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Organizations that have achieved  
The Gold Seal of Approval® from  
The Joint Commission®



# Quality Report





# Southcoast Hospitals Group, Inc.

HCO ID: 5544  
363 Highland Avenue  
Fall River, MA, 02720  
(508) 973-8000  
[www.southcoast.org](http://www.southcoast.org)

## Summary of Quality Information

### Accreditation Programs

#### [View Accreditation History](#)



<a href="#">Hospital</a>	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
	<a href="#">Accredited</a>	7/27/2023	11/4/2022	12/22/2022

### Advanced Certification Programs

#### [View Certification History](#)



#### [Advanced Total Hip and Total Knee Replacement](#)

##### Certification Decision

[Certification](#)

##### Effective Date

6/23/2022

##### Last Full Survey Date

5/6/2022

##### Last On-Site Survey Date

5/6/2022

### Sites

#### Portable Units

DBA: Community Wellness Program  
101 Page Street  
New Bedford, MA, 02740

#### Available Services

- Outpatient Clinics (Outpatient )

#### SHG Cardiac Medical Imaging

DBA: Cardiac Medical Imaging Services @ Truesdale Clinic

1030 President Avenue  
Fall River, MA, 02720

### **Available Services**

- Outpatient Clinics (Outpatient )

### **SHG Center for Women's Health Rehabilitation and Radiology**

DBA: Radiology Rehabilitation Services  
300B-300C Faunce Corner Road  
Dartmouth, MA, 02747

### **Available Services**

- Outpatient Clinics (Outpatient )

### **SHG Centers for Cancer Care & Specialty Services**

DBA: Center for Cancer Care and Specialty Services  
206 Mill Road  
Fairhaven, MA, 02719

### **Available Services**

- Administration of Blood Product (Outpatient )
- Administration of High Risk Medications (Outpatient )
- Outpatient Clinics (Outpatient )

### **SHG Laboratory Services**

DBA: Healthfirst  
387 Quarry Street Suite 104  
Fall River, MA, 02723

### **Available Services**

- Laboratory Draw Station (Outpatient )

### **SHG Linden Tree Family Health Center**

DBA: Linden Tree Laboratory  
2444 East Main Road  
Portsmouth, RI, 02871

### **Available Services**

- Laboratory Draw Station (Outpatient )

### **SHG Radiology Services**

DBA: Radiology Services @ 534 Prospect St. Borden Medical  
300 Hanover Street, Suite 2B  
Fall River, MA, 02720

### **Available Services**

- Outpatient Clinics (Outpatient )

### **SHG Radiology Services**

DBA: GNB Community Health Center  
874 Purchase Street  
New Bedford, MA, 02740

### **Available Services**

- Outpatient Clinics (Outpatient )

### **SHG Radiology Services and Laboratory Patient Service Center**

DBA: Radiology & Laboratory Patient Service Center @ Rosebrook  
100 Rosebrook Way Suite 101  
Wareham, MA, 02571

### **Available Services**

- Outpatient Clinics (Outpatient )

### **SHG Rehabilitation and Radiology Services**

DBA: Rehab and Radio Services @ Truesdale Clinic - Stanley Street  
263 Stanley Street  
Fall River, MA, 02720

### **Available Services**

- Outpatient Clinics (Outpatient )

### **SHG Rehabilitation Services**

DBA: Cardiac Rehabilitation Services  
1565 North Main Street  
Fall River, MA, 02720

### **Available Services**

- Outpatient Clinics (Outpatient )

### **SHG Rehabilitation Services**

DBA: Outpatient Rehabilitation Services @ Recovery Road  
1 Recovery Road  
Wareham, MA, 02571

### **Available Services**

- Outpatient Clinics (Outpatient )

### **SHG Rehabilitation Services - Wareham YMCA**

DBA: SHG Rehabilitation Services @ Wareham YMCA  
33 Charge Pond Road  
Wareham, MA, 02571

### **Available Services**

- Outpatient Clinics (Outpatient )

### **Southcoast Center for Primary and Specialty Care**

DBA: Southcoast Radiology and Laboratory Services  
208 Mill Road Suite 102,105, 106  
Fairhaven, MA, 02719

### **Available Services**

- Outpatient Clinics (Outpatient )

## **Southcoast Hospital Group, Inc.**

DBA: Tobey Hospital Site of Southcoast Hospitals Group  
43 High Street  
Wareham, MA, 02571

