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Organizations that have achieved
The Gold Seal of Approval® from
The Joint Commission®



Quality Report





Chippenham and Johnston-Willis Hospital

HCO ID: 124600
7101 Jahnke Road
Richmond, VA, 23225
(804) 483-0000
www.cjwmedical.com

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)

| | | | | | |
|---|--|--|------------------------------------|---|--|
|  | <u>Behavioral Health Care and Human Services</u> | Accreditation Decision <u>Accredited</u> | Effective Date 4/21/2021 | Last Full Survey Date 4/20/2021 | Last On-Site Survey Date 4/20/2021 |
|  | <u>Hospital</u> | Accreditation Decision <u>Accredited</u> | Effective Date 4/24/2021 | Last Full Survey Date 4/23/2021 | Last On-Site Survey Date 7/1/2021 |
|  | <u>Laboratory</u> | Accreditation Decision <u>Accredited</u> | Effective Date 8/27/2021 | Last Full Survey Date 8/26/2021 | Last On-Site Survey Date 8/26/2021 |

Advanced Certification Programs

[View Certification History](#)



[Advanced Total Hip and Total Knee Replacement](#)

Certification Decision

[Certification](#)

Effective Date

7/8/2021

Last Full Survey Date

5/25/2023

Last On-Site Survey Date

5/25/2023

Core Certification Programs



Brain Tumor

Certification Decision

[Certification](#)

Effective Date

2/15/2023

Last Full Survey Date

2/14/2023

Last On-Site Survey Date

2/14/2023



Joint Replacement - Hip

Certification Decision

[Certification](#)

Effective Date

3/4/2023

Last Full Survey Date

3/3/2023

Last On-Site Survey Date

3/3/2023



Joint Replacement - Knee

Certification Decision

[Certification](#)

Effective Date

3/4/2023

Last Full Survey Date

3/3/2023

Last On-Site Survey Date

3/3/2023



Stroke Rehabilitation

Certification Decision

[Certification](#)

Effective Date

12/24/2022

Last Full Survey Date

12/23/2022

Last On-Site Survey Date

Sites

Chippenham Hospital - A Campus of CJW Medical Center

7101 Jahnke Road
Richmond, VA, 23225

Available Services

- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult)
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Child/Youth)
- Burn Unit (Inpatient)
- Cardiac Catheterization Lab (Surgical Services)
- Cardiac Surgery (Surgical Services)
- Cardiothoracic Surgery (Surgical Services)
- Cardiovascular Unit (Inpatient)
- Chemical Dependency (24-hour Acute Care/Crisis Stabilization - Adult)
- Chemical Dependency (Detox/Non-detox - Adult)
- Community Integration (Non 24 Hour Care)
- Coronary Care Unit (Inpatient)
- CT Scanner (Imaging/Diagnostic Services)
- Ear/Nose/Throat Surgery (Surgical Services)
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
- Family Support (Non 24 Hour Care)
- Gastroenterology (Surgical Services)
- General Laboratory Tests
- GI or Endoscopy Lab (Imaging/Diagnostic Services)
- Gynecological Surgery (Surgical Services)
- Gynecology (Inpatient)
- Hazardous Medication Compounding (Inpatient)
- Inpatient Unit (Inpatient)
- Interventional Radiology (Imaging/Diagnostic Services)
- Labor & Delivery (Inpatient)
- Magnetic Resonance Imaging (Imaging/Diagnostic Services)
- Medical /Surgical Unit (Inpatient)
- Medical ICU (Intensive Care Unit)
- Neurosurgery (Surgical Services)
- Non-Sterile Medication Compounding (Inpatient)
- Nuclear Medicine (Imaging/Diagnostic Services)
- Ophthalmology (Surgical Services)
- Orthopedic Surgery (Surgical Services)
- Orthopedic/Spine Unit (Inpatient)
- Outpatient Clinics (Outpatient)
- Pediatric Unit (Inpatient)
- Peer Support (Non 24 Hour Care)
- Plastic Surgery (Surgical Services)
- Post Anesthesia Care Unit (PACU) (Inpatient)
- Sterile Medication Compounding (Inpatient)
- Surgical ICU (Intensive Care Unit)
- Surgical Unit (Inpatient)
- Teleradiology (Imaging/Diagnostic Services)
- Thoracic Surgery (Surgical Services)
- Toxicology
- Ultrasound (Imaging/Diagnostic Services)
- Urology (Surgical Services)

- Vascular Surgery (Surgical Services)

Certification Programs

- Advanced Total Hip and Total Knee Replacement

Other Clinics/Practices Located at This Site:

