## Summary of Quality Information

### Accreditation Programs

<table>
<thead>
<tr>
<th>Hospital</th>
<th>Accreditation Decision</th>
<th>Effective Date</th>
<th>Last Full Survey Date</th>
<th>Last On-Site Survey Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accredited</td>
<td>11/20/2021</td>
<td>11/19/2021</td>
<td>11/19/2021</td>
<td></td>
</tr>
</tbody>
</table>

### Core Certification Programs

<table>
<thead>
<tr>
<th>Certification Decision</th>
<th>Effective Date</th>
<th>Last Full Survey Date</th>
<th>Last On-Site Survey Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Joint Replacement - Hip</td>
<td>8/14/2021</td>
<td>8/13/2021</td>
<td>8/13/2021</td>
</tr>
<tr>
<td>Joint Replacement - Knee</td>
<td>8/14/2021</td>
<td>8/13/2021</td>
<td>8/13/2021</td>
</tr>
</tbody>
</table>
<strong>Comprehensive Transplant Center</strong>
4510 Brockton Ave
Riverside, CA, 92501

Available Services
- Outpatient Clinics (Outpatient )

**Deanza Surgery Center**
4444 Magnolia Ave
Riverside, CA, 92501

Available Services
- Administration of High Risk Medications (Outpatient )
- Ambulatory Surgery Center (Outpatient )
- Anesthesia (Outpatient )
- Perform Invasive Procedure (Outpatient )

**Heartcare Rehabilitation Center**
4500 Brockton Ave
Riverside, CA, 92501

Available Services
- Outpatient Clinics (Outpatient )

**Riverside Community Hospital**
4445 Magnolia Avenue
Riverside, CA, 92501

Available Services
- Cardiac Catheterization Lab (Surgical Services )
- Cardiac Surgery (Surgical Services )
- Cardiothoracic Surgery (Surgical Services )
- Cardiovascular Unit (Inpatient )
- CT Scanner (Imaging/Diagnostic Services )
- Ear/Nose/Throat Surgery (Surgical Services )
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services )
- Gastroenterology (Surgical Services )
- GI or Endoscopy Lab (Imaging/Diagnostic Services )
- Gynecological Surgery (Surgical Services )
- Gynecology (Inpatient )
- Hazardous Medication Compounding (Inpatient )
- Inpatient Unit (Inpatient )
- Interventional Radiology (Inpatient )
- Interventional Radiology (Outpatient )
- Interventional Radiology (Imaging/Diagnostic Services )
- Labor & Delivery (Inpatient )
- Magnetic Resonance Imaging (Imaging/Diagnostic Services )
- Medical /Surgical Unit (Inpatient )
- Medical ICU (Intensive Care Unit )
- Neurosurgery (Surgical Services )
- Non-Sterile Medication Compounding (Inpatient )
- Normal Newborn Nursery (Inpatient )
• Nuclear Medicine (Imaging/Diagnostic Services)
• Orthopedic Surgery (Surgical Services)
• Orthopedic/Spine Unit (Inpatient)
• Outpatient Clinics (Outpatient)
• Pediatric Unit (Inpatient)
• Plastic Surgery (Surgical Services)
• Post Anesthesia Care Unit (PACU) (Inpatient)
• Radiation Oncology (Imaging/Diagnostic Services)
• Sterile Medication Compounding (Inpatient)
• Surgical ICU (Intensive Care Unit)
• Surgical Unit (Inpatient)
• Teleradiology (Imaging/Diagnostic Services)
• Thoracic Surgery (Surgical Services)
• Ultrasound (Imaging/Diagnostic Services)
• Urology (Surgical Services)
• Vascular Surgery (Surgical Services)

Certification Programs

• Joint Replacement - Hip
• Joint Replacement - Knee

Other Clinics/Practices Located at This Site:

• Breast Imaging Center
• CANCER CENTER
• DeAnza Outpatient Surgery Dept
• Heart Care Rehab Center
• Riverside Orthopedic Institute - Outpatient Orthopedic Clinic

The Cancer Center
4500 Brockton Ave
Riverside, CA, 92501

Available Services

• Outpatient Clinics (Outpatient)

Cooperative Agreements

Hospital - Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC)

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

• This organization achieved the best possible results
• This organization's performance is above the target range/value
• This organization's performance is similar to the target range/value
The Joint Commission only reports measures endorsed by the National Quality Forum.

* This information can also be viewed at Hospital Compare.

** Indicates per 1000 hours of patient care.

*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

### Hospital

**2018 National Patient Safety Goals**

<table>
<thead>
<tr>
<th>National Quality Improvement Goals:</th>
<th>Nationwide Comparison:</th>
<th>Statewide Comparison:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Perinatal Care</td>
<td>✅</td>
<td>✕</td>
</tr>
</tbody>
</table>

**Reporting Period: April 2020 - March 2021**

**New Changes to Quarterly Measure**

**Download Quarterly Measure Results**

The Joint Commission only reports measures endorsed by the National Quality Forum.

* State results are not calculated for the National Patient Safety Goals.

