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Organizations that have achieved  
The Gold Seal of Approval® from  
The Joint Commission®



# Quality Report





# Henrico Doctors' Hospital

HCO ID: 6379  
1602 Skipwith Road  
Richmond, VA, 23229  
(804) 289-4500  
[www.henricodoctorshospital.com](http://www.henricodoctorshospital.com)

## Summary of Quality Information

### Accreditation Programs

#### [View Accreditation History](#)

	<a href="#">Hospital</a>	<b>Accreditation Decision</b> <a href="#">Accredited</a>	<b>Effective Date</b> 2/10/2024	<b>Last Full Survey Date</b> 7/1/2022	<b>Last On-Site Survey Date</b> 2/9/2024
	<a href="#">Laboratory</a>	<b>Accreditation Decision</b> <a href="#">Accredited</a>	<b>Effective Date</b> 12/21/2023	<b>Last Full Survey Date</b> 10/4/2023	<b>Last On-Site Survey Date</b> 12/20/2023

### Advanced Certification Programs

#### [View Certification History](#)



#### [Primary Stroke Center](#)

#### **Certification Decision**

#### [Certification](#)

#### **Effective Date**

11/11/2022

#### **Last Full Survey Date**

11/10/2022

#### **Last On-Site Survey Date**

11/10/2022

## Core Certification Programs



### Joint Replacement - Hip

**Certification Decision**

[Certification](#)

**Effective Date**

7/9/2022

**Last Full Survey Date**

7/8/2022

**Last On-Site Survey Date**

7/8/2022



### Joint Replacement - Knee

**Certification Decision**

[Certification](#)

**Effective Date**

7/9/2022

**Last Full Survey Date**

7/8/2022

**Last On-Site Survey Date**

7/8/2022



### Joint Replacement - Shoulder

**Certification Decision**

[Certification](#)

**Effective Date**

1/13/2024

**Last Full Survey Date**

1/12/2024

**Last On-Site Survey Date**

1/12/2024



### Spinal Fusion

**Certification Decision**

[Certification](#)

**Effective Date**

2/9/2023

**Last Full Survey Date**

2/8/2023

**Last On-Site Survey Date**

2/8/2023



**Stroke Rehabilitation**  
**Certification Decision**

Certification

**Effective Date**

9/14/2022

**Last Full Survey Date**

9/13/2022

**Last On-Site Survey Date**

9/13/2022

**Sites**

**Hanover Emergency Department**

9275 Chamberlayne Road  
Mechanicsville, VA, 23116

**Available Services**

- Administration of Blood Product (Outpatient )
- Administration of High Risk Medications (Outpatient )
- Anesthesia (Outpatient )

**Henrico Doctors' Hospital**

1602 Skipwith Road  
Richmond, VA, 23229

**Available Services**

- Brachytherapy (Imaging/Diagnostic Services )
- Cardiac Catheterization Lab (Surgical Services )
- Cardiac Surgery (Surgical Services )
- Cardiothoracic Surgery (Surgical Services )
- Cardiovascular Unit (Inpatient )
- Coronary Care Unit (Inpatient )
- CT Scanner (Imaging/Diagnostic Services )
- Dialysis Unit (Inpatient )
- Ear/Nose/Throat Surgery (Surgical Services )
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services )
- Gastroenterology (Surgical Services )
- General Laboratory Tests
- GI or Endoscopy Lab (Imaging/Diagnostic Services )
- Gynecological Surgery (Surgical Services )
- Gynecology (Inpatient )
- Hazardous Medication Compounding (Inpatient )
- Hematology/Oncology Unit (Inpatient )
- Inpatient Unit (Inpatient )
- Interventional Radiology (Imaging/Diagnostic Services )
- Labor & Delivery (Inpatient )
- Magnetic Resonance Imaging (Imaging/Diagnostic Services )
- Medical /Surgical Unit (Inpatient )
- Neuro/Spine Unit (Inpatient )

- Neurosurgery (Surgical Services )
- Non-Sterile Medication Compounding (Inpatient )
- Normal Newborn Nursery (Inpatient )
- Nuclear Medicine (Imaging/Diagnostic Services )
- Orthopedic Surgery (Surgical Services )
- Outpatient Clinics (Outpatient )
- Plastic Surgery (Surgical Services )
- Positron Emission Tomography (PET) (Imaging/Diagnostic Services )
- Post Anesthesia Care Unit (PACU) (Inpatient )
- Radiation Oncology (Imaging/Diagnostic Services )
- Sterile Medication Compounding (Inpatient )
- Surgical ICU (Intensive Care Unit )
- Surgical Unit (Inpatient )
- Thoracic Surgery (Surgical Services )
- Toxicology
- Transplant Surgery (Surgical Services )
- Ultrasound (Imaging/Diagnostic Services )
- Urology (Surgical Services )
- Vascular Surgery (Surgical Services )