- Wound Clinic and Hydrotherapy

CHIPPENHAM MEDICAL CENTER RESPIRATORY CARE

7101 JAHNKE ROAD
Richmond, VA, 23225

Available Services

- General Laboratory Tests
- Toxicology

CJW MEDICAL CENTER CHIPPENHAM CAMPUS MAIN LABORATORY

7101 JAHNKE ROAD
Richmond, VA, 23225

Available Services

- General Laboratory Tests
- Toxicology

CJW MEDICAL CENTER JOHNSTON WILLIS MAIN LABORATORY

1401 JOHNSTON-WILLIS DRIVE
Richmond, VA, 23235

Available Services

- General Laboratory Tests
- Toxicology

CJW MEDICAL CENTER- JOHNSTON WILLIS RES PULMONARY LAB

1401 Johnston-Willis Drive
Richmond, VA, 23235

Available Services

- General Laboratory Tests
- Toxicology

Comprehensive Outpatient Therapies

1011 Johnston-Willis Drive, Suite 250
Richmond, VA, 23235

Available Services

- Single Specialty Practitioner (Outpatient)

HCA VA Sports Medicine

1115 Boulders Parkway Suite 110
Richmond, VA, 23225

Available Services

- Outpatient Clinics (Outpatient)

Johnston Willis Advanced Imaging Center

1011 Johnston Willis Drive
Richmond, VA, 23235

Available Services

- Administration of High Risk Medications (Outpatient)
- General Laboratory Tests
- Single Specialty Practitioner (Outpatient)

Johnston Willis Hospital - A Campus of CJW Medical Center

1401 Johnston-Willis Drive
Richmond, VA, 23235

Available Services

- Brachytherapy (Imaging/Diagnostic Services)
- CT Scanner (Imaging/Diagnostic Services)
- Ear/Nose/Throat Surgery (Surgical Services)
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
- Gastroenterology (Surgical Services)
- General Laboratory Tests
- GI or Endoscopy Lab (Imaging/Diagnostic Services)
- Gynecological Surgery (Surgical Services)
- Gynecology (Inpatient)
- Hazardous Medication Compounding (Inpatient)
- Hematology/Oncology Unit (Inpatient)
- Inpatient Unit (Inpatient)
- Interventional Radiology (Imaging/Diagnostic Services)
- Labor & Delivery (Inpatient)
- Magnetic Resonance Imaging (Imaging/Diagnostic Services)
- Medical /Surgical Unit (Inpatient)
- Medical ICU (Intensive Care Unit)
- Neuro/Spine ICU (Intensive Care Unit)
- Neuro/Spine Unit (Inpatient)
- Neurosurgery (Surgical Services)
- Non-Sterile Medication Compounding (Inpatient)
- Normal Newborn Nursery (Inpatient)
- Nuclear Medicine (Imaging/Diagnostic Services)
- Orthopedic Surgery (Surgical Services)
- Orthopedic/Spine Unit (Inpatient)
- Outpatient Clinics (Outpatient)
- Plastic Surgery (Surgical Services)
- Positron Emission Tomography (PET) (Imaging/Diagnostic Services)
- Post Anesthesia Care Unit (PACU) (Inpatient)
- Radiation Oncology (Imaging/Diagnostic Services)
- Rehabilitation Unit (Inpatient)
- Rehabilitation Unit (24-hour Acute Care/Crisis Stabilization)
- Sterile Medication Compounding (Inpatient)
- Surgical Unit (Inpatient)
- Teleradiology (Imaging/Diagnostic Services)
- Toxicology
- Ultrasound (Imaging/Diagnostic Services)
- Urology (Surgical Services)
- Vascular Surgery (Surgical Services)

Certification Programs

- Brain Tumor
- Joint Replacement - Hip
- Joint Replacement - Knee
- Stroke Rehabilitation

Other Clinics/Practices Located at This Site:

- Gamma Knife
- Infusion Center
- Physical Medicine and Rehabilitation Clinic
- Radiation Oncology
- The Perinatal Centers

Johnston-Willis Hospital Perinatal Center

1011 Johnston Willis Dr. Suite 100
Richmond, VA, 23235

Available Services

- Outpatient Clinics (Outpatient)

Swift Creek Emergency Room

DBA: Chippenham Swift Creek Emergency Room
14720 Hancock Village St
Chesterfield, VA, 23832

Available Services

- Administration of Blood Product (Outpatient)
- Administration of High Risk Medications (Outpatient)
- Anesthesia (Outpatient)
- General Laboratory Tests
- Perform Invasive Procedure (Outpatient)