### **Available Services**

- CT Scanner (Imaging/Diagnostic Services )
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services )
- Gastroenterology (Surgical Services )
- Gynecological Surgery (Surgical Services )
- Inpatient Unit (Inpatient )
- Magnetic Resonance Imaging (Imaging/Diagnostic Services )
- Medical /Surgical Unit (Inpatient )
- Medical ICU (Intensive Care Unit )
- Non-Sterile Medication Compounding (Inpatient )
- Nuclear Medicine (Imaging/Diagnostic Services )
- Orthopedic Surgery (Surgical Services )
- Outpatient Clinics (Outpatient )
- Plastic Surgery (Surgical Services )
- Post Anesthesia Care Unit (PACU) (Inpatient )
- Sterile Medication Compounding (Inpatient )
- Surgical ICU (Intensive Care Unit )
- Surgical Unit (Inpatient )
- Teleradiology (Imaging/Diagnostic Services )
- Ultrasound (Imaging/Diagnostic Services )
- Urology (Surgical Services )

### **Certification Programs**

- Advanced Total Hip and Total Knee Replacement

## **Southcoast Hospitals Group Inc.**

DBA: Southcoast Health Rehabilitation, Breast Center & Specialty  
235 Hanover Street Suite 301  
Fall River, MA, 02720

### **Available Services**

- Outpatient Clinics (Outpatient )

## **Southcoast Hospitals Group Laboratory Services**

827 American Legion Highway  
Westport, MA, 02790

### **Available Services**

- Laboratory Draw Station (Outpatient )

## **Southcoast Hospitals Group Rehabilitation at the Schwartz Ce**

1 Posa Place  
North Dartmouth, MA, 02747

### **Available Services**

- Outpatient Clinics (Outpatient )

## **Southcoast Hospitals Group, Inc**

DBA: SHG Ambulatory Surgery Center @ Faunce Corner  
300D Faunce Corner Road  
North Dartmouth, MA, 02747

### **Available Services**

- Ambulatory Surgery Center (Outpatient )
- Anesthesia (Outpatient )

### **Southcoast Hospitals Group, Inc.**

DBA: Charlton Memorial Hospital Site of Southcoast Hospitals Grp  
363 Highland Avenue  
Fall River, MA, 02720

### **Available Services**

- Brachytherapy (Imaging/Diagnostic Services )
- Cardiac Catheterization Lab (Surgical Services )
- Cardiac Surgery (Surgical Services )
- Cardiothoracic Surgery (Surgical Services )
- Cardiovascular Unit (Inpatient )
- Coronary Care Unit (Inpatient )
- CT Scanner (Imaging/Diagnostic Services )
- Dialysis Unit (Inpatient )
- Ear/Nose/Throat Surgery (Surgical Services )
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services )
- Gastroenterology (Surgical Services )
- GI or Endoscopy Lab (Imaging/Diagnostic Services )
- Gynecological Surgery (Surgical Services )
- Gynecology (Inpatient )
- Hazardous Medication Compounding (Inpatient )
- Inpatient Unit (Inpatient )
- Interventional Radiology (Imaging/Diagnostic Services )
- Labor & Delivery (Inpatient )
- Magnetic Resonance Imaging (Imaging/Diagnostic Services )
- Medical /Surgical Unit (Inpatient )
- Medical ICU (Intensive Care Unit )
- Neurosurgery (Surgical Services )
- Non-Sterile Medication Compounding (Inpatient )
- Normal Newborn Nursery (Inpatient )
- Nuclear Medicine (Imaging/Diagnostic Services )
- Orthopedic Surgery (Surgical Services )
- Outpatient Clinics (Outpatient )
- Plastic Surgery (Surgical Services )
- Post Anesthesia Care Unit (PACU) (Inpatient )
- Radiation Oncology (Imaging/Diagnostic Services )
- Rehabilitation Unit (Inpatient )
- Rehabilitation Unit (24-hour Acute Care/Crisis Stabilization )
- Sterile Medication Compounding (Inpatient )
- Surgical ICU (Intensive Care Unit )
- Surgical Unit (Inpatient )
- Teleradiology (Imaging/Diagnostic Services )
- Thoracic Surgery (Surgical Services )
- Ultrasound (Imaging/Diagnostic Services )
- Urology (Surgical Services )
- Vascular Surgery (Surgical Services )

### **Certification Programs**

- Advanced Total Hip and Total Knee Replacement

## **Southcoast Hospitals Group, Inc.**

DBA: St. Luke's Hospital Site of Southcoast Hospitals Group  
101 Page Street  
New Bedford, MA, 02740

