



Organizations that have achieved  
The Gold Seal of Approval® from  
The Joint Commission®



# Quality Report





# Children's Hope Alliance

HCO ID: 591519  
211 Barium Springs Dr.  
Statesville, NC, 28677  
(704) 832-2200  
<https://www.childrenshopealliance.org/>

## Summary of Quality Information

### Accreditation Programs

#### [View Accreditation History](#)



#### [Behavioral Health Care](#)

**Accreditation Decision**  
[Accredited](#)

**Effective Date**  
8/16/2017

**Last Full Survey Date**  
6/16/2017

**Last On-Site Survey Date**  
6/16/2017

### Sites

#### **Campbell Home-Children's Hope Alliance**

240 Grandfather Home Dr.  
Banner Elk, NC, 28604

#### **Available Services**

- Behavioral Health (Residential Care - Child/Youth )

#### **Children's Hope Alliance**

60 Livingston St., Ste. 100  
Asheville, NC, 28801

#### **Available Services**

- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Foster Care (Non 24 Hour Care - Child/Youth )
- In-Home Behavioral Health Services (Non 24 Hour Care - Child/Youth )
- Therapeutic Foster Care (Residential Care - Child/Youth )

#### **Children's Hope Alliance**

211 Barium Springs Dr.  
Statesville, NC, 28677

#### **Children's Hope Alliance**

209 Barium Springs Dr.  
Statesville, NC, 28677

#### **Available Services**

- Behavioral Health (Non 24 Hour Care - Adult )
- Behavioral Health (Non 24 Hour Care - Child/Youth )

- In-Home Behavioral Health Services (Non 24 Hour Care - Child/Youth )

### **Children's Hope Alliance**

507 Courthouse Dr.  
Wilkesboro, NC, 28697

#### **Available Services**

- Behavioral Health (Non 24 Hour Care - Child/Youth )
- In-Home Behavioral Health Services (Non 24 Hour Care - Child/Youth )

### **Children's Hope Alliance**

5700 Executive Center Dr., Ste. #200A  
Charlotte, NC, 28212

#### **Available Services**

- Foster Care (Non 24 Hour Care - Child/Youth )
- In-Home Behavioral Health Services (Non 24 Hour Care - Child/Youth )
- Therapeutic Foster Care (Residential Care - Child/Youth )

### **Children's Hope Alliance**

1400 Westgate Center Dr., Ste. 100  
Winston Salem, NC, 27103

#### **Available Services**

- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Foster Care (Non 24 Hour Care - Child/Youth )
- Therapeutic Foster Care (Residential Care - Child/Youth )

### **Children's Hope Alliance**

217 N. Edgeworth St.  
Greensboro, NC, 27401

#### **Available Services**

- Behavioral Health (Non 24 Hour Care - Child/Youth )

### **Children's Hope Alliance**

151 Desoto Trail  
Sylva, NC, 28779

#### **Available Services**

- In-Home Behavioral Health Services (Non 24 Hour Care - Child/Youth )
- Mental Health
- Mental Health (Non 24 Hour Care - Child/Youth )

### **Children's Hope Alliance**

304 D West Union Street  
Morganton, NC, 28655

#### **Available Services**

- Mental Health
- Mental Health (Non 24 Hour Care - Child/Youth )

## **Douglas Home-Children's Hope Alliance**

158 Grandfather Home Dr.  
Banner Elk, NC, 28604

### **Available Services**

- Behavioral Health (Residential Care - Child/Youth )

## **Grandfather Academy-Children's Hope Alliance**

64 Hickory Nut Gap Rd.  
Banner Elk, NC, 28604

### **Available Services**

- Behavioral Health (Day Programs - Child/Youth )
- Behavioral Health (Partial - Child/Youth )

## **Harris Home-Children's Hope Alliance**

240 Grandfather Home Dr., Building 1  
Banner Elk, NC, 28604

### **Available Services**

- Behavioral Health (Non 24 Hour Care - Child/Youth )

## **Hawthorn Heights-Children's Hope Alliance**

Bryson City, NC, 28713

### **Available Services**

- Shelter (Non 24 Hour Care - Child/Youth )

## **Hickory Home-Children's Hope Alliance**

240 Grandfather Home Dr., Building 2  
Banner Elk, NC, 28604

### **Available Services**

- Behavioral Health (Residential Care - Child/Youth )

## **Howard Home-Children's Hope Alliance**

107 Barium Springs Dr.  
Statesville, NC, 28677

### **Available Services**

- Behavioral Health (Group Home(s) - Child/Youth )

## **Independent Living-Children's Hope Alliance**

140 Frazier Loop  
Statesville, NC, 28677

### **Available Services**

- Behavioral Health (Transitional Living - Child/Youth )
- Behavioral Health (Supervised - Child/Youth )

## **King Home-Children's Hope Alliance**

138 Barium Springs Dr.  
Statesville, NC, 28677

### **Available Services**

- Behavioral Health (Residential Care - Child/Youth )

## **Kulynych Home-Children's Hope Alliance**

517 Boston Ave.  
North Wilkesboro, NC, 28659

### **Available Services**

- Behavioral Health (Group Home(s) - Child/Youth )

## **McKowen Home-Children's Hope Alliance**

158 Grandfather Home Dr.  
Banner Elk, NC, 28604

### **Available Services**

- Behavioral Health (Residential Care - Child/Youth )

## **Nelson Home-Children's Hope Alliance**

115 Barium Springs Dr.  
Statesville, NC, 28677

### **Available Services**

- Behavioral Health (Group Home(s) - Child/Youth )

## **Springs Academy-Children's Hope Alliance**

222 Knox St.  
Statesville, NC, 28677

### **Available Services**

- Behavioral Health (Day Programs - Child/Youth )
- Behavioral Health (Partial - Child/Youth )

## **Templeton Home-Children's Hope Alliance**

515 Boston Avenue  
North Wilkesboro, NC, 28659

### **Available Services**

- Behavioral Health (Group Home(s) - Child/Youth )

## **West Wing Home-Children's Hope Alliance**







158 Grandfather Home Dr.  
Banner Elk, NC, 28604

### **Available Services**

- Behavioral Health (Residential Care - Child/Youth )

# National Patient Safety Goals and National Quality Improvement Goals

## Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value
-  This organization's performance is similar to the target range/value
-  This organization's performance is below the target range/value
-  This measure is not applicable for this organization
-  Not displayed

## Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* This information can also be viewed at [Hospital Compare](#).


\*\* Indicates per 1000 hours of patient care.


\*\*\* The measure was not in effect for this quarter.

---- Null value or data not displayed.

**Behavioral Health  
Care**

[2017 National Patient  
Safety Goals](#)

Nationwide  
Comparison: 

Statewide  
Comparison: 

## [New Changes to Quarterly Measure](#)

### [Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* State results are not calculated for the National Patient Safety Goals.