### **Certification Programs**

- Primary Stroke Center
- Spinal Fusion

### **Other Clinics/Practices Located at This Site:**

- Henrico Doctor's Surgery Center
- Sarah Cannon Cancer Institute

### **Parham Doctors' Hospital - A Campus of Henrico Doctors' Hsp.**

7700 East Parham Road  
Richmond, VA, 23294

### **Available Services**

- Addiction Services
- Addiction Services (Non-detox - Adult )
- Behavioral Health (Day Programs - Adult )
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult )
- Behavioral Health (Partial Hospitalization - Adult )
- Chemical Dependency (Day Programs - Adult )
- Chemical Dependency (24-hour Acute Care/Crisis Stabilization - Adult )
- Chemical Dependency (Partial Hospitalization - Adult )
- Chemical Dependency (Non-detox - Adult )
- CT Scanner (Imaging/Diagnostic Services )
- Ear/Nose/Throat Surgery (Surgical Services )
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services )
- Gastroenterology (Surgical Services )
- General Laboratory Tests
- GI or Endoscopy Lab (Imaging/Diagnostic Services )
- Gynecological Surgery (Surgical Services )
- Hazardous Medication Compounding (Inpatient )
- Inpatient Unit (Inpatient )
- Interventional Radiology (Imaging/Diagnostic Services )
- Magnetic Resonance Imaging (Imaging/Diagnostic Services )
- Medical /Surgical Unit (Inpatient )
- Medical ICU (Intensive Care Unit )

- Neuro/Spine Unit (Inpatient )
- Neurosurgery (Surgical Services )
- Non-Sterile Medication Compounding (Inpatient )
- Nuclear Medicine (Imaging/Diagnostic Services )
- Orthopedic Surgery (Surgical Services )
- Orthopedic/Spine Unit (Inpatient )
- Outpatient Clinics (Outpatient )
- Peer Support (Non 24 Hour Care )
- Plastic Surgery (Surgical Services )
- Post Anesthesia Care Unit (PACU) (Inpatient )
- Rehabilitation Unit (Inpatient )
- Rehabilitation Unit (24-hour Acute Care/Crisis Stabilization )
- Sleep Laboratory (Sleep Laboratory )
- Sterile Medication Compounding (Inpatient )
- Surgical ICU (Intensive Care Unit )
- Surgical Unit (Inpatient )
- Ultrasound (Imaging/Diagnostic Services )
- Urology (Surgical Services )
- Vascular Surgery (Surgical Services )

### **Certification Programs**

- Joint Replacement - Hip
- Joint Replacement - Knee
- Joint Replacement - Shoulder
- Primary Stroke Center
- Spinal Fusion
- Stroke Rehabilitation

### **Other Clinics/Practices Located at This Site:**

- Center for Emotional Growth Adult Partial Program

### **RETREAT DOCTORS' HOSPITAL**

2621 GROVE AVE  
Richmond, VA, 23220

### **Available Services**

- General Laboratory Tests
- Toxicology

### **Retreat Doctors' Hospital - A Campus of Henrico Doctors' Hsp**

2621 Grove Avenue  
Richmond, VA, 23220

### **Available Services**

- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult )
- Chemical Dependency (24-hour Acute Care/Crisis Stabilization - Adult )
- Chemical Dependency (Non-detox - Adult )
- CT Scanner (Imaging/Diagnostic Services )
- Ear/Nose/Throat Surgery (Surgical Services )
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services )
- Gastroenterology (Surgical Services )
- General Laboratory Tests
- GI or Endoscopy Lab (Imaging/Diagnostic Services )
- Gynecological Surgery (Surgical Services )

- Hazardous Medication Compounding (Inpatient )
- Inpatient Unit (Inpatient )
- Interventional Radiology (Imaging/Diagnostic Services )
- Magnetic Resonance Imaging (Imaging/Diagnostic Services )
- Medical /Surgical Unit (Inpatient )
- Medical ICU (Intensive Care Unit )
- Non-Sterile Medication Compounding (Inpatient )
- Nuclear Medicine (Imaging/Diagnostic Services )
- Orthopedic Surgery (Surgical Services )
- Outpatient Clinics (Outpatient )
- Peer Support (Non 24 Hour Care )
- Plastic Surgery (Surgical Services )
- Post Anesthesia Care Unit (PACU) (Inpatient )
- Sterile Medication Compounding (Inpatient )
- Surgical ICU (Intensive Care Unit )
- Thoracic Surgery (Surgical Services )
- Ultrasound (Imaging/Diagnostic Services )
- Urology (Surgical Services )
- Vascular Surgery (Surgical Services )