### **Available Services**

- Coronary Care Unit (Inpatient )
- CT Scanner (Imaging/Diagnostic Services )
- Dialysis Unit (Inpatient )
- Ear/Nose/Throat Surgery (Surgical Services )
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services )
- Gastroenterology (Surgical Services )
- GI or Endoscopy Lab (Imaging/Diagnostic Services )
- Gynecological Surgery (Surgical Services )
- Gynecology (Inpatient )
- Hazardous Medication Compounding (Inpatient )
- Hematology/Oncology Unit (Inpatient )
- Inpatient Unit (Inpatient )
- Interventional Radiology (Imaging/Diagnostic Services )
- Labor & Delivery (Inpatient )
- Magnetic Resonance Imaging (Imaging/Diagnostic Services )
- Medical /Surgical Unit (Inpatient )
- Medical ICU (Intensive Care Unit )
- Neuro/Spine Unit (Inpatient )
- Neurosurgery (Surgical Services )
- Non-Sterile Medication Compounding (Inpatient )
- Normal Newborn Nursery (Inpatient )
- Nuclear Medicine (Imaging/Diagnostic Services )
- Orthopedic Surgery (Surgical Services )
- Orthopedic/Spine Unit (Inpatient )
- Outpatient Clinics (Outpatient )
- Pediatric Unit (Inpatient )
- Plastic Surgery (Surgical Services )
- Post Anesthesia Care Unit (PACU) (Inpatient )
- Radiation Oncology (Imaging/Diagnostic Services )
- Sterile Medication Compounding (Inpatient )
- Surgical ICU (Intensive Care Unit )
- Surgical Unit (Inpatient )
- Teleradiology (Imaging/Diagnostic Services )
- Thoracic Surgery (Surgical Services )
- Ultrasound (Imaging/Diagnostic Services )
- Urology (Surgical Services )
- Vascular Surgery (Surgical Services )

### **Certification Programs**

- Advanced Total Hip and Total Knee Replacement

## **Southcoast Rehabilitation Brain and Spine Clinic**

DBA: Southcoast Rehabilitation Brain and Spine Clinic  
480 Hawthorne Street  
South Dartmouth, MA, 02748

### **Available Services**







- Outpatient Clinics (Outpatient )

## Cooperative Agreements

**Hospital** - Accredited by [American College of Surgeons-Commission on Cancer \(ACoS-COC\)](#)

## National Patient Safety Goals and National Quality Improvement Goals

### Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is better than the target range/value
-  This organization's performance is similar to the target range/value
-  This organization's performance is worse than the target range/value
-  This measure is not applicable for this organization
-  Not displayed

### Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.
12. The measure rate is within optimal range.

\* This information can also be viewed at [Hospital Compare](#).

\*\* Indicates per 1000 hours of patient care.

\*\*\* The measure was not in effect for this quarter.

---- Null value or data not displayed.



<b>Hospital</b>	<a href="#"><u>2023 National Patient Safety Goals</u></a>	Nationalwide Comparison:	Statewide Comparison:
Reporting Period: January 2022 - December 2022			
<a href="#"><u>National Quality Improvement Goals:</u></a>			
	<a href="#"><u>Perinatal Care</u></a>	National Comparison:  2	Statewide Comparison:  2

[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

\* State results are not calculated for the National Patient Safety Goals.

National Quality Improvement Goals:

## Southcoast Hospitals Group, Inc.

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 363 Highland Avenue  
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Measure Area	Nationalwide	Statewide
Perinatal Care Compared to Other Joint Commission Accredited Organizations	2	2
<a href="#"><u>Read More</u></a>		

Measure	Hospital Results	Nationwide Top Performer Threshold	Average Rate	Statewide Top Performer Threshold	Average Rate	Average Rate	Average Rate
Elective Delivery <a href="#"><u>Read More</u></a> <a href="#"><u>See Quarterly Results</u></a>	0% of 57 Eligible Patients	Nationwide Statewide	Top Performer Threshold	0%	2%	Average Rate	0% 1%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jan - Mar 2022**

57

0%

2%

**Apr - Jun 2022**

57

0%

2%

**Jul - Sep 2022**

57

0%


2%

**Oct - Dec 2022**

57

0%

2%

Measure	Hospital Results	Nationwide Top Performer Threshold	Average Rate	Statewide Top Performer Threshold	Average Rate			
Cesarean Birth <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 0% of 237 Eligible Patients	Nationwide Statewide	Top Performer Threshold	 12	26%	Average Rate	 12	27%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jan - Mar 2022**

237

    1

26%

**Apr - Jun 2022**

237

    1

26%

**Jul - Sep 2022**

237

    1

26%

**Oct - Dec 2022**

237

    1

26%

Measure	Hospital Results	Nationwide Top Performer Threshold	Average Rate	Statewide Top Performer Threshold	Average Rate		
Exclusive Breast Milk Feeding <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 48% of 437 Eligible Patients	Nationwide Statewide	Top Performer Threshold	72%	50%	Average Rate	77% 48%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jan - Mar 2022**

437

45%

48%

**Apr - Jun 2022**

437

56%

51%

**Jul - Sep 2022**

437

45%

50%

**Oct - Dec 2022**

437

46%

49%

Measure	Hospital Results	Nationwide Top Performer Threshold	Average Rate	Statewide Top Performer Threshold	Average Rate		
Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 13% of 2515 Eligible Patients	Nationwide Statewide	Top Performer Threshold	5%	13%	Average Rate	6% 13%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jan - Mar 2022**

2515

17%

12%

**Apr - Jun 2022**

2515

17%

13%

**Jul - Sep 2022**

2515

10%

13%

**Oct - Dec 2022**

2515

8%

13%