



Organizations that have achieved  
The Gold Seal of Approval® from  
The Joint Commission®



# Quality Report





# Norton Hospitals, Inc.

HCO ID: 7770  
4965 US Hwy 42 Suite 2000  
Louisville, KY, 40222  
(502) 629-5596  
[Nortonhealthcare.com](http://Nortonhealthcare.com)

## Advanced Certification Programs

### [View Certification History](#)



#### [Acute Stroke Ready Hospital](#)

##### **Certification Decision**

[Certification](#)

##### **Effective Date**

8/27/2020

##### **Last Full Survey Date**

8/26/2020

##### **Last On-Site Survey Date**

8/26/2020



#### [Advanced Comprehensive Stroke Center](#)

##### **Certification Decision**

[Certification](#)

##### **Effective Date**

12/7/2019

##### **Last Full Survey Date**

12/6/2019

##### **Last On-Site Survey Date**

12/6/2019



#### [Primary Stroke Center](#)

##### **Certification Decision**

[Certification](#)

##### **Effective Date**

8/26/2020

##### **Last Full Survey Date**

8/25/2020

##### **Last On-Site Survey Date**

8/25/2020

## Sites

### **Norton Audubon Hospital**

One Audubon Plaza Drive  
Louisville, KY, 40217

#### **Certification Programs**

- Primary Stroke Center

### **Norton Breast Health Center - Brownsboro**

Med Plaza III, Stes. 102&103, 4915 Norton Healthcare Blvd.  
Louisville, KY, 40241

### **Norton Brownsboro Hospital**

4960 Norton Healthcare Blvd  
Louisville, KY, 40241

#### **Certification Programs**

- Advanced Comprehensive Stroke Center

### **Norton Cancer Institute - Brownsboro**

4955 Norton Healthcare Blvd.  
Louisville, KY, 40241

### **Norton Cancer Institute - Corydon**

1263 Hospital Drive, Suite 110  
Corydon, IN, 47112-1878

### **Norton Cancer Institute - Jeffersonville**

301 Gordon Gutman Blvd. Suite 301  
Jeffersonville, IN, 47130

### **Norton Cancer Institute - Shelbyville**

131 Stonecrest Road  
Shelbyville, KY, 40065

### **Norton Cardiovascular Diagnostic Center - Springs**

6420 Dutchmans Parkway Suite 75  
Louisville, KY, 40205

### **Norton Cardiovascular Diagnostic Center – Dixie**

4420 Dixie Highway, Suite 120  
Louisville, KY, 40216

### **Norton Children's Hospital**

231 East Chestnut Street  
Louisville, KY, 40202

### **Norton Children's Medical Center-Brownsboro**

4910 Chamberlain Lane  
Louisville, KY, 40241

### **Norton Diagnostic Center - Brownsboro**

Medical Plaza III, Suite 101, 4915 Norton Healthcare Blvd.  
Louisville, KY, 40241

### **Norton Diagnostic Center - Fern Creek**

9344 Cedar Center Way  
Louisville, KY, 40291

### **Norton Diagnostic Center Dupont**

3901 Dutchmans Lane, Ste.101  
Louisville, KY, 40207

### **Norton Hospital**

200 East Chestnut St.  
Louisville, KY, 40202

#### **Certification Programs**

- Primary Stroke Center

### **Norton Women's and Children's Hospital**

4001 Dutchmans Lane  
Louisville, KY, 40207

#### **Certification Programs**

- Acute Stroke Ready Hospital

### **Novak Center for Children's Health**

411 E Chestnut St  
Louisville, KY, 40202

## **Special Quality Awards**

*Due to our commitment to accurate data reporting, The Joint Commission is suspending the practice of updating Special Quality Awards until further notice*

- **2014** Silver Plus Get With The Guidelines - Stroke

## Organization Commentary

### Ms. Deve Vetter, System Associate Vice President, Patient Safety Officer

Norton Hospital supports the Joint Commission in its efforts to make hospital quality data available to the public. We offer these brief comments on each of the major sections of the report: - Special Awards: We were just named to The Top 100 Hospitals Performance Improvement Leaders, a national ranking of hospitals. - Accreditation: We are fully accredited. - National Patient Safety Goals: We meet all these important guidelines for protecting our patients. - Heart Attack Care: We meet the overall standard. We are proud of our very low mortality rate, which this report shows is about half of what you would expect given the complex patients that come to Norton Hospital. - Pneumonia Care: We meet the overall standard. Our own analysis shows that our pneumococcal vaccination rate has improved, and is now well above the national average. - One final comment: Despite our strong performance in this report, we emphasize that these measures represent only some of the components of quality patient care. Reports such as this should not be used in isolation. The final decision in selecting a hospital still rests with the individual patient and his or her physician.