### Certification Programs

- Primary Stroke Center

### Cooperative Agreements

**Hospital** - Accredited by [American College of Surgeons-Commission on Cancer \(ACoS-COC\)](#)






**Laboratory** - Accredited by [American Society for Histocompatibility and Immunogenetics \(ASHI\)](#)

### Complementary Agreements

**Hospital** - Accredited by [UHMS Clinical Hyperbaric Facility - Level 2](#)

### National Patient Safety Goals and National Quality Improvement Goals

#### Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is better than the target range/value
-  This organization's performance is similar to the target range/value
-  This organization's performance is worse than the target range/value
-  This measure is not applicable for this organization

-  Not displayed

### Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.
12. The measure rate is within optimal range.

\* This information can also be viewed at [Hospital Compare](#).

\*\* Indicates per 1000 hours of patient care.

\*\*\* The measure was not in effect for this quarter.

---- Null value or data not displayed.

<b>Laboratory</b>	<a href="#">2023 National Patient Safety Goals</a>	Nationwide Comparison: 	Statewide Comparison: 
<b>Hospital</b>	<a href="#">2024 National Patient Safety Goals</a>	Nationwide Comparison: 	Statewide Comparison: 
<p>Reporting Period: January 2022 - December 2022</p> <p><a href="#">National Quality Improvement Goals:</a></p>			
	<a href="#">Perinatal Care</a>	National Comparison:  <sup>2</sup>	Statewide Comparison:  <sup>2</sup>

### [New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

\* State results are not calculated for the National Patient Safety Goals.

## National Quality Improvement Goals:

# Henrico Doctors' Hospital

HCO ID: 6379  
 1602 Skipwith Road  
 Richmond , VA, 23229



Measure Area	Nationwide Statewide	
Perinatal Care Compared to Other Joint Commission Accredited Organizations	2	2
<a href="#">Read More</a>		

Measure	Hospital Results	Nationwide Top Performer Threshold	Average Rate	Statewide Top Performer Threshold	Average Rate		
Elective Delivery <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	0% of 73 Eligible Patients	Nationwide Statewide	Top Performer Threshold	0%	2%	Average Rate	0% 2%

## Quarterly Measure Results

Number of Eligible Patients  
Rate

Nationwide Average

**Jan - Mar 2022**

73

0%

2%

**Apr - Jun 2022**

73

0%

2%

**Jul - Sep 2022**

73

0%

2%

**Oct - Dec 2022**

73

0%

2%

Measure	Hospital Results	Nationwide Top Performer Threshold	Average Rate	Statewide Top Performer Threshold	Average Rate		
Cesarean Birth <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	0% of 340 Eligible Patients	Nationwide Statewide	Top Performer Threshold	12	26%	Average Rate	12 27%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jan - Mar 2022**

340

1

26%

**Apr - Jun 2022**

340

1

26%

**Jul - Sep 2022**

340

1


26%

**Oct - Dec 2022**

340

1

26%

Measure	Hospital Results	Nationwide Top Performer Threshold	Average Rate	Statewide Top Performer Threshold	Average Rate		
Exclusive Breast Milk Feeding <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 53% of 464 Eligible Patients	Nationwide Statewide	Top Performer Threshold	72%	50%	Average Rate	64% 52%

## Quarterly Measure Results

Number of Eligible Patients  
Rate

Nationwide Average

**Jan - Mar 2022**

464

48%

48%

**Apr - Jun 2022**

464

53%

51%

**Jul - Sep 2022**

464

56%

50%

**Oct - Dec 2022**

464

53%

49%

Measure	Hospital Results	Nationwide Top Performer Threshold	Average Rate	Statewide Top Performer Threshold	Average Rate		
Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 10% of 3681 Eligible Patients	Nationwide Statewide	Top Performer Threshold	5%	13%	Average Rate	7% 12%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jan - Mar 2022**

3681

10%

12%

**Apr - Jun 2022**

3681

9%

13%

**Jul - Sep 2022**

3681

10%

13%

**Oct - Dec 2022**

3681

11%

13%