth (Outpatient )
- Telehealth - Non-Surgical (Outpatient )
- Ultrasound (Outpatient )
- X-ray (Outpatient )

## **Preventive Medicine**

Building # 2792  
Fort Eustis, VA, 23604

### Available Services

- Other Medical/Dental Services (Outpatient )

### Resolute (Troop Medical Clinic - 2) Clinic

Building 815  
Fort Eustis, VA, 23604-5548

### Available Services

- General Practice (Outpatient )
- Pharmacy/Dispensary, General (Outpatient )
- Telehealth (Outpatient )
- Telehealth - Non-Surgical (Outpatient )

### Skymaster (Troop Medical Clinic -1) Clinic

Building # 664  
Fort Eustis, VA, 23604

### Available Services

- General Practice (Outpatient )
- Telehealth (Outpatient )
- Telehealth - Non-Surgical (Outpatient )

### Williamsburg Community Based Medical Home







5309-5311 Discovery Park Boulevard  
Williamsburg, VA, 23188

### Available Services

- Family Practice (Outpatient )
- Pediatric Medicine (Outpatient )
- Pharmacy/Dispensary, General (Outpatient )
- Physical Medicine and Rehabilitation (Outpatient )
- Telehealth (Outpatient )
- Telehealth - Non-Surgical (Outpatient )

## National Patient Safety Goals and National Quality Improvement Goals

### Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is better than the target range/value
-  This organization's performance is similar to the target range/value
-  This organization's performance is worse than the target range/value
-  This measure is not applicable for this organization
-  Not displayed

### Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.
12. The measure rate is within optimal range.

\* This information can also be viewed at [Hospital Compare](#).

\*\* Indicates per 1000 hours of patient care.

\*\*\* The measure was not in effect for this quarter.

---- Null value or data not displayed.

<b>Ambulatory Care</b>	<a href="#">2022 National Patient Safety Goals</a>	Nationwide Comparison: 	Statewide Comparison: 
<b>Behavioral Health Care and Human Services</b>	<a href="#">2022 National Patient Safety Goals</a>	Nationwide Comparison: 	Statewide Comparison: 

### [New Changes to Quarterly Measure](#)

#### [Download Quarterly Measure Results](#)

\* State results are not calculated for the National Patient Safety Goals.