## Cooperative Agreements

**Hospital** - Accredited by [American College of Surgeons-Commission on Cancer \(ACoS-COC\)](#)

## National Quality Improvement Goals:

### Norton Hospitals, Inc.

HCO ID: 7770  
4965 US Hwy 42 Suite 2000  
Louisville , KY, 40222

Measure Area	Nationwide	Statewide
Perinatal Care Compared to Other Joint Commission Accredited Organizations	2	2

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	Average Rate
Elective Delivery <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	2% of 647 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	0%	2%	Average Rate	0%2%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jan - Mar 2019**

647

3%

2%

**Apr - Jun 2019**

647

1%

2%

**Jul - Sep 2019**

647

2%

2%

**Oct - Dec 2019**

647

1%

2%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Cesarean Birth <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	⊕ 0% of Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	12%	25%	Average Rate	16% 27%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jan - Mar 2019**

1

1

25%

**Apr - Jun 2019**

1

1

25%

**Jul - Sep 2019**

1

1


25%

**Oct - Dec 2019**

1

1

25%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Exclusive Breast Milk Feeding	41% of 6065 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	73%	51%	Average Rate	54% 42%
							
<a href="#">Read More</a>							
<a href="#">See Quarterly Results</a>							

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jan - Mar 2019**

6065

40%

51%

**Apr - Jun 2019**

6065

43%

52%

**Jul - Sep 2019**

6065

41%

51%

**Oct - Dec 2019**

6065

39%

50%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Antenatal Steroids <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 99% of 316 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	98%	Average Rate	100% 99%



## Quarterly Measure Results

Number of Eligible Patients  
Rate

Nationwide Average

### Jan - Mar 2019

316

97%

98%

### Apr - Jun 2019

316

100%

99%

### Jul - Sep 2019

316

99%

99%

### Oct - Dec 2019

316

100%

98%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 10 24% of 5631 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	17%	32%	Average Rate	16% 32%

## Quarterly Measure Results

Number of Eligible Patients  
Rate

Nationwide Average

### Jan - Mar 2019

5631

23%

32%

### Apr - Jun 2019

5631

29%

31%

### Jul - Sep 2019

5631

25%

32%

### Oct - Dec 2019

5631

21%

32%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate	ND 10 4% of 5631 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	6%	13%	Average Rate	5% 13%
<a href="#">Read More</a> <a href="#">See Quarterly Results</a>							

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jan - Mar 2019**

5631

5%

14%

**Apr - Jun 2019**

5631

5%

13%

**Jul - Sep 2019**

5631

6%

14%

**Oct - Dec 2019**

5631

1%

13%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate	(N/D) 10 20% of 5631 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	3%	18%	Average Rate	3% 18%
<a href="#">Read More</a> <a href="#">See Quarterly Results</a>							

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jan - Mar 2019**

5631

18%

18%

**Apr - Jun 2019**

5631

24%

18%

**Jul - Sep 2019**

5631

19%

19%

**Oct - Dec 2019**

5631

20%

19%

Measure Area

Nationwide Statewide

Emergency Department Compared to Other Joint Commission  
[Read More](#) Accredited Organizations

ND 2

ND 2

Measure	Hospital Results	Nationwide Top 10% Scored at Most	Weighted Median	Statewide Top 10% Scored at Most	Weighted Median	Average Rate	
Admit Decision Time to ED Departure Time for Admitted Patients <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	<span style="border: 1px solid black; border-radius: 50%; padding: 2px;">ND</span> 2 123.00 minutes 645 eligible Patients	Nationwide Statewide	Top 10% Scored at Least	55.00	133.00	52.07	104.20

## Quarterly Measure Results

Number of Eligible Patients

Weighted Median Minutes

Nationwide Weighted Median Minutes

### Jan - Mar 2019

645

159.00

149.03

### Apr - Jun 2019

645

113.00

129.15

### Jul - Sep 2019

645

111.00

123.92

### Oct - Dec 2019

645

106.00

129.12