



Quality Report





Forest View Psychiatric Hospital

HCO ID: 3028
1055 Medical Park Drive SE
Grand Rapids, MI, 49546
(616) 942-9610
www.forestviewhospital.com

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)



[Behavioral Health Care](#)

Accreditation Decision
[Accredited](#)

Effective Date
11/11/2015

Last Full Survey Date
11/10/2015

Last On-Site Survey Date
11/10/2015



[Hospital](#)

Accreditation Decision
[Accredited](#)

Effective Date
11/12/2015

Last Full Survey Date
11/11/2015

Last On-Site Survey Date
11/11/2015

Sites

Forest View Psychiatric Hospital

1055 Medical Park Drive, SE
Grand Rapids, MI, 49546

Available Services

- Behavioral Health (Day Programs - Adult)
- Behavioral Health (Day Programs - Child/Youth)
- Behavioral Health (Non 24 Hour Care - Adult)
- Behavioral Health (Non 24 Hour Care - Child/Youth)
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult)
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Child/Youth)
- Behavioral Health (Partial - Adult)
- Behavioral Health (Partial - Child/Youth)
- Eating Disorders
- Eating Disorders
- Eating Disorders (Inpatient - Adult)
- Eating Disorders (Inpatient - Child/Youth)
- Eating Disorders (Day Programs - Adult)
- Eating Disorders (Day Programs - Child/Youth)
- Eating Disorders (24-hour Acute Care/Crisis Stabilization - Adult)
- Eating Disorders (24-hour Acute Care/Crisis Stabilization - Child/Youth)
- Eating Disorders (Partial - Adult)
- Eating Disorders (Partial - Child/Youth)
- Family Support (Non 24 Hour Care)

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

- This organization achieved the best possible results
- This organization's performance is above the target range/value
- This organization's performance is similar to the target range/value
- This organization's performance is below the target range/value
- This measure is not applicable for this organization
- Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* This information can also be viewed at [Hospital Compare](#).

** Indicates per 1000 hours of patient care.

*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

Hospital	2015 National Patient Safety Goals	Nationwide Comparison:	Statewide Comparison:
Behavioral Health Care	2015 National Patient Safety Goals	Nationwide Comparison:	Statewide Comparison:
<p>Reporting Period: January 2016 - December 2016</p> <p>National Quality Improvement Goals:</p>			
Hospital-Based Inpatient Psychiatric Services		National Comparison: ²	Statewide Comparison: ²

[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* State results are not calculated for the National Patient Safety Goals.

National Quality Improvement Goals:

Forest View Psychiatric Hospital

HCO ID: 3028

1055 Medical Park Drive SE

Grand Rapids , MI, 49546

Measure Area	Nationwide	Statewide
Hospital-Based Inpatient Psychiatric Services Compared to Other Joint Commission Accredited Organizations	2	2
Read More		

Measure	Hospital Results	Nationwide	Average	Statewide	Average		
		Top 10% Scored at Least	Rate	Top 10% Scored at Least	Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Overall Rate	96% of 856 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	94%	Average Rate	100% 91%
Read More							
See Quarterly Results							

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2016

856

91%

94%

Apr - Jun 2016

856

95%

94%

Jul - Sep 2016

856

100%

94%

Oct - Dec 2016

856

99%

94%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Children (1-12 years) Read More See Quarterly Results	✔ 98% of 47 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	95%	Average Rate	100% 98%

Quarterly Measure Results

Number of Eligible Patients	Rate	Nationwide Average
Jan - Mar 2016		
47	100%	95%
Apr - Jun 2016		
47	94%	96%
Jul - Sep 2016		
47	100%	96%
Oct - Dec 2016		
47	100%	95%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Adolescent (13-17 years) Read More See Quarterly Results	✔ 96% of 282 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	96%	Average Rate	100% 97%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2016

282

89%

97%

Apr - Jun 2016

282

97%

96%

Jul - Sep 2016

282

100%

97%

Oct - Dec 2016

282

100%

95%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	Average Rate
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Adult (18-64 years) Read More See Quarterly Results	 96% of 527 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	94%	Average Rate	100% 90%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2016

527

91%

93%

Apr - Jun 2016

527

94%

94%

Jul - Sep 2016

527

99%


94%

Oct - Dec 2016

527

99%

94%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Overall Rate Read More See Quarterly Results	 52% of 62 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	61%	Average Rate	100% 53%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2016

62

45%

62%

Apr - Jun 2016

62

44%

60%

Jul - Sep 2016

62

60%

61%

Oct - Dec 2016

62

52%

61%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Children Age 1 - 12	ND 3 0% of 4 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	63%	Average Rate _____ 3 _____ 3
Read More See Quarterly Results						