Tucker Wellness&Recovery Center a Dept of CJW Medical Center

500 Hioaks Rd Suite A
Richmond, VA, 23225

Available Services







- Behavioral Health (Day Programs - Adult)
- Behavioral Health (Day Programs - Child/Youth)
- Behavioral Health (Partial Hospitalization - Adult)
- Behavioral Health (Partial Hospitalization - Child/Youth)
- Community Integration (Non 24 Hour Care)
- Family Support (Non 24 Hour Care)
- Peer Support (Non 24 Hour Care)

Cooperative Agreements

Hospital - Accredited by [American College of Surgeons-Commission on Cancer \(ACoS-COC\)](#)

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is better than the target range/value
-  This organization's performance is similar to the target range/value
-  This organization's performance is worse than the target range/value
-  This measure is not applicable for this organization
-  Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

* This information can also be viewed at [Hospital Compare](#).

** Indicates per 1000 hours of patient care.

*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

| | | | |
|--|---|-------------------------|--------------------------|
| Disease-Specific Care Certification | 2009 National Patient Safety Goals | Nationwide Comparison: | Statewide Comparison: |
| Hospital | 2021 National Patient Safety Goals | Nationwide Comparison: | Statewide Comparison: |
| Behavioral Health Care and Human Services | 2021 National Patient Safety Goals | Nationwide Comparison: | Statewide Comparison: |
| Laboratory | 2021 National Patient Safety Goals | Nationwide Comparison: | Statewide Comparison: |
| | Reporting Period: April 2020 - March 2021 National Quality Improvement Goals: Perinatal Care | | |
| | | National Comparison: 2 | Statewide Comparison: 2 |

[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

* State results are not calculated for the National Patient Safety Goals.

National Quality Improvement Goals:

Chippenham and Johnston-Willis Hospital

HCO ID: 124600
 7101 Jahnke Road
 Richmond , VA, 23225

| | | |
|--|------------|-----------|
| Measure Area | Nationwide | Statewide |
| Perinatal Care Compared to Other Joint Commission Accredited Organizations | 2 | 2 |
| Read More | | |

| Measure | Hospital Results | Nationwide Top 10% Scored at Least | Average Rate | Statewide Top 10% Scored at Least | Average Rate | | |
|---|---------------------------------|------------------------------------|-------------------------|-----------------------------------|--------------|--------------|------|
| Elective Delivery Read More See Quarterly Results | ✔ 1% of 77 Eligible Patients | Nationwide Statewide | Top 10% Scored at Least | 0% | 2% | Average Rate | 0%0% |

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2020

77

0%

2%

Jul - Sep 2020

77

0%

2%

Oct - Dec 2020

77

4%

2%

Jan - Mar 2021

77

0%

3%

| Measure | Hospital Results | Nationwide Top 10% Scored at Least | Average Rate | Statewide Top 10% Scored at Least | Average Rate | | |
|--|------------------------------|------------------------------------|-------------------------|-----------------------------------|--------------|--------------|--------|
| Cesarean Birth Read More See Quarterly Results | ⊕ 0% of Eligible Patients | Nationwide Statewide | Top 10% Scored at Least | 16% | 25% | Average Rate | 19%27% |

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2020

1

1

25%

Jul - Sep 2020

1

1

25%

Oct - Dec 2020

1

1

26%

Jan - Mar 2021

1

1

25%

| Measure | Hospital Results | Nationwide Top 10% Scored at Least | Average Rate | Statewide Top 10% Scored at Least | Average Rate | | |
|---|------------------------------|------------------------------------|-------------------------|-----------------------------------|--------------|--------------|---------|
| Exclusive Breast Milk Feeding Read More See Quarterly Results | 35% of 431 Eligible Patients | Nationwide Statewide | Top 10% Scored at Least | 71% | 50% | Average Rate | 67% 52% |

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2020

431

32%

53%

Jul - Sep 2020

431

32%

50%

Oct - Dec 2020

431

45%

49%

Jan - Mar 2021

431

30%

49%

| Measure | Hospital Results | Nationwide Top 10% Scored at Least | Average Rate | Statewide Top 10% Scored at Least | Average Rate | | |
|---|-------------------------------|------------------------------------|-------------------------|-----------------------------------|--------------|--------------|--------|
| Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate | 12% of 2112 Eligible Patients | Nationwide Statewide | Top 10% Scored at Least | 5% | 13% | Average Rate | 1% 11% |
| Read More | | | | | | | |
| See Quarterly Results | | | | | | | |

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2020

2112

11%

13%

Jul - Sep 2020

2112

8%

13%

Oct - Dec 2020

2112

14%

13%

Jan - Mar 2021

2112

15%

13%