### National Quality Improvement Goals:

**Riverside Community Hospital**

HCO ID: 10046
4445 Magnolia Avenue
Riverside, CA, 92501
## Perinatal Care Compared to Other Joint Commission Accredited Organizations

<table>
<thead>
<tr>
<th>Measure</th>
<th>Hospital Results</th>
<th>Nationwide Top 10% Scored at Least</th>
<th>Average Rate</th>
<th>Statewide Top 10% Scored at Least</th>
<th>Average Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Elective Delivery</td>
<td>1% of 113 Eligible Patients</td>
<td>Nationwide Top 10% Scored at Least</td>
<td>0%</td>
<td>2%</td>
<td>0%2%</td>
</tr>
<tr>
<td>Cesarean Birth</td>
<td>0% of Eligible Patients</td>
<td>Nationwide Top 10% Scored at Least</td>
<td>16%</td>
<td>25%</td>
<td>16%23%</td>
</tr>
</tbody>
</table>

### Quarterly Measure Results

**Number of Eligible Patients**

<table>
<thead>
<tr>
<th>Period</th>
<th>Number of Patients</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Apr - Jun 2020</td>
<td>113</td>
<td>0%</td>
</tr>
<tr>
<td>Jul - Sep 2020</td>
<td>113</td>
<td>0%</td>
</tr>
<tr>
<td>Oct - Dec 2020</td>
<td>113</td>
<td>0%</td>
</tr>
<tr>
<td>Jan - Mar 2021</td>
<td>113</td>
<td>4%</td>
</tr>
<tr>
<td>Measure</td>
<td>Hospital Results</td>
<td>Nationwide Top 10% Scored at Least</td>
</tr>
<tr>
<td>-----------------------</td>
<td>------------------</td>
<td>-----------------------------------</td>
</tr>
<tr>
<td>Exclusive Breast Milk Feeding</td>
<td>☑️</td>
<td>50% of 411 Eligible Patients</td>
</tr>
</tbody>
</table>
### Quarterly Measure Results

#### Number of Eligible Patients

<table>
<thead>
<tr>
<th>Rate</th>
<th>Nationwide Average</th>
<th>Apr - Jun 2020</th>
<th>Jul - Sep 2020</th>
<th>Oct - Dec 2020</th>
<th>Jan - Mar 2021</th>
</tr>
</thead>
<tbody>
<tr>
<td>58%</td>
<td>53%</td>
<td>411</td>
<td>411</td>
<td>411</td>
<td>411</td>
</tr>
<tr>
<td>49%</td>
<td>50%</td>
<td></td>
<td>49%</td>
<td>52%</td>
<td>49%</td>
</tr>
<tr>
<td>51%</td>
<td>49%</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

#### Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate

<table>
<thead>
<tr>
<th>Hospital Results</th>
<th>Nationwide Top 10% Scored at Least</th>
<th>Nationwide Average Rate</th>
<th>Statewide Top 10% Scored at Least</th>
<th>Statewide Average Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>33% of 3083 Eligible Patients</td>
<td>15%</td>
<td>31%</td>
<td>13% 28%</td>
<td></td>
</tr>
</tbody>
</table>
## Quarterly Measure Results

<table>
<thead>
<tr>
<th>Measure</th>
<th>Hospital Results</th>
<th>Nationwide Top 10% Scored at Least</th>
<th>Average Rate</th>
<th>Statewide Top 10% Scored at Least</th>
<th>Average Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unexpected Complications in Term Newborns per 1000 livebirths -</td>
<td>8% of 3083 Eligible Patients</td>
<td>5%</td>
<td>13%</td>
<td>5%</td>
<td>14%</td>
</tr>
<tr>
<td>Severe Rate</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Read More
See Quarterly Results
## Quarterly Measure Results

### Number of Eligible Patients

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>13%</td>
<td>3083</td>
<td>7%</td>
<td>7%</td>
<td>10%</td>
</tr>
</tbody>
</table>

### Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate

- **Hospital Results**: 25% of 3083 Eligible Patients
- **Nationwide**: Top 10% Scored at Least
- **Statewide**: Top 10% Scored at Least

<table>
<thead>
<tr>
<th>Measure</th>
<th>Hospital Results</th>
<th>Nationwide Top 10% Scored at Least</th>
<th>Average Rate</th>
<th>Statewide Top 10% Scored at Least</th>
<th>Average Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate</td>
<td>25% of 3083 Eligible Patients</td>
<td>Nationwide</td>
<td></td>
<td>Statewide</td>
<td></td>
</tr>
</tbody>
</table>

**Read More**

**See Quarterly Results**
<table>
<thead>
<tr>
<th>Quarterly Measure Results</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Eligible Patients</td>
</tr>
<tr>
<td>Apr - Jun 2020</td>
</tr>
<tr>
<td>Jul - Sep 2020</td>
</tr>
<tr>
<td>Oct - Dec 2020</td>
</tr>
<tr>
<td>Jan - Mar 2021</td>
</tr>
</tbody>
</table>