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2016

1

1

57%

Apr - Jun 2016

4

4

70%

Jul - Sep 2016

4

4

63%

Oct - Dec 2016

4

4

61%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	Average Rate
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adolescents Age 13 - 17	 3 40% of 15 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	59%	Average Rate	100% 66%
Read More							
See Quarterly Results							

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2016

15

67%

67%

Apr - Jun 2016

15

50%

52%

Jul - Sep 2016

4

4

61%

Oct - Dec 2016

15

17%

55%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	Average Rate
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adults Age 18 - 64 Read More See Quarterly Results	 60% of 43 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	62%	Average Rate	100% 51%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2016

43

38%

62%

Apr - Jun 2016

43

50%

62%

Jul - Sep 2016

43

67%

62%

Oct - Dec 2016

43

68%

62%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use per 1000 Patient Hours - Overall Rate Read More See Quarterly Results	 0.08 (62 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.5	Average Rate	N/A 0.87

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Jan - Mar 2016

186.53
 8.22
 0.04
 0.46

Apr - Jun 2016

188.62
 21.88
 0.12
 0.51

Jul - Sep 2016

180.22
 26.38
 0.15
 0.53

Oct - Dec 2016

196.32
 5.78
 0.03
 0.48

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Children Age 1 - 12 Read More See Quarterly Results	ND 3 0.10 (1 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.35	Average Rate	N/A 0.94

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Jan - Mar 2016

2.16
 0
 0
 0.31

Apr - Jun 2016

3.48
 0.03
 0.01
 0.26

Jul - Sep 2016

1.80
 0.43
 0.24
 0.31

Oct - Dec 2016

2.98
 0.58
 0.20
 0.50

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Adolescents Age 13 - 17 Read More See Quarterly Results	⊕ 0.12 (26 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.33	Average Rate	N/A 0.44

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Jan - Mar 2016

61.73
 2.75
 0.04
 0.22

Apr - Jun 2016

53.98
 1.35
 0.03
 0.50

Jul - Sep 2016

42.24
 19.63
 0.46
 0.38

Oct - Dec 2016

59.04
 2.65
 0.04
 0.23

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Adults Age 18 - 64 Read More See Quarterly Results	⊕ 0.07 (35 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.53	Average Rate	N/A 1

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Jan - Mar 2016

122.64
 5.47
 0.04
 0.49

Apr - Jun 2016


131.16
 20.50
 0.16
 0.53

Jul - Sep 2016

136.18
 6.32
 0.05
 0.58

Oct - Dec 2016

134.30
 2.55
 0.02
 0.53

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use per 1000 Patient Hours - Overall Rate Read More See Quarterly Results	 0.0 (4 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.36	Average Rate	N/A 0.09

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Seclusion
 Rate of Seclusion Use**
 Nationwide Rate**

Jan - Mar 2016

186.53
 0
 0
 0.36

Apr - Jun 2016

188.62
 2.42
 0.01
 0.35

Jul - Sep 2016

180.22
 0
 0
 0.35

Oct - Dec 2016

196.32
 1.33
 0.01
 0.39

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Children Age 1 - 12 Read More See Quarterly Results	 0.0 (0 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.54	Average Rate	N/A 0.74

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Seclusion
 Rate of Seclusion Use**
 Nationwide Rate**

Jan - Mar 2016

2.16
 0
 0
 0.55

Apr - Jun 2016


3.48
 0
 0
 0.50

Jul - Sep 2016

1.80
 0
 0
 0.56

Oct - Dec 2016

2.98
 0
 0
 0.57

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Adolescents Age 13 - 17 Read More See Quarterly Results	 0.0 (1 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.21	Average Rate	N/A 0.14

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Seclusion
 Rate of Seclusion Use**
 Nationwide Rate**

Jan - Mar 2016

61.73
 0
 0
 0.19

Apr - Jun 2016

53.98
 0
 0
 0.19

Jul - Sep 2016

42.24
 0
 0
 0.22

Oct - Dec 2016

59.04
 1.02
 0.02
 0.25

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Adults Age 18 - 64 Read More See Quarterly Results	⊕ 0.01 (3 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.41	Average Rate	N/A 0.08

Quarterly Measure Results

Total Patient Hours/1000
Total Patient Hours in Seclusion
Rate of Seclusion Use**
Nationwide Rate**

Jan - Mar 2016

122.64

0

0

0.41

Apr - Jun 2016

131.16

2.42

0.02

0.40

Jul - Sep 2016

136.18

0

0

0.40

Oct - Dec 2016

134.30

0.32

0.00